

MyDHL⁺



操作指南 eSECURE

快捷高效 精準可靠

DHL Express – Excellence. Simply delivered.



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帳戶管理員註冊

當您成為啟動eSecure的DHL Express帳戶之帳戶管理員，請查看來自dhlSender@dhl.com的「建立密碼」(Create Password) 電郵，為您的MyDHL+ 新用戶檔案完成註冊程序。

dhlSender@dhl.com

12:11 PM (7 hours ago)

to 1007325+prod.esecure.sg.02 ▾

[To view this email as a web page, go here](#)



Help Center

Dear 1007325+prod.esecure.sg.02@gmail.com,

Welcome to MyDHL+ – your one stop for international shipping! You'll be able to create and manage shipments, get quotes, schedule pickups, view reports and more!

You have been registered for MyDHL+. Please create a password so that you can login to get started!

[Create Password](#)

If you have any questions or need assistance with your registration, please contact us at 6880 6700

We look forward to supporting your shipping needs!

Regards,


MyDHL+ Team

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DHL DHL Express Help Center Locations English 

[MyDHL+ Home](#) [Ship](#) [Track](#) Register Login

Create Password

Create a New Password


Password ✓

Confirm Password ✓

I accept the DHL Express [Terms and Conditions](#)

I accept the DHL Express [Privacy and Cookies Policy](#)

[Create Password](#)

DHL DHL Express Help Center Locations English 

[MyDHL+ Home](#) [Ship](#) [Track](#) Register Login

✕

Password created

[Continue](#)

Create Password

Create a New Password

Password ✓

Confirm Password ✓

I accept the DHL Express [Terms and Conditions](#)

I accept the DHL Express [Privacy and Cookies Policy](#)

[Create Password](#)

當現有MyDHL+用戶被新增為已啟動eSecure功能之帳戶管理員，將會收到由 esecure@dhl.com發送的一封「歡迎加入」(Welcome) 電郵。當您透過eSecure以帳戶管理員身分首次成功登入後，亦會收到同一電郵。



[Help Center Link](#)

Dear Prod_ver Sg_esecure,

Thank you for participating in DHL eSecure, an advanced feature to administer your DHL Express Account's usage.

You have been registered for MyDHL+. Look out for an email sent from dhlSender@dhl.com and create a password so that you can login to get started!

Only approved users can ship using your DHL Express Account(s) in MyDHL+ or eMailship after your account is enabled for security.

If you have any questions or need assistance, please contact us at ecommerce.sg@dhl.com.

Regards
DHL eSecure Team

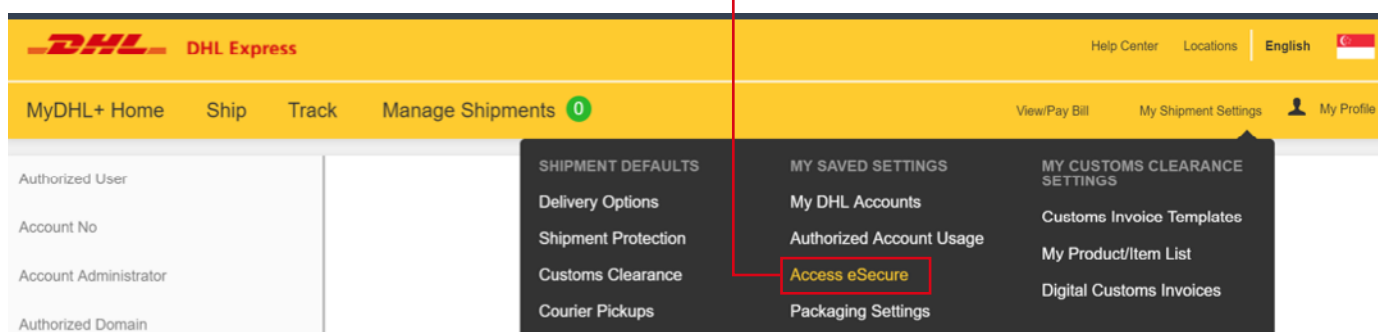
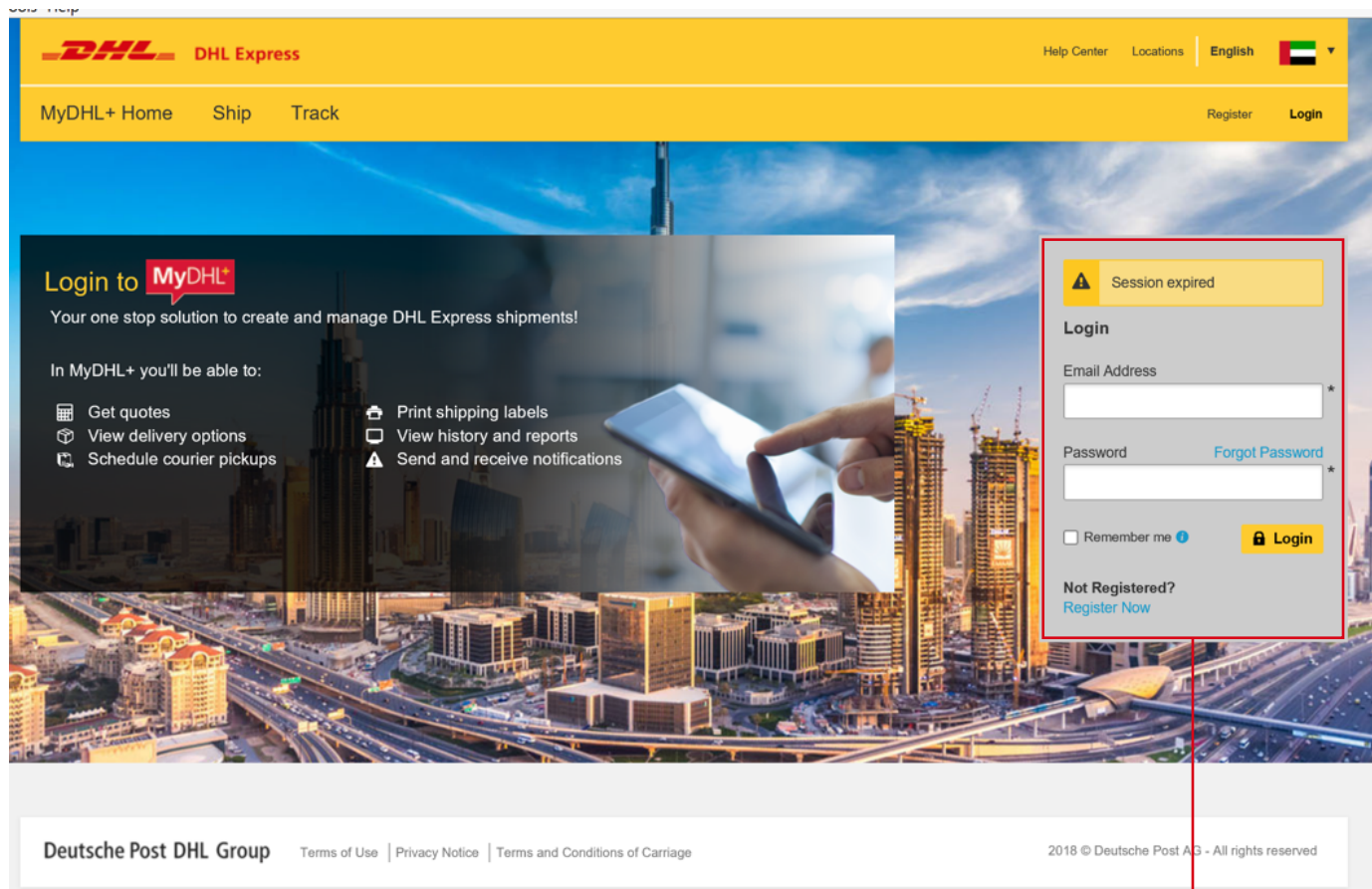
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啟動步驟

步驟1：登入MyDHL+

登入MyDHL+後，可在「我的貨件設定」(My Shipment Settings) 選擇「進入eSecure」(Access eSecure) 頁面。



步驟2：白名單用戶

帳戶管理員可以透過數個選項將寄件人列入白名單：

- 一旦啟動eSecure，過去13個月曾使用已啟動eSecure的帳戶的電郵地址將會列出在已授權用戶選單，您可以授權或拒絕授權個別電郵地址
- 如帳戶管理員欲批准公司域名下的電郵地址之所有用戶使用DHL Express帳戶，可以善用授權電郵的功能
- 上載（Upload）功能允許同時授權最多100個用戶

Authorized User

Account No

Account Administrator

Authorized Domain

Authorized User

- Search

Email ID Account Number

Status Approved
Rejected
Pending

Search **Reset**

- Authorized Users

1 2 3 4

33 records found

Click on the corresponding checkbox of the row to **approve, reject** or **copy**.
You can select multiple checkboxes for performing your action.
Click on the Download button to download the search results.

Approve **Reject** **Copy** **Add** **Upload** **Download**

<input type="checkbox"/>	Email ID	Account Number	Status	Assigned By	Modified Date
<input type="checkbox"/>	russel.roxas@dhl.com		Approved	sze.looi.lim@dhl.com	01-Jul-16
<input type="checkbox"/>	anil.sarasijakshan@dhl.com		Approved	sze.looi.lim@dhl.com	01-Jul-16
<input type="checkbox"/>	cindy.chee@dhl.com		Approved	sze.looi.lim@dhl.com	01-Jul-16
<input type="checkbox"/>	phillip.brooks@dhl.com		Approved	sze.looi.lim@dhl.com	01-Jul-16

Authorized Domain

- Search

Domain Name Account Number

Status Active
Inactive Company Name

Search **Reset**

- Authorized Domains

3 records found

Click on the corresponding checkbox of the row to copy, or make the domains **active** or **inactive**.
You can select multiple checkboxes for performing your action.

Active **Inactive** **Copy** **Add**

<input type="checkbox"/>	Domain Name	Account Number	Company	Status	Assigned By	Modified Date
<input type="checkbox"/>	@dhl.com		DHL EXPRESS APEM REGIONAL ECOM	Inactive	sze.looi.lim@dhl.com	22-Feb-17
<input type="checkbox"/>	@express.dhl		DHL EXPRESS APEM REGIONAL ECOM	Inactive	pity_sg@yopmail.com	15-Aug-19
<input type="checkbox"/>	@eygmail.com		DHL EXPRESS APEM REGIONAL ECOM	Inactive	lim.szelooi@gmail.com	05-Sep-19

步驟3：新增更多帳戶管理員（如有需要）

如需超過一位帳戶管理員，首位帳戶管理員可以輕鬆地在以下頁面新增其他帳戶管理員。

Authorized User

Account No

Account Administrator

Authorized Domain

Account Administrator

- Search

Account Number Email ID

First Name Last Name

Company Name Origin

Status

Search **Reset**

- Account Administrators

10 records found.

Click on the corresponding checkbox of the row to add it as account administrator.
You can multi-select to add multiple account administrators.
Click on the Download button to download the search results.

Active **Inactive** **Add** **Download**

<input type="checkbox"/>	Account Number	Email ID	First Name	Last Name	Company Name	Origin	Status
<input type="checkbox"/>	[REDACTED]	lim.szelooi@gmail.com	Global ESS	GHO	DHL EXPRESS APEM REGIONAL ECOM	Singapore	Active
<input type="checkbox"/>	[REDACTED]	sze.looi.lim@dhl.com	Sze Looi	Lim	DHL EXPRESS APEM REGIONAL	Singapore	Active

步驟4：啟用安全性

當您準備就緒，最後步驟是啟動帳號，其後eSecure驗證會即時啟動。

Authorized User

Account No

Account Administrator

Authorized Domain

Account No

- Search

Account Number Origin

Company Name Status

SAA Email ID Consent

From Date To Date

Search **Reset**

- Account No's

1 records found

Click on the corresponding checkbox of the row to **enable, disable**.
You can select multiple checkboxes for performing your action.
Click on the Download button to download the search results.

SAA **Email ID Consent** **Enable** **Disable** **Download**

<input type="checkbox"/>	Account Number	Company Name	Origin	Status	SAA	Email ID Consent	Assigned By	Modified Date
<input type="checkbox"/>	[REDACTED]	DHL EXPRESS APEM REGIONAL ECOM	Singapore	Enabled	No	No	lim.szelooi@gmail.com	05-Sep-19

簡易維護

當eSecure安全性啟用後，往後所有未獲授權用戶試圖透過MyDHL+ 或eMailship使用您的DHL Express帳號時，就會觸發授權請求，並發送至帳戶管理員。

帳戶管理員可以簡單點擊「授權」(Approve) 或「拒絕授權」(Reject) 按鈕或登入MyDHL+ 於eSecure頁面作出決定。一旦授權 / 拒絕授權，其決定會透過電郵通知請求者。



Dear ProdVer ESecure,

There is a request from 1007325+prod.sg.yes@gmail.com to use your DHL account number XXXXXXXXXX for shipping. To review the request, you could login to MyDHL+ at <https://mydhl.express.dhl>. Alternatively, you could click on the Approve or Reject button below.

APPROVE

REJECT

If you have any questions or need assistance, please contact us at ecommerce.sg@dhl.com.

If you're having trouble with the button above, copy and paste the URL below into your web browser.

Link to approve:

<https://esecure-int.dhl.com/esecure/confirmation/approve/8QuHrkEmLkouv-cxe4ZaCogyXTrxLLJ3lm04XrPkyVveMB7C4jf1uyoUwBGOiEE5/FxcCas-Fs-SprsFi0oYlww>

Link to reject:

<https://esecure-int.dhl.com/esecure/confirmation/reject/8QuHrkEmLkouv-cxe4ZaCogyXTrxLLJ3lm04XrPkyVveMB7C4jf1uyoUwBGOiEE5/FxcCas-Fs-SprsFi0oYlww>

Regards

DHL eSecure Team

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給請求者的通知

每當有新電郵地址試圖使用已啟動eSecure的DHL Express帳號，均會被視為新請求者。在您的收到授權請求電郵的同時，請求者亦會收到電郵通知。



[Help Center Link](#)

Dear Sir / Madam,

Your request to use the DHL Express Account is sent to the account administrator for **approval**.

If you have any questions or need assistance, please contact us at essm15@dhl.com.

Regards
DHL eSecure Team

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如您允許「電郵地址同意書」(Email ID Consent) 選項，請求者將可查閱您的聯絡資料。



[Help Center Link](#)

Dear Sir / Madam,

Your request to use the DHL Express Account has been sent to the below account administrators for approval.

NUMBER	FIRST NAME	LAST NAME	EMAIL ID	PHONE NUMBER
1	Louis	Looi	louislooi@company.com	88776655
2	Michael	Molly	m.molly@company.com	88996655

If you have any questions or need assistance, please contact us at ecommerce.sg@dhl.com.

Regards
DHL eSecure Team

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請求者將會收到您的決定通知。

批准請求



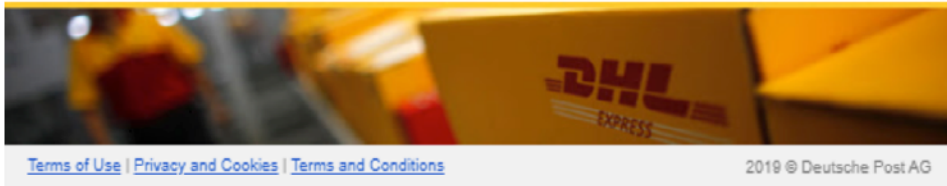
Dear Sir / Madam,

Your request to use DHL Express Account [REDACTED] has been approved.

If you have any questions or need assistance, please contact us at ecommerce.sg@dhl.com.

Regards
DHL eSecure Team

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拒絕請求



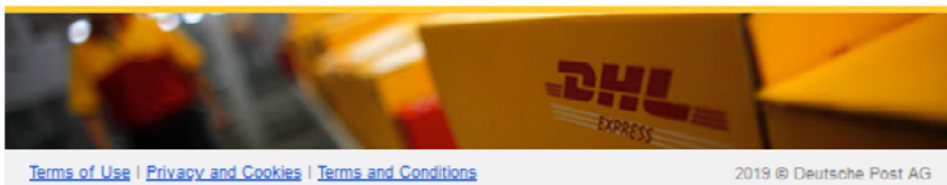
Dear Sir / Madam,

Your request to use the DHL Express Account [REDACTED] has been rejected. Please contact the account administrator to request for the approval.

If you have any questions or need assistance, please contact us at ecommerce.sg@dhl.com.


Regards
DHL eSecure Team


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聯絡我們

敦豪國際速遞(香港)有限公司
香港九龍觀塘觀塘道348號20樓

 準備好付運嗎？透過 [MyDHL+](#) 獲取報價

 致電顧客服務熱線 (852) 2400 3388

 找尋最近的 [DHL 速遞中心](#)

生效日期：2021年7月

本指南中的資訊從2021年7月起生效。

DHL 保留隨時修改任何資訊的權利。