



ENVIRONMENTAL PROTECTION AND ENERGY EFFICIENCY IS KEY TO OUR BUSINESS

DHL EXPRESS ENVIRONMENTAL & ENERGY POLICY STATEMENT

As a leading global express logistics provider, DHL Express acknowledges energy efficiency and environmental protection as a key component of our business strategy. Our commitment is to operate an efficient and sustainable logistics network that is fully aligned with the DHL Group Environmental and Energy Policy and our Sustainability Roadmap. We are aiming to reduce greenhouse gas emissions within our operations to a minimum and thus the impact on climate change.

In cooperation with all our stakeholders we ensure that we achieve:

VALUE FOR OUR CUSTOMERS

Helping our customers assess and reduce the environmental footprint of our services through the following service offering:

- Get to know the footprint of shipping with the DHL GoGreen footprint report
- Reduce the environmental impact through certified climate protection projects with GoGreen Climate Neutral Offsets
- Making even a greater impact with the GOGREEN Plus service, which allows our customers to reduce emissions associated with their shipments/cargo via the use of Sustainable Aviation Fuel in our Express air network

MOBILIZATION OF OUR EMPLOYEES

- Recognition of our employees' commitment and active involvement as an important contribution to our efforts, including their comments or suggestions for improvements
- Mobilizing and empowering our employees through targeted and relevant training and communication

ENVIRONMENTAL AND ENERGY EFFICIENCY

- Complying with applicable national and international legislation regarding environment and energy use as the minimum standard and as a starting point for additional measures to continually improve our environmental & energy performance including our commitment to decrease pollution
- Increasing the share of renewable energy such as green electricity or sustainable fuels
- Maintaining an Environmental & Energy management system in compliance with ISO standards 14001 & 50001
- Maximizing the energy efficiencies of our processes through the provision of resources, optimal planning, behavior, and utilizing advances in technology and innovation to minimize the use of energy, and other resources
- Considering energy efficiency and environmental aspects in all major investment decisions and work with our suppliers to procure energy-efficient goods and services to minimize the environmental impact

TRANSPARENCY

- Setting and regularly reviewing environmental and energy performance objectives & targets
- Measuring and monitoring our environmental and energy performance and detailing our results in regular reports

John Pearson

CEO, DHL Express
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