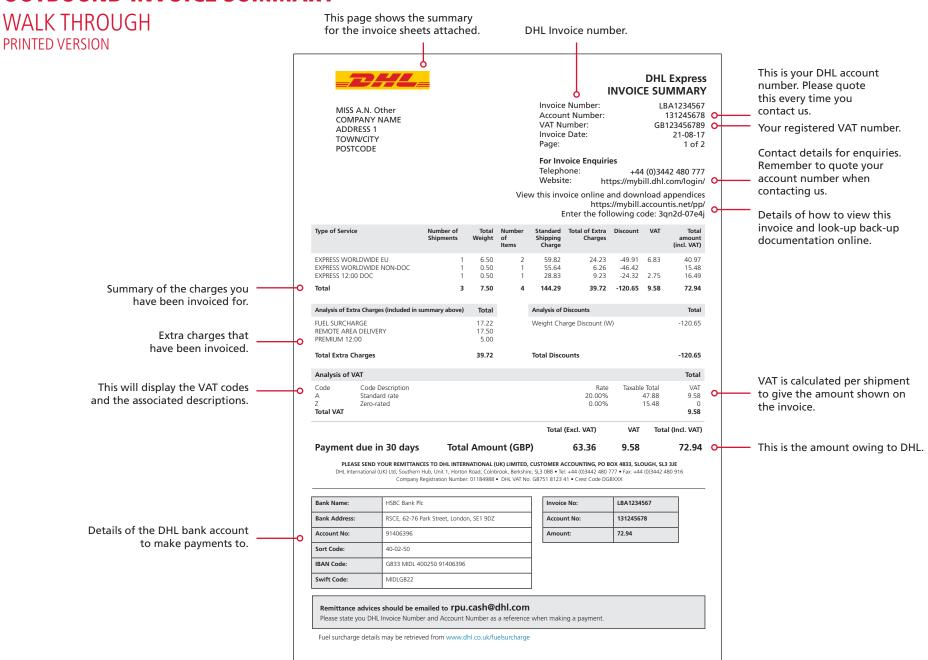
OUTBOUND INVOICE SUMMARY



OUTBOUND INVOICE SUMMARY

INVOICE EXPLANATORY NOTES PRINTED VERSION

This will show you payment options for making payments to DHL.

This is a calculation for volumetric weight.

Payment Options

DIRECT DEBIT: Payment is collected from your bank account on or around 23 days from the invoice date. Further information can be obtained by contacting us on 03442 480 777 or visiting our website at www.dhl.co.uk/directdebit.

MYBILL: If you are registered for MyBill, payments can be made online via the MyBill hub. To sign-in or register for MyBill, please visit www.dhl.co.uk/mybill

INTERNET / TELEPHONE BANKING: If you have access to the internet or telephone banking, payments can be made to: Sort Code 40-02-50, DHL Bank Account number 91406396. Please quote your DHL Customer number and/or Invoice Number as a reference to ensure that DHL can match your payment to the invoice. The IBAN code is: GB33 MIDL 400250 91406396 and the Swift code / BIC number is: MIDLGB22.

CREDIT OR DEBIT CARD: You can settle your account using any major UK registered Credit or Debit Card. To pay by Credit or Debit card please call 03442 480 777. Alternatively you can make a payment online at www.dhl.co.uk/epayments

CHEQUE: Cheques are payable to DHL International (UK) Ltd. Please send your remittance to: DHL International (UK) Ltd., Customer Accounting, PO Box 4833, Slough, SL3 3JE and provide the invoice number on the reverse of the cheque.

AT THE BANK: You can make a payment directly at the bank using an invoice giro slip or by quoting DHL bank details: Sort Code 40-02-50, DHL Bank Account number 91406396. Please ensure the bank has entered your Invoice number and/or Customer number in their system as a 'Customer Reference', to ensure we can match your payment with your invoice. Please allow 4 working days for the payment to clear your account.

All remittance advices should be sent either via email to rpu.cash@dhl.com, or posted to the address below or faxed to 03442 480 916.

Invoice information

Volumetric weight: You may be sending a large, light weight shipment where its volumetric weight exceeds its actual weight. If so, the cost of the shipment is calculated on the space your consignment takes up.

Export by Air

To calculate the volumetric weight of your shipment multiply the length x depth x width of the shipment package and divide the result by 5,000 if you have measured in centimetres and 305 if you have measured in inches.

For example, assume the actual weight of your shipment is 7kg, but the volumetric weight is:

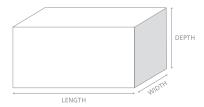
50cm x 40cm x 30cm = 12kg

5.000

In this example the volumetric weight of 12kg is greater than the actual shipment weight.

Export by Road

To calculate the volumetric weight of your shipment multiply the length x depth x width of the shipment package and divide the result by 5,000 if you have measured in centimetres and 305 if you have measured in inches.



Contact Details

For invoice enquiries:

Telephone: +44 (0)3442 480 777 Fax: +44 (0)3442 480 916

Website: www.dhl.co.uk/invoiceenquiries

Please include the following information when contacting us in writing:

- Your DHL account number
- The invoice number your enquiry relates to, including any associated air waybill details
- Your Name
- Your contact telephone number, fax number or full email address
- · A full explanation of your enquiry

Please send correspondence to: DHL International (UK) Limited

Customer Accounting Enquiries Department Southern Hub Unit 1, Horton Road

Colnbrook Berkshire SL3 OBB

To make a booking:

Please telephone Customer Services: +44 (0)8442 480 844*

* Calls to DHL UK phone numbers beginning '084' cost 7 pence per minute plus your phone company's access charge.

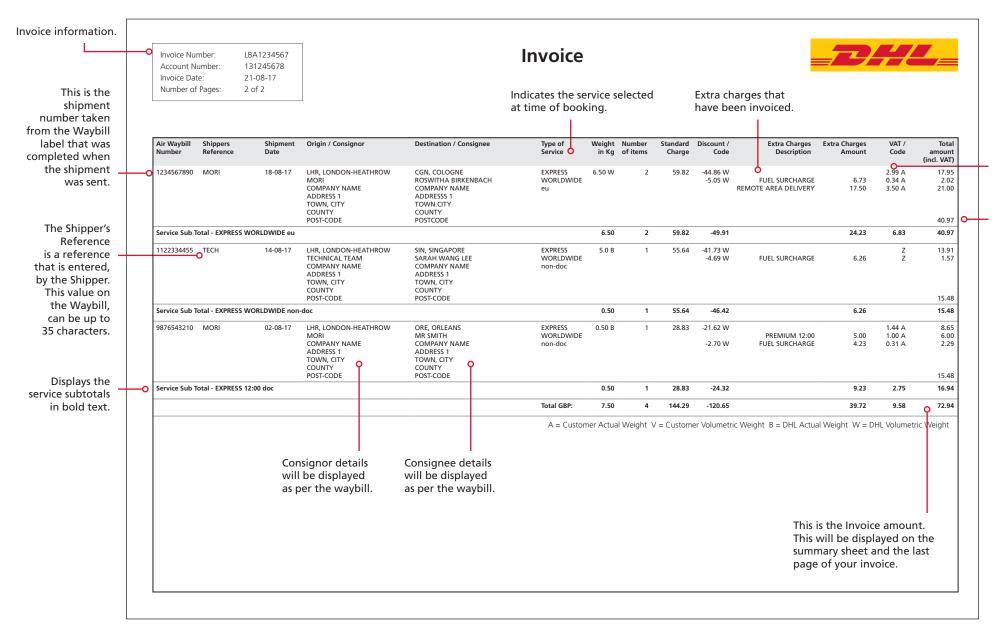
Please visit the DHL website: www.dhl.co.uk

For general information or to track a shipment:

Contact details for enquiries. Remember to quote your account number when contacting us.

OUTBOUND INVOICE

WALK THROUGH



The amount of VAT chargeable on each shipment and the associated code.

This is the total shipment charge.