



STEP BY STEP GUIDE eSECURE

DHL Express – Excellence. Simply delivered.

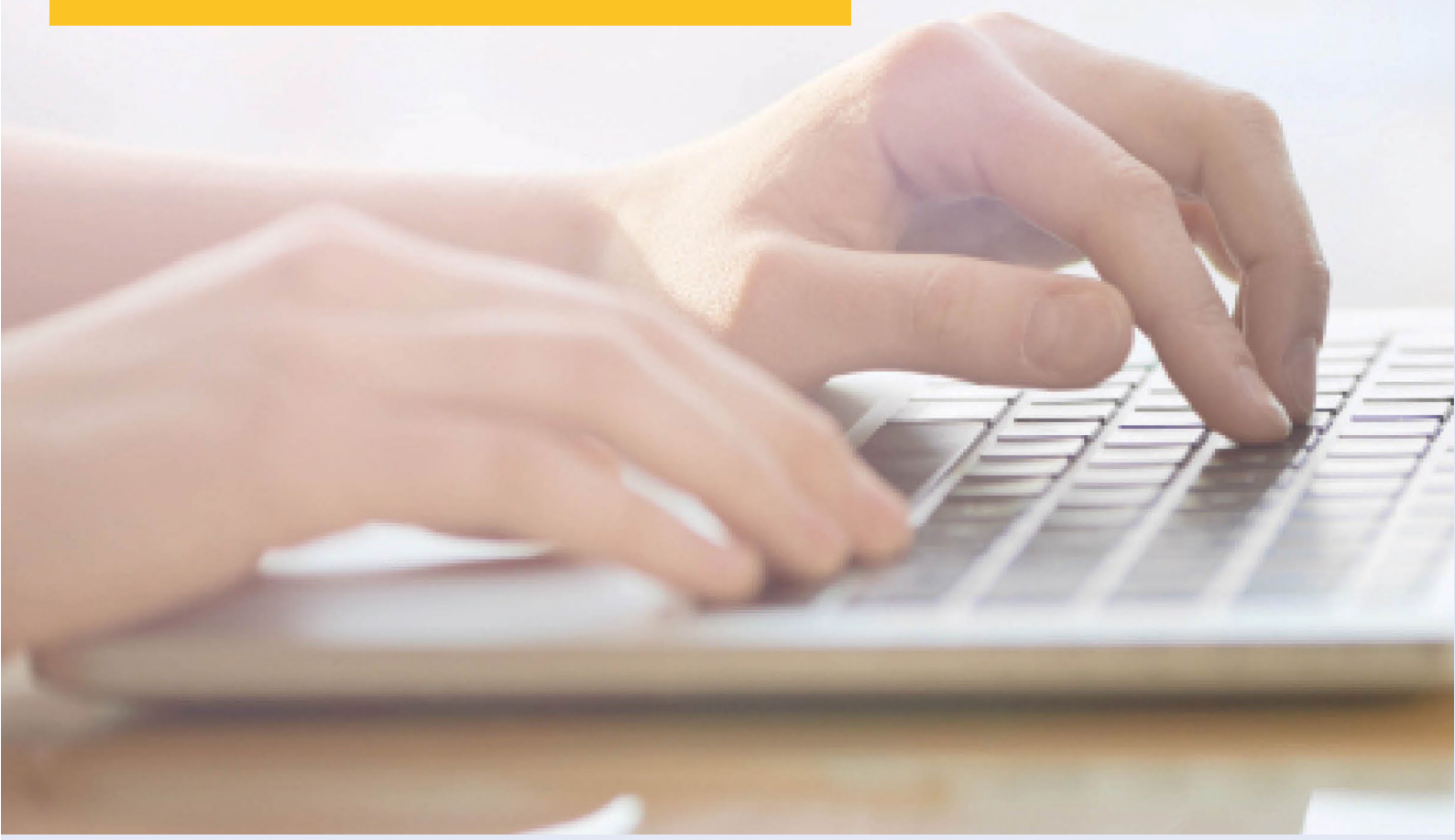


TABLE OF CONTENTS

CUSTOMER ADMINISTRATOR REGISTRATION	----- Page 3
--	---------------------

ENABLING STEPS	----- Page 5
-----------------------	---------------------

- Login to MyDHL+
- Authorize users
- Automate approvals from trusted partners
- Automate rejections from unknown requestors
- Add multiple customer administrators

NOTIFICATIONS FOR ACCOUNT REQUESTORS	----- Page 11
---	----------------------

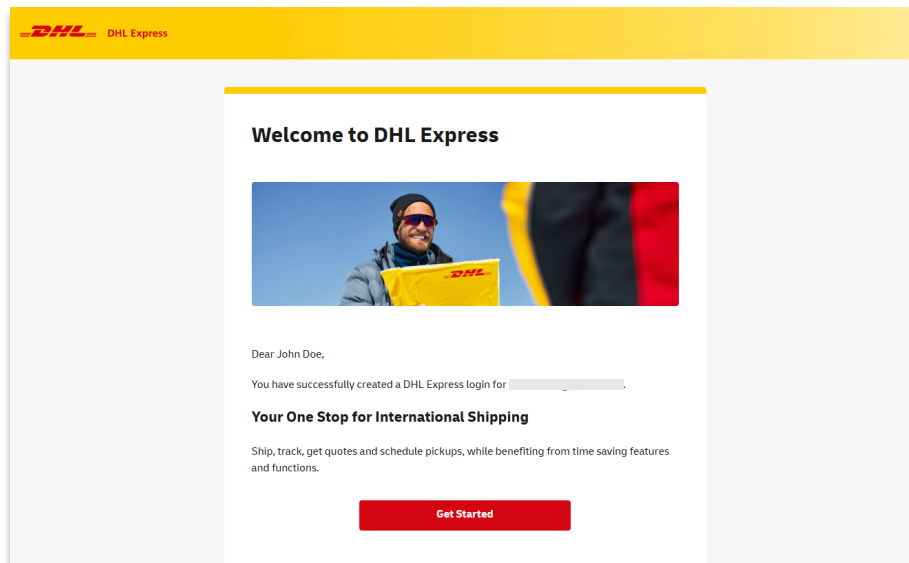
NOTIFICATIONS FOR ACCOUNT ADMINISTRATOR	-----Page 14
--	---------------------

EXTRA FEATURES OF ESECURE APPROVAL	----- Page 15
---	----------------------

- Email approval via OTP or DHL Express Mobile App approval
- Time-Bound authorization

CUSTOMER ADMINISTRATOR REGISTRATION

As a Customer Administrator for a newly enabled DHL Express Account in eSecure, look out for a 'Create Your DHL Express Password' email from noreply@dhl.com to complete the registration process of your new MyDHL+ User Profile.

A screenshot of the 'Create Your DHL Express Login' form. The header is yellow with the DHL logo and 'DHL Express' text. The top right shows 'English' and a flag icon. The form is white and titled 'Create Your DHL Express Login'. It says 'You are creating a password for t*****l@proton.me.' Under 'Create a Password', there is a password field with a strength indicator and an eye icon. Below that is a checkbox 'I am human' which is checked. There are three checkboxes for terms and conditions: 'I have read and accept the DHL Express Online Services Terms of Use' (checked), 'I have read and accept the Digital Customs Invoice Terms and Conditions' (checked), and 'Sign up to receive communications, promotions and offers.' (unchecked). A red 'Continue' button is at the bottom.

A verification process is required during your first login or registration. Check your email for the One-Time Password (OTP), enter the 8-digit code, and complete the verification to successfully create your login.

Verify your email address to continue



The verification code has been sent to *****l@proton.me. Please check your inbox, junk or spam folders.

Your code will be valid for 15 minutes.

Enter your 8 digit verification code

Verify

Close

Resend Code

 English   Hi



Your DHL Express login has been created

You can start using our online applications to manage shipments, monitor deliveries, and streamline your logistics with ease.

Logging in to MYDHL+ in 4 seconds...

Continue

A 'Welcome' email from esecure@dhl.com will be sent when an existing MyDHL+ user is added as a Customer Administrator for an eSecure enabled account. The same email will also be sent when you are successfully onboarded for the first time as a Customer Administrator in eSecure.

Welcome to DHL eSecure!



Dear **John Doe**,

We are happy to introduce DHL eSecure, an advanced security tool. It is designed to safeguard your DHL Express accounts in our shipping tools and prevent unauthorized use.

Key Benefits of DHL eSecure

- ✓ **Control access:** Manage your account usage via MyDHL+.
- ✓ **Monitor usage:** Review, approve or reject requests.
- ✓ **Visibility:** Track account usage history.

How to get started?

- If you have access to MyDHL+, log in and go to **My Shipment Settings** and select **"Access eSecure"**.
- If you don't have access to MyDHL+, you will receive an email from us shortly to complete your registration and get you started.



Watch the video to learn how to use eSecure.

Get started

If you require any further assistance, reach out to us using the following options.

- Email us at: pst05035721@dhl.com

At DHL Express, we are committed to providing a secure and reliable experience.

Regards,
DHL Express Team

Please do not reply to this email – inbox is not monitored.

ENABLING STEPS

You have received an email with subject **'DHL eSecure- Action Required: Approve/Reject DHL Express Account Access Request'** because a person is requesting to use your DHL Express account number. Below are the steps to approve or reject the request.

Step 1: Login to MYDHL+

Access eSecure menu is found under My Shipment Settings after login to MyDHL+.

The first screenshot shows the DHL Express homepage with a login overlay. The login form includes fields for Email Address (esecuretest@gmail.com) and Password, both marked with green checkmarks. A red box highlights the login form. A red line connects the 'Login' button to the 'My Shipment Settings' link in the second screenshot.

The second screenshot shows the DHL Express website after login. The 'My Shipment Settings' link is highlighted with a red box. A dropdown menu is open, showing various settings categories. The 'Access eSecure' option is highlighted with a red box. A red line connects the 'Access eSecure' option to the 'Access eSecure' link in the third screenshot.

The third screenshot shows the DHL Express website with the 'Access eSecure' link highlighted in the top navigation bar. A red box highlights the 'Access eSecure' link. A red line connects the 'Access eSecure' link to the 'Access eSecure' link in the fourth screenshot.

The fourth screenshot shows the DHL Express website with the 'Access eSecure' link highlighted in the top navigation bar. A red box highlights the 'Access eSecure' link. A red line connects the 'Access eSecure' link to the 'Access eSecure' link in the fifth screenshot.

Step 2: Authorize users

As Customer Admin you have several options to approve shippers:

- If you access eSecure for the first time, the Terms and Conditions should be accepted before being redirected to the page.

DHL Express Help and Support Find a location | English

Home Ship Track Manage Shipments My Shipment Settings My Profile

Authorized User

Account No

Customer Administrator

Authorized Domain

Authorized Account Usage Approval

My Domain

Terms and Conditions

DHL eSecure (hereinafter referred as 'eSecure') is an advance security feature preventing unauthorized use of DHL Express accounts in shipping tools which allows self-registration and/or self-shipping capability. eSecure is being offered to customers within MyDHL+ and the customer is required to appoint an "administrator" who will be responsible for managing the security permissions for these users.

DHL Express accounts (hereinafter referred as 'accounts') managed by the customer administrator (hereinafter referred as 'admin') can be identified under "Account No" menu. New requests to use the accounts after successfully enrolled into eSecure will be notified to the admin for approval or rejection decision. Review of all pending users can also be reviewed under "Authorized Users" menu. If "Email ID Consent" is granted, the admin's contact details will be provided to new requestors upon the first attempt of using the accounts in the Online Shipping Tools (MyDHL+ or Emailship).

By clicking on the 'Submit' button below, you represent and confirm to DHL Express that you are the duly appointed administrator of the customer for the purposes of eSecure. DHL may at any time review your qualification as the customer's appointed administrator in DHL eSecure and in the management of the customer's account number. DHL may at its sole discretion vary the terms and conditions of DHL eSecure and/or terminate the DHL eSecure feature at any time upon prior notice.

☒ I agree to the terms and conditions.

Submit

Steps to approve (authorize) individual account usage request

- Click on **Authorized User** menu
- Select **Pending** from the Status box and click on **Search**
- The Pending request will be displayed in the list below
- Place a tick next to the email and click the **Approve** or **Reject** button

The screenshot displays the DHL Express 'Authorized User' management page. On the left sidebar, 'Authorized User' is selected. The main content area contains search filters: 'Email ID' and 'Account Number' text boxes, a 'Status' dropdown menu set to 'Pending', and an 'Origin' dropdown menu set to 'AUSTRALIA'. A 'Search' button is highlighted with a red box. Below the filters, a table shows '1 records found'. The table has columns: Email ID, Account Number, Origin, Status, Assigned By, Modified Date, and Expiry Date (GMT). The first row shows the email 'esecuretestdhl@proton.me', status 'Pending', and assigned by 'SYSTEM@DHL.COM'. The 'Approve' button in the table's action column is highlighted with a red box.

*Note: In case you need to authorize a larger number of users who should use your account, you can upload a file by clicking the **upload** button. A sample file is available on the upload page.*

Automate approvals from trusted partners

With the **Authorized Domain** feature, it is possible to automatically approve all requests coming from certain email domains. This feature is useful if you don't want to manually approve every request from requestors within your company or from a trusted partner.

- Click on **Authorized Domain**
- Click **Add** button
- Enter the **Account Number**, email **Domain Name** and **Save**

The screenshot shows the 'Authorized Domain' management interface. On the left sidebar, 'Authorized Domain' is highlighted with a red box. The main content area has a form with fields for 'Domain Name', 'Account Number', 'Origin' (a dropdown menu showing 'AUSTRALIA'), 'Status' (a dropdown menu with 'Active' and 'Inactive' options), and 'Company Name'. Below the form are 'Search' and 'Reset' buttons. At the bottom, there is a green status bar indicating '6 records found' and a row of action buttons: 'Add' (highlighted with a red box), 'Active', 'Inactive', 'Copy', 'Upload', and 'Download'. Below the buttons is a table header with columns: 'Domain Name', 'Account Number', 'Origin', 'Company Name', 'Status', 'Assigned By', and 'Modified Date'.

The screenshot shows the 'Authorized Domain' management interface with the 'Add' form. The 'Add' button from the previous screenshot is now the primary action. The form has two main input fields: 'Account Number' (containing '96XXXXXX1') and 'Domain Name' (containing '@company.com'), both highlighted with red boxes. Above these fields is a blue information bar that says 'Use comma (,) for multiple entries in Domain Name field.' Below the form are 'Save' and 'Cancel' buttons. At the bottom, there is a section titled 'List of banned domains' with a list of domains in a grid format:

@126.com	@163.com	@aol.com	@astaga.com	@balitribune.com
@bimamail.com	@bolehmail.com	@centrin.net	@dhlsender.com.mx	@e-mail.dk
@eilnews.com	@email.com	@etik.com	@everyone.net	@facebook.com

Note: You can add multiple email domains to the Authorized Domain list.

Automate rejections from unknown requestors

My Domain lets you control who receives account requests from. You can simply add the email domain to **My Domain**. This will whitelist the domain. They are then considered trustworthy and requests from other domains are automatically rejected.

Note: It is highly recommended to utilize this feature if you don't expect anyone else outside your company to ship using your DHL Express account.

- Click on **My Domain**
- Click **Add** button
- Enter the **Account Number**, email **Domain Name** and **Save**

The screenshot shows the 'My Domain' management interface. On the left is a sidebar with a menu including 'Authorized User', 'Account No', 'Customer Administrator', 'Authorized Domain', 'Authorized Account Usage Approval', and 'My Domain' (which is highlighted with a red box). The main content area is titled 'My Domain' and contains several input fields: 'Domain Name', 'Account Number', 'Origin' (with a dropdown menu showing 'AUSTRALIA'), 'Status' (with a dropdown menu showing 'Active' and 'Inactive'), and 'Company Name'. There are 'Search' and 'Reset' buttons at the bottom right. Below the input fields, a green bar indicates '0 records found'. To the right of this bar, the 'Add' button is highlighted with a red box, along with 'Active', 'Inactive', 'Copy', and 'Upload' buttons. At the bottom, there is a table header with columns: 'Domain Name', 'Account Number', 'Origin', 'Company Name', 'Status', 'Assigned By', and 'Modified Date'. Below the header, it says 'No Record Found'.

The screenshot shows the 'My Domain' management interface with the 'Add' form. At the top, there is a blue banner with an information icon and the text 'Use comma (,) for multiple entries in Domain Name field.' Below this, the 'Account Number' and 'Domain Name' input fields are highlighted with red boxes. There are 'Save' and 'Cancel' buttons at the bottom right. The interface also includes a top navigation bar with the DHL logo and 'DHL Express' text, and a sidebar with the same menu as the previous screenshot.

Note: You can add multiple email domains to the My Domain list. Comma(,) is used to separate multiple email domains

Add multiple customer administrators

If more than one customer administrator is needed, the first customer administrator can easily add new administrators here. It is recommended to have more than one administrator, so that requests will be actioned in the absence of another admin.

- Click on **Customer Administrator** and tick the box.
- Click **Add** to enter customer administrator details

Customer Administrators

Account Number:

First Name:

Company Name:

Status:

Email ID:

Last Name:

Origin:

✓ 1 records found

☐	Account Number	Email ID	First Name	Last Name	Company Name	Origin	Status	Action
☒		@dhl.com			STAFF ECOM CONNECT ACCOUNT	AUSTRALIA	Active	Edit

NOTIFICATIONS FOR REQUESTOR

The requestor will be notified during shipment creation process in MyDHL+.

How will you pay?

How will you pay for transportation charges?

51XXX7736



The use of this account for this shipment requires approval by account administrator. For an urgent shipment, we have sent an email with approval instructions to the account owner.

The requestor will also receive an email notification whilst you receive the approval request email. The email informs the requestor that their request is pending the account administrator's approval.



Approval pending for submitted request



Dear **Jane Doe**,

Your request to use the DHL Express Account has been sent to the below account administrators for approval. Please contact the account administrators in case of any urgency in getting the approval.

Account administrator details:

No.	First name	Last name	Email ID	Phone number
1	test	test	testadmin81901@maildrop.cc	+601111111111
2	test	test	info@secure@dhl.com	+611800226349
3	test	test	indianmofarwan@proton.me	+61738117626
4	John	Doe	testfordhl@proton.me	+611800226349

If you require any further assistance, reach out to us using the following options.

- Email us at: pst05035721@dhl.com

At DHL Express, we are committed to providing a secure and reliable experience.

Regards,
DHL Express Team

Please do not reply to this email – inbox is not monitored.

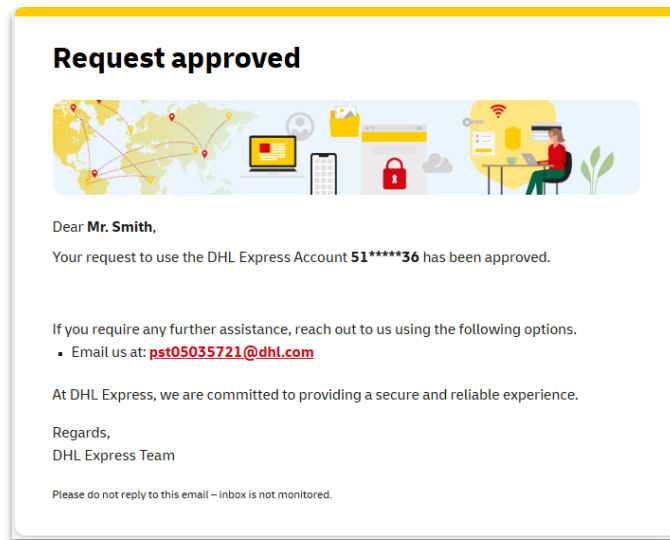

[Privacy Notice](#)

2026 © DHL International GmbH. All rights reserved.

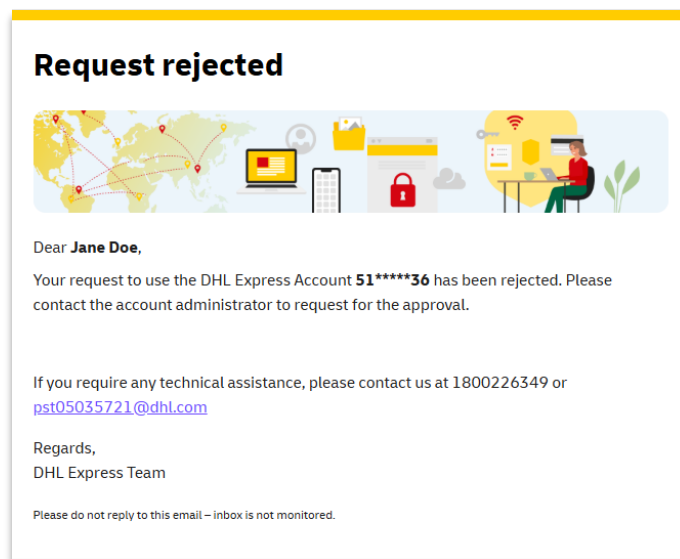
Note: If 'Email Consent ID' is enabled during onboarding, the requestor can see your contact information as above. You can disable the option by going to Account No, edit account, and change Email ID Consent to 'No.' See time-bound authorization snapshot on page 19.

The requestor will be notified of your decision whether account usage request was Approved or Rejected.

Request Approved (example)



Request Rejected (example)



Note: Requestor will not be notified if the request was rejected by “My Domain” using the auto reject function. Requestor needs to acknowledge the account holder to change status to “approved” manually.

NOTIFICATIONS FOR ADMINISTRATOR

The administrator will receive an email notification for approval. To approve the request, you must log-in to MyDHL+ and follow the steps provided. Otherwise, click the Reject button if unauthorized.

Approve/reject DHL Express account access request



Dear [REDACTED],

You have received this email because the person named below has requested to use your DHL Express account number.

Requestor details:

Email address: esecuretestdhl@proton.me

Account number: 51*****36

Shipper name: Jane Doe

Review and Respond:

1. Log in to **MyDHL+** using the email this message was sent to.
2. Go to My Shipment Settings, Access eSecure and review pending requests.
3. Select the relevant emails and choose Approve or Reject.
4. Alternatively, You can click the button below to review the request.

Review request

Click the link [here](#) for guidance on how to use eSecure.

Important notes

- Upon approval, DHL cannot be held liable for any financial impact resulting from account misuse.
- We strongly advise contacting the requestor before granting access.
- Verify the requester's identity and confirm their authorized access to your account. DHL doesn't guarantee requestor information accuracy.

If you require any further assistance, reach out to us using the following options.

- Email us at: pst05035721@dhl.com

At DHL Express, we are committed to providing a secure and reliable experience.

Regards,
DHL Express Team

Please do not reply to this email – inbox is not monitored.

The administrator will receive an email notification whilst the request was being automatically rejected by “**My Domain.**” The email informs the administrator which user was rejected.



Automatic rejection notification: User denied access to DHL Express



Dear [REDACTED],

The email address provided has been automatically rejected because account 51*****36 only accepts requests from specific email domains, as specified in the My Domain feature.

Requestor details:

No.	Email ID	Shipper name	Company name
1	[REDACTED]	Leslie Test	DHL EXPRESS AUSTRALIA PTY LTD

You can verify the rejected users from your [MyDHL+](#) profile - under menu "Access eSecure".

If you require any further assistance, reach out to us using the following options.

- Email us at: pst05035721@dhl.com

At DHL Express, we are committed to providing a secure and reliable experience.

Regards,
DHL Express Team

Please do not reply to this email – inbox is not monitored.



Privacy Notice

2026 © DHL International GmbH. All rights reserved.

EXTRA FEATURES OF ESECURE APPROVAL

Administrators now have additional approval options, including approving requests directly from email via OTP or through DHL Express Mobile App push notifications.

To enable this feature:

- Navigate to **My Shipment Settings**, and go to **Access eSecure**
- Select **Customer Administrator**
- **Edit** the administrator's details

Authorized User

Account No

Customer Administrator

Authorized Domain

Authorized Account Usage Approval

My Domain

Account Number

Email ID

Company Name

Origin

AUSTRALIA

Status

Active

Inactive

Advanced Search

Search

Reset

✓ 1 records found

Add

Active

Inactive

Download

☐	Account Number	Email ID	First Name	Last Name	Company Name	Origin	Status	Action
☐		testadmin81901@Jane maildrop.cc		Doe	DHL EXPRESS AUSTRALIA PTY LTD	AUSTRALIA	Active	Edit

Tick the box to **‘Approve or Reject the request directly from the email I receive’** and save. If you use the DHL Express Mobile App, you can also approve or reject the request through the DHL Express Mobile App.

Note: To use the DHL Express Mobile App option, install the app from your device's app store. Once installed, the greyed-out option will become available.

Authorized User
Account No
Customer Administrator
Authorized Domain
Authorized Account Usage Approval
My Domain

Personal Information

Email ID

First Name *

Last Name *

Email Daily Subscription

Language
 *

Phone

Type	Code	Phone	Extension	
Office ▾	AU + 61 ▾	+611800226349		+ *

i You are not allowed to select the DHL eMobile option because you are currently not a DHL eMobile user.

How would you like to receive the account approval request? *i*

☒ **Approve or Reject directly from the email I receive**

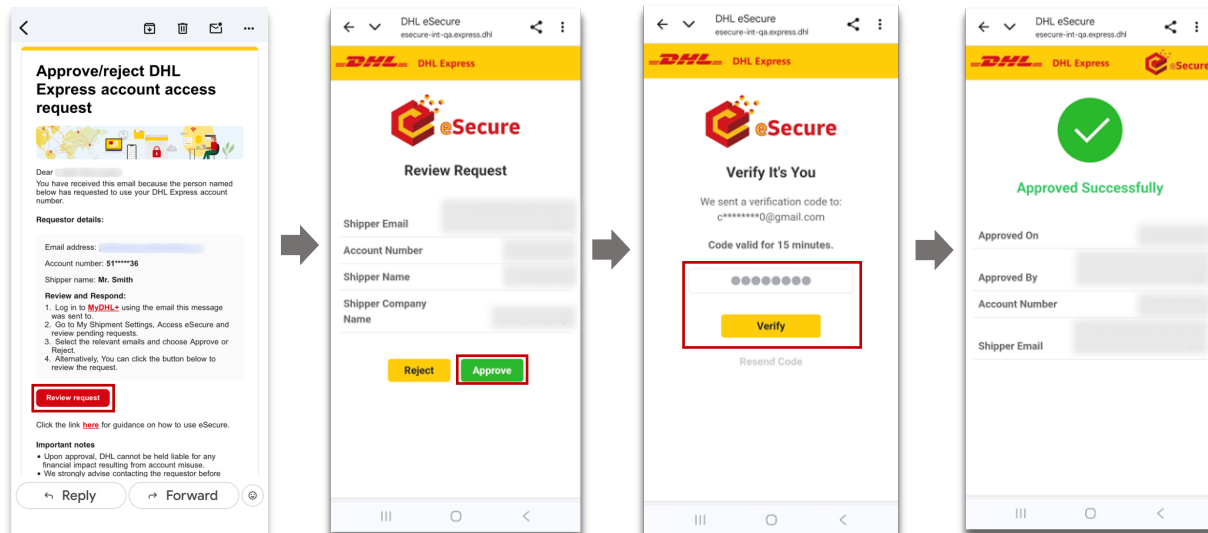
☐ **Approve or Reject in the DHL Express Mobile app**

By clicking save, you agree to our [terms and conditions](#).

Save
Cancel

Email approval via OTP

Admin can now approve requests directly from email after authenticating with OTP.



After verified, user's device will be trusted for 14 days. Trusted devices can approve directly without OTP.

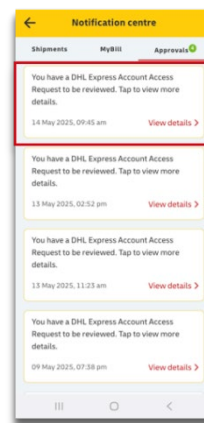
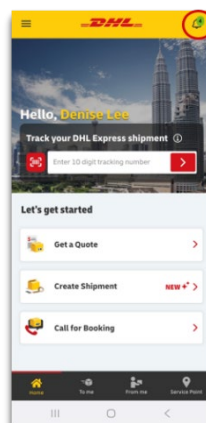
DHL Express Mobile App approval

Approval requests can also be found on the 'Approvals' tab in the app's notification centre.

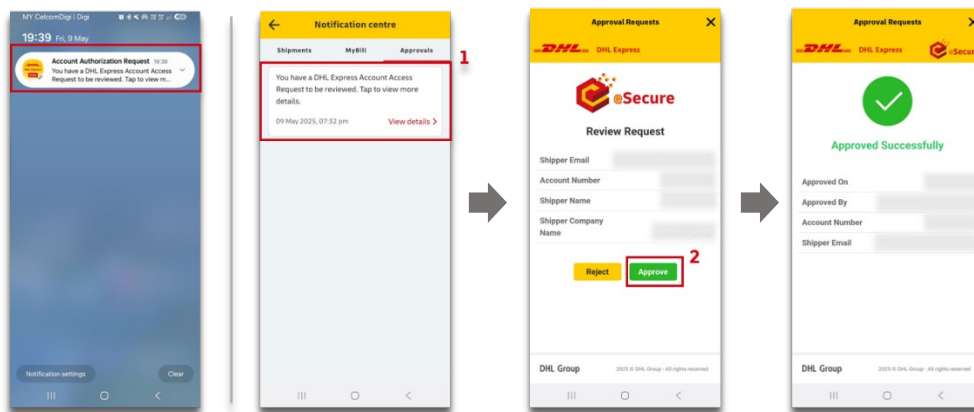
Push Notification



App Notification Centre



1. By pressing the push notification or the notification in notification centre, you will be redirected to the eSecure review page in DHL Express Mobile App.
2. Administrator can approve requests directly (OTP is not required) since the administrator has been authenticated by DHL Express Mobile App.



Time-Bound authorization

Administrators can approve a shipper for a defined period. After the approval expires, any new access request from that shipper will trigger a new approval notification.

To enable this feature:

- Navigate to **My Shipment Settings**, and go to **Access eSecure**
- Select **Account Number**
- **Edit** the account number entry

eSecure Step by Step Guide

The screenshot shows the eSecure interface with a sidebar on the left containing links: Authorized User, Account No (highlighted with a red box), Customer Administrator, Authorized Domain, Authorized Account Usage Approval, and My Domain. The main content area has a search form with fields for Account Number, Company Name, Origin (set to AUSTRALIA), Status (set to Enabled), and Email ID Consent (set to Yes). There are Search and Reset buttons. Below the search form, a green bar indicates '1 records found'. A table lists the search results with columns: Account Number, Company Name, Origin, Status, Email ID Consent, TBA Enabled, Assigned By, Modified Date, and Action. The first record is for DHL EXPRESS AUSTRALIA PTY LTD, with an 'Edit' button highlighted in red.

Account Number	Company Name	Origin	Status	Email ID Consent	TBA Enabled	Assigned By	Modified Date	Action
[REDACTED]	DHL EXPRESS AUSTRALIA PTY LTD	AUSTRALIA	Enabled	Yes	No	[REDACTED]	02-Sep-26	Edit

- Select '**Yes**' in the **Time-Bound Authorization Enabled**
- Set **Default Expiry Days** as Indefinite, 90, 180, 365 days or Custom
- When Custom is selected, enter the **Custom Default Expiry Days**.

The screenshot shows the eSecure interface with the 'Account No' section highlighted in the sidebar. The main content area displays the account details form. Fields include Account Number, Company Name (DHL EXPRESS AUSTRALIA PTY LTD), Origin (AUSTRALIA), Email ID Consent (Yes), and Time-Bound Authorization Enabled (Yes). A yellow banner states 'Recommended expiry duration is 180 days.' The 'Default Expiry Days' dropdown is set to 'Custom', and the 'Custom Default Expiry Days' field is set to '100'. The 'Save' button is highlighted in green.

Recommended expiry duration is 180 days.

Time-Bound Authorization Enabled: Yes

Default Expiry Days: Custom

Custom Default Expiry Days: 100

Save Cancel

Email OTP approval disabled

Log in to MyDHL+ and review the pending request in Access eSecure. Approve the user, then select the approval period when prompted in the pop-up window.

Review pending request

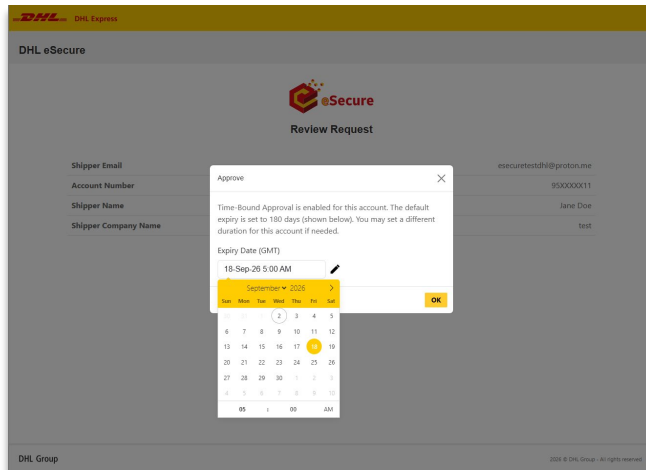
Time-bound approval

With a one-time rejection, any future request to use the account will trigger a new approval notification for the administrator. With a standard rejection, the shipper remains unable to use the account indefinitely.

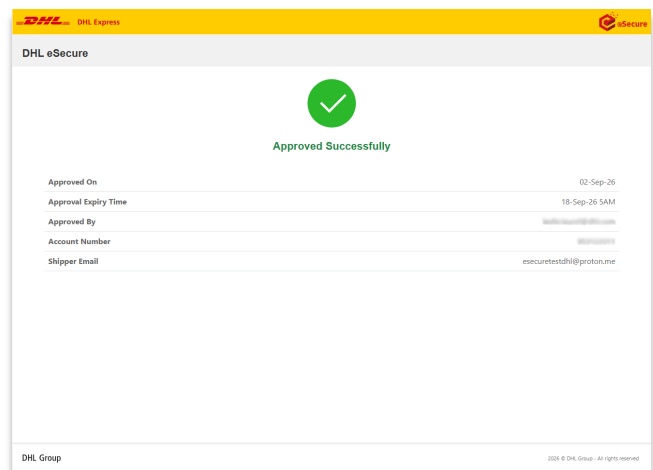
Reject options

Email OTP approval enabled

Review the pending request and approve the user. When prompted, select the approval period in the pop-up window. Once OTP authentication is completed, the approval will be successful.

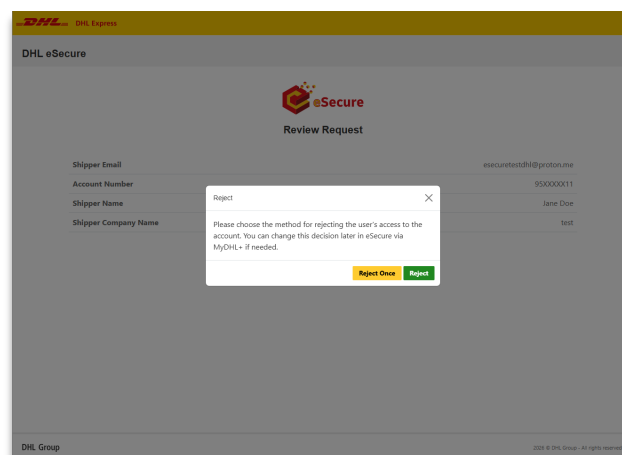


Time-bound approval



Approved with expiry time

With a one-time rejection, any future request to use the account will trigger a new approval notification for the administrator. With a standard rejection, the shipper remains unable to use the account indefinitely.

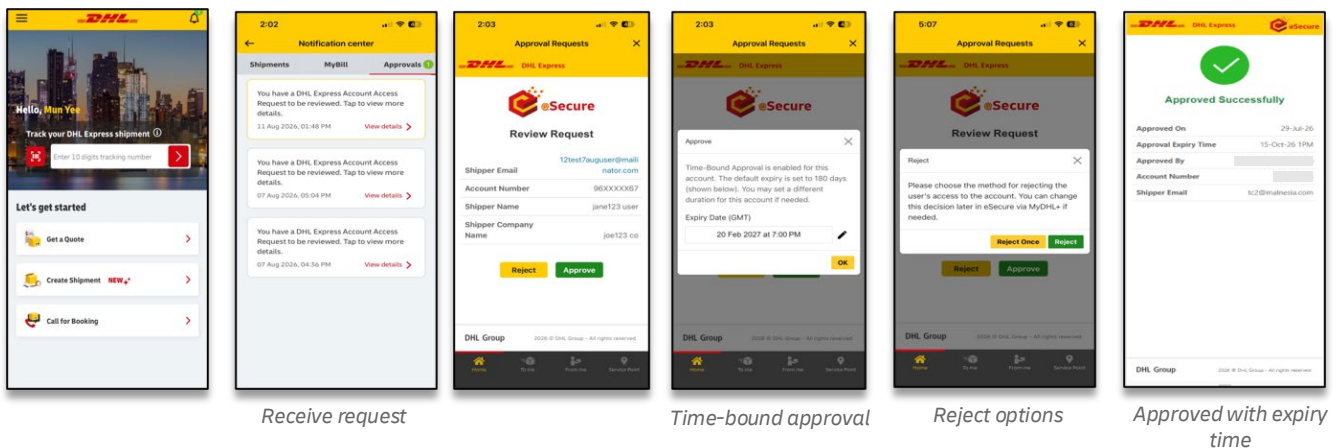


Reject options

DHL Express Mobile App approval enabled

Review the pending request and approve the user. When prompted, choose the approval period in the pop-up window.

For a one-time rejection, any future request to use the account will send a new approval notification to the administrator. For a standard rejection, the shipper will remain unable to use the account indefinitely.



Time-Bound approval expiry reminder and approval extension

When an approval is due to expire, the administrator will receive an expiry reminder email.

Important Notice: Authorization expiry date is approaching

Dear [Name],

We would like to inform you that one or more shipping authorizations you have granted to third-party users on your DHL account(s) are approaching their expiry date. For your reference, the details of the authorized shippers and their respective expiry dates are listed below.

Authorization details:

Account number	Email ID	Shipper name	Company name	Expiry date (GMT)
51*****36	[Redacted]	Les Test	DHL EXPRESS AUSTRALIA PTY LTD	31/08/2026 5PM

If you want to extend the authorization(s) you may click the button below.

[Review request](#)

If you require any further assistance, reach out to us using the following options.

- Email us at: ps05035721@dhl.com

At DHL Express, we are committed to providing a secure and reliable experience.

Regards,
DHL Express Team

Please do not reply to this email – inbox is not monitored.

eSecure Step by Step Guide

To extend the approval period, multi-select approval is supported, extend and reject actions are available, and the resulting expiry date is displayed after action.

The screenshot shows the DHL eSecure interface with a yellow header bar containing the DHL logo and 'DHL Express'. Below the header, the page title 'DHL eSecure' is displayed. The main content area features the eSecure logo and the heading 'Extend Approval'. There are two tabs: 'Authorized User' (selected) and 'Authorized Account Usage Approval'. Below the tabs is a table with the following columns: Shipper Email, Account Number, Status, Shipper Name, Shipper Company Name, Assigned By, and Expiry Date (GMT). The table contains three rows of data, all with a status of 'Approved'. At the bottom of the table, it says 'Showing 1-3 of 3 entries'. Below the table are two buttons: 'Reject' (yellow) and 'Extend' (green). The footer of the page shows 'DHL Group' on the left and '2025 © DHL Group - All rights reserved' on the right.

Shipper Email	Account Number	Status	Shipper Name	Shipper Company Name	Assigned By	Expiry Date (GMT)
☒ testingadt@mailnesia.com	[REDACTED]	Approved	Testing ADT	IN	autest02@mailinator.com	03-Sep-26 8AM
☒ dhlecomau@gmail.com	[REDACTED]	Approved	Leslie Test	DHL EXPRESS AUSTRALIA PTY LTD	autest02@mailinator.com	04-Sep-26 12AM
☒ dhlesecuretestonly@proton.me	[REDACTED]	Approved	Jane Doe	DHL AU	autest02@mailinator.com	04-Sep-26 11PM

Showing 1-3 of 3 entries

[Reject](#) [Extend](#)

Authorized users extend page

The screenshot shows the DHL eSecure interface with a yellow header bar containing the DHL logo and 'DHL Express'. Below the header, the page title 'DHL eSecure' is displayed. The main content area features the eSecure logo and the heading 'Extend Approval'. There are two tabs: 'Authorized User' and 'Authorized Account Usage Approval' (selected). Below the tabs is a table with the following columns: Requested To, Requested By, Account Number, Status, Assigned By, and Expiry Date (GMT). The table contains one row of data with a status of 'Approved'. At the bottom of the table, it says 'Showing 1-1 of 1 entries'. Below the table are two buttons: 'Reject' (yellow) and 'Extend' (green). The footer of the page shows 'DHL Group' on the left and '2025 © DHL Group - All rights reserved' on the right.

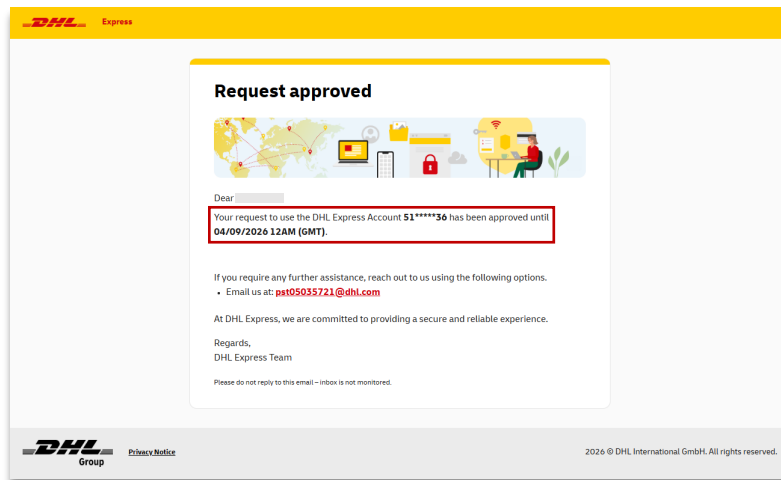
Requested To	Requested By	Account Number	Status	Assigned By	Expiry Date (GMT)
☒ jptest03@mailinator.com	sgtest02@yopmail.com	[REDACTED]	Approved	autest02@mailinator.com	03-Sep-26 8AM

Showing 1-1 of 1 entries

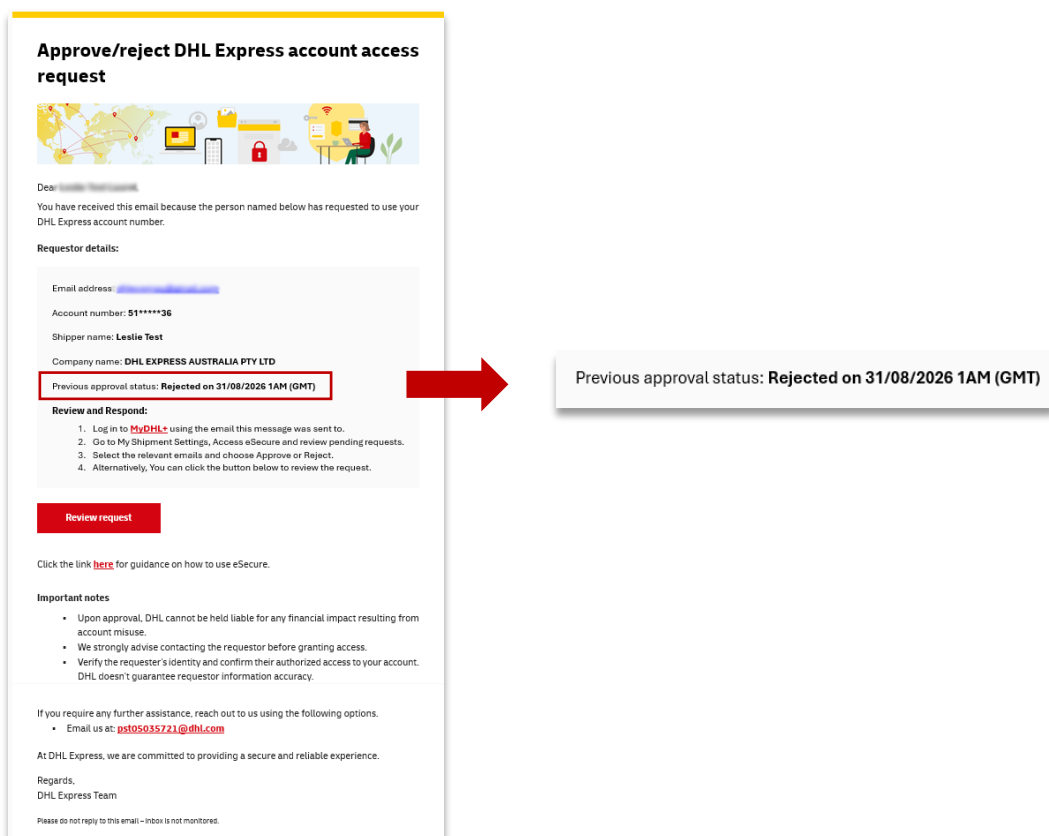
[Reject](#) [Extend](#)

Authorized account usage extend page

Time-Bound approval notification email (example)



Time-Bound reapproval email (example)





DHL Express (Australia) Pty Ltd
Customer Facing IT

The information in this guide is correct as of September 2026.
DHL reserves the right to amend or modify any of the information at any time.