

# **2024 SERVICE CAPABILITY AND RATING ZONES**

doc = document contents only

✓ = document and non-document contents

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Country/Territory	Zone	DHL Express Worldwide	DHL Express 9:00	DHL Express 12:00	Imports
Afghanistan	7	✓			✓
Albania	5	✓		✓	✓
Algeria	7	√		✓	✓
American Samoa	7	✓			✓
Andorra	5	✓		<b>√</b>	✓
Angola	7	✓		✓	✓
Anguilla	1	✓			✓
Antigua	1	✓			✓
Argentina	6	✓	✓	✓	✓
Armenia	5	✓		✓	<b>√</b>
Aruba	3	✓			✓
Australia	7	✓	✓	✓	✓
Austria	5	✓	<b>√</b>	<b>√</b>	√
Azerbaijan	7	<b>√</b>		<b>√</b>	<b>√</b>
Bahamas	3	<b>√</b>		<b>√</b>	<b>√</b>
Bahrain	7	<b>√</b>	doc	<b>√</b>	√
Bangladesh	7	√	√		√ ·
Barbados	1	<b>√</b>	· ·	<u>√</u>	<del>√</del>
Belarus	7	<b>√</b>		<u>√</u>	<del>√</del>
Belgium	5	· √	<b>√</b>		<u> </u>
Belize	6	<b>√</b>	<u> </u>	<u> </u>	<b>√</b>
Benin	7	<b>√</b>		doc	<b>√</b>
Bermuda	3	<b>√</b>			<b>√</b>
Bhutan	7	√		<b>v</b>	<b>√</b>
Bolivia	6	<b>√</b>		<b>√</b>	✓
Bonaire	3	√ √		V	✓
Bosnia and Herzegovina	7	√ √		<b>√</b>	✓
	7	√ √	doc		<u>√</u>
Botswana	6	√		doc √	<u>√</u>
Brunei	7	<b>√</b>	V		<u>√</u>
Brunei				doc	
Bulgaria	5	<b>√</b>		√ 	<b>√</b>
Burkina Faso	7	√		doc	<b>√</b>
Burundi	7	<b>√</b>		,	<b>√</b>
Cambodia	7	<b>√</b>		<u>√</u>	<b>√</b>
Cameroon	7	<b>√</b>		<u>√</u>	<b>√</b>
Canada	4	<b>√</b>	<u>√</u>	√	√
Canary Islands, The	5	√		✓	<b>√</b>
Cape Verde	7	√			<b>√</b>
Cayman Islands	3	√	doc	✓	<b>√</b>
Central African Republic	7	✓			√
Chad	7	√			√
Chile	6	√		✓	√
China, People's Republic	7	√	✓	✓	√
Colombia	6	√	✓	✓	√
Comoros	7	√			✓
Congo	7	√			✓
Congo, Democratic Rep. of	7	✓		doc	✓
Cook Islands	7	√			✓
Costa Rica	6	√		✓	√
Cote d'Ivoire	7	√	doc	✓	✓
Croatia	5	√	✓	✓	✓
Cuba	6	√			√
Curacao	3	✓	doc	✓	✓
Cyprus	7	√	doc	doc	<b>√</b>
Czech Republic, The	7	✓	<b>√</b>	<b>√</b>	<b>√</b>
Denmark	5	√	✓	<b>√</b>	√
Djibouti	7	<u>√</u>			<u>√</u>
Dominica	1	· √			
Dominican Republic	3	· ✓	doc	<b>√</b>	
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For transit times and the availability of DHL Express 12:00 and DHL Express 9:00 for your origin and destination address, please refer to the DHL Capability Tool at dct.dhl.com.



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Country/Territory	Zone	DHL Express Worldwide	DHL Express 9:00	DHL Express 12:00	Imports
Ecuador	6	√	✓	✓	√
Egypt	7	√	doc	✓	✓
El Salvador	6	√		✓	✓
Fritrea	7	✓			✓
stonia	7	✓	✓	✓	✓
swatini	7	✓		✓	✓
thiopia	7	✓			✓
alkland Islands	5	✓			✓
aroe Islands	7	✓			✓
iji	7	√			<b>√</b>
Finland	7	· /	<b>√</b>	<b>√</b>	
rance	5	✓		<u>√</u>	<b>√</b>
	1	<b>√</b>	V		✓
rench Guyana				-l	
Sabon	7	<b>√</b>		doc	<b>√</b>
Sambia	7	√			✓
Georgia	5	√		✓	✓
Germany	5	√	✓	✓	✓
Shana	7	√		✓	√
Bibraltar	7	✓		✓	✓
Greece	5	✓	<b>√</b>	✓	✓
Greenland	5	√			√
Grenada	1	<b>√</b>			<b>√</b>
Guadeloupe	1	<b>√</b>		<b>√</b>	✓
	7	<b>√</b>			
Guam			,	,	<b>√</b>
Guatemala	6	√	<u>√</u>	<u>√</u>	<b>√</b>
Guernsey	7	√	✓	√	√
Guinea Republic	7	✓		doc	√
Guinea-Bissau	7	✓			✓
Guinea-Equatorial	7	✓			✓
Buyana (British)	1	✓			✓
laiti	3	✓		<b>√</b>	✓
londuras	6	√ ·			
long Kong SAR China	7	<b>√</b>	<b>√</b>		
		<b>√</b>	<u>√</u>		
lungary 	5			<u>√</u>	<b>√</b>
celand	7	√	<u>√</u>	√	<b>√</b>
ndia	7	√	✓	✓	✓
ndonesia	7	√	✓	✓	✓
ran, Islamic Rep. of	7	✓			√
raq	7	✓			✓
reland, Rep. of	5	✓	✓	✓	✓
srael	5	✓	√	<b>√</b>	✓
taly	5	√ ·			√
amaica	3		· · · · · · · · · · · · · · · · · · ·	<u>√</u>	
apan	7	<b>√</b>	<b>√</b>	<u>√</u>	✓
•					
ersey	7	<b>√</b>	<u>√</u>	<b>√</b>	<u>√</u>
ordan	7	√	<u>√</u>	<b>√</b>	<u>√</u>
Kazakhstan	7	√	✓	✓	✓
Kenya	7	√	doc	✓	✓
(iribati	7	✓			✓
Korea, D.P.R. of (North)	7	√			✓
orea, Rep. of (South)	7	✓	✓	✓	✓
Kosovo	7	<b>√</b>			√
(uwait	7	√	✓	<b>√</b>	
	7	<b>√</b>	v	<u>√</u>	✓
(yrgyzstan				٧	
ao P.D.R.	7	√			<u>√</u>
atvia	7	√		<b>√</b>	<b>√</b>
ebanon	7	√	✓	✓	✓
esotho	7	√	doc	✓	✓
iberia	7	√			✓
ibya	7	√			✓
Liechtenstein	5				

For transit times and the availability of DHL Express 12:00 and DHL Express 9:00 for your origin and destination address, please refer to the DHL Capability Tool at dct.dhl.com.



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Country/Touritous	Zono	DHL Express	DHL Express	DHL Express	lmnorto
Country/Territory	Zone	Worldwide	9:00	12:00	Imports
Lithuania	7	√	doc	✓	✓
Luxembourg	5	√	✓	✓	✓
Macau SAR China	7	√	✓	✓	✓
Madagascar	7	√		✓	✓
Malawi	7	✓			✓
Malaysia	7	√	✓	√	√
Maldives	7	✓			✓
Mali	7	✓			✓
Malta	7	✓	doc	doc	✓
Marshall Islands	7	✓			✓
Martinique	1	✓			✓
Mauritania	7	✓			✓
Mauritius	7	✓		✓	✓
Mayotte	7	✓			✓
Mexico	6	√	✓	<b>√</b>	✓
Micronesia, Fed. States of	7	√			✓
Moldova, Rep. of	7	√ ·		<b>√</b>	
Monaco	5	<b>√</b>		· · · · · · · · · · · · · · · · · · ·	
Mongolia	7	✓			✓
Montenegro, Rep. of	7	<b>√</b>		<b>√</b>	✓
Montserrat	1	<b>√</b>		<b>v</b>	<u>√</u>
Morocco	7	<b>√</b>	<b>√</b>	<b>√</b>	✓
		<b>√</b>			
Mozambique	7	<b>√</b>		doc	<b>√</b>
Myanmar · ···				<u>√</u>	<b>√</b>
Namibia	7	<b>√</b>		doc	<b>√</b>
lauru, Rep. of	7	√			<b>√</b>
lepal	7	√		doc	√
Netherlands, The	5	√	√	✓	✓
lew Caledonia	7	√			✓
New Zealand	7	✓	✓	✓	✓
Nicaragua	6	✓		✓	✓
Niger	7	✓			✓
Nigeria	7	✓	✓	✓	✓
Niue	7	✓			✓
North Macedonia	7	✓		✓	✓
Northern Mariana Islands	7	✓			✓
Norway	7	✓	✓	✓	✓
Oman	7	√	✓	✓	✓
Pakistan	7	√	<b>√</b>	<b>√</b>	✓
Palau	7	<b>√</b>			<b>√</b>
Panama	6	√ ·	√	<b>√</b>	
Papua New Guinea	7	· √	•	•	
Paraguay	6	√	<b>√</b>	<b>√</b>	
Peru	6	<b>√</b>			
Philippines, The	7	<b>√</b>	✓	<u>√</u>	✓
Poland	5	<b>√</b>	<u>√</u>	<u>√</u>	✓
	5	<b>√</b>	<u>√</u>	<u>√</u>	<u>√</u>
Portugal			✓		
Puerto Rico	1 7	<b>√</b>	,	<b>√</b>	<b>√</b>
Qatar	7	√ ,	✓	<u>√</u>	<u>√</u>
Reunion, Island of	7	√		<u>√</u>	<u>√</u>
Romania	5	√	<b>√</b>	<b>√</b>	<u>√</u>
Russian Federation, The	7	√	✓	✓	✓
Rwanda	7	√			✓
Samoa	7	✓			✓
San Marino	5	✓		✓	✓
Sao Tome & Principe	7	√			✓
Saudi Arabia	7	√	✓	✓	✓
Senegal	7	✓		✓	✓
	7	√		<b>√</b>	√
Serbia, Rep. of	,	v		V	•



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Country/Territory	Zone	DHL Express	DHL Express	DHL Express	Imports
		Worldwide	9:00	12:00	-
Sierra Leone	7	√		doc	/
Singapore Slovakia	7	√ √	<u>√</u>	<u>√</u>	<u>√</u>
	5				<u>√</u>
Slovenia	7	<b>√</b>	✓	✓	<u>√</u>
Solomon Islands	7	√ ,			/
Somalia	7	<b>√</b>			<u>√</u>
Somaliland, Rep. (N. Somalia)	6	√ ,		,	<u>√</u>
South Africa	7	√ ,	✓	✓	/
South Sudan	7	√ ,	,	,	<u>√</u>
Spain	5	√	<b>√</b>	<b>√</b>	<u>√</u>
Bri Lanka	7	√	✓	<b>√</b>	<u>√</u>
St. Barthelemy	1	√		✓	<u>√</u>
St. Eustatius	1	√			<u>√</u>
St. Helena	7	√			✓
St. Kitts	1	√		√	✓
St. Lucia	1	√			✓
St. Maarten	1	√	√	√	✓
St. Vincent	1	✓			✓
Sudan	7	✓		doc	✓
Suriname	6	√			✓
Sweden	5	✓	✓	✓	√
Switzerland	5	√	✓	✓	✓
Syria	7	✓			✓
ahiti	7	✓			✓
aiwan	7	✓	✓	✓	✓
ajikistan	7	√			√
anzania	7	√	doc	doc	√
hailand	7	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
imor-Leste	7	<b>√</b>		•	<b>√</b>
ogo	7				√
onga	7	· √			<u>√</u>
rinidad and Tobago	1	<b>√</b>		<b>√</b>	
Tunisia	7	<b>√</b>		<b>V</b>	
urkey	7	<b>√</b>	<b>√</b>	<b>√</b>	
urkmenistan	7	<b>√</b>	v	<u>√</u>	✓
urks and Caicos Islands	3	<b>√</b>			✓
	7				
Tuvalu		√ ,		-I	<u>√</u>
Jganda :	7	<b>√</b>	doc	doc	
Jkraine	5	√	<b>√</b>	<b>√</b>	<b>√</b>
Jnited Arab Emirates	7	√	<b>√</b>	<b>√</b>	<b>√</b>
Jnited Kingdom	5	√	√	<b>√</b>	<b>√</b>
Inited States of America	4	√	10:30	√	✓
JSA - Miami Area	2	√	10:30	<b>√</b>	<u>√</u>
JSA - New York Area	2	√	10:30	√	✓
Jruguay	6	√		√	✓
Izbekistan	7	✓		✓	✓
'anuatu	7	√			✓
atican City	5	√			✓
/enezuela	6	✓		✓	✓
'ietnam	7	✓	√	<b>√</b>	✓
irgin Islands (British)	1	√	<b>√</b>		√
/irgin Islands (US)	1	<b>√</b>			✓
emen, Rep. of	7	√			√
Zambia	7	<b>√</b>		<b>√</b>	<b>√</b>
Zimbabwe	7	✓		•	



### **DHL EXPORT EXPRESS WORLDWIDE - Published Rate**

#### Documents up to 4.0

Lb	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
1.0	50.67	69.34	87.83	88.98	100.82	117.86	136.24
2.0	55.43	79.20	98.13	99.30	114.82	131.09	155.08
3.0	60.18	89.02	108.40	109.62	128.82	144.35	173.92
4.0	64.93	98.84	118.67	119.94	142.82	157.61	192.76

#### Non-Documents from 1Lb and Documents from 5Lb

Lb	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
1.0	50.67	71.81	87.83	92.09	101.78	117.86	136.24
2.0	55.45	81.72	98.21	102.46	115.84	131.14	155.14
3.0	60.23	91.64	108.58	112.85	129.91	144.44	174.08
4.0	65.01	101.56	118.95	123.24	143.98	157.74	193.02
5.0	69.75	111.48	129.31	133.59	158.02	171.03	211.93
6.0	75.67	118.68	138.70	143.20	172.11	184.32	228.27
7.0	81.59	125.88	148.09	152.81	186.20	197.61	244.61
8.0	87.51	133.08	157.48	162.42	200.29	210.90	260.95
9.0	93.43	140.28	166.87	172.03	214.38	224.19	277.29
10.0	99.35	147.48	176.26	181.64	228.47	237.48	293.63
11.0	105.27	154.67	185.66	191.25	242.73	250.77	309.98
12.0	111.19	161.86	195.06	200.86	256.99	264.06	326.33
13.0	117.11	169.05	204.46	210.47	271.25	277.35	342.68
14.0	123.03	176.24	213.86	220.08	285.51	290.64	359.03
15.0	128.95	183.43	223.26	229.69	299.77	303.93	375.38
16.0	134.87	190.62	232.66	239.30	314.03	317.22	391.73
17.0	140.79	197.81	242.06	248.91	328.29	330.51	408.08
18.0	146.71	205.00	251.46	258.52	342.55	343.80	424.43
19.0	152.63	212.19	260.86	268.13	356.81	357.09	440.78
20.0	158.55	219.38	270.26	277.74	371.07	370.38	457.13
30.0	217.75	291.28	365.96	373.94	513.77	503.28	620.63
40.0	276.95	363.18	461.66	470.14	656.47	636.18	784.13
50.0	336.35	435.38	557.76	566.14	792.77	769.18	947.93
60.0	395.75	507.58	653.86	662.14	929.07	902.18	1,111.73
80.0	514.55	651.78	845.86	854.34	1,188.87	1,167.98	1,439.33
100.0	633.35	795.98	1,037.86	1,046.54	1,448.67	1,433.78	1,766.93
120.0	752.15	940.18	1,229.86	1,238.74	1,708.47	1,699.58	2,094.53
140.0	870.95	1,084.38	1,421.86	1,430.94	1,968.27	1,965.38	2,422.13

### Adder Rate for each additional 1 Lb

Lb	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
From 20.1 to 40	5.92	7.19	9.57	9.62	14.27	13.29	16.35
From 40.1 to 60	5.94	7.22	9.61	9.60	13.63	13.30	16.38

#### Adder Rate for each additional 1 Lb

From 60.1 to 140	5.94	7.21	9.60	9.61	12.99	13.29	16.38
From 140.1 to 600	6.13	7.40	9.87	9.87	13.32	13.62	16.81
From 600.1 to 6,600	6.13	7.40	9.87	9.87	13.32	13.62	16.81

**DHL EXPRESS 9:00 (10:30 to the USA)** - Guaranteed delivery before 9:00 on the next possible working day to over 94 countries worldwide. Add 20.00 USD to the DHL Express Worldwide prices.

**DHL EXPRESS 12:00** - Guaranteed delivery before 12:00 on the next possible working day to over 148 countries worldwide. Add 7.00 USD to the DHL Express Worldwide prices.

Weights are rounded up to the nearest full lb.

Rates are in USD and exclude customs duties, taxes, clearance-related charges, VAT and all surcharges.

Terms and conditions apply – see mydhl.express.dhl/xn/en/legal.html for details.

\*DHL Express does not accept shipments exceeding 6,600 lb, and/or containing pieces exceeding 2,200 lb or 118in in length, and/or not meeting DHL standards for packing. Refer to our Packing Guide on mydhl.express.dhl/xn/en/help-and-support/shipping-advice/packing-with-care.html. These network restrictions are subject to change with 30 days' notice.



### **DHL IMPORT EXPRESS WORLDWIDE - Published Rate**

#### Documents up to 4.0

Lb	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
1.0	89.26	95.46	110.97	95.46	119.69	118.44	126.96
2.0	103.83	104.95	125.61	104.95	133.07	133.07	140.42
3.0	118.40	114.47	140.23	114.47	146.48	147.72	153.89
4.0	132.97	123.99	154.85	123.99	159.89	162.37	167.36

#### Non-Documents from 1Lb and Documents from 5Lb

Lb	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
1.0	89.26	95.46	112.03	95.46	120.81	119.57	128.15
2.0	103.83	104.95	126.65	104.95	134.29	134.19	141.69
3.0	118.40	114.47	141.29	114.47	147.77	148.84	155.23
4.0	132.97	123.99	155.93	123.99	161.25	163.49	168.77
5.0	147.53	133.50	170.56	133.50	174.72	178.12	182.32
6.0	162.09	143.06	185.17	143.06	187.41	192.73	195.02
7.0	176.65	152.62	199.78	152.62	200.10	207.34	207.72
8.0	191.21	162.18	214.39	162.18	212.79	221.95	220.42
9.0	205.77	171.74	229.00	171.74	225.48	236.56	233.12
10.0	220.33	181.30	243.61	181.30	238.17	251.17	245.82
11.0	234.89	190.90	258.24	190.90	250.92	265.80	258.70
12.0	249.45	200.50	272.87	200.50	263.67	280.43	271.58
13.0	264.01	210.10	287.50	210.10	276.42	295.06	284.46
14.0	278.57	219.70	302.13	219.70	289.17	309.69	297.34
15.0	293.13	229.30	316.76	229.30	301.92	324.32	310.22
16.0	307.69	238.90	331.39	238.90	314.67	338.95	323.10
17.0	322.25	248.50	346.02	248.50	327.42	353.58	335.98
18.0	336.81	258.10	360.65	258.10	340.17	368.21	348.86
19.0	351.37	267.70	375.28	267.70	352.92	382.84	361.74
20.0	365.93	277.30	389.91	277.30	365.67	397.47	374.62
30.0	511.63	373.20	536.11	373.20	493.07	543.77	503.12
40.0	657.33	469.10	682.31	469.10	620.47	690.07	631.62
50.0	802.53	565.10	829.91	565.10	747.87	837.67	760.42
60.0	947.73	661.10	977.51	661.10	875.27	985.27	889.22
80.0	1,238.13	852.90	1,272.51	852.90	1,130.07	1,280.27	1,146.82
100.0	1,528.53	1,044.70	1,567.51	1,044.70	1,384.87	1,575.27	1,404.42
120.0	1,818.93	1,236.50	1,862.51	1,236.50	1,639.67	1,870.27	1,662.02
140.0	2,109.33	1,428.30	2,157.51	1,428.30	1,894.47	2,165.27	1,919.62

### Adder Rate for each additional 1 Lb

Lb	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
From 20.1 to 40	14.57	9.59	14.62	9.59	12.74	14.63	12.85
From 40.1 to 60	14.52	9.60	14.76	9.60	12.74	14.76	12.88

### Adder Rate for each additional 1 Lb

From 60.1 to 140	14.52	9.59	14.75	9.59	12.74	14.75	12.88
From 140.1 to 600	14.87	9.70	14.73	9.70	12.88	14.87	12.95
From 600.1 to 6,600	14.87	9.70	14.73	9.70	12.88	14.87	12.95

**DHL EXPRESS 9:00** - Guaranteed delivery before 9:00 on the next possible working day to over 94 countries worldwide. Add 20.00 USD to the DHL Express Worldwide prices.

DHL EXPRESS 12:00 - Guaranteed delivery before 12:00 on the next possible working day to over 148 countries worldwide. Add 7.00 USD to the DHL Express Worldwide prices.

Weights are rounded up to the nearest full lb.

Rates are in USD and exclude customs duties, taxes, clearance-related charges, VAT and all surcharges.

 $Terms\ and\ conditions\ apply-see\ mydhl. express. dhl/xn/en/legal. html\ for\ details.$ 

\*DHL Express does not accept shipments exceeding 6,600 lb, and/or containing pieces exceeding 2,200 lb or 118in in length, and/or not meeting DHL standards for packing. Refer to our Packing Guide on mydhl.express.dhl/xn/en/help-and-support/shipping-advice/packing-with-care.html. These network restrictions are subject to change with 30 days' notice.



## **DHL EXPRESS DOMESTIC - Published Rate**

#### Non-Documents from 1Lb

Non-Documents in	III ILD
Lb	Zone 1
1.0	13.99
2.0	15.31
3.0	16.64
4.0	17.97
5.0	19.28
6.0	20.60
7.0	21.92
8.0	23.24
9.0	24.56
10.0	25.88
11.0	27.21
12.0	28.54
13.0	29.87
14.0	31.20
15.0	32.53
16.0	33.86
17.0	35.19
18.0	36.52
19.0	37.85
20.0	39.18
22.0	41.82
24.0	44.46
26.0	47.10
28.0	49.74
30.0	52.38
32.0	55.02
34.0	57.66
36.0	60.30
38.0	62.94
40.0	65.58
42.0	68.24
44.0	70.90
46.0	73.56
48.0	76.22
50.0	78.88
60.0	92.18
80.0	118.58
100.0	144.98
120.0	171.38
140.0	197.78

#### Adder Rate for each additional 1 Lb

Lb	Zone 1
From 20.1 to 40	1.32
From 40.1 to 60	1.33
From 60.1 to 140	1.32
From 140.1 to 600	1.32
From 600.1 to 6,600*	1.32

Weights are rounded up to the nearest full lb.

Rates are in USD and exclude taxes and surcharges.

 $Terms\ and\ conditions\ apply-see\ mydhl. express. dhl/xn/en/legal. html\ for\ details.$ 

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