



DHL EXPRESS

SERVICE & RATE GUIDE 2024

ALGERIA

GET STARTED

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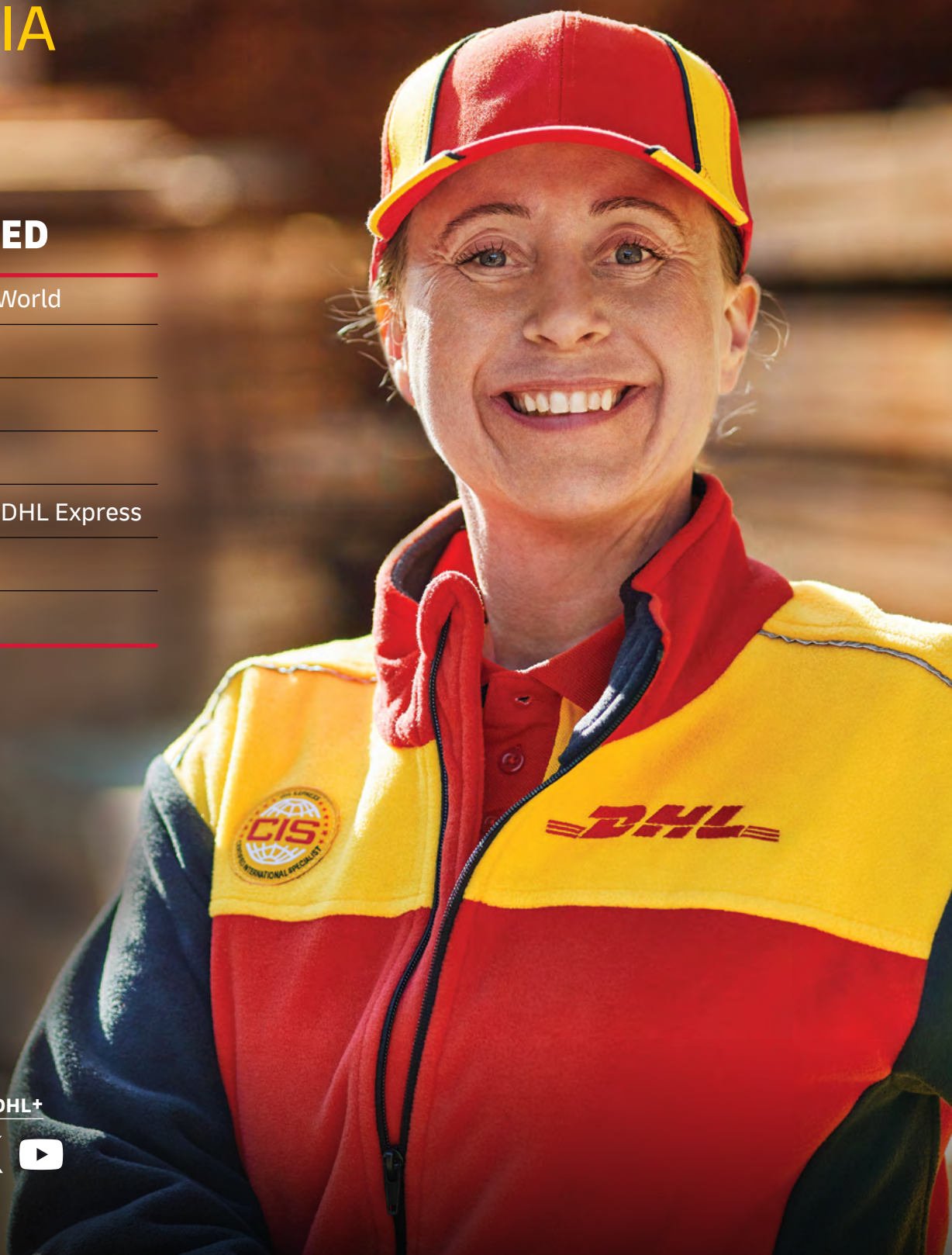
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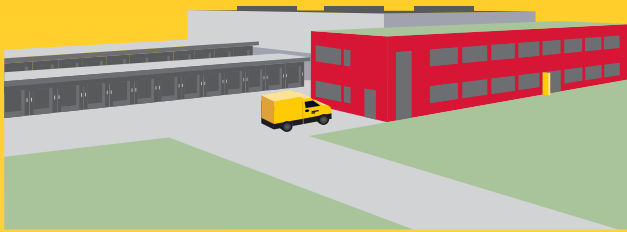
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Ready to ship?
Get a quote from [MyDHL+](#)



CONNECTING YOUR WORLD

220
countries and
territories served



3,500
facilities

500+
airports served
worldwide



300+
aircraft

2,400+
flights per day



34,500
vehicles



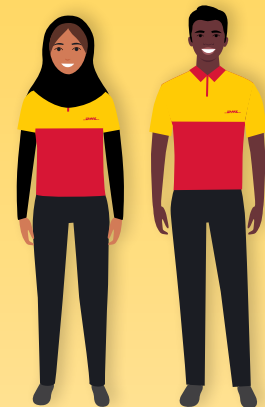
148,000
Service Points

By the year 2050, DHL
Group aims to achieve
net zero emissions
logistics

MISSION 2050
ZERO EMISSIONS
GOGREEN

296
million

Time Definite shipments
per year



120,000
employees



415

TAPA* certifications



Figures are global and are approximate as of the end of 2022
*TAPA = Transported Asset Protection Association

DEAR CUSTOMER

Welcome to the DHL Express Service and Rate Guide for 2024. If you are reading this, it means you have a personal or business need to move something, from somewhere, to somewhere and you want it done quickly, securely and reliably. We are here to help you!

As the global market leader in Time Definite International (TDI) shipping and courier delivery, and the most international company in the world, this is what we do! We move over 1 million shipments every working day, from point A to point B in 220 countries and territories, as quickly, securely and reliably as possible and with as much as transparency as possible. Over 2.5 million customers around the world put their trust in us, and our team of 120,000+ Certified International Specialists strive to exceed their expectations on every single shipment.

Global logistics appears to be finally seeing the end of COVID-driven disruptions but yet is not completely back to the 'normal' of the previous time period. Overall, the global macroeconomic situation has started to stabilize although uncertainty remains. Aviation networks remain volatile in many parts of the world and the crisis in Europe continues to add complexity to global logistics. In the face of these and other challenges, we have continued to invest in safeguarding the resilience of our global network, which enables us to provide secure and reliable supply chain solutions to support our customers.

Sustainability continues to grow in focus in all logistics conversations and I invite you to learn how our [GoGreen Plus](#) service, introduced in 2023, and our leveraging of Sustainable Aviation Fuel (SAF) can directly help make your products more environmentally friendly – a growing criterion in the purchase decision process of both individual consumers and businesses.

Digitalization retains its laser focus at DHL and we have brought to market a slew of tools to support our customers, in particular small businesses. For example, the new [My Global Trade Services tool](#) aims to reduce customs complexity and improve getting clearance 'first time right!'. The [DHL Express Commerce tool](#) can help small businesses fast-forward taking their online sales channels international. Small business owners, let us help support your growth by enabling you to Save More as you Ship More! You could benefit from our **Dynamic Discounting** commercial options. Interested? [Let's connect!](#)

In conclusion, please use this guide to learn how DHL Express products, services and tools can meet your logistics needs. **Thank you** for trusting us to be your Logistics Partner of Choice. Tell us how we can support your growth: reach out to us on [MyDHL+](#) or by calling Customer Service on +213 21 230 101.

Sincerely,

Abd-El-Illah Melaika
Country Manager
DHL Express Algeria



SUSTAINABILITY

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Everything we do is to serve one purpose: **Connecting people, improving lives.** To fulfill this purpose, we need to make every dimension of our business sustainable. Our Sustainability Roadmap sets out our ambitions in three focus areas: Environment, Social and Governance (ESG). Find case studies and more details [here](#).

OUR TARGETS FOR 2030

<29 million

Reduction in our greenhouse gas emissions to under 29 million tonnes

€7 billion

Investment of €7 billion in green technologies

SBTi

Commitment to SBTi (Science-Based Targets initiatives)

30%

SAF blending of 30% for all air transport

CLEAN OPERATIONS FOR CLIMATE PROTECTION

Leader in sustainable aviation



Our GoGreen Plus service allows you to embrace green logistics by insetting, or reducing, the CO2 within your own supply chain. We do this by using Sustainable Aviation Fuel (SAF). And that is not only good for the environment, it can benefit you by helping you to report your CO2 emissions. Here is how to get on board:



- With the GoGreen Plus **basic contract**, 30% CO2 reduction (insetting) is applied to all your express shipments via air.
- In **MyDHL+**, you can opt for GoGreen Plus and choose which shipments to invest in with SAF.
- Alternatively, choose a **customized offer** for even more CO2 reduction.

Our GoGreen Plus service is made possible following DHL's landmark collaborations with bp and Neste to supply DHL Express with SAF, which is expected to save some **two million tons** of carbon dioxide emissions over the aviation fuel cycle.



Green last-mile and line-haul

Electrify **60%** of last-mile delivery vehicles and increase share of sustainable fuels in line haul to more than **30%** by 2030.



Carbon neutral buildings

Design **100%** of all new buildings to be carbon neutral.



Green product portfolio

Our GoGreen Plus service allows customers shipping TDI to inset their CO2 air emissions by up to **100%**.

Through collaboration, we can make our supply chains more sustainable. Read more about the Era of Sustainable Logistics.



GREAT COMPANY TO WORK FOR ALL

- Attract and retain the best talent
- Strong 'Safety First' culture
- Diverse and inclusive workplace

HIGHLY TRUSTED COMPANY

- Compliance as an integral part of daily business
- Effective governance set-up across our organization
- Like-minded and compliant suppliers and partners



SERVICE OFFERING

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Our core services are Time Definite International (TDI) and offer you secure door-to-door delivery of goods and documents to and from virtually every country and territory. Whether you need your shipments delivered at the start, middle or end of a business day, our services offer full track-and-trace visibility so you always know where your shipments are.

EXPORT SERVICES

DHL Express Worldwide

Our most popular product, DHL Express Worldwide, offers an end of business day delivery service around the world for pieces up to 70kg and shipments up to 3,000kg.

We deliver reliably and quickly to more global destinations across a single integrated network than any other express delivery company.

DHL Express 12:00

With DHL Express 12:00 you will receive your shipments before 12 noon on the next possible business day. DHL Express 12:00 offers a money-back guarantee* and allows for pieces up to 70kg and shipments up to 300kg.

Our international services at a glance

	DHL Express Worldwide	DHL Express 12:00
Service description	Delivery by the end of the next possible business day	Delivery before 12 noon on the next possible business day
Money-back guarantee	No	Yes*
Countries and territories covered	More than 220	51
Delivery attempts	2	2
Maximum piece weight (not on pallet)	70kg	70kg
Maximum pieces per shipment	–	10
Maximum piece dimensions (L x W x H)**	120 x 80 x 80cm	120 x 80 x 80cm
Maximum pallet weight	1,000kg	Pallets not accepted
Maximum shipment weight	3,000kg	300kg
Maximum pallet dimensions (L x W x H)	300 x 200 x 160cm	Pallets not accepted

*Additional terms and conditions apply – see [mydhl.express.dhl](#) for details.
**A shipment is deemed unacceptable if its packaging is absent or inadequate, or if transporting the shipment would present risks of damaging equipment, other packages or injuring personnel. DHL reserves the right to either not accept or return the shipment to the shipper. These network restrictions are subject to change with 30 days’ notice.

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IMPORT SERVICES

With the DHL Express Worldwide Import product, you can import shipments from over 220 countries and territories in the world. This is more than any other express delivery company can offer. What's more, customers in, say, the USA can order an import from China not just to the USA, but to any other destinations as well – we call this a Third Country shipment.

There is no need for local brokers or forwarders to get involved in any part of the process. You are in full control, and able to manage all aspects of your imports in a very simple way.

You can order an import from another country, to be delivered to your country or any other destination, by using our dedicated electronic shipping solution for imports. You will have one account number, one invoice in a single currency and a fixed price that means you know exactly what you will pay.

DOMESTIC SERVICES

If you want to ship documents or goods within your own country, we can offer our Time Definite Domestic products with a delivery time guarantee of the end of the next possible business day.

DHL EXPRESS ENVELOPE

Our DHL Express Envelope service provides door-to-door international delivery of lightweight document shipments by the end of the next possible business day. It also offers you carbon neutral shipping at no extra charge.

- Up to 300g
- Global coverage
- Document shipments only
- Packaging envelope included
- GoGreen Plus carbon-reduced service



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GLOBAL TRADE AND YOU

A series of crises has put international trade at the center of the debate about economic growth and resilience. What are the current prospects for globalization and trade? Is there cause for concern? Is trade still an attractive source of growth? We deep dived into the data and conducted a thorough, fact-based analysis – and the results might just surprise you. In partnership with NYU Stern's Center for the Future of Management and its DHL Initiative on Globalization, the 'DHL Trade Growth Atlas' examines global trade growth trends and the trade patterns of 173 countries worldwide that combined make up more than 99% of world trade, GDP and population. Despite recent shocks and worsening macroeconomic conditions in much of the world, the study overall gives an upbeat assessment of the prospects for future trade growth.

We know the value of understanding the long-term global trade landscape for navigating short-term shifts in economic and trade growth. We help our customers make sense of what this means for their business to maximize the enormous potential of globalization and international trade.

Trade growth expanding across a broader range of countries

New poles emerging: world trade center of gravity moving south

Shift in mix of products traded by advanced vs. emerging economies



POWERING UP THE POTENTIAL OF INTERNATIONAL E-COMMERCE

Discover and grow

Visit dhl.com/discover to learn more about how DHL helps e-commerce companies ranging from start-ups to large enterprises, advising them on how to grow internationally. Our e-commerce focussed country guides, white papers such as 'The Ultimate B2B E-Commerce Guide', customer and trend research and market intelligence tools can enable you to better understand your customers and their shipping requirements to take the next step in your e-commerce journey.

International e-commerce

We help our customers go global with ease and speed to maximize the enormous potential of international e-commerce. DHL supports our customers' international growth with:

- Global reach
- Express delivery options
- Flexible delivery options for receivers (see 'On Demand Delivery')
- Duty billing options and customs expertise
- Consultative advice for our customers on how to increase sales and grow cross-border

Fast, flexible and easy

Consumers expect everything 'on demand' – anytime, anywhere. DHL shipping options give customers a distinct competitive edge: over 90% of online consumers look at the available delivery options before going to the checkout, and their decision is influenced by delivery speed, flexibility and ease.



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OPTIONAL SERVICES

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DHL Express offers a wide range of optional services – from non-standard deliveries and billing options to climate neutral shipping.

GoGreen Plus

When selected, DHL will reduce (inset) CO2 emissions from air transport through the purchase of Sustainable Aviation Fuel (SAF). SAF can reduce lifecycle carbon emissions by up to 80% compared to traditional jet fuel. GoGreen Plus – Carbon Reduced service, supports Scope 3 emission reductions in alignment with the Science Based Target initiative. The process is audited annually by SGS (Société Générale de Surveillance) to ensure compliance with regulations and standards. Alternative reduction levels and CO2 emission reports are available on contractual basis only.

Dedicated Pickup

If your business needs a dedicated vehicle to collect unusual shipments, or a pickup outside normal business hours, we can arrange this for you.

Dedicated Delivery

On customer request, an immediate or non-routine, once-only delivery of a shipment within a normal working day or a holiday that involves a specific vehicle such as tail lift truck or more than one courier.

Saturday Delivery

We offer Saturday delivery services to key cities in more than 70 countries.

Shipment Insurance

We recommend this comprehensive protection for your valuable or personal shipments, giving you peace of mind in the unlikely event of physical damage or loss. The service is subject to specific limitations and exclusions as described in our [Terms and Conditions](#).

Extended Liability

If you are sending valuable documents such as passports, visa applications or regulatory certificates you can extend coverage and compensation beyond the DHL standard liability described in our [Terms and Conditions](#). In the event of full or partial loss to a document shipment, a fixed compensation will be paid regardless of the replacement cost of the document.

Shipment Preparation

This is a convenient, fast and reliable service for seasonal or irregular shipments that require extra resources for their preparation. DHL manages the entire process of waybill preparation, content selection, labeling and packaging, then sends the shipments to the designated addresses.

Packaging Supplies

Charges apply for all DHL standard packaging items including plastic flyers provided in bulks or stacks.

Verbal Notification

Customer Service will contact you by phone and provide verbal updates on agreed key transport events or incidents with a potential impact on transit time.

DUTY BILLING SERVICES

Duty Tax Paid

DHL can arrange for the shipper or a third party to be billed for any duties and taxes payable at destination, rather than the receiver of the shipment being billed. Charges apply whenever duties, taxes or other regulatory fees occur, and shipper has requested that those are to be billed outside of the destination country.

Duty Tax Processing:

Account Customers

DHL will accelerate the customs clearance process making prompt payment of duty and tax charges relating to a shipment, while the receiver defers payment until an agreed date.

Duty Tax Processing:

Non-Account Customers

This default service covers any import of a non-document shipment for which DHL has used its own credit line with Customs to advance or guarantee the payment of duties, taxes or regulatory charges on behalf of importers and consumers with whom DHL has no contract.

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Hold for Collection

On shipper request, a shipment is held at the default DHL delivery facility at destination for consignee collection, rather than attempt a delivery at the receiver’s address. The service is booked through Customer Service or supporting shipping tools. The destination will notify the receiver when and at which facility the shipment is ready to collect. A consignee cell phone number is mandatory.

Residential Address

Customers shipping to a home or private residence can activate specific delivery options by designating the delivery address as residential. For such shipments, DHL will proactively notify the receiver via email or SMS about the shipment’s progress. Receivers can then select the most suitable delivery option via [On Demand Delivery](#).

Direct Signature

If you are sending sensitive documents or high value contents you can request DHL to obtain a direct signature from the consignee or a representative at the delivery address. DHL will ensure your shipment is not re-directed, or delivered at an alternative address.

Adult Signature

Delivery of a shipment to an adult. DHL will obtain a delivery signature from an adult at the stipulated delivery address.

No Signature Required

On receiver request, DHL is authorized to leave the shipment in a designated place without proof of delivery signature.

Change of Billing

This applies when a customer requests a change of defined billing information on an already issued invoice, which will result in a reissuing of the invoice and, in case of an account change, crediting of the old account and debiting of the new.

Neutral Delivery

This service allows for the delivery of any shipment, without its value being shared or exposed to the receiver. DHL will ensure any paperwork exposing the value of the goods is removed from the shipment prior to delivery.



For a full list of optional services, please visit mydhl.express.dhl.

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SURCHARGES

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In order to maintain a consistently high level of service, in specific circumstances DHL Express levies a surcharge for exceptional activities, ensuring that these surcharges are fair for all of our customers.

Fuel Surcharge

The fuel surcharge for International Time Definite services will be based on the daily average spot prices for US Gulf Coast (USGC) kerosene-type jet fuel, as reported by the U.S. Department of Energy between 3rd week release of prior month to 3rd week release of actual month. For example, the daily average price for fuel from 18th April to 15th May is used to determine the applicable surcharge in June.

The fuel surcharge for Domestic and Day Definite services will be based on the most suitable national measure of diesel fuel prices. The surcharge is linked to the consumer price in local currency of diesel fuel inclusive of duties and taxes and published [here](#). Within Europe this is measured by the European Commission Directorate General for Energy and Transport and published in the Oil Bulletin. The fuel surcharge applies to transportation charges on all services and to the following surcharges (where applicable): Saturday Delivery, Saturday Pickup, Elevated Risk, Demand Surcharge, Emergency Situation, Remote Area Delivery, Remote Area Pickup, Dedicated Pickup, Dedicated Delivery, Residential Address, Overweight Piece, Oversize Piece and Non-Stackable Pallet.

DHL reserves the right to change the fuel surcharge index and table with or without notice. Both the amount and duration of the surcharge will be determined at DHL's sole discretion.

Remote Area

This surcharge applies when a shipment is collected from or delivered to a location that is distant or difficult to serve.

Overweight Piece

A fixed surcharge is applied to every piece, including a pallet that exceeds a scale or volumetric weight of 70kg.

Oversize Piece

This fixed surcharge applies to every piece, including a pallet, with a single dimension in excess of 120cm. Does not apply to pieces already subject to Overweight Piece surcharge.



Non-Stackable Pallet

This fixed surcharge is applied to every pallet within a shipment that cannot be stacked, either on request by the shipper, or because of its shape, content or packaging. This surcharge does not apply to pieces below 30kg.

Demand Surcharge

One or more Demand Surcharges will apply to shipments during a period of high demand. A period of high demand is to be determined by DHL at its own discretion but may include a time of high demand for shipping services or a period with high operational cost. Details regarding the application of Demand Surcharges are set forth at mydhl.express.dhl and will be subject to change upon prior notice. Demand Surcharges apply cumulatively if a shipment and/or individual pieces meet more than one of the specified criteria. Demand Surcharges apply in addition to the rates and any other applicable charges.

Emergency Situation

A temporary surcharge, which allows us to cover operating cost increases due to an emergency situation out of DHL's control. Change in market dynamics and air capacity availability is reflected through regular price adjustments. The charge will be applied pro rata based on the chargeable weight (invoiced weight) of a shipment.

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➔ SURCHARGES

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Excepted Quantities

This fixed surcharge is applied when the handling and transportation of shipments involves substances and commodities that are in Excepted Quantities in compliance with IATA Dangerous Goods Regulations. Contractual agreement required.

Dry Ice

A surcharge is applied when the transportation of shipments involves handling Dry Ice UN1845 as a freezing agent for non-dangerous goods such as diagnostic specimens. Contractual agreement required.

Address Correction

A fixed surcharge is applied per shipment when the destination address provided by the Shipper is incomplete, outdated or incorrect and DHL is subsequently unable to deliver the shipment. DHL searches and determines the correct address to complete the delivery.

Data Entry

A surcharge applies if the shipping label is not correctly completed or has not been produced electronically according to DHL standards and therefore requires manual data entry by DHL.

Security Charges

Additional surcharges may apply when shipping to or importing from a destination country where DHL is operating at elevated risk due to continuous state of war, civil unrest, or continuous threats from terrorism (**Elevated Risk**), or when shipping to or importing from a destination country that is subject to trade restrictions imposed by the UN Security Council or by national legislation such as the European Union or the US Office of Foreign Assets Control (OFAC) (**Restricted Destination**).



For a full list of surcharges, please visit mydhl.express.dhl.

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CUSTOMS SERVICES

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Navigating the customs landscape is made easier by DHL's extensive knowledge and experience of both standard and non-routine customs-clearance processes. Get answers to many of your questions with our new online tool, [My Global Trade Services](#) tool, which will help you expand across borders – and concentrate on your core business.



Non-Routine Entry

Applies when shipments are subject to non-routine clearance procedures, due to their value, weight and/or commodity as defined by destination Customs Authorities. May also apply in selected countries where DHL is legally obliged to outsource formal clearance entries to a licensed third party broker.

Permits and Licenses

To accelerate import of selected controlled commodities, such as medical devices, pharmaceuticals, computer monitors, laser CD players, cosmetics, eyeglasses, food and food products, DHL is required to file specific information in order to obtain the required import permits or licenses.

Bonded Storage

Storage charges apply when the shipment cannot be released by Customs due to inaccurate or missing paperwork. Charges take effect three working days after the freight arrival date or broker notification, whichever is later. The charge applies to the duty and taxes payer.

Multiline Entry

Charges apply when more than 5 lines are recorded on the customs clearance, for example with different commodities or different countries of manufacture.

Release to Broker

On importer request, DHL will transfer the shipment and related customs documentation to the customer's nominated broker for clearance and last mile delivery.

Broker Notification

On importer request, DHL will provide the necessary paperwork to the customer's designated broker to perform the import clearance and resume the delivery to the final destination once the clearance is completed. DHL is subsequently not responsible for the timeliness of the submission to customs or for the release of the shipment.

Preferential Origin

On shipper request, the preparation or provision of a Certificate of Origin/Proof of Preference or other similar forms by DHL to certify the goods in a particular export shipment have been produced, manufactured or processed in a particular country allowing preferential rates of duty to be claimed at destination and/or compliance with trade barriers. Common examples are EUR1 and ATR.

Export Declaration

Applies in countries where an export declaration is required for shipments containing controlled commodities or exceeding a certain value threshold or weight. Where automated export systems are available to the public, shippers may avoid the charge by submitting the export declaration online. In case of IMP billed shipments DHL will submit the export declaration in order to accelerate the export at origin and pass the charge to the payer's account.

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Packaging Your Shipment

Paying for Your Shipment

PREPARING YOUR SHIPMENT: AS EASY AS 1-2-3

1 Shipment weight

- Please weigh and measure your shipment.
- If you are sending a large but lightweight shipment, where its volumetric (dimensional) weight exceeds its actual weight, the cost of the shipment is calculated on the space your consignment takes up on the aircraft. This is a standard IATA method. To calculate the volumetric weight of your shipment, simply multiply the length by height by width in centimeters, then divide the total sum by 5,000 for each piece in the shipment.
- Any piece in the shipment may be re-weighed and/or re-measured by DHL to confirm this calculation.

2 Documentation required: waybill

- All shipments sent with DHL Express need to have a fully completed DHL waybill or label securely attached to each piece. This will enable the successful movement of your shipment through the DHL network. Each waybill or label is individually numbered to allow you to track your shipment from collection through to delivery.
- Your shipment may also need to be accompanied by customs documentation, such as a commercial or proforma invoice, as well as additional paperwork depending on the contents and value of the shipment and the country you are sending to.

3 Documentation required: invoice

- A commercial or proforma invoice is required when sending non-document shipments to countries and territories outside your origin country or customs union. This is essentially a declaration containing all the details of a transaction and is used by customs authorities to assess if duties or taxes are payable.
- A commercial invoice is used when goods are part of a commercial transaction or intended for resale.
- A proforma invoice is used when sending goods of no commercial value (for example, when sending samples).



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PREPARING YOUR SHIPMENT INVOICE

This invoice template covers the key data elements required for a successful customs clearance. To help us ensure the service we provide is efficient and high-quality, visit mydhl.express.dhl for more guidance.

COMMERCIAL INVOICE								
SENDER				GENERAL INFORMATION				
Company Name: Contact Name: Building Name: Street Name & Number: Postcode: City/Country: Business/Private: Phone: Email: Tax ID/VAT Number: EORI Number:				Date: Waybill Number: Invoice Number: Shipment Reference Number: Receiver Reference Number:				
RECEIVER				BILLED TO/IMPORTER OF RECORD (IOR) (if different from Receiver)				
Company Name: Contact Name: Building Name: Street Name & Number: Postcode: City/Country: Business/Private: Phone: Email: Tax ID/VAT Number: EORI Number:				Company Name: Contact Name: Building Name: Street Name & Number: Postcode: City/Country: Business/Private: Phone: Email: Tax ID/VAT Number: EORI Number:				
OTHER REMARKS								
Please add any additional critical information or specific country clearance requirements that might be relevant e.g. bank details, special formalities etc.								
Line Number	Full Description of Goods	Commodity Code <small>(Full Import HS Code Preferred)</small>	Country of Origin	Qty	Unit Value & Currency	Sub-Total Value & Currency	Net Weight	Gross Weight
1								
2								
3								
						Total Goods Value & Currency	Total Net Weight	Total Gross Weight
Number of Invoice Line Items:				Insurance Cost:				
Total Units:				Freight Cost:				
Number of Pieces:				Other Costs:				
				VALUE (for Customs Purposes):				
Reason for Export:				Import Customs Duties – pre calculated				
Type of Export:				Import Taxes (VAT/GST) – pre calculated				
INCOTERM:				TOTAL				
INCOTERM Place:				(with Import Customs Duties/Taxes):				
				Terms of Payment:				
Carrier:				Payer of GST/VAT:				
Ultimate Consignee:				Duty/Tax Billing Svc:				
Export License Number:								
Import License Number:								
I/we certify the information on this invoice is true and correct and that the contents of this shipment are as stated above.								
Name: _____			Title: _____			Email: _____		
Date: _____			Signature: _____					



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- Paying for Your Shipment

PACKAGING YOUR SHIPMENT

To ensure that your shipments travel safely and securely through the DHL Express global network, it is important that they are packaged and labeled correctly.

Packaging guidelines

- If you are re-using envelopes or boxes, please ensure that old labels and markings are removed
- Securely fix a waybill to each piece in your shipment. The waybill can be thought of as the shipment’s airline ticket and it will delay delivery if it becomes separated from your shipment
- The barcodes on the waybill are scanned at numerous points during your shipment’s journey. Please ensure the barcode is flat and not covered by tape, shrinkwrap or strapping
- Place a waybill on the top or side of each piece in your shipment and please ensure it does not overlap the corners or edges of boxes
- Use adequate protective wrapping for fragile or delicate items and ensure they are packed as far away as possible from the corners of boxes
- To prevent injury to our employees, please pay special attention to the packaging of sharp items. There should not be any possibility of the contents piercing the packaging
- Any individual pieces over 70kg should be placed on a pallet. If you are sending a multi-piece shipment, it is not necessary to place the individual pieces on a pallet unless they exceed 70kg. For example, a shipment comprising four 25kg pieces does not have to be placed on a pallet

DHL packaging

We offer a range of high-quality DHL-branded packaging items, suitable for shipping items of all shapes and sizes. The items available include:

- Flyer bags
- Cardboard document envelopes
- Boxes in a range of sizes

For more information please refer to the Packing Guide available on mydhl.express.dhl.

Prohibited and Restricted Commodities

Prohibited Items

The following items will NOT be accepted for carriage by DHL. This list includes items which are prohibited for carriage by any law, regulation or statute of any federal, state or local government of any country from, to or through which the items may be carried. For international carriage there may be additional prohibited items specified by the country of destination. DHL may at its sole discretion refuse to carry other items not listed below.

- Bullion (of any precious metal)
- Cannabis
- Cash (legal tender – bank notes, currency notes and coins)
- Complete firearms, ammunition, explosives/explosive devices including inert explosives and test pieces, air guns, replica and imitation firearms
- Human remains or ashes in any form
- Hunting (animal) trophies, animal parts such as ivory and shark’s fin, animal remains or ashes, or animal by-products and derived products not intended for human consumption, prohibited for movement by the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES) and/or local law
- Illegal goods, such as counterfeit goods and narcotics
- Live animals (including but not limited to mammals, reptiles, fish, invertebrates, amphibians, birds, insects, larvae and pupae)
- Loose lithium metal batteries under IATA PI968 section II
- Loose precious and semi-precious stones (cut or un-cut, polished or un-polished)



HOW TO SHIP WITH DHL EXPRESS

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Restricted Items

The following items will NOT be accepted for carriage unless otherwise agreed to by DHL. To obtain such agreement a business case will need to be conducted by DHL and the items approved for carriage will be recorded in writing with the customer.

- Air guns, tasers, imitation or replica firearms, firearm parts and replica ammunition (includes rifle butts, trigger mechanisms, screws/bolts etc which are manufactured for the sole purpose of creating a functional firearm)
- Antiques and works of art with a shipment value in excess of €500,000
- Banderols/Tax stickers with a shipment value in excess of €500,000
- Cigarettes, cigars, tobacco products and electronic cigarettes with a shipment value in excess of €500,000
- Commemorative coins and medals with an individual value or total shipment value of €2,000 or more are restricted for carriage
- Dangerous/hazardous goods including but not limited to perfumes, aftershaves, aerosols, flammable substances, dry ice, biological substances, UN classified dangerous goods and any goods specified as such under International

Packaging Your Shipment

Air Transport Association regulations (“IATA”), the Agreement on Dangerous Goods by Road (“ADR”) or International Maritime Dangerous Goods (“IMDG”) regulations

- Financial and monetary commodities – examples include but are not limited to activated SIM cards for mobile phones, blank or activated credit or cash dispenser cards, blank checks, event tickets, lottery tickets, money or postal orders, pre-paid phone cards, tickets (blank stock), traveler’s checks, vouchers/tokens, unused stamps etc. Applicable to all shipments valued in excess of €500,000
- Furs
- Jewelry and watches and with individual values in excess of €5,000. The shipment must not exceed €100,000

PAYING FOR YOUR SHIPMENT

You can pay for DHL Express services with cash. You can open an account with DHL Express to pay via bank transfer; and all account customers receive invoices on a pre-agreed basis. For more details, please get in touch with a Customer Service Advisor at your local DHL Express office or go to mydhl.express.dhl.



DIGITALIZATION

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Digitalization is one of the most important trends impacting logistics, and it is one of the key pillars of DHL Group's Strategy 2025. Through digitalization we bring benefits for our customers, our operations and our own people.

We invest continually in market-leading technologies to help our customers to manage and monitor shipments, create shipping labels, get quotes, schedule courier pickups, connect with us and more. Digitalizing our operations provides more transparency, allowing us to better anticipate and meet our customers' needs.

MYDHL+

MyDHL+ re-imagines the way the shipping business does business, by combining the tools and services our customers use most. With its mobile friendly and intuitive interface, customers can now import, export, schedule a pickup, track shipments and pay bills more quickly than ever – all in one visit, with one password and zero headaches. MyDHL+ makes it incredibly easy to navigate the complexities of international shipping.

mydhl.express.dhl

MyDHL+

MY GLOBAL TRADE SERVICES

My Global Trade Services (MyGTS) is your trusted advisor for cross-border trade – taking the complexity out of customs. If you are wondering what the harmonized shipping (HS) codes are for your goods, what the estimated total cost of your shipment will be, what can help get your goods cleared, and what documentation may be required, find the answers to these questions and more on our online MyGTS portal.

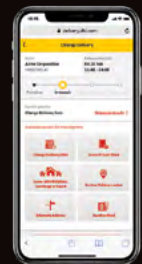
And the benefits for you? You can support clearing customs more quickly and more accurately, help avoid delays and unexpected customs or tax costs, and pre-plan your shipment journeys so that you understand potential prohibitions and restrictions.

dhl.com/express/mygts

MyGTS

ON DEMAND DELIVERY

DHL's On Demand Delivery tool keeps receivers informed of shipment progress, allowing them to reschedule, reroute, release or conveniently collect from a DHL Service Point. It is an innovative, easy-to-use, mobile-friendly service, especially for residential deliveries.



ondemand.dhl.com

Designed to enhance the online shopper's experience, the service is available globally, meaning consistent service standards and a harmonized user experience.



Scheduled delivery



Signature release/leave your signature



Alternative address



Collect from Service Point



Vacation hold



Leave with neighbor

DHL EXPRESS COMMERCE

Take your website international with DHL Express Commerce. Offer your customers all the benefits of DHL Express at your checkout in real-time. Import, manage and ship their orders quickly and efficiently with no complicated development. Add the power of DHL Express to your e-commerce business quickly and easily, giving you the competitive edge. DHL Express Commerce integrates with the biggest e-commerce platforms, including: Magento, Shopify, WooCommerce, Amazon and eBay.



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DHL EXPRESS MOBILE APP

The DHL Express Mobile app lets you track your shipments and manage your deliveries all in one place. You can locate the nearest DHL Service Point for parcel drop off or collection, and quickly check shipping rates too – right on your smartphone. Advanced GPS location services and camera barcode scanning are also available. Download DHL Express Mobile today, on Android or iOS.



DIGITAL ASSISTANT

Our Digital Assistant is a live chat helpdesk that offers a 24/7 service across multiple online channels and platforms, and in 41 languages, including Arabic and French. It tracks your shipments, answers queries and directs you to FAQs.


[Chat with us now!](#)


ROBOTICS

Driven by rapid technological advancements and increasing supply chain complexity, robotics solutions are entering the logistics environment, boosting productivity and driving zero-defect processes.

Robots are adopting more roles at DHL Express, assisting workers with the most repetitive and labor-intensive tasks and freeing them up to do higher-order, customer-facing activities. Examples include the use of articulated robotic arms for sorting inbound packages to last-mile delivery routes. We have four such robots in use globally, with this number set to double soon.

Our robots help get couriers out on the road faster – which means your parcels get delivered faster.

DIGITAL TRUST

Logistics requires transferring data and content around the world and we embrace a responsibility to do this securely. Our standards led by our Binding Corporate Rules and by our [Data Privacy Policy](#) apply throughout the DHL Group and are approved by the Supervisory Authorities. We maintain a comprehensive [Information Security and Data Protection](#) approach based on ISO/IEC 27001:2013 and GDPR, to ensure a high standard when managing customer information assets and personal data. We aim to provide a rapid response to any security incident via our 24x7 Cyber Defence Centre (CDC) with global coverage and our global DPO community.

DHL Group acts as controller in respect of any personal data it receives from customers and holds to effectively provide transportation services and in regard to the delivery of any shipments or documents that it processes to perform its contractual obligations. DHL Group will act as a data controller when an individual is executing their rights under privacy legislations.

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Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services
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CALCULATE THE PRICE OF YOUR SHIPMENT



Determine which zone your destination is in and whether yours is a document or non-document shipment.



Is your shipment international or domestic and how quickly do you want it to arrive?



Based on weight, zone and speed, confirm your base price for exports and imports.



Add any optional services and check if any surcharges apply.

Base price + Optional services + Surcharges = Total price

OPTIONAL SERVICES

[View explanation](#)

Optional services	Charging method	Charge
GoGreen Plus	Per shipment	Minimum 25 DZD per kg
Dedicated Pickup	Per shipment	72 DZD per kg with minimum of 4,440 DZD
Dedicated Delivery	Per shipment	72 DZD per kg with minimum of 6,400 DZD
Saturday Delivery	Per shipment	5,920 DZD
Receiver Paid	No charge	No charge, IMP standard rates apply
Shipment Insurance	By shipment value	1,628 DZD or 1.5% of stated shipment value if higher
Extended Liability	Per shipment	740 DZD
Shipment Preparation	Per shipment	3,700 DZD
Packaging Supplies		
Plastic Flyer Stack	Per stack	2,960 DZD per stack (100 flyers)
Bulk Packaging	Per stack	Variable
Duty Billing Services		
Duty Tax Paid	% of fiscal charges	2% of fiscal charges with minimum of 2,400 DZD
Duty Tax Processing: Account Customers	% of fiscal charges	2% of fiscal charges with minimum of 1,776 DZD
Duty Tax Processing: Account Customers	% of fiscal charges	2% of fiscal charges with minimum of 1,776 DZD
Verbal Notification	Per shipment	800 DZD
Hold for Collection	No charge	No charge
Residential Address	Per shipment	740 DZD
Direct Signature	Per shipment	800 DZD
Adult Signature	Per shipment	740 DZD
No Signature Required	No charge	No charge
Change of Billing	Per invoice	1,776 DZD
Neutral Delivery	Per shipment	800 DZD

For a full list of optional services, please visit our website at mydhl.express.dhl.

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SURCHARGES

[View explanation](#)

Surcharges	Charging method	Charge
Fuel Surcharge	Per shipment	Percentage of transportation and additional charges, as per index; details here
Remote Area Delivery	Per shipment	80 DZD per kg 3,200 DZD minimum per shipment
Remote Area Pickup	Per shipment	80 DZD per kg 3,200 DZD minimum per shipment
Additional Handling		
Overweight Piece	Per piece	14,060 DZD
Oversize Piece	Per piece	7,400 DZD
Non-Stackable Pallet	Per piece	40,700 DZD
Dangerous Goods		
Excepted Quantities	Per shipment	1,480 DZD
Dry Ice (UN1845)	Per shipment	1,776 DZD
Demand Surcharge	Variable by lane and weight	Variable by lane and weight
Emergency Situation	Variable by lane and weight	Variable by lane and weight
Address Correction	Per shipment	1,628 DZD
Data Entry	Per shipment	1,480 DZD
Security Charges		
Elevated Risk	Per shipment	4,440 DZD
Restricted Destination	Per shipment	4,800 DZD

For a full list of surcharges, please visit mydhl.express.dhl.



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CUSTOMS SERVICES

[View explanation](#)

Customs services	Charging method	Charge
Non-Routine Entry	Per shipment	6,660 DZD
Permits and Licenses	Per shipment	6,660 DZD plus cost of certificate
Bonded Storage	Per shipment, per day after three working days	1,628 DZD per shipment and 33 DZD per kg (both per day after three working days)
Multiline Entry	Rate per line, after five lines	740 DZD
Release to Broker	Per shipment	6,660 DZD
Broker Notification	Per shipment	1,999 DZD
Preferential Origin	Per shipment	1,480 DZD
Export Declaration	Per shipment	1,600 DZD for shipment values exceeding 148,000 DZD declared value

Please visit our website for a full list of [customs services](#).



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SERVICE CAPABILITY AND RATING ZONES

Country/Territory	Zone	DHL Express Worldwide	DHL Express 12:00	Imports
Afghanistan	6	✓	✓	✓
Albania	3	✓	✓	✓
Algeria	x	✓	✓	✓
American Samoa	7	✓	doc	✓
Andorra	1	✓	✓	✓
Angola	7	✓	✓	✓
Anguilla	7	✓		✓
Antigua	7	✓		✓
Argentina	6	✓	✓	✓
Armenia	3	✓	✓	✓
Aruba	7	✓		✓
Australia	6	✓	✓	✓
Austria	2	✓	✓	✓
Azerbaijan	3	✓	✓	✓
Bahamas	7	✓	✓	✓
Bahrain	5	✓	✓	✓
Bangladesh	6	✓		✓
Barbados	6	✓	✓	✓
Belarus	7	✓	✓	✓
Belgium	2	✓	✓	✓
Belize	6	✓	✓	✓
Benin	7	✓	✓	✓
Bermuda	7	✓	✓	✓
Bhutan	6	✓	✓	✓
Bolivia	6	✓	✓	✓
Bonaire	7	✓	doc	✓
Bosnia and Herzegovina	3	✓	✓	✓
Botswana	7	✓	✓	✓
Brazil	6	✓	✓	✓
Brunei	6	✓	✓	✓
Bulgaria	3	✓	✓	✓
Burkina Faso	7	✓	✓	✓
Burundi	7	✓	✓	✓
Cambodia	6	✓	✓	✓
Cameroon	7	✓	✓	✓
Canada	4	✓	✓	✓
Canary Islands, The	3	✓		✓
Cape Verde	7	✓	✓	✓
Cayman Islands	7	✓	doc	✓
Central African Republic	7	✓	✓	✓
Chad	7	✓	✓	✓
Chile	6	✓	✓	✓
China, People's Republic	6	✓	doc	✓
Colombia	6	✓	✓	✓
Comoros	7	✓	✓	✓
Congo	7	✓	✓	✓
Congo, Democratic Rep. of	7	✓	✓	✓
Cook Islands	7	✓	✓	✓
Costa Rica	6	✓	✓	✓
Cote d'Ivoire	7	✓	doc	✓
Croatia	3	✓	✓	✓
Cuba	6	✓	✓	✓
Curacao	7	✓	✓	✓
Cyprus	3	✓	✓	✓
Czech Republic, The	3	✓	✓	✓
Denmark	3	✓	✓	✓
Djibouti	7	✓	✓	✓
Dominica	6	✓	doc	✓
Dominican Republic	6	✓	✓	✓

Country/Territory	Zone	DHL Express Worldwide	DHL Express 12:00	Imports
Ecuador	6	✓	doc	✓
Egypt	5	✓	✓	✓
El Salvador	6	✓	✓	✓
Eritrea	7	✓	✓	✓
Estonia	3	✓	✓	✓
Eswatini	7	✓	✓	✓
Ethiopia	7	✓	✓	✓
Falkland Islands	6	✓	✓	✓
Faroe Islands	3	✓	✓	✓
Fiji	6	✓	✓	✓
Finland	3	✓	✓	✓
France	1	✓	✓	✓
French Guiana	6	✓	✓	✓
Gabon	7	✓	✓	✓
Gambia	7	✓	✓	✓
Georgia	3	✓	✓	✓
Germany	2	✓	✓	✓
Ghana	7	✓	✓	✓
Gibraltar	3	✓	✓	✓
Greece	3	✓	✓	✓
Greenland	3	✓	✓	✓
Grenada	7	✓	doc	✓
Guadeloupe	7	✓	doc	✓
Guam	7	✓	✓	✓
Guatemala	6	✓	✓	✓
Guernsey	3	✓	✓	✓
Guinea Republic	7	✓	✓	✓
Guinea-Bissau	7	✓	✓	✓
Guinea-Equatorial	7	✓	✓	✓
Guyana (British)	6	✓	doc	✓
Haiti	6	✓	✓	✓
Honduras	6	✓	✓	✓
Hong Kong SAR China	6	✓	✓	✓
Hungary	3	✓	✓	✓
Iceland	3	✓	✓	✓
India	6	✓	doc	✓
Indonesia	6	✓		✓
Iran, Islamic Rep. of	6	✓	✓	✓
Iraq	5	✓	✓	✓
Ireland, Rep. of	2	✓	✓	✓
Israel	x			
Italy	2	✓	✓	✓
Jamaica	6	✓	✓	✓
Japan	6	✓	✓	✓
Jersey	3	✓	✓	✓
Jordan	5	✓	✓	✓
Kazakhstan	6	✓	✓	✓
Kenya	7	✓	✓	✓
Kiribati	7	✓	✓	✓
Korea, D.P.R. of (North)	6	✓	✓	✓
Korea, Rep. of (South)	6	✓	✓	✓
Kosovo	3	✓		✓
Kuwait	5	✓	✓	✓
Kyrgyzstan	6	✓	✓	✓
Lao P.D.R.	6	✓	✓	✓
Latvia	3	✓	doc	✓
Lebanon	5	✓	✓	✓
Lesotho	7	✓	✓	✓
Liberia	7	✓	✓	✓

doc = document contents only ✓ = document and non-document contents Continues overleaf

For transit times and the availability of DHL Express 12:00 for your origin and destination address, please refer to the DHL Capability Tool at dct.dhl.com. Pieces with a single base length up to 300cm are accepted. Additional surcharges may apply.

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➔ SERVICE CAPABILITY AND RATING ZONES

Country/Territory	Zone	DHL Express Worldwide	DHL Express 12:00	Imports
Libya	5	✓	✓	✓
Liechtenstein	2	✓	✓	✓
Lithuania	3	✓	✓	✓
Luxembourg	1	✓	✓	✓
Macau SAR China	6	✓		✓
Madagascar	7	✓	✓	✓
Malawi	7	✓	✓	✓
Malaysia	6	✓	✓	✓
Maldives	7	✓	✓	✓
Mali	7	✓		✓
Malta	3	✓	✓	✓
Marshall Islands	7	✓	✓	✓
Martinique	6	✓	✓	✓
Mauritania	1	✓	✓	✓
Mauritius	7	✓	✓	✓
Mayotte	7	✓	✓	✓
Mexico	4	✓	✓	✓
Micronesia, Fed. States of	6	✓	✓	✓
Moldova, Rep. of	3	✓	✓	✓
Monaco	1	✓	✓	✓
Mongolia	7	✓	✓	✓
Montenegro, Rep. of	3	✓	doc	✓
Montserrat	7	✓	doc	✓
Morocco	1	✓	✓	✓
Mozambique	7	✓	✓	✓
Myanmar	7	✓	doc	✓
Namibia	7	✓	✓	✓
Nauru, Rep. of	7	✓	✓	✓
Nepal	6	✓	✓	✓
Netherlands, The	2	✓	✓	✓
Nevis	7	✓	doc	✓
New Caledonia	6	✓	✓	✓
New Zealand	6	✓	✓	✓
Nicaragua	6	✓	✓	✓
Niger	7	✓	✓	✓
Nigeria	7	✓	✓	✓
Niue	7	✓	✓	✓
North Macedonia	3	✓	✓	✓
Northern Mariana Islands	7	✓	✓	✓
Norway	3	✓	✓	✓
Oman	5	✓	✓	✓
Pakistan	6	✓	✓	✓
Palau	7	✓	✓	✓
Panama	6	✓	✓	✓
Papua New Guinea	6	✓	✓	✓
Paraguay	6	✓	✓	✓
Peru	6	✓	✓	✓
Philippines, The	6	✓	✓	✓
Poland	3	✓	✓	✓
Portugal	1	✓	✓	✓
Puerto Rico	6	✓	✓	✓
Qatar	5	✓	✓	✓
Reunion, Island of	7	✓	✓	✓
Romania	3	✓	✓	✓
Russian Federation, The	7	✓	✓	✓
Rwanda	7	✓	✓	✓
Samoa	6	✓	✓	✓
San Marino	2	✓	✓	✓

Country/Territory	Zone	DHL Express Worldwide	DHL Express 12:00	Imports
Sao Tome & Principe	7	✓	✓	✓
Saudi Arabia	5	✓	✓	✓
Senegal	7	✓	✓	✓
Serbia, Rep. of	3	✓		✓
Seychelles	7	✓	✓	✓
Sierra Leone	7	✓	✓	✓
Singapore	6	✓	✓	✓
Slovakia	3	✓	✓	✓
Slovenia	3	✓	✓	✓
Solomon Islands	6	✓	✓	✓
Somalia	7	✓	✓	✓
Somaliland, Rep. (N. Somalia)	7	✓	✓	✓
South Africa	7	✓	✓	✓
South Sudan	7	✓	✓	✓
Spain	1	✓	✓	✓
Sri Lanka	6	✓	✓	✓
St. Barthelemy	7	✓	doc	✓
St. Eustatius	7	✓	✓	✓
St. Helena	7	✓	✓	✓
St. Kitts	6	✓	doc	✓
St. Lucia	7	✓	doc	✓
St. Maarten	7	✓	✓	✓
St. Vincent	7	✓	doc	✓
Sudan	7	✓	✓	✓
Suriname	6	✓	doc	✓
Sweden	3	✓	✓	✓
Switzerland	2	✓	✓	✓
Syria	5	✓	✓	✓
Tahiti	7	✓	✓	✓
Taiwan, China	6	✓	✓	✓
Tajikistan	6	✓	✓	✓
Tanzania	7	✓	✓	✓
Thailand	6	✓	✓	✓
Timor-Leste	6	✓	✓	✓
Togo	7	✓	✓	✓
Tonga	7	✓	✓	✓
Trinidad and Tobago	6	✓	✓	✓
Tunisia	1	✓	✓	✓
Türkiye	3	✓	✓	✓
Turkmenistan	6	✓	✓	✓
Turks and Caicos Islands	6	✓	doc	✓
Tuvalu	7	✓	✓	✓
Uganda	7	✓	✓	✓
Ukraine	7	✓		✓
United Arab Emirates	5	✓	✓	✓
United Kingdom	2	✓	✓	✓
United States of America	4	✓	✓	✓
Uruguay	6	✓	✓	✓
Uzbekistan	6	✓	✓	✓
Vanuatu	6	✓	✓	✓
Vatican City	2	✓	✓	✓
Venezuela	6	✓		✓
Vietnam	6	✓	doc	✓
Virgin Islands (British)	6	✓	✓	✓
Virgin Islands (US)	7	✓	✓	✓
Yemen, Rep. Of	5	✓		✓
Zambia	7	✓	✓	✓
Zimbabwe	7	✓	doc	✓

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Pieces with a single base length up to 300cm are accepted. Additional surcharges may apply.

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Export rates by zone and product

DHL EXPRESS WORLDWIDE

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
Envelopes up to 0.3kg							
0.3	4,065	4,507	5,116	5,853	6,199	6,945	7,640
Documents only up to 2kg							
0.5	8,129	9,014	10,231	11,705	12,398	13,890	15,280
1	10,243	11,128	12,345	13,819	14,512	16,004	17,394
1.5	11,190	12,075	13,292	14,766	15,459	16,951	18,341
2	12,137	13,022	14,239	15,713	16,406	17,898	19,288
Documents from 2.5kg and non-documents from 0.5kg							
0.5	8,536	9,464	10,743	12,291	13,018	14,585	16,044
1	10,756	11,817	13,349	15,017	16,087	17,807	19,266
1.5	11,750	12,811	14,596	16,264	17,579	19,553	21,255
2	12,744	13,805	15,843	17,511	19,071	21,299	23,244
2.5	13,738	14,799	17,091	18,758	20,562	23,045	25,232
3	14,732	15,793	18,328	19,995	21,809	24,791	27,221
3.5	15,726	16,787	19,565	21,232	23,056	26,537	29,210
4	16,720	17,781	20,802	22,469	24,303	28,283	31,199
4.5	17,714	18,775	22,039	23,706	25,550	30,029	33,188
5	18,708	19,769	23,276	24,943	26,797	31,775	35,177
5.5	19,691	20,886	24,513	26,180	28,155	33,631	37,287
6	20,674	22,003	25,750	27,417	29,513	35,487	39,397
6.5	21,657	23,120	26,987	28,654	30,871	37,343	41,507
7	22,640	24,237	28,224	29,891	32,229	39,199	43,617
7.5	23,623	25,354	29,461	31,128	33,587	41,055	45,727
8	24,606	26,471	30,698	32,365	34,945	42,911	47,837
8.5	25,589	27,588	31,935	33,602	36,303	44,767	49,947
9	26,572	28,705	33,172	34,839	37,661	46,623	52,057
9.5	27,555	29,822	34,409	36,076	39,019	48,479	54,167
10	28,538	30,939	35,646	37,313	40,377	50,335	56,277
11	30,040	32,661	37,658	39,547	42,871	53,051	59,769
12	31,542	34,383	39,670	41,781	45,365	55,767	63,261
13	33,044	36,105	41,682	44,015	47,859	58,483	66,753
14	34,546	37,827	43,694	46,249	50,353	61,199	70,245
15	36,048	39,549	45,706	48,483	52,847	63,915	73,737
16	37,550	41,271	47,718	50,717	55,341	66,631	77,229
17	39,052	42,993	49,730	52,951	57,835	69,347	80,721
18	40,554	44,715	51,742	55,185	60,329	72,063	84,213

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Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services
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Export rates by zone and product

➔ DHL EXPRESS WORLDWIDE

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
19	42,056	46,437	53,754	57,419	62,823	74,779	87,705
20	43,558	48,159	55,766	59,653	65,317	77,495	91,197
21	45,060	49,881	57,778	61,887	67,811	80,211	94,689
22	46,562	51,603	59,790	64,121	70,305	82,927	98,181
23	48,064	53,325	61,802	66,355	72,799	85,643	101,673
24	49,566	55,047	63,814	68,589	75,293	88,359	105,165
25	51,068	56,769	65,826	70,823	77,787	91,075	108,657
26	52,570	58,491	67,838	73,057	80,281	93,791	112,149
27	54,072	60,213	69,850	75,291	82,775	96,507	115,641
28	55,574	61,935	71,862	77,525	85,269	99,223	119,133
29	57,076	63,657	73,874	79,759	87,763	101,939	122,625
30	58,578	65,379	75,886	81,993	90,257	104,655	126,117
40	77,078	84,379	96,016	107,493	116,257	131,815	160,987
50	95,578	103,379	116,146	132,993	142,257	158,975	195,857
60	114,078	122,379	136,276	158,493	168,257	186,135	230,727
70	132,578	141,379	156,406	183,993	194,257	213,295	265,597
For each additional 0.5kg							
Above 10	983	1,117	1,237	1,237	1,358	1,856	2,110
Above 20	751	861	1,006	1,117	1,247	1,358	1,746
For each additional 1kg							
30.1 - 70.0	1,850	1,900	2,013	2,550	2,600	2,716	3,487
70.1 - 300.0	1,850	1,900	2,013	2,550	2,600	2,716	3,487
300.1 - 3,000*	1,850	1,900	2,013	2,550	2,600	2,716	3,487

DHL Express 12:00 – Guaranteed delivery before 12:00 on the next possible working day to over 51 countries worldwide.
Add 2,200 DZD to the DHL Express Worldwide prices.

Each piece weight is rounded up to the nearest 0.5kg for shipments up to 30kg, and to the nearest 1kg thereafter.

Rates are in DZD and exclude customs duties, taxes, clearance-related charges, VAT and all surcharges.
Terms and conditions apply – see [mydhl.express.dhl](#) for details.

*DHL Express does not accept shipments exceeding 3,000kg, or containing pieces exceeding 1,000kg or 300cm in length, and/or not meeting DHL standards for packing. Refer to our Packing Guide on [mydhl.express.dhl](#). These network restrictions are subject to change with 30 days’ notice.

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Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services
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Import rates by zone and product

DHL EXPRESS WORLDWIDE IMPORT

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
Documents only up to 2kg							
0.5	10,569	11,719	13,300	15,218	16,116	18,056	19,865
1	13,317	14,467	16,048	17,966	18,864	20,804	22,613
1.5	14,548	15,698	17,279	19,197	20,095	22,035	23,844
2	15,779	16,929	18,510	20,428	21,326	23,266	25,075
Documents from 2.5kg and non-documents from 0.5kg							
0.5	11,097	12,305	13,965	15,978	16,922	18,958	20,859
1	13,983	15,363	17,353	19,522	20,912	23,148	25,048
1.5	15,275	16,655	18,975	21,144	22,851	25,417	27,633
2	16,567	17,947	20,597	22,766	24,790	27,686	30,218
2.5	17,858	19,238	22,218	24,388	26,729	29,954	32,803
3	19,149	20,529	23,825	25,995	28,351	32,222	35,388
3.5	20,440	21,820	25,432	27,602	29,973	34,490	37,973
4	21,731	23,111	27,039	29,209	31,595	36,758	40,558
4.5	23,022	24,402	28,646	30,816	33,217	39,026	43,143
5	24,313	25,693	30,253	32,423	34,839	41,294	45,728
5.5	25,592	27,144	31,860	34,030	36,604	43,706	48,472
6	26,871	28,595	33,467	35,637	38,369	46,118	51,216
6.5	28,150	30,046	35,074	37,244	40,134	48,530	53,960
7	29,429	31,497	36,681	38,851	41,899	50,942	56,704
7.5	30,708	32,948	38,288	40,458	43,664	53,354	59,448
8	31,987	34,399	39,895	42,065	45,429	55,766	62,192
8.5	33,266	35,850	41,502	43,672	47,194	58,178	64,936
9	34,545	37,301	43,109	45,279	48,959	60,590	67,680
9.5	35,824	38,752	44,716	46,886	50,724	63,002	70,424
10	37,103	40,203	46,323	48,493	52,489	65,414	73,168
11	39,055	42,443	48,941	51,395	55,733	68,944	77,704
12	41,007	44,683	51,559	54,297	58,977	72,474	82,240
13	42,959	46,923	54,177	57,199	62,221	76,004	86,776
14	44,911	49,163	56,795	60,101	65,465	79,534	91,312
15	46,863	51,403	59,413	63,003	68,709	83,064	95,848
16	48,815	53,643	62,031	65,905	71,953	86,594	100,384
17	50,767	55,883	64,649	68,807	75,197	90,124	104,920
18	52,719	58,123	67,267	71,709	78,441	93,654	109,456

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Import rates by zone and product

➔ DHL EXPRESS WORLDWIDE IMPORT

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
19	54,671	60,363	69,885	74,611	81,685	97,184	113,992
20	56,623	62,603	72,503	77,513	84,929	100,714	118,528
21	58,575	64,843	75,121	80,415	88,173	104,244	123,064
22	60,527	67,083	77,739	83,317	91,417	107,774	127,600
23	62,479	69,323	80,357	86,219	94,661	111,304	132,136
24	64,431	71,563	82,975	89,121	97,905	114,834	136,672
25	66,383	73,803	85,593	92,023	101,149	118,364	141,208
26	68,335	76,043	88,211	94,925	104,393	121,894	145,744
27	70,287	78,283	90,829	97,827	107,637	125,424	150,280
28	72,239	80,523	93,447	100,729	110,881	128,954	154,816
29	74,191	82,763	96,065	103,631	114,125	132,484	159,352
30	76,143	85,003	98,683	106,533	117,369	136,014	163,888
40	95,663	107,403	124,843	138,033	149,809	171,314	209,198
50	115,183	129,803	151,003	169,533	182,249	206,614	254,508
60	134,703	152,203	177,163	201,033	214,689	241,914	299,818
70	154,223	174,603	203,323	232,533	247,129	277,214	345,128
For each additional 0.5kg							
Above 10	1,279	1,451	1,607	1,607	1,765	2,412	2,744
Above 20	976	1,120	1,309	1,451	1,622	1,765	2,268
For each additional 1kg							
30.1 - 70.0	1,952	2,240	2,616	3,150	3,244	3,530	4,531
70.1 - 300.0	1,952	2,240	2,616	3,150	3,244	3,530	4,531
300.1 - 3,000*	1,952	2,240	2,616	3,150	3,244	3,530	4,531

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Algiers

Algeria

Valid: 1st January 2024

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The information in this guide is correct as of 1st January 2024. DHL reserves the right to amend or modify any of the information at any time.

