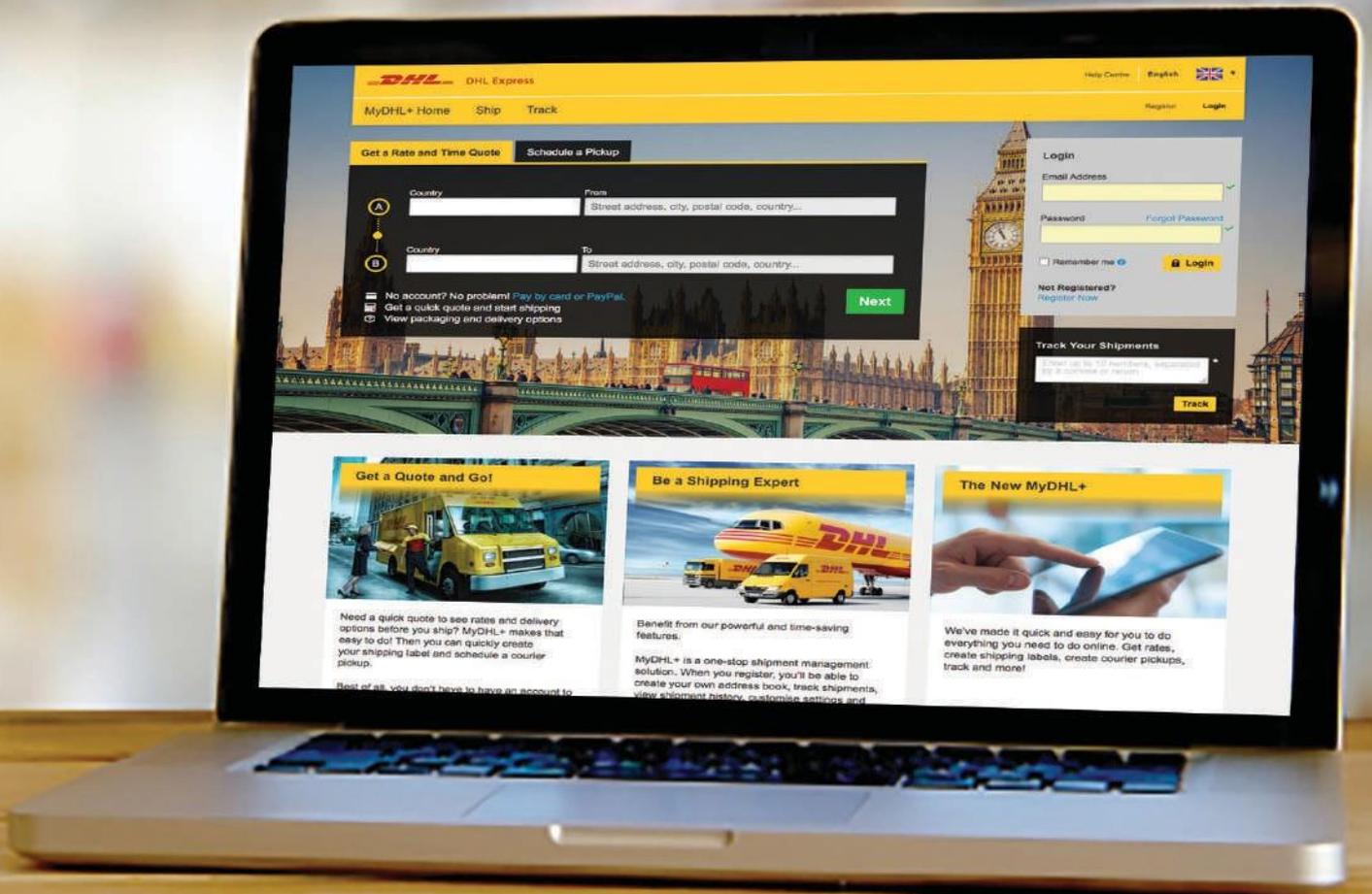




# HOW TO DOWNLOAD PROOF OF DELIVERY FROM MyDHL+

DHL Express – Excellence. Simply delivered.



## What is Electronic Proof of Delivery ePOD

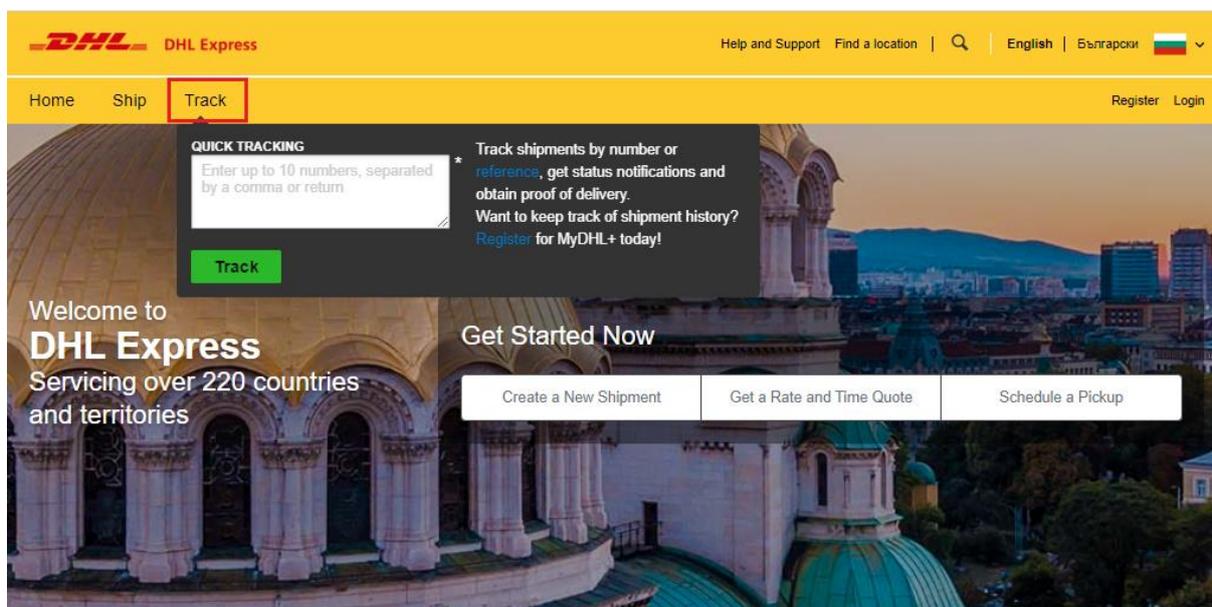
Electronic proof of delivery is a document that includes information about the delivery details and the signature of the person receiving the shipment. Therefore, you will always have complete information without need to contact DHL Express. You can view, download, print or email it.

ePOD is available in DHL's systems for successfully delivered shipments for the last 90 days.

## How to get an ePOD

1. Visit MyDHL+ to track your shipment and get proof of delivery. No registration is required.

From the **Track** menu, you have two options: Track by number or reference.



After entering the shipment number, the system will return a result for its current status. You will have detailed information about the movement through DHL checkpoints and distribution centers, as well its status at the time of the search.

2. Press on [Get Proof of Delivery](#) to access **Electronic Proof of Delivery**.

The screenshot shows the DHL Express tracking interface. At the top, there is a navigation bar with the DHL logo, 'DHL Express', and links for 'Help and Support', 'Find a location', 'English', and 'Български'. Below this is a secondary bar with 'Home', 'Ship', 'Track', 'Register', and 'Login'. The main content area is titled 'Tracking Results' and includes a 'Summary' section with a 'New Search' link. The summary shows a shipment with Waybill Number 32988015, status 'Delivered', and a 'Get Proof of Delivery' button highlighted with a red box. The delivery date and time are 'Friday, July 14, 2023 at 13:21'. The origin service area is 'SOFIA - BULGARIA' and the destination is 'AMSTERDAM - NETHERLANDS, THE'. Below the summary is a detailed tracking table with columns for 'Time', 'Location', and 'Pieces'.

| Friday, July 14, 2023 |  | Location                     | Time  | Pieces  |
|-----------------------|--|------------------------------|-------|---------|
| 13                    | Delivered  | AMSTERDAM - NETHERLANDS, THE | 13:21 | 1 Piece |
| 12                    | Shipment is out with courier for delivery                              | AMSTERDAM - NETHERLANDS, THE | 09:30 | 1 Piece |
| 11                    | Processed at AMSTERDAM - NETHERLANDS, THE                              | AMSTERDAM - NETHERLANDS, THE | 08:04 | 1 Piece |
| 10                    | Arrived at DHL Delivery Facility AMSTERDAM - NETHERLANDS, THE          | AMSTERDAM - NETHERLANDS, THE | 07:15 | 1 Piece |
| 9                     | Shipment has departed from a DHL facility EINDHOVEN - NETHERLANDS, THE | EINDHOVEN - NETHERLANDS, THE | 05:10 | 1 Piece |

| Thursday, July 13, 2023 |  | Location                     | Time  | Pieces  |
|-------------------------|--|------------------------------|-------|---------|
| 8                       | Processed at EINDHOVEN - NETHERLANDS, THE                    | EINDHOVEN - NETHERLANDS, THE | 23:28 | 1 Piece |
| 7                       | Arrived at DHL Sort Facility EINDHOVEN - NETHERLANDS, THE    | EINDHOVEN - NETHERLANDS, THE | 22:13 | 1 Piece |
| 6                       | Shipment has departed from a DHL facility BUDAPEST - HUNGARY | BUDAPEST - HUNGARY           | 01:25 | 1 Piece |

In order to download a document with a signature, you need to provide one of the following additional information: **Account Number, Contact Telephone Number, Zip / Post Code or Email Address**. Sometimes due to operational reasons and requirements, the Proof of delivery document does not include a signature from the final recipient. In this case the information confirming the successful delivery of the shipment includes the status of the shipment, the service as well as the date and time of delivery.

## Electronic Proof of Delivery



### PLEASE MAKE YOUR SELECTION BELOW

Please enter an Account Number, Contact Telephone Number, Zip / Post Code, or Email Address for Electronic Proof of Delivery with signature. Click > [here](#) to download without signature.

**Waybill**

590000064

Format (PDF)

Download

**Select**

Account Number  
Account Number  
Contact Telephone No.  
Zip/Post Code  
Email Address  
No Signature

**Enter**

Account Number

I have read and agree to the Electronic Proof of Delivery Terms and Conditions.  
Click > [here](#) to view the Electronic Proof of Delivery Terms and Conditions.

**Submit**

Make your choice, agree to the Electronic Proof of delivery Terms and Conditions and press on **Submit**.

You can review the Proof of delivery or send it by mail.

