



EMBARGO PAPERWORK

RESTRICTED DESTINATION DOCUMENTS

When it comes to restricted destinations, it is important to be up to date with the rules and to provide the correct paperwork. For details about these destinations, please check the table below.

CUSTOMS DOCUMENTS NEEDED WHEN SHIPPING TO THESE COUNTRIES

Country	Only Non-Document Shipments	Indemnity Letter	Austrian Customs "Ausführererklärung" required	Physical Inspection
Syrien	Yes	Yes	Yes	Yes
Nordkorea	Yes	Yes	Yes	Yes*
Iran	Diplomatic Mail only as WPX	Diplomatic Mail only	No	No
Krim, Simferopol (Nur IATA Code MCX-CRM)	No	Yes	Yes	Yes
Russland	No	No	Only for Non-Document Shipments	No
Kuba	No	Yes	Yes	Yes
Eritrea	Yes	No	No	Yes
Somalia	Yes	No	No	Yes
Libya	Yes	No	No	Yes

*For Northkorea only the following shipments are acceptable:

1. Shipments regarding UN-activities
2. Shipments to / from departments of state and embassies
3. Diplomatic shipments or
4. Shipments to / from authorised organisations. These exceptions, such as humanitarian shipments have to be authorised in advance.

To book your shipment online, just visit [MyDHL!](#)

Please note:

To make sure your shipment can be transported without any delays please always provide the paperwork as explained in the table above.

[Download Indemnity Letter](#)

[Download AT Customs Iran](#)

[Download AT Customs North Korea](#)

[Download AT Customs Russia, Ukraine and Crimea](#)

[Download AT Customs Syria](#)

[Create Commercial Invoice Online](#)

[Create Pro Forma Invoice Online](#)

Detailed information about commercial and proforma invoices can be found [here](#).

If there are any questions, please feel free to contact our DHL Express Customer Service via telephone 0820 55 05 05 (Mo-Fr 07:30 -19:00, Sa 08:30 -12:00) or via email dhl@at.dhl.com.