



DHL EXPRESS

SERVICE & RATE GUIDE 2022

BANGLADESH



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Get a quote from [MyDHL+](#)

CONNECTING YOUR WORLD



Operating in
220+ countries and territories worldwide

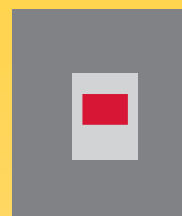
280+ aircraft



3,200+
facilities

2,200+
flights per day

370+
TAPA* certifications



By the year 2050, Deutsche Post DHL Group aims to achieve net zero emissions logistics

MISSION 2050
ZERO EMISSIONS
GOGREEN

484 million+
shipments per year

37,700+
vehicles



111,000
employees

100,000+
Service Points

Figures are global and are approximate as of the end of 2020
*TAPA = Transported Asset Protection Association

DEAR CUSTOMER

Welcome to the 2022 Service and Rate Guide! Use this guide to learn about how DHL Express products, services and tools can meet your logistics needs. DHL Express is the global market leader and a specialist in Time Definite International (TDI) shipping and courier delivery. We have been building and continuously improving for over 50 years through our team of 111,000 Certified International Specialists, helping more than 2.7 million customers globally.

The Can Do attitude of our International Specialists has been tested like never before by COVID-19 and its impact on a global economy that is underpinned by complex international supply chains. We are honored to say DHL Express is playing a part to deliver vaccines by seamlessly managing and executing multiple supply chains without cold chain interruptions or security incidents; together with our other group business units, DHL has safely delivered **over 1 billion COVID-19 vaccine doses to over 160 countries since December 2020**, thus playing a key role in the global vaccination roll-out. Across our parent company DPDHL, we are doing everything we can to stabilise our customers' supply chains and ensure business continuity: read about this in our white paper on [Pandemic Resilience](#).

At the same time, we look to the future which we see as bright. Four key themes inform our Strategy 2025, that we believe will impact our customers. First, **globalization** will remain a key trend and logistics its key enabler. The COVID-19 crisis has shown how indispensable international connections are for the global economy and people's livelihoods. Second, **online trade** is growing faster than ever before, in both the B2C and B2B sectors. Our white paper '[The Ultimate B2B E-commerce Guide: Tradition is out. Digital is in.](#)' shows that by 2025, 80% of all B2B sales interactions between suppliers and professional buyers will take place on digital channels. Third, **digitalization** is transforming how consumers and industries embrace new technologies. At DHL Express we provide our customers with state-of-the-art shipping tools – find out more on page [15](#) and visit [MyDHL+](#).

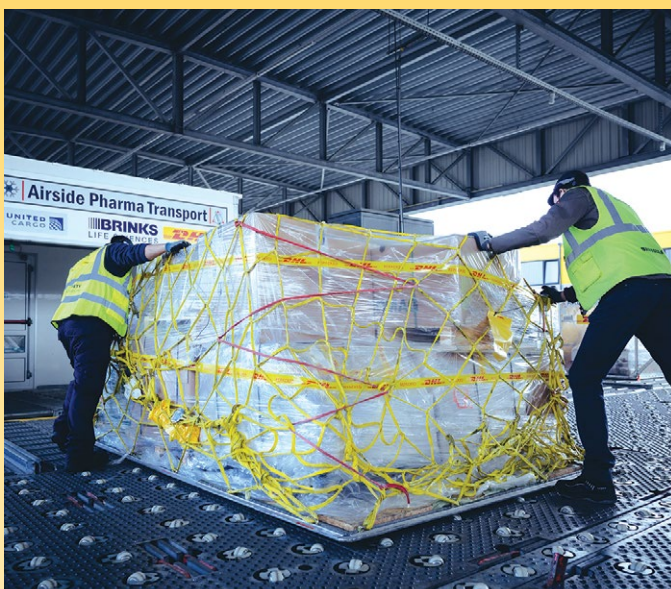
Fourth, **sustainability and Environmental, Social and Governance strategy (ESG)** considerations are embedded in DHL Express. Learn about what we are doing in this area on page [4](#) and on our [Sustainability portal](#).

As your Logistics Partner of Choice, in 2021 we invested more than €1 billion globally to enhance our infrastructure and network. In Bangladesh, DHL Express is investing approximately EUR 25 million to build a new facility that will combine its country office and service center into a 10,000 sqm site. The new facility will bring about an approximate 35% increase in shipment processing capacity. It is expected to operate from Q3'22.

We look forward to actively supporting you in making your business successful. Please reach out to us on [MyDHL+](#), by calling Customer Service on 880-255668100 or 16359 (mobile) or to me directly through bd.sttt@dhl.com.

Sincerely,

Md. Miarul Haque
Managing Director
DHL Express Bangladesh



SUSTAINABILITY

OUR SUSTAINABILITY ROADMAP

Everything we do is to serve one purpose: **Connecting people, improving lives.** To fulfil this purpose we need to make every dimension of our business sustainable, and we have clear ambitions in these focus areas:



Clean operations for climate protection

- Green last mile and line-haul
- Leader in sustainable aviation
- Carbon neutral buildings by default
- Most comprehensive portfolio of green products



Great company to work for all

- Attract and retain the best talent
- Strong 'Safety First' culture
- Diverse and inclusive workplace



Highly trusted company

- Compliance as an integral part of daily business
- Effective governance set-up across our organization
- Like-minded and compliant suppliers and partners

Click [here](#) for more about Sustainability at DPDHL and case studies

OUR KEY TARGETS FOR 2030

Reduction in our greenhouse gas emissions to under 29 million tonnes by 2030

Investment in green technologies by 2030

Commitment to Science-Based Targets initiatives

OUR CLIMATE PROTECTION COMMITMENTS

We are committed to offering the most comprehensive portfolio of green products and solutions in the industry. We believe that together with our customers, we can create a significant positive impact on our environment. We will invest €7 billion by 2030 in clean operations.

1. Green last-mile and line-haul

We are decarbonizing logistics services by using sustainable aviation fuels, energy and low carbon technologies.



Electrify 60% of last-mile delivery vehicles and increase share of sustainable fuels in line haul to more than 30% by 2030.

2. Leader in sustainable aviation

We are supporting and investing in the latest technologies, both for our own operations and for reducing the emissions footprint for our customers.



Support innovative technologies and foster green product offerings.

3. Carbon neutral buildings

We aim to leverage the latest green technologies to have carbon neutral buildings across our businesses worldwide.



Design 100% of all new buildings to be carbon neutral.

4. Green product portfolio

We are helping our customers to reduce emissions in every part of the logistics value chain and achieve their sustainability targets.



Offer green alternatives for 100% of all core products and solutions.

Click [here](#) to find out how to benefit from our green products

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Our core services are time definite and offer you secure door-to-door delivery of goods and documents to and from virtually every country and territory. Whether you need your shipments delivered at the start, middle or end of a business day, our services offer full track-and-trace visibility so you always know where your shipments are.

EXPORT SERVICES

DHL Express Worldwide

Our most popular product, DHL Express Worldwide, offers an end of business day delivery service around the world for pieces up to 70kg and shipments up to 1,000kg.

We deliver reliably and quickly to more global destinations across a single integrated network than any other express delivery company.

DHL Express 12:00

With DHL Express 12:00 you will receive your shipments before 12 noon on the next possible business day. DHL Express 12:00 offers a money-back guarantee* and allows for pieces up to 70kg and shipments up to 300kg.

DHL Express 9:00 (10:30 to the USA)

Our premium time-definite service offers a delivery before 9:00 (10:30 to the USA) on lanes that guarantee either a next or second business day delivery. DHL Express 9:00 is offered to the majority of business centers in Europe, the Middle East, Africa, Asia and the Americas. DHL Express 9:00 features a money-back guarantee* and is suitable for pieces up to 30kg and shipments up to 300kg.

Our international services at a glance

	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00 (10:30 to the USA)
Service description	Delivery by the end of the next possible business day	Delivery before 12 noon on the next possible business day	Delivery before 9:00 (10:30 to the USA) on the next possible business day
Money-back guarantee	No	Yes*	Yes*
Countries and territories covered	More than 220	74	26
Delivery attempts	2	2	2
Maximum piece weight (not on pallet)	70kg	70kg	30kg
Maximum pieces per shipment	–	10	10
Maximum piece dimensions (L x W x H)**	120 x 80 x 80cm	120 x 80 x 80cm	120 x 80 x 80cm
Maximum pallet weight	300kg	Pallets not accepted	Pallets not accepted
Maximum shipment weight	1,000kg	300kg	300kg
Maximum pallet dimensions (L x W x H)	300 x 200 x 160cm	Pallets not accepted	Pallets not accepted

*Additional terms and conditions apply – see mydhl.express.dhl for details.

**A shipment is deemed unacceptable if its packaging is absent or inadequate, or if transporting the shipment would present risks of damaging equipment, other packages or injuring personnel. DHL reserves the right to either not accept or return the shipment to the shipper. These network restrictions are subject to change with 30 days' notice.

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IMPORT SERVICES

With our DHL Express Worldwide Import product, you can import shipments from over 220 countries and territories in the world. This is more than any other express delivery company can offer. What's more, customers in, say, the USA can order an import from China not just to the USA, but to other destinations as well. We call this a third country shipment.

There is no need for local brokers or forwarders to get involved in any part of the process. You are in full control, and able to manage all aspects of your imports in a very simple way.

If you need a faster delivery, our DHL Express 12:00 and DHL Express 9:00 services are available for import as well. You can order an import from another country, to be delivered to your country or any other destination, by using our dedicated electronic shipping solution for imports. You will have one account number, one invoice in a single currency and a fixed price that means you know exactly what you will pay.



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POWERING UP THE POTENTIAL OF INTERNATIONAL E-COMMERCE

Discover and grow

Visit discover.dhl.com to learn more about how DHL helps e-commerce companies ranging from start-ups to large enterprises, advising them on how to grow internationally. Our e-commerce focussed country guides, white papers such as 'The Ultimate B2B E-Commerce Guide', customer and trend research and market intelligence tools can enable you to better understand your customers and their shipping requirements to take the next step in your e-commerce journey.



We help our customers go global with ease and speed to maximize the enormous potential of international e-commerce.

International e-commerce

The explosion in online shopping extends across borders, and this trend looks set to continue. DHL supports our customers' international growth with:

- Global reach
- Express delivery options
- Flexible delivery options for receivers (see 'On Demand Delivery' below)
- Duty billing options and customs expertise
- Consultative advice for our customers on how to increase sales and grow cross-border

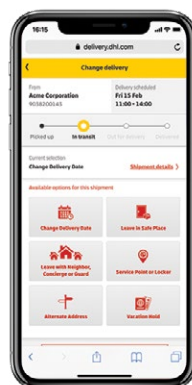
Fast, flexible and easy

Consumers expect everything 'on demand' – anytime, anywhere. DHL shipping options give customers a distinct competitive edge: over 90% of online consumers look at the available delivery options before going to the checkout, and their decision is influenced by delivery speed, flexibility and ease.

ON DEMAND DELIVERY

DHL's On Demand Delivery tool keeps receivers informed of shipment progress, allowing them to reschedule, reroute, release or conveniently collect from a DHL Service Point. It is an innovative, easy-to-use, mobile-friendly service, especially for residential deliveries.

Designed to enhance the online shopper's experience, the service is available globally, meaning consistent service standards and a harmonized user experience.



Scheduled delivery


 Signature release/
leave your signature

 Leave with neighbor
or concierge

 Collect from
Service Point


Alternative address



Vacation hold

ondemand.dhl.com

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OPTIONAL SERVICES

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DHL Express offers a wide range of optional services – from non-standard deliveries and billing options to climate neutral shipping.

Dedicated Pickup and Delivery

If your business needs a dedicated vehicle to collect or deliver unusual shipments, or a pickup or delivery outside normal business hours, we can arrange this.

Saturday Delivery

We offer Saturday delivery services to key cities in more than 70 countries.

Shipment Insurance

We recommend this comprehensive protection for your valuable or personal shipments, giving you peace of mind in the unlikely event of physical damage or loss.

Extended Liability

If you are sending valuable documents such as passports, visa applications or regulatory certificates you can extend the DHL standard liability with this service. It provides coverage and compensation in the case of loss or damage.

Direct Signature

If you are sending sensitive documents or high value contents you can request DHL to obtain a direct signature from the consignee or a representative at the delivery address. DHL will ensure your shipment is not re-directed, or delivered at an alternative address.

Printed Invoice

This service is for customers who require a paper invoice where e-billing is the agreed standard. This service provides flexibility for a different invoicing method than what is already agreed.

Residential Address

Customers shipping to a home or private residence can activate specific delivery options by designating the delivery address as residential. For such shipments, DHL Express will proactively notify the receiver via email or SMS about the shipment's progress. Receivers can then select the most suitable delivery option via [On Demand Delivery](#).

Change of Billing

This applies when a customer requests a change of defined billing information on an already issued invoice, and which will result in a reissuing of the invoice and, in case of an account change, crediting of the old account and debiting of the new.

Neutral Delivery

This service allows for the delivery of non-document shipments, without any value of the product being shared or exposed to the receiver, since the commercial invoice is removed prior to delivery.

DUTY BILLING SERVICES

Duty Tax Paid

At the customer's request, DHL clears the shipment at destination and arranges for the applicable import duties, taxes and regulatory charges to be invoiced to a specified DHL account at origin or third country, rather than the receiver of the shipment being billed at destination. The duty tax payer will be invoiced an extra charge based on a flat rate or a percentage of the fiscal charges that were paid.

Duty Tax Importer

At the customer's request, DHL clears the shipment at destination and arranges for any applicable import duties, taxes and regulatory charges to be invoiced to a specified DHL account at destination. The duty tax payer will be invoiced an extra charge based on a flat rate or a percentage of the fiscal charges that were advanced.

Duty Tax Receiver

This service covers any import of a non-document shipment for which DHL has used its own credit line with Customs to advance or guarantee the payment of duties, taxes or regulatory charges on behalf of importers and consumers with whom DHL has no contract. An extra charge based on a minimum rate or a percentage of the fiscal charges that were advanced or guaranteed is billed to the duty tax payer.

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SURCHARGES

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In order to maintain a consistently high level of service, in specific circumstances DHL Express levies a surcharge for exceptional activities, ensuring that these surcharges are fair for all of our customers.

Fuel Surcharge

This variable surcharge is applied to the weight charge of each shipment and any transportation related surcharges. It is derived from publicly available fuel oil indices that are also shown on the DHL Express website at mydhl.express.dhl. The charge is calibrated every month to the oil price that was current two months prior to the billing month. The Fuel Surcharge applies to international shipments.

Remote Area

This surcharge applies when a shipment is collected from or delivered to a location that is distant or difficult to serve. The Remote Area surcharge applies to international shipments.

Overweight Piece

A fixed surcharge is applied to every piece, including a pallet that exceeds a scale or volumetric weight of 70kg. The Overweight Piece surcharge applies to international shipments.

Oversize Piece

This fixed surcharge applies to every piece, including a pallet, with a single dimension in excess of 120cm. The Oversize Piece surcharge applies to international shipments.

Non-Stackable Pallet

This fixed surcharge is applied to every pallet within a shipment that cannot be stacked, either on request by the shipper, or because of its shape, content or packaging. This surcharge applies to international shipments and does not apply to pieces below 30kg.

Address Correction

This fixed surcharge is applied to any shipment that has an incorrect delivery address at the time of pickup and the delivery cannot be fulfilled after making efforts at the destination to determine the correct address. This surcharge applies to international shipments.

Data Entry

This fixed surcharge applies for each shipment consigned with non-electronic, paper based manual waybills. Electronic shipping documentation incurs no additional charges.

Security Charges

Additional surcharges may apply when shipping from or to a destination country where DHL is operating at elevated risk due to continuous state of war, civil unrest, or continuous threats from terrorism (**Elevated Risk**), or when shipping from or to a destination country that is subject to trade restrictions imposed by the UN Security Council (**Restricted Destination**).

Emergency Situation

This surcharge applies in exceptional cases when DHL is required to recover costs associated with temporary emergency situations beyond DHL's control which could not be reasonably anticipated at the commencement of an agreement.



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DHL Express is the international specialist in shipping, with extensive knowledge and experience of dealing with customs topics worldwide. For your peace of mind, we provide a wide range of customs support for standard as well as non-routine customs-clearance processes. By making sure that clearance is a smooth and efficient process, we ensure your shipments arrive as quickly as possible, and leave you free to focus on your core business. With our online tool (tas.dhl.com) we provide essential customs information to help you prepare your shipments.

Release to Broker

At the importer's request, the release of a DHL Express shipment to the customer's designated customs broker of choice. DHL will transfer the responsibility for a shipment and related customs documentation to the customer's nominated broker for clearance and last mile delivery.

Non-Routine Entry

Applied in selected countries, when importing goods with an aggregated declaration value or weight exceeding the limits set by destination customs authorities, or due to other regulatory requirements that are excluded from routine clearance procedures.

Bonded Storage

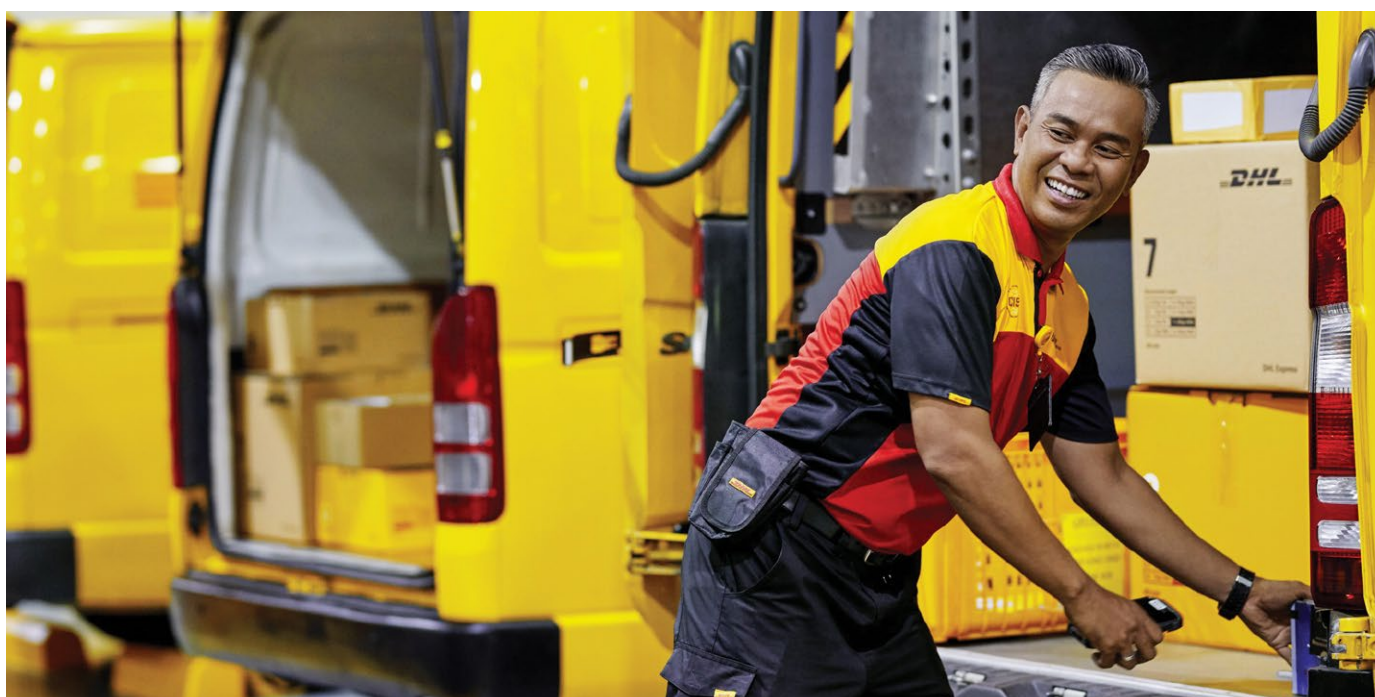
Storage charges apply when the shipment cannot be released by customs due to inaccurate or missing paperwork. Charges take effect five calendar days after the freight arrival date or broker notification, whichever is later. The charge applies to the duty and taxes payer.

Export Declaration

Applies in countries where an export declaration is required for shipments containing controlled commodities or exceeding a certain value threshold or weight. Depending on origin country, shippers that submit a declaration online may avoid the local charge.

Multiline Entry

A service charge will be assessed for multiline item entries with more than five lines. An example would be – one shipment with multiple products or multiple invoices. All products require identification and must be classified under separate harmonized tariff numbers.



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PREPARING YOUR SHIPMENT: AS EASY AS 1-2-3

1 Shipment weight


- Please weigh and measure your shipment.
- If you are sending a large but lightweight shipment, where its volumetric (dimensional) weight exceeds its actual weight, the cost of the shipment is calculated on the space your consignment takes up on the aircraft. This is a standard IATA method. To calculate the volumetric weight of your shipment, simply multiply the length by height by width in centimeters, then divide the total sum by 5,000 for each piece in the shipment.
- Any piece in the shipment may be re-weighed and/or re-measured by DHL to confirm this calculation.

2 Documentation required: waybill

- All shipments sent with DHL Express need to have a fully completed DHL waybill or label securely attached to each piece. This will enable the successful movement of your shipment through the DHL network. Each waybill or label is individually numbered to allow you to track your shipment from collection through to delivery.
- Your shipment may also need to be accompanied by customs documentation, such as a commercial or proforma invoice, as well as additional paperwork depending on the contents and value of the shipment and the country you are sending to.

3 Documentation required: invoice

- A commercial or proforma invoice is required when sending non-document shipments to countries and territories outside your origin country or customs union. This is essentially a declaration containing all the details of a transaction and is used by customs authorities to assess if duties or taxes are payable.
- A commercial invoice is used when goods are part of a commercial transaction or intended for resale.
- A proforma invoice is used when sending goods of no commercial value (for example, when sending samples).



SHIPPING TO EU MEMBER COUNTRIES?

From July 1st 2021, all commercial goods imported into the European Union are subject to VAT and will require formal customs declaration, in a change to previous regulations. This affects all shippers to and receivers from the EU.

Let us help you understand and handle these changes, and avoid delays and fines from customs authorities.

Find out more on our [EU customs knowledge portal](#).

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PREPARING YOUR SHIPMENT INVOICE

Your invoice will require the following details:

1. BANK DETAILS

These are the bank details that will be used for the transaction between the seller and buyer. These details are not required for non-commercial/proforma invoices.

2. DESCRIPTION

Generic or broad descriptions are no longer permitted and are likely to cause delays. Descriptions should include the items, how many there are, what they are made of, and what they will be used for. Describing items as ‘samples’, ‘parts’ or ‘electronics’ is not acceptable for customs classification, safety and security reasons. Instead of ‘electronics’, for example, use a description such as ‘television’.

3. COMMODITY CODE

This is the product identification code used by the exporting country to classify the goods to be exported. It assists clearance and avoids delays.

4. COUNTRY OF MANUFACTURE/ORIGIN

This relates to the place of manufacture, not the country of export. If items are manufactured in more than one country, please list the origins.

5. TOTAL DECLARED VALUE

This is the total value of the transaction for customs purposes based on the Incoterm selected. The total declared value should include freight and insurance charges if the seller is responsible for these two elements.

6. TYPE OF EXPORT

The options are: (1) Permanent; (2) Temporary; and (3) Repair & Return.

7. INCOTERM

Insert the Incoterm that best describes the terms of the transaction. For example, DAP (Delivered At Place).

8. REASON FOR EXPORT

This could be: For Sale; For Repair; After Repair; Gift; Sample; Personal Use Not For Resale; Replacement; Intercompany Transfer; or Personal Effects.



Commercial invoice

Bank details

1.

Importer (bill to)

Full description of goods	Commodity code	Item quantity	Unit value [Currency]	Subtotal value [Currency]	Net weight	Country of manufacture/origin
2.	3.					4.
Freight						
Insurance						
Total declared value/currency				Total net weight/kg(s)		
5.						
Total pieces				Total gross weight/kg(s)		

Exporter

Tax ID/VAT number

Date

Waybill number

Invoice number

Exporter code

Receiver if different from Importer

Tax ID/VAT number

Shipment reference

6. Type of export

7. Incoterms

8. Reason for export

I/We hereby certify that the information contained in this invoice is true and correct and that the contents of the shipments are as stated above.

Position in company

Signature

Company stamp

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PACKAGING YOUR SHIPMENT

To ensure that your shipments travel safely and securely through the DHL Express global network, it is important that they are packaged and labeled correctly.

Packaging guidelines

- If you are re-using envelopes or boxes, please ensure that old labels and markings are removed
- Securely fix a waybill to each piece in your shipment. The waybill can be thought of as the shipment's airline ticket and it will delay delivery if it becomes separated from your shipment
- The barcodes on the waybill are scanned at numerous points during your shipment's journey. Please ensure the barcode is flat and not covered by tape, shrinkwrap or strapping
- Place a waybill on the top or side of each piece in your shipment and please ensure it does not overlap the corners or edges of boxes
- Use adequate protective wrapping for fragile or delicate items and ensure they are packed as far away as possible from the corners of boxes
- To prevent injury to our employees, please pay special attention to the packaging of sharp items. There should not be any possibility of the contents piercing the packaging
- Any individual pieces over 70kg should be placed on a pallet. If you are sending a multi-piece shipment, it is not necessary to place the individual pieces on a pallet unless they exceed 70kg. For example, a shipment comprising four 25kg pieces does not have to be placed on a pallet

DHL packaging

We offer a range of high-quality DHL-branded packaging items, suitable for shipping items of all shapes and sizes.

The items available include:

- Flyer bags
- Cardboard document envelopes
- Boxes in a range of sizes

For more information please refer to the Packing Guide available on mydhl.express.dhl.

Prohibited and Restricted Commodities

Prohibited Items

The following items will NOT be accepted for carriage by DHL. This list includes items which are prohibited for carriage by any law, regulation or statute of any federal, state or local government of any country from, to or through which the items may be carried. For international carriage there may be additional prohibited items specified by the country of destination. DHL may at its sole discretion refuse to carry other items not listed below.

- Bullion (of any precious metal)
- Cash (legal tender – bank notes, currency notes and coins)
- Complete firearms, ammunition, explosives/explosive devices including inert explosives and test pieces, air guns, replica and imitation firearms
- Human remains or ashes in any form
- Hunting (animal) trophies, animal parts such as ivory and shark's fin, animal remains or ashes, or animal by-products and derived products not intended for human consumption, prohibited for movement by the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES) and/or local law
- Illegal goods, such as counterfeit goods and narcotics
- Live animals (including but not limited to mammals, reptiles, fish, invertebrates, amphibians, birds, insects, larvae and pupae)
- Loose lithium metal batteries under IATA PI968 section II
- Loose precious and semi-precious stones (cut or un-cut, polished or un-polished)



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Restricted Items

The following items will NOT be accepted for carriage unless otherwise agreed to by DHL. To obtain such agreement a business case will need to be conducted by DHL and the items approved for carriage will be recorded in writing with the customer.

- Air guns, tasers, imitation or replica firearms, firearm parts and replica ammunition (includes rifle butts, trigger mechanisms, screws/bolts etc which are manufactured for the sole purpose of creating a functional firearm)
- Antiques and works of art with a shipment value in excess of €500,000
- Banderols/Tax stickers with a shipment value in excess of €500,000
- Cannabis for medicinal purposes from bona fide pharmaceutical manufacturers with appropriate licences and where lawful to ship, which must be in tablet or liquid form, may be carried with an approved business case. The value of one shipment must not exceed €10,000
- Cigarettes, cigars, tobacco products and electronic cigarettes with a shipment value in excess of €500,000
- Commemorative coins and medals with an individual value or total shipment value of €2,000 or more are restricted for carriage
- Dangerous/hazardous goods including but not limited to perfumes, aftershaves, aerosols, flammable substances, dry ice, biological substances, UN classified dangerous

goods and any goods specified as such under International Air Transport Association regulations (“IATA”), the Agreement on Dangerous Goods by Road (“ADR”) or International Maritime Dangerous Goods (“IMDG”) regulations

- Financial and monetary commodities – examples include but are not limited to activated SIM cards for mobile phones, blank or activated credit or cash dispenser cards, blank cheques, event tickets, lottery tickets, money or postal orders, pre-paid phone cards, tickets (blank stock), traveller’s cheques, vouchers/tokens, unused stamps etc. Applicable to all shipments valued in excess of €500,000
- Furs
- Jewellery and watches and with individual values in excess of €5,000. The shipment must not exceed €100,000

PAYING FOR YOUR SHIPMENT

You can pay for DHL Express services either with cash, a credit card or by bank transfer. You can open an account with DHL Express to pay via bank transfer; and all account customers receive invoices on a pre-agreed basis. For more details, please get in touch with a Customer Service Advisor at your local DHL Express office or go to mydhl.express.dhl.



SHIPPING TOOLS

SHIPPING TOOLS

Making shipping easier

DHL Express offers a choice of electronic solutions to suit even the most demanding requirements. We invest continually in market-leading technologies to help users to manage and monitor shipments, create shipping labels, get quotes, schedule courier pickups, and more. Our electronic solutions cover online and offline options, as well as integrated solutions. In addition, we provide industry-specific solutions tailored for the Life Sciences and Technology sectors.



mydhl.express.dhl

MyDHL+ re-imagines the way the shipping business does business, by combining the tools and services our customers use most. With its mobile friendly and intuitive interface, customers can now import, export, schedule a pickup, track shipments and pay bills more quickly than ever – all in one visit, with one password and zero headaches. **MyDHL+** makes it incredibly easy to navigate the complexities of international shipping.



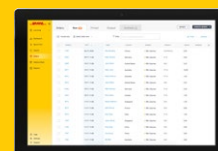

DHL Express

Mobile



The DHL Express Mobile app lets you track your shipments and manage your deliveries all in one place. You can locate the nearest DHL Service Point for parcel drop off or collection, and quickly check shipping rates too – right on your smartphone. Advanced GPS location services and camera barcode scanning are also available. Download DHL Express Mobile today, on [Android](#) or [iOS](#).

DHL EXPRESS COMMERCE



Take your website international with DHL Express Commerce.

Offer your customers all the benefits of DHL Express at your checkout in real-time. Import, manage and ship their orders quickly and efficiently with no complicated development. Add the power of DHL Express to your e-commerce business quickly and easily, giving you the competitive edge. DHL Express Commerce integrates with the biggest e-commerce platforms, including: Magento, Shopify, WooCommerce, Amazon and eBay.

Customer shipping integration

Using EDI and XML Services enables you to incorporate DHL's online shipping capabilities into your own website, warehouse or customer service application. This provides global shipment tracking while making it faster and easier to access information about transit times, rates and courier bookings.

Specific solutions


DHL offers additional capabilities for businesses requiring more specialized solutions – for example, its Medical Express and Collect & Return services.

- Connecting your World
- Sustainability
- Service Offering
- How to Ship with DHL Express
- Shipping Tools
- ▶ **Zones and Rates**


ZONES AND RATES

- Calculate the Price of Your Shipment
- Optional Services
- Surcharges
- Customs Services
- Service Capability and Rating Zones
- Export Services
- Import Services


CALCULATE THE PRICE OF YOUR SHIPMENT




Determine which zone your destination is in (pages [18](#) & [19](#)) and whether yours is a document or non-document shipment.



Do you need your shipments to arrive by the end of business or earlier in the day (page [5](#))?



Based on weight (page [11](#)), zone and speed, confirm your base price (pages [20](#) & [21](#) for exports and pages [22](#) & [23](#) for imports).



Add any optional services (page [8](#)) and check if any surcharges apply (page [9](#)).

Base price + Optional services + Surcharges = Total price

OPTIONAL SERVICES

[View explanation](#)

Optional services	Charging method	Charge
Dedicated Pickup	Per shipment	0.6 USD per kg with a minimum of 25 USD
Dedicated Delivery	Per shipment	0.6 USD per kg with a minimum of 50 USD
Saturday Delivery	Per shipment	35 USD (Outbound Billed)
Shipment Insurance	By shipment value	13 USD or 2% of shipment value if higher
Extended Liability	Per shipment	5 USD
Direct Signature	Per shipment	6 USD
Printed Invoice	Per invoice	4 USD
Residential Address	Per shipment	4 USD
Change of Billing	Per shipment	12 USD
Neutral Delivery	Per shipment	6 USD
Duty Billing Services		
Duty Tax Paid	% of fiscal charges	2% of fiscal charges with a minimum of 18 USD
Duty Tax Importer	% of fiscal charges	2% of fiscal charges with a minimum of 1,000 BDT
Duty Tax Receiver	% of fiscal charges	2% of fiscal charges with a minimum of 1,000 BDT

For a full list of optional services, please visit our website at mydhl.express.dhl.

ZONES AND RATES

[Calculate the Price of Your Shipment](#)
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[Customs Services](#)
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[Export Services](#)
[Import Services](#)

SURCHARGES

[View explanation](#)

Surcharges	Charging method	Charge
Fuel Surcharge	Per shipment	Percentage of transportation and additional charges, as per index; details here
Remote Area	By shipment weight	0.6 USD per kg with a minimum of 25 USD
Additional Handling		
Overweight Piece	Per piece	95 USD
Oversize Piece	Per piece	70 USD
Non-Stackable Pallet	Per piece	220 USD
Address Correction	Per shipment	13 USD
Data Entry	Per shipment	6 USD
Security Charges		
Elevated Risk	Per shipment	25 USD
Restricted Destination	Per shipment	35 USD

CUSTOMS SERVICES

[View explanation](#)

Customs services	Charging method	Charge
Release to Broker	Per shipment	Minimum charge of BDT 166 (incl. VAT)
Non-Routine Entry	Per shipment	12 USD
Bonded Storage	Per shipment, per day after five calendar days	Minimum of 28.75 BDT (incl. VAT)
Export Declaration	Per shipment	12 USD
Multiline Entry	Rate per line, after five lines	6 USD per line from 6th line onwards

Please visit our website for a full list of [surcharges](#) and [customs services](#).

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Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services
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SERVICE CAPABILITY AND RATING ZONES

Country/Territory	Zone	DHL Epress Worldwide	DHL Epress 12:00	DHL Epress 9:00	Imports	Country/Territory	Zone	DHL Epress Worldwide	DHL Epress 12:00	DHL Epress 9:00	Imports
Afghanistan	7	✓			✓	Egypt	7	✓			✓
Albania	6	✓			✓	El Salvador	7	✓			✓
Algeria	7	✓			✓	Eritrea	7	✓			✓
American Samoa	7	✓			✓	Estonia	4	✓	✓		✓
Andorra	4	✓			✓	Eswatini	7	✓			✓
Angola	7	✓	✓		✓	Ethiopia	7	✓			✓
Anguilla	7	✓			✓	Falkland Islands	7	✓			✓
Antigua	7	✓			✓	Faroe Islands	7	✓			✓
Argentina	7	✓	✓		✓	Fiji	7	✓			✓
Armenia	6	✓			✓	Finland	4	✓	✓		✓
Aruba	7	✓			✓	France	4	✓	✓	✓	✓
Australia	3	✓	✓		✓	French Guiana	7	✓			✓
Austria	4	✓	✓	✓	✓	Gabon	7	✓	doc		✓
Azerbaijan	7	✓			✓	Gambia	7	✓			✓
Bahamas	7	✓			✓	Georgia	7	✓			✓
Bahrain	1	✓	doc		✓	Germany	4	✓	✓	✓	✓
Barbados	7	✓			✓	Ghana	7	✓			✓
Belarus	7	✓			✓	Gibraltar	6	✓	✓		✓
Belgium	4	✓	✓	✓	✓	Greece	4	✓	✓		✓
Belize	7	✓			✓	Greenland	7	✓			✓
Benin	7	✓			✓	Grenada	7	✓			✓
Bermuda	7	✓			✓	Guadeloupe	7	✓			✓
Bhutan	2	✓			✓	Guam	7	✓			✓
Bolivia	7	✓			✓	Guatemala	7	✓	doc		✓
Bonaire	7	✓			✓	Guernsey	6	✓	✓	doc	✓
Bosnia and Herzegovina	6	✓			✓	Guinea Republic	7	✓			✓
Botswana	7	✓			✓	Guinea-Bissau	7	✓			✓
Brazil	7	✓	✓		✓	Guinea-Equatorial	7	✓			✓
Brunei	2	✓			✓	Guyana (British)	7	✓			✓
Bulgaria	4	✓	✓		✓	Haiti	7	✓			✓
Burkina Faso	7	✓	doc		✓	Honduras	7	✓			✓
Burundi	7	✓			✓	Hong Kong SAR China	1	✓	✓	✓	✓
Cambodia	2	✓	doc		✓	Hungary	4	✓	✓		✓
Cameroon	7	✓	✓		✓	Iceland	7	✓	✓		✓
Canada	5	✓	✓		✓	India	1	✓	doc		✓
Canary Islands, The	7	✓			✓	Indonesia	2	✓			✓
Cape Verde	7	✓			✓	Iran, Islamic Rep. of	7	✓			✓
Cayman Islands	7	✓			✓	Iraq	7	✓			✓
Central African Republic	7	✓			✓	Ireland, Rep. of	4	✓	✓	✓	✓
Chad	7	✓			✓	Israel	6	✓			✓
Chile	7	✓			✓	Italy	4	✓	✓	✓	✓
China, People's Republic	2	✓	doc		✓	Jamaica	7	✓			✓
Colombia	7	✓	✓	✓	✓	Japan	3	✓	✓		✓
Comoros	7	✓			✓	Jersey	6	✓	✓	doc	✓
Congo	7	✓			✓	Jordan	1	✓			✓
Congo, Democratic Rep. of	7	✓	doc		✓	Kazakhstan	7	✓	✓		✓
Cook Islands	7	✓			✓	Kenya	7	✓	✓		✓
Costa Rica	7	✓			✓	Kiribati	7	✓			✓
Cote d'Ivoire	7	✓	doc		✓	Korea, D.P.R. of (North)	7	✓			✓
Croatia	4	✓			✓	Korea, Rep. of (South)	2	✓	✓		✓
Cuba	7	✓			✓	Kosovo	7	✓			✓
Curacao	7	✓			✓	Kuwait	1	✓			✓
Cyprus	4	✓	doc		✓	Kyrgyzstan	7	✓			✓
Czech Republic, The	4	✓	✓	✓	✓	Lao P.D.R.	2	✓			✓
Denmark	4	✓	✓	✓	✓	Latvia	4	✓			✓
Djibouti	7	✓			✓	Lebanon	7	✓	✓		✓
Dominica	7	✓			✓	Lesotho	7	✓			✓
Dominican Republic	7	✓			✓	Liberia	7	✓			✓
Ecuador	7	✓			✓	Libya	7	✓			✓

doc = document contents only ✓ = document and non-document contents

Table continues overleaf

For transit times and the availability of DHL Express 12:00 and DHL Express 9:00 for your origin and destination address, please refer to the DHL Capability Tool at dct.dhl.com. Pieces with a single base length up to 300cm are accepted. Additional surcharges may apply.

ZONES AND RATES

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SERVICE CAPABILITY AND RATING ZONES

Country/Territory	Zone	DHL Epress Worldwide	DHL Epress 12:00	DHL Epress 9:00	Imports
Liechtenstein	4				
Lithuania	4	✓	doc		✓
Luembourg	4	✓	✓	✓	✓
Macau SAR China	2	✓			✓
Madagascar	7	✓	✓		✓
Malawi	7	✓			✓
Malaysia	2	✓	✓		✓
Maldives	2	✓			✓
Mali	7	✓			✓
Malta	4	✓			✓
Marshall Islands	7	✓			✓
Martinique	7	✓			✓
Mauritania	7	✓			✓
Mauritius	7	✓			✓
Mayotte	7	✓			✓
Meico	5	✓			✓
Micronesia, Fed. States of	7	✓			✓
Moldova, Rep. of	7	✓			✓
Monaco	4				
Mongolia	7	✓			✓
Montenegro, Rep. of	7	✓			✓
Montserrat	7	✓			✓
Morocco	7	✓			✓
Mozambique	7	✓	doc		✓
Myanmar	2	✓			✓
Namibia	7	✓	doc		✓
Nauru, Rep. of	7	✓			✓
Nepal	2	✓			✓
Netherlands, The	4	✓	✓	✓	✓
Nevis	7	✓			✓
New Caledonia	7	✓			✓
New Zealand	3	✓	✓		✓
Nicaragua	7	✓			✓
Niger	7	✓			✓
Nigeria	7	✓			✓
Niue	7	✓			✓
North Macedonia	6	✓			✓
Northern Mariana Islands	7	✓			✓
Norway	6	✓	✓		✓
Oman	1	✓			✓
Pakistan	2	✓	doc		✓
Palau	7	✓			✓
Panama	7	✓			✓
Papua New Guinea	7	✓			✓
Paraguay	7	✓	✓		✓
Peru	7	✓	doc		✓
Philippines, The	2	✓	✓	✓	✓
Poland	4	✓	✓	doc	✓
Portugal	4	✓	✓	✓	✓
Puerto Rico	7	✓			✓
Qatar	1	✓			✓
Reunion, Island of	7	✓			✓
Romania	4	✓	✓		✓
Russian Federation, The	7	✓			✓
Rwanda	7	✓			✓
Samoa	7	✓			✓
San Marino	4	✓			✓
Sao Tome & Principe	7	✓			✓
Saudi Arabia	1	✓			✓
Senegal	7	✓	✓		✓
Serbia, Rep. of	7	✓			✓
Seychelles	7	✓			✓
Sierra Leone	7	✓			✓
Singapore	1	✓			✓
Slovakia	4	✓	✓	✓	✓
Slovenia	4	✓	✓	doc	✓
Solomon Islands	7	✓			✓
Somalia	7	✓			✓
Somaliland, Rep. (N. Somalia)	7	✓			✓
South Africa	7	✓	✓		✓
South Sudan	7	✓			✓
Spain	4	✓	✓	doc	✓
Sri Lanka	2	✓	✓		✓
St. Barthelemy	7	✓			✓
St. Eustatius	7	✓			✓
St. Helena	7	✓			✓
St. Kitts	7	✓			✓
St. Lucia	7	✓			✓
St. Maarten	7	✓			✓
St. Vincent	7	✓			✓
Sudan	7	✓			✓
Suriname	7	✓			✓
Sweden	4	✓	✓	✓	✓
Switzerland	4	✓	✓	✓	✓
Syria	7	✓			✓
Tahiti	7	✓			✓
Taiwan	2	✓	✓	✓	✓
Tajikistan	7	✓			✓
Tanzania	7	✓			✓
Thailand	1	✓	✓	✓	✓
Timor-Leste	7	✓			✓
Togo	7	✓			✓
Tonga	7	✓			✓
Trinidad and Tobago	7	✓			✓
Tunisia	7	✓			✓
Turkey	4	✓	✓		✓
Turkmenistan	7	✓			✓
Turks and Caicos Islands	7	✓			✓
Tuvalu	7	✓			✓
Uganda	7	✓	doc		✓
Ukraine	7	✓			✓
United Arab Emirates	1	✓	✓		✓
United Kingdom	4	✓	✓	✓	✓
United States of America	5	✓	✓	10:30	✓
Uruguay	7	✓			✓
Uzbekistan	7	✓			✓
Vanuatu	7	✓			✓
Vatican City	4	✓			✓
Venezuela	7	✓			✓
Vietnam	2	✓	doc		✓
Virgin Islands (British)	7	✓			✓
Virgin Islands (US)	7	✓			✓
Yemen, Rep. of	7	✓			✓
Zambia	7	✓	✓		✓
Zimbabwe	7	✓	doc		✓

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ZONES AND RATES

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Export rates by zone and product

DHL EXPRESS WORLDWIDE

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
Documents only up to 2kg							
0.5	17.89	38.91	42.22	42.24	42.36	46.67	55.58
1	24.53	49.00	52.84	53.30	57.11	63.84	75.24
1.5	31.17	59.09	63.46	64.38	71.86	81.01	94.90
2	37.81	69.18	74.08	75.46	86.61	98.18	114.56
Documents from 2.5kg and non-documents from 0.5kg							
0.5	27.82	50.06	53.48	53.49	54.92	64.53	66.76
1	34.46	60.15	64.10	64.56	68.21	81.70	86.42
1.5	41.10	70.24	74.72	75.64	81.50	98.87	106.08
2	47.74	80.33	85.34	86.72	94.79	116.04	125.74
2.5	53.41	88.14	93.80	95.84	106.43	131.12	144.81
3	59.08	95.95	102.26	104.96	118.07	146.20	163.88
3.5	64.75	103.76	110.72	114.08	129.71	161.28	182.95
4	70.42	111.57	119.18	123.20	141.35	176.36	202.02
4.5	76.09	119.38	127.64	132.32	152.99	191.44	221.09
5	81.76	127.19	136.10	141.44	164.63	206.52	240.16
5.5	87.43	135.00	144.56	150.56	176.27	221.60	259.23
6	93.10	142.81	153.02	159.68	187.91	236.68	278.30
6.5	98.77	150.62	161.48	168.80	199.55	251.76	297.37
7	104.44	158.43	169.94	177.92	211.19	266.84	316.44
7.5	110.11	166.24	178.40	187.04	222.83	281.92	335.51
8	115.78	174.05	186.86	196.16	234.47	297.00	354.58
8.5	121.45	181.86	195.32	205.28	246.11	312.08	373.65
9	127.12	189.67	203.78	214.40	257.75	327.16	392.72
9.5	132.79	197.48	212.24	223.52	269.39	342.24	411.79
10	138.46	205.29	220.70	232.64	281.03	357.32	430.86
11	142.70	211.77	227.98	240.62	290.71	369.06	444.66
12	146.94	218.25	235.26	248.60	300.39	380.80	458.46
13	151.18	224.73	242.54	256.58	310.07	392.54	472.26
14	155.42	231.21	249.82	264.56	319.75	404.28	486.06
15	159.66	237.69	257.10	272.54	329.43	416.02	499.86
16	163.90	244.17	264.38	280.52	339.11	427.76	513.66
17	168.14	250.65	271.66	288.50	348.79	439.50	527.46
18	172.38	257.13	278.94	296.48	358.47	451.24	541.26

Table continues overleaf

ZONES AND RATES

Calculate the Price of
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Export rates by zone and product

DHL EXPRESS WORLDWIDE

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
19	176.62	263.61	286.22	304.46	368.15	462.98	555.06
20	180.86	270.09	293.50	312.44	377.83	474.72	568.86
21	185.10	276.57	300.78	320.42	387.51	486.46	582.66
22	189.34	283.05	308.06	328.40	397.19	498.20	596.46
23	193.58	289.53	315.34	336.38	406.87	509.94	610.26
24	197.82	296.01	322.62	344.36	416.55	521.68	624.06
25	202.06	302.49	329.90	352.34	426.23	533.42	637.86
26	206.30	308.97	337.18	360.32	435.91	545.16	651.66
27	210.54	315.45	344.46	368.30	445.59	556.90	665.46
28	214.78	321.93	351.74	376.28	455.27	568.64	679.26
29	219.02	328.41	359.02	384.26	464.95	580.38	693.06
30	223.26	334.89	366.30	392.24	474.63	592.12	706.86
40	265.96	399.79	439.20	472.34	571.73	709.62	844.96
50	308.66	464.69	512.10	552.44	668.83	827.12	983.06
60	351.36	529.59	585.00	632.54	765.93	944.62	1121.16
70	394.06	594.49	657.90	712.64	863.03	1062.12	1259.26
For each additional 0.5kg							
Above 10	5.67	7.81	8.46	9.12	11.64	15.08	19.07
Above 20	2.12	3.24	3.64	3.99	4.84	5.87	6.90
For each additional 1kg							
30.1 - 70.0	4.27	6.49	7.29	8.01	9.71	11.75	13.81
70.1 - 300.0	5.96	10.71	11.23	12.50	16.53	18.77	21.66
300.1 - 1,000*	5.96	10.71	11.23	12.50	16.53	18.77	21.66

DHL Express 12:00 – Guaranteed delivery before 12:00 on the next possible working day to over 74 countries worldwide.

Add USD 7 to the DHL Express Worldwide prices.

DHL Express 9:00 (10:30 to the USA) – Guaranteed delivery before 9:00 on the next possible working day to over 26 countries worldwide. Add USD 30 to the DHL Express Worldwide prices.

Weights are rounded up to the nearest 0.5kg for shipments up to 30kg, and to the nearest 1kg thereafter.

Rates are in USD and exclude customs duties, taxes, clearance-related charges, VAT and all surcharges.

Terms and conditions apply – see mydhl.express.dhl for details.

*DHL Express does not accept shipments exceeding 1,000kg, or containing pieces exceeding 300kg or 300cm in length, and/or not meeting DHL standards for packing. Refer to our Packing Guide on mydhl.express.dhl. These network restrictions are subject to change with 30 days' notice.

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Import rates by zone and product

DHL EXPRESS WORLDWIDE IMPORT

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
Documents only up to 2kg							
0.5	18.78	40.85	44.33	44.35	44.49	49.00	58.36
1	25.75	51.45	55.48	55.96	59.99	67.03	79.00
1.5	32.72	62.05	66.63	67.59	75.49	85.06	99.64
2	39.69	72.65	77.78	79.22	90.99	103.09	120.28
Documents from 2.5kg and non-documents from 0.5kg							
0.5	29.23	52.58	56.16	56.17	57.67	67.75	70.10
1	36.20	63.18	67.31	67.79	71.62	85.78	90.74
1.5	43.17	73.78	78.46	79.42	85.57	103.81	111.38
2	50.14	84.38	89.61	91.05	99.52	121.84	132.02
2.5	56.09	92.59	98.50	100.63	111.75	137.67	152.05
3	62.04	100.80	107.39	110.21	123.98	153.50	172.08
3.5	67.99	109.01	116.28	119.79	136.21	169.33	192.11
4	73.94	117.22	125.17	129.37	148.44	185.16	212.14
4.5	79.89	125.43	134.06	138.95	160.67	200.99	232.17
5	85.84	133.64	142.95	148.53	172.90	216.82	252.20
5.5	91.79	141.85	151.84	158.11	185.13	232.65	272.23
6	97.74	150.06	160.73	167.69	197.36	248.48	292.26
6.5	103.69	158.27	169.62	177.27	209.59	264.31	312.29
7	109.64	166.48	178.51	186.85	221.82	280.14	332.32
7.5	115.59	174.69	187.4	196.43	234.05	295.97	352.35
8	121.54	182.90	196.29	206.01	246.28	311.80	372.38
8.5	127.49	191.11	205.18	215.59	258.51	327.63	392.41
9	133.44	199.32	214.07	225.17	270.74	343.46	412.44
9.5	139.39	207.53	222.96	234.75	282.97	359.29	432.47
10	145.34	215.74	231.85	244.33	295.20	375.12	452.50
11	149.80	222.54	239.49	252.71	305.36	387.44	466.98
12	154.26	229.34	247.13	261.09	315.52	399.76	481.46
13	158.72	236.14	254.77	269.47	325.68	412.08	495.94
14	163.18	242.94	262.41	277.85	335.84	424.4	510.42
15	167.64	249.74	270.05	286.23	346.00	436.72	524.90
16	172.10	256.54	277.69	294.61	356.16	449.04	539.38
17	176.56	263.34	285.33	302.99	366.32	461.36	553.86
18	181.02	270.14	292.97	311.37	376.48	473.68	568.34

Table continues overleaf

ZONES AND RATES

Calculate the Price of
Your Shipment

Optional
Services

Surcharges

Customs
Services

Service Capability
and Rating Zones

Export
Services

Import
Services

Import rates by zone and product

DHL EXPRESS WORLDWIDE IMPORT

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
19	185.48	276.94	300.61	319.75	386.64	486.00	582.82
20	189.94	283.74	308.25	328.13	396.80	498.32	597.30
21	194.40	290.54	315.89	336.51	406.96	510.64	611.78
22	198.86	297.34	323.53	344.89	417.12	522.96	626.26
23	203.32	304.14	331.17	353.27	427.28	535.28	640.74
24	207.78	310.94	338.81	361.65	437.44	547.60	655.22
25	212.24	317.74	346.45	370.03	447.60	559.92	669.70
26	216.70	324.54	354.09	378.41	457.76	572.24	684.18
27	221.16	331.34	361.73	386.79	467.92	584.56	698.66
28	225.62	338.14	369.37	395.17	478.08	596.88	713.14
29	230.08	344.94	377.01	403.55	488.24	609.20	727.62
30	234.54	351.74	384.65	411.93	498.40	621.52	742.10
40	279.24	419.94	461.15	496.03	600.30	744.82	887.10
50	323.94	488.14	537.65	580.13	702.20	868.12	1032.10
60	368.64	556.34	614.15	664.23	804.10	991.42	1177.10
70	413.34	624.54	690.65	748.33	906.00	1114.72	1322.10
For each additional 0.5kg							
Above 10	5.95	8.21	8.89	9.58	12.23	15.83	20.03
Above 20	2.23	3.40	3.82	4.19	5.08	6.16	7.24
For each additional 1kg							
30.1 - 70.0	4.47	6.82	7.65	8.41	10.19	12.33	14.50
70.1 - 300.0	6.26	11.25	11.79	13.13	17.36	19.71	22.74
300.1 - 1,000*	6.26	11.25	11.79	13.13	17.36	19.71	22.74

Weights are rounded up to the nearest 0.5kg for shipments up to 30kg, and to the nearest 1kg thereafter.

Rates are in USD and exclude customs duties, taxes, clearance-related charges, VAT and all surcharges.

Terms and conditions apply – see mydhl.express.dhl for details.

*DHL Express does not accept shipments exceeding 1,000kg, or containing pieces exceeding 300kg or 300cm in length, and/or not meeting DHL standards for packing. Refer to our Packing Guide on mydhl.express.dhl. These network restrictions are subject to change with 30 days' notice.



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Dhaka-1212
Bangladesh

Valid: 1st January 2022

The information in this guide is correct as of 1st January 2022. DHL reserves the right to amend or modify any of the information at any time.