



SERVICE & RATE GUIDE 2024 FOR PRIVATE CUSTOMERS

HUNGARY

GET STARTED

Connecting Your World

Dear Customer

Sustainability

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How to Ship with DHL Express

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Ready to ship? Get a quote from MyDHL+





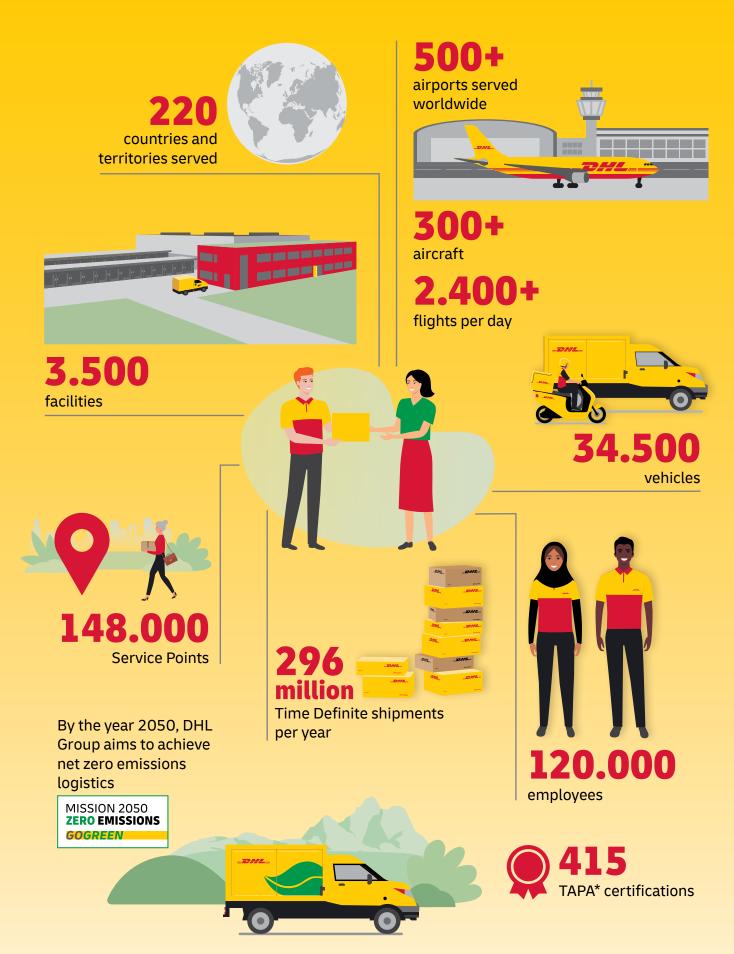








CONNECTING YOUR WORLD













DEAR CUSTOMER

Welcome to the DHL Express Service and Rate Guide for 2024. If you are reading this, it means you have a personal or business need to move something, from somewhere, to somewhere and you want it done quickly, securely and reliably. We are here to help you!

As the global market leader in Time Definite International (TDI) shipping and courier delivery, and the most international company in the world, this is what we do! We move over 1 million shipments every working day, from point A to point B in 220 countries and territories, as quickly, securely and reliably as possible and with as much transparency as possible. Over 2,5 million customers around the world put their trust in us, and our team of 120.000+ Certified International Specialists strive to exceed their expectations on every single shipment.

Global logistics appears to be finally seeing the end of COVID-driven disruptions but yet is not completely back to the 'normal' of the previous time period. Overall, the global macroeconomic situation has started to stabilize although uncertainty remains. Aviation networks remain volatile in many parts of the world and the crisis in Europe continues to add complexity to global logistics. In the face of these and other challenges, we have continued to invest in safeguarding the resilience of our global network, which enables us to provide secure and reliable supply chain solutions to support our customers.

Sustainability continues to grow in focus in all logistics conversations and I invite you to learn how our <u>GoGreen Plus</u> service, introduced in 2023, and our leveraging of Sustainable Aviation Fuel (SAF) can directly help make your products more environmentally friendly – a growing criterion in the purchase decision process of both individual consumers and businesses.

Digitalization retains its laser focus at DHL and we have brought to market a slew of tools to support our customers, in particular small businesses. For example, the new My Global Trade Services tool aims to reduce customs complexity and improve getting clearance 'first time right!'. The DHL Express Commerce tool can help small businesses fast-forward taking their online sales channels international. Small business owners, let us help support your growth by enabling you to Save More as you Ship More! You could benefit from our Dynamic Discounting commercial options. Interested? Let's connect!

In conclusion, please use this guide to learn how DHL Express products, services and tools can meet your logistics needs. **Thank you** for trusting us to be your Logistics Partner of Choice. Tell us how we can support your growth: reach out to us on MyDHL+ or by calling Customer Service on +36 1 2 45 45 45 or you can reach us directly through our portal.

Sincerely,

Ádám Mészáros Country Manager DHL Express Hungary





SUSTAINABILITY

Everything we do is to serve one purpose: **Connecting people, improving lives**.

To fulfill this purpose, we need to make every dimension of our business sustainable. Our Sustainability Roadmap sets out our ambitions in three focus areas: Environment, Social and Governance (ESG). Find case studies and more details here.

OUR TARGETS FOR 2030

<29 million

Reduction in our greenhouse gas emissions to under 29 million tonnes €7 billion

Investment of €7 billion in green technologies SBTi

Commitment to SBTi (Science-Based Targets initiatives) 30%

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SAF blending of 30% for all air transport

CLEAN OPERATIONS FOR CLIMATE PROTECTION

Leader in sustainable aviation

Our GoGreen Plus service allows you to embrace green logistics by insetting, or reducing, the CO2 within your own supply chain. We do this by using Sustainable Aviation Fuel (SAF). And that is not only good for the environment, it can benefit you by helping you to report your CO2 emissions. Here is how to get on board:

- With the GoGreen Plus **basic contract**, 30% CO2 reduction (insetting) is applied to all your express shipments via air.
- In **MyDHL+**, you can opt for GoGreen Plus and choose which shipments to invest in with SAF.
- Alternatively, choose a **customized offer** for even more CO2 reduction.

Our GoGreen Plus service is made possible following DHL's landmark collaborations with bp and Neste to supply DHL Express with SAF, which is expected to save some **two million tons** of carbon dioxide emissions over the aviation fuel cycle.

Green last-mile and line-haul

Electrify **60**% of last-mile delivery vehicles and increase share of sustainable fuels in line haul to more than **30**% by 2030.



Carbon neutral buildings

Design 100% of all new buildings to be carbon neutral.

Our GoGreen Plus service allows customers shipping TDI to inset their CO2 air emissions by up to **100%**.

Through collaboration, we can make our supply chains more sustainable. Read more about the <u>Era of Sustainable Logistics</u>.



GREAT COMPANY TO WORK FOR ALL

- Attract and retain the best talent
- Strong 'Safety First' culture
- Diverse and inclusive workplace

HIGHLY TRUSTED COMPANY

- Compliance as an integral part of daily business
- Effective governance set-up across our organization
- Like-minded and compliant suppliers and partners



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Our core services are Time Definite International (TDI) and offer you secure door-to-door delivery of goods and documents to and from virtually every country and territory. Whether you need your shipments delivered at the start, middle or end of a business day, our services offer full track-and-trace visibility so you always know where your shipments are.

EXPORT SERVICES

DHL Express Worldwide

Our most popular product, DHL Express Worldwide, offers an end of business day delivery service around the world for pieces up to 70kg and shipments up to 3.000kg.

We deliver reliably and quickly to more global destinations across a single integrated network than any other express delivery company.

DHL Express 12:00

With DHL Express 12:00 you will receive your shipments before 12 noon on the next possible business day. DHL Express 12:00 offers a money-back guarantee* and allows for pieces up to 70kg and shipments up to 300kg.

DHL Express 9:00 (10:30 to the USA)

Our premium time-definite service offers a delivery before 9:00 (10:30 to the USA) on lanes that guarantee either a next or second business day delivery. DHL Express 9:00 is offered to the majority of business centers in Europe, the Middle East, Africa, Asia and the Americas. DHL Express 9:00 features a money-back guarantee* and is suitable for pieces up to 30kg and shipments up to 300kg.

DHL Economy Select

DHL Economy Select is the ideal choice for less urgent shipments, with door-to-door delivery throughout Europe within a defined number of business days.

Our international services at a glance

	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00 (10:30 to the USA)	DHL Economy Select
Service description	Delivery by the end of the next possible business day	Delivery before 12 noon on the next possible business day	Delivery before 9:00 (10:30 to the USA) on the next possible business day	Delivery within a defined number of business days
Money-back guarantee	No	Yes*	Yes*	No
Countries and territories covered	More than 220	176	143	28
Delivery attempts	2	2	2	2
Maximum piece weight (not on pallet)	70kg	70kg	30kg	70kg
Maximum pieces per shipment	-	10	10	-
Maximum piece dimensions (L x W x H)**	120 x 80 x 80cm	120 x 80 x 80cm	120 x 80 x 80cm	120 x 80 x 80cm
Maximum pallet weight	1.000kg	Pallets not accepted	Pallets not accepted	1.000kg
Maximum shipment weight	3.000kg	300kg	300kg	1.000kg
Maximum pallet dimensions (L x W x H)	300 x 200 x 160cm	Pallets not accepted	Pallets not accepted	300 x 200 x 180cm

^{*}Additional terms and conditions apply – see mydhl.express.dhl for details.

^{**}A shipment is deemed unacceptable if its packaging is absent or inadequate, or if transporting the shipment would present risks of damaging equipment, other packages or injuring personnel. DHL reserves the right to either not accept or return the shipment to the shipper. These network restrictions are subject to change with 30 days' notice.

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IMPORT SERVICES

With the DHL Express Worldwide Import product, you can import shipments from over 220 countries and territories in the world. This is more than any other express delivery company can offer. What's more, customers in, say, the USA can order an import from China not just to the USA, but to any other destinations as well – we call this a Third Country shipment.

There is no need for local brokers or forwarders to get involved in any part of the process. You are in full control, and able to manage all aspects of your imports in a very simple way.

If you need a faster delivery, our DHL Express 12:00 services are available for import as well as our DHL Economy Select Import service for less urgent shipments throughout Europe. You can order an import from another country, to be delivered to your country or any other destination, by using our dedicated electronic shipping solution for imports. You will have one account number, one invoice in a single currency and a fixed price that means you know exactly what you will pay.

DOMESTIC SERVICES

If you want to ship documents or goods within your own country, we can offer our Time Definite Domestic products with delivery time guarantees of 12:00, 10:30 or the end of the next possible business day.

DHL EXPRESS ENVELOPE

Our DHL Express Envelope service provides door-to-door international delivery of lightweight document shipments by the end of the next possible business day. It also offers you carbon neutral shipping at no extra charge.

- Up to 300g
- Global coverage
- Document shipments only
- Packaging envelope included
- GoGreen Plus carbon-reduced service



DHL SAME DAY & SPECIAL SERVICES

With DHL Same Day & Special Services, we offer customized solutions for high value or critical international shipments to over 220 countries and territories. We pick up a shipment of almost any size or weight and deliver it to its destination within hours.



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GLOBAL TRADE AND YOU

A series of crises has put international trade at the center of the debate about economic growth and resilience. What are the current prospects for globalization and trade? Is there cause for concern? Is trade still an attractive source of growth? We deep dived into the data and conducted a thorough, fact-based analysis – and the results might just surprise you. In partnership with NYU Stern's Center for the Future of Management and its DHL Initiative on Globalization, the 'DHL Trade Growth Atlas' examines global trade growth trends and the trade patterns of 173 countries worldwide that combined make up more than 99% of world trade, GDP and population. Despite recent shocks and worsening macroeconomic conditions in much of the world, the study overall gives an upbeat assessment of the prospects for future trade growth.

We know the value of understanding the long-term global trade landscape for navigating short-term shifts in economic and trade growth. We help our customers make sense of what this means for their business to maximize the enormous potential of globalization and international trade.

Trade growth
expanding across a
broader range of
countries

New poles emerging: world trade center of gravity moving south Shift in mix of products traded by advanced vs. emerging economies



POWERING UP THE POTENTIAL OF INTERNATIONAL E-COMMERCE

Discover and grow

Visit dhl.com/discover to learn more about how DHL helps e-commerce companies ranging from start-ups to large enterprises, advising them on how to grow internationally. Our e-commerce focussed country guides, white papers such as 'The Ultimate B2B E-Commerce Guide', customer and trend research and market intelligence tools can enable you to better understand your customers and their shipping requirements to take the next step in your e-commerce journey.

International e-commerce

We help our customers go global with ease and speed to maximize the enormous potential of international e-commerce. DHL supports our customers' international growth with:

- Global reach
- Express delivery options
- Flexible delivery options for receivers (see 'On Demand Delivery')
- Duty billing options and customs expertise
- Consultative advice for our customers on how to increase sales and grow cross-border

Fast, flexible and easy

Consumers expect everything 'on demand' – anytime, anywhere.

DHL shipping options give customers a distinct competitive edge: over 90% of online consumers look at the available delivery options before going to the checkout, and their decision is influenced by delivery speed, flexibility and ease.



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OPTIONAL SERVICES

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DHL Express offers a wide range of optional services – from non-standard deliveries and billing options to climate neutral shipping.

GoGreen Plus

When selected, DHL will reduce (inset) CO2 emissions from air transport through the purchase of Sustainable Aviation Fuel (SAF). SAF can reduce lifecycle carbon emissions by up to 80% compared to traditional jet fuel. GoGreen Plus – Carbon Reduced service, supports Scope 3 emission reductions in alignment with the Science Based Target initiative. The process is audited annually by SGS (Société Générale de Surveillance) to ensure compliance with regulations and standards. Alternative reduction levels and CO2 emission reports are available on contractual basis only.

Dedicated Pickup

If your business needs a dedicated vehicle to collect unusual shipments, or a pickup outside normal business hours, we can arrange this for you.

Dedicated Delivery

On customer request, an immediate or non-routine, once-only delivery of a shipment within a normal working day or a holiday that involves a specific vehicle such as tail lift truck or more than one courier.

Saturday Pickup

In countries where Saturday is not a normal working day, DHL can arrange an ad-hoc pickup of smaller shipments up to 30kg. The service is available at selected postal locations only.

Saturday Delivery

We offer Saturday delivery services to key cities in more than 70 countries.

Shipment Insurance

We recommend this comprehensive protection for your valuable or personal shipments, giving you peace of mind in the unlikely event of physical damage or loss. The service is subject to specific limitations and exclusions as described in our <u>Terms and Conditions</u>.

Extended Liability

If you are sending valuable documents such as passports, visa applications or regulatory certificates you can extend coverage and compensation beyond the DHL standard liability described in our <u>Terms and Conditions</u>. In the event of full or partial loss to a document shipment, a fixed compensation will be paid regardless of the replacement cost of the document.

Packaging Supplies

Charges apply for all DHL standard packaging items including plastic flyers provided in bulks or stacks.

Hold for Collection

On shipper request, a shipment is held at the default DHL delivery facility at destination for consignee collection, rather than attempt a delivery at the receiver's address. The service is booked through Customer Service or supporting shipping tools. The destination will notify the receiver when and at which facility the shipment is ready to collect. A consignee cell phone number is mandatory.

DUTY BILLING SERVICES

Duty Tax Paid

DHL can arrange for the shipper or a third party to be billed for any duties and taxes payable at destination, rather than the receiver of the shipment being billed. Charges apply whenever duties, taxes or other regulatory fees occur, and shipper has requested that those are to be billed outside of the destination country.

Duty Tax Processing:

Account Customers

DHL will accelerate the customs clearance process making prompt payment of duty and tax charges relating to a shipment, while the receiver defers payment until an agreed date.

Duty Tax Processing:

Non-Account Customers

This default service covers any import of a non-document shipment for which DHL has used its own credit line with Customs to advance or guarantee the payment of duties, taxes or regulatory charges on behalf of importers and consumers with whom DHL has no contract.

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Residential Address

Customers shipping to a home or private residence can activate specific delivery options by designating the delivery address as residential. For such shipments, DHL will proactively notify the receiver via email or SMS about the shipment's progress. Receivers can then select the most suitable delivery option via On Demand Delivery.

Direct Signature

If you are sending sensitive documents or high value contents you can request DHL to obtain a direct signature from the consignee or a representative at the delivery address. DHL will ensure your shipment is not re-directed, or delivered at an alternative address.

Adult Signature

Delivery of a shipment to an adult. DHL will obtain a delivery signature from an adult at the stipulated delivery address.

Printed Invoice

This service is for customers who require a paper invoice where e-billing is the agreed standard. This service provides flexibility for a different invoicing method than what is already agreed.

Change of Billing

This applies when a customer requests a change of defined billing information on an already issued invoice, which will result in a reissuing of the invoice and, in case of an account change, crediting of the old account and debiting of the new.

Neutral Delivery

This service allows for the delivery of any shipment, without its value being shared or exposed to the receiver. DHL will ensure any paperwork exposing the value of the goods is removed from the shipment prior to delivery.



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In order to maintain a consistently high level of service, in specific circumstances DHL Express levies a surcharge for exceptional activities, ensuring that these surcharges are fair for all of our customers.

Fuel Surcharge

The fuel surcharge for Domestic and International Time Definite services will be based on the daily average spot prices for US Gulf Coast (USGC) kerosene-type jet fuel, as reported by the U.S. Department of Energy between 3rd week release of prior month to 3rd week release of actual month. For example, the daily average price for fuel from 18th April to 15th May is used to determine the applicable surcharge in June.

The fuel surcharge for Day Definite services will be based on the most suitable national measure of diesel fuel prices. The surcharge is linked to the consumer price in local currency of diesel fuel inclusive of duties and taxes and published here. Within Europe this is measured by the European Commission Directorate General for Energy and Transport and published in the Oil Bulletin. The fuel surcharge applies to transportation charges on all services and to the following surcharges (where applicable): Saturday Delivery, Saturday Pickup, Elevated Risk, Demand Surcharge, Emergency Situation, Remote Area Delivery, Remote Area Pickup, Dedicated Pickup, Dedicated Delivery, Residential Address, Overweight Piece, Oversize Piece and Non-Stackable Pallet.

DHL reserves the right to change the fuel surcharge index and table with or without notice. Both the amount and duration of the surcharge will be determined at DHL's sole discretion.

Remote Area

This surcharge applies when a shipment is collected from or delivered to a location that is distant or difficult to serve.

Overweight Piece

A fixed surcharge is applied to every piece, including a pallet that exceeds a scale or volumetric weight of 70kg.

Oversize Piece

This fixed surcharge applies to every piece, including a pallet, with a single dimension in excess of 120cm. Does not apply to pieces already subject to Overweight Piece surcharge.

Non-Stackable Pallet

This fixed surcharge is applied to every pallet within a shipment that cannot be stacked, either on request by the shipper, or because of its shape, content or packaging. This surcharge does not apply to pieces below 30kg.

Demand Surcharge

One or more Demand Surcharges will apply to shipments during a period of high demand. A period of high demand is to be determined by DHL at its own discretion but may include a time of high demand for shipping services or a period with high operational cost. Details regarding the application of Demand Surcharges are set forth at mydhl.express.dhl and will be subject to change upon prior notice. Demand Surcharges apply cumulatively if a shipment and/or individual pieces meet more than one of the specified criteria. Demand Surcharges apply in addition to the rates and any other applicable charges.

Emergency Situation

A temporary surcharge, which allows us to cover operating cost increases due to an emergency situation out of DHL's control. Change in market dynamics and air capacity availability is reflected through regular price adjustments. The charge will be applied pro rata based on the chargeable weight (invoiced weight) of a shipment.

Excepted Quantities

This fixed surcharge is applied when the handling and transportation of shipments involves substances and commodities that are in Excepted Quantities in compliance with IATA Dangerous Goods Regulations. Contractual agreement required.

Dry Ice

A surcharge is applied when the transportation of shipments involves handling Dry Ice UN1845 as a freezing agent for nondangerous goods such as diagnostic specimens. Contractual agreement required.

Biological Substance UN3373

Shipments containing Biological Substances Category B (UN3373) or genetically modified organisms as per UN3245 are only accepted in combination with DHL Medical Express. Contractual agreement required.

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Lithium Batteries Section II

Shipping Lithium Batteries with equipment

A service charge will be assessed on Lithium-Ion and Lithium-Metal batteries with equipment. Packaging must be compliant with the appropriate IATA Packing Instruction (PI): 966 for Lithium-Ion and 969 for Lithium-Metal, Section II respectively. Accepted from approved shippers only.

Shipping Lithium Batteries in equipment

Shipments containing Lithium-Ion or Lithium-Metal batteries in equipment are accepted only in compliance with the appropriate IATA Packing Instruction (PI): 967 for Lithium-Ion and 970 for Lithium-Metal, Section II respectively.

DHL will not accept any shipment that is known or suspected to contain defective or damaged batteries.

Full Dangerous Goods

A surcharge is applied per shipment when the transportation of shipments involves handling substances and commodities classified as fully regulated in accordance with the IATA Dangerous Goods Regulations. Contractual agreement required.

Consumer Goods ID8000

A surcharge is applied for shipments containing consumer goods such as perfumes, aftershaves, aerosols, nail varnish and prescription medicines as covered by the IATA ID8000 section and packed in a form intended for retail sale and shipped to private individuals (B2C). Contractual agreement required.

ADR Load Exemptions

A charge applies when the total quantity of dangerous goods carried in packages by a road-based 'transport unit' e.g. a van, lorry, or trailer exceed the limits set by ADR and defined for transport under Limited Quantity regulations.

Limited Quantities

A surcharge is applied per shipment when the ground handling and transportation of shipments involves substances and commodities that are in Limited Quantities. In compliance with ADR regulations and which are restricted from air transportation. Such dangerous goods are restricted to no more than 30kg per piece and are accepted from approved Shippers only. Contractual agreement required.

Address Correction

A fixed surcharge is applied per shipment when the destination address provided by the Shipper is incomplete, outdated or incorrect and DHL is subsequently unable to deliver the shipment. DHL searches and determines the correct address to complete the delivery.

Data Entry

A surcharge applies if the shipping label is not correctly completed or has not been produced electronically according to DHL standards and therefore requires manual data entry by DHL.

Security Charges

Additional surcharges may apply when shipping to or importing from a destination country where DHL is operating at elevated risk due to continuous state of war, civil unrest, or continuous threats from terrorism (Elevated Risk), or when shipping to or importing from a destination country that is subject to trade restrictions imposed by the UN Security Council or by national legislation such as the European Union or the US Office of Foreign Assets Control (OFAC) (Restricted Destination).



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Navigating the customs landscape is made easier by DHL's extensive knowledge and experience of both standard and nonroutine customs-clearance processes. Get answers to many of your questions with our new online tool, My Global Trade
Services tool, which will help you expand across borders – and concentrate on your core business.

Non-Routine Entry

Applies when shipments are subject to non-routine clearance procedures, due to their value, weight and/or commodity as defined by destination Customs Authorities. May also apply in selected countries where DHL is legally obliged to outsource formal clearance entries to a licensed third party broker.



Clearance Processing

Applies in selected countries where additional cost is incurred for importing shipments in alignment with government agency requirements.

Permits and Licenses

To accelerate import of selected controlled commodities, such as medical devices, pharmaceuticals, computer monitors, laser CD players, cosmetics, eyeglasses, food and food products, DHL is required to file specific information in order to obtain the required import permits or licenses.

Bonded Storage

Storage charges apply when the shipment cannot be released by Customs due to inaccurate or missing paperwork. Charges take effect three calendar days after the freight arrival date or broker notification, whichever is later. The charge applies to the duty and taxes payer.

Multiline Entry

Charges apply when more than 5 lines are recorded on the customs clearance, for example with different commodities or different countries of manufacture.

Release to Broker

On importer request, DHL will transfer the shipment and related customs documentation to the customer's nominated broker for clearance and last mile delivery.

Broker Notification

On importer request, DHL will provide the necessary paperwork to the customer's designated broker to perform the import clearance and resume the delivery to the final destination once the clearance is completed. DHL is subsequently not responsible for the timeliness of the submission to customs or for the release of the shipment.

Other Government Agency

At request, DHL will arrange the completion of Veterinary, Health or Phytosanitary controls at the First Point of Entry in a country or a Customs Union, typically required when importing animal products, plants, seeds, or pharmaceutical products.

Bonded Transit

Bonded Transit applies to both export and import shipments whenever DHL is required to open, manage or report any form of transfer under bond.

Export Declaration

Applies in countries where an export declaration is required for shipments containing controlled commodities or exceeding a certain value threshold or weight. Where automated export systems are available to the public, shippers may avoid the charge by submitting the export declaration online. In case of IMP billed shipments DHL will submit the export declaration in order to accelerate the export at origin and pass the charge to the payer's account.

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Paying for Your Shipment

PREPARING YOUR SHIPMENT: AS EASY AS 1-2-3

Shipment weight

- Please weigh and measure your shipment.
- If you are sending a large but lightweight shipment, where its volumetric (dimensional) weight exceeds its actual weight, the cost of the shipment is calculated on the space your consignment takes up on the aircraft. This is a standard IATA method. To calculate the volumetric weight of your shipment, simply multiply the length by height by width in centimeters, then divide the total sum by 5.000 for each piece in the shipment.
- Any piece in the shipment may be re-weighed and/or re-measured by DHL to confirm this calculation.

Documentation required: waybill

- All shipments sent with DHL Express need to have a fully completed DHL waybill or label securely attached to each piece. This will enable the successful movement of your shipment through the DHL network. Each waybill or label is individually numbered to allow you to track your shipment from collection through to delivery.
- Your shipment may also need to be accompanied by customs documentation, such as a commercial or proforma invoice, as well as additional paperwork depending on the contents and value of the shipment and the country you are sending to.

Documentation required: invoice

- A commercial or proforma invoice is required when sending non-document shipments to countries and territories outside your origin country or customs union. This is essentially a declaration containing all the details of a transaction and is used by customs authorities to assess if duties or taxes are payable.
- A commercial invoice is used when goods are part of a commercial transaction or intended for resale.
- A proforma invoice is used when sending goods of no commercial value (for example, when sending samples).



SENDER

Company Name

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PREPARING YOUR SHIPMENT INVOICE

This invoice template covers the key data elements required for a successful customs clearance. To help us ensure the service we provide is efficient and high-quality, visit mydhl.express.dhl for more guidance.

GENERAL INFORMATION

COMMERCIAL INVOICE

Company Na Contact Nam Building Nar Street Name Postcode: City/Country Business/Pr Phone: Email: Tax ID/VAT N EORI Numbe	ne: ne: & Number: /: ivate: lumber: r:			Postcod City/Cou Busines Phone: Email:	Name: Name: ame & Number: e: untry: s/Private: /AT Number:		·		
	ny additional critical information						-		
Line Number	Full Description of Goods	Commodity Code (Full Import HS Code Preferred)	Country of Origin	Qty	Unit Value & Currency	Sub-Total Value & Currency	Net Weight	Gross Weight	
2									
3	I.	1				Total Goods Value	Total Net Weight	Total Gross Weight	
						& Currency			
Numb	er of Invoice Line Items: Total Units:				Insurance Cost: Freight Cost:				
	Number of Pieces:				Other Costs: VALUE r Customs Purposes):				
	Reason for Export: Type of Export:				uties – pre calculated GST) – pre calculated TOTAL				
	INCOTERM: INCOTERM Place:		(with	Import Cu	stoms Duties/Taxes):				
	Carrier: Ultimate Consignee:				Terms of Payment: Payer of GST/VAT: Duty/Tax Billing Svc:				
	Export License Number: mport License Number:								
	ne information on this invoice i								
					31137				
	variants								

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PACKAGING YOUR SHIPMENT

To ensure that your shipments travel safely and securely through the DHL Express global network, it is important that they are packaged and labeled correctly.

Packaging guidelines

- If you are re-using envelopes or boxes, please ensure that old labels and markings are removed
- Securely fix a waybill to each piece in your shipment. The waybill can be thought of as the shipment's airline ticket and it will delay delivery if it becomes separated from your shipment
- The barcodes on the waybill are scanned at numerous points during your shipment's journey. Please ensure the barcode is flat and not covered by tape, shrinkwrap or strapping
- Place a waybill on the top or side of each piece in your shipment and please ensure it does not overlap the corners or edges of boxes
- Use adequate protective wrapping for fragile or delicate items and ensure they are packed as far away as possible from the corners of boxes
- To prevent injury to our employees, please pay special attention to the packaging of sharp items. There should not be any possibility of the contents piercing the packaging
- Any individual pieces over 70kg should be placed on a pallet. If you are sending a multi-piece shipment, it is not necessary to place the individual pieces on a pallet unless they exceed 70kg. For example, a shipment comprising four 25kg pieces does not have to be placed on a pallet

DHL packaging

We offer a range of high-quality DHL-branded packaging items, suitable for shipping items of all shapes and sizes.

The items available include:

- Flyer bags
- Cardboard document envelopes
- Boxes in a range of sizes
- Tubes
- Bottle boxes

For more information please refer to the Packing Guide available on mydhl.express.dhl.

Prohibited and Restricted Commodities

Prohibited Items

The following items will NOT be accepted for carriage by DHL. This list includes items which are prohibited for carriage by any law, regulation or statute of any federal, state or local government of any country from, to or through which the items may be carried. For international carriage there may be additional prohibited items specified by the country of destination. DHL may at its sole discretion refuse to carry other items not listed below.

- Bullion (of any precious metal)
- Cannabis
- Cash (legal tender bank notes, currency notes and coins)
- Complete firearms, ammunition, explosives/explosive devices including inert explosives and test pieces, air guns, replica and imitation firearms
- Human remains or ashes in any form
- Hunting (animal) trophies, animal parts such as ivory and shark's fin, animal remains or ashes, or animal by-products and derived products not intended for human consumption, prohibited for movement by the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES) and/or local law
- Illegal goods, such as counterfeit goods and narcotics
- Live animals (including but not limited to mammals, reptiles, fish, invertebrates, amphibians, birds, insects, larvae and pupae)
- Loose lithium metal batteries under IATA PI968 section II
- Loose precious and semi-precious stones (cut or un-cut, polished or un-polished)



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Restricted Items

The following items will NOT be accepted for carriage unless otherwise agreed to by DHL. To obtain such agreement a business case will need to be conducted by DHL and the items approved for carriage will be recorded in writing with the customer.

- Air guns, tasers, imitation or replica firearms, firearm parts and replica ammunition (includes rifle butts, trigger mechanisms, screws/bolts etc which are manufactured for the sole purpose of creating a functional firearm)
- Antiques and works of art with a shipment value in excess of €500.000
- Banderols/Tax stickers with a shipment value in excess of €500.000
- Cigarettes, cigars, tobacco products and electronic cigarettes with a shipment value in excess of €500.000
- Commemorative coins and medals with an individual value or total shipment value of €2.000 or more are restricted for carriage
- Dangerous/hazardous goods including but not limited to perfumes, aftershaves, aerosols, flammable substances, dry ice, biological substances, UN classified dangerous goods and any goods specified as such under International Air Transport Association regulations ("IATA"), the

Agreement on Dangerous Goods by Road ("ADR") or International Maritime Dangerous Goods ("IMDG") regulations

- Financial and monetary commodities examples include but are not limited to activated SIM cards for mobile phones, blank or activated credit or cash dispenser cards, blank checks, event tickets, lottery tickets, money or postal orders, pre-paid phone cards, tickets (blank stock), traveler's checks, vouchers/tokens, unused stamps etc. Applicable to all shipments valued in excess of €500.000
- Furs
- Jewelry and watches and with individual values in excess of €5.000. The shipment must not exceed €100.000

PAYING FOR YOUR SHIPMENT

You can pay for DHL Express services either with cash, a credit card or by bank transfer. You can open an account with DHL Express to pay via bank transfer; and all account customers receive invoices on a pre-agreed basis. For more details, please get in touch with a Customer Service Advisor at your local DHL Express office or go to mydhl.express.dhl.



DIGITALIZATION

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Digitalization is one of the most important trends impacting logistics, and it is one of the key pillars of DHL Group's Strategy 2025. Through digitalization we bring benefits for our customers, our operations and our own people.

We invest continually in market-leading technologies to help our customers to manage and monitor shipments, create shipping labels, get quotes, schedule courier pickups, connect with us and more. Digitalizing our operations provides more transparency, allowing us to better anticipate and meet our customers' needs.

MYDHL+



MyDHL+ re-imagines the way the shipping business does business, by combining the tools and services our customers use most. With its mobile friendly and intuitive interface, customers can now import, export, schedule a pickup, track shipments and pay bills more quickly than ever - all in one visit, with one password and zero headaches. MyDHL+ makes it incredibly easy to navigate the mydhl.express.dhl complexities of international shipping.

MY GLOBAL TRADE SERVICES



My Global Trade Services (MyGTS) is your trusted advisor for cross-border trade - taking the complexity out of customs. If you are wondering what the harmonized shipping (HS) codes are for your goods, what the estimated total cost of your shipment will be, what can help get your goods cleared, and what documentation may be required, find the answers to these questions and more on our online MyGTS portal.

And the benefits for you? You can support clearing customs more quickly and more accurately, help avoid delays and unexpected customs or tax costs, and pre-plan your shipment journeys so that you understand potential prohibitions and restrictions.

dhl.com/express/mygts



ON DEMAND DELIVERY

DHL's On Demand Delivery tool keeps receivers informed of shipment progress, allowing them to reschedule, reroute, release or conveniently collect from a DHL Service Point. It is an innovative, easy-to-use, mobile-friendly service, especially for residential deliveries.



ondemand.dhl.com

Designed to enhance the online shopper's experience, the service is available globally, meaning consistent service standards and a harmonized user experience.



delivery





Signature release/ leave your signature

Alternative







Collect from Service Point

Vacation hold

Leave with neighbor

DHL EXPRESS COMMERCE

Take your website international with DHL Express Commerce. Offer your customers all the benefits of DHL Express at your checkout in real-time. Import, manage and ship their orders quickly and efficiently with no complicated development. Add the power of DHL Express to your e-commerce business quickly and easily, giving you the competitive edge. DHL Express Commerce integrates with the biggest e-commerce platforms, including: Magento, Shopify, WooCommerce, Amazon and eBay.

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DHL EXPRESS MOBILE APP

DHL Express
Mobile

The DHL Express Mobile app lets you track your

shipments and manage your deliveries all in one place. You can locate the nearest DHL Service Point for parcel drop off or collection, and quickly check shipping rates too – right on your smartphone. Advanced GPS location services and camera barcode scanning are also available. Download DHL Express Mobile today, on Android or iOS.







DIGITAL ASSISTANT

Our Digital Assistant is a live chat helpdesk that offers a 24/7 service across multiple online channels and platforms, and in 41 languages, including Hungarian. It tracks your shipments, answers queries and directs you to FAQs.



Chat with us now!



ROBOTICS

Driven by rapid technological advancements and increasing supply chain complexity, robotics solutions are entering the logistics environment, boosting productivity and driving zero-defect processes.

Robots are adopting more roles at DHL Express, assisting workers with the most repetitive and labor-intensive tasks and freeing them up to do higher-order, customer-facing activities. Examples include the use of articulated robotic arms for sorting inbound packages to last-mile delivery routes. We have four such robots in use globally, with this number set to double soon.

Our robots help get couriers out on the road faster – which means your parcels get delivered faster.

DIGITAL TRUST

Logistics requires transferring data and content around the world and we embrace a responsibility to do this securely. Our standards led by our Binding Corporate Rules and by our Data Privacy Policy apply throughout the DHL Group and are approved by the Supervisory Authorities. We maintain a comprehensive Information Security and Data Protection approach based on ISO/IEC 27001:2013 and GDPR, to ensure a high standard when managing customer information assets and personal data. We aim to provide a rapid response to any security incident via our 24x7 Cyber Defence Centre (CDC) with global coverage and our global DPO community.

DHL Group acts as controller in respect of any personal data it receives from customers and holds to effectively provide transportation services and in regard to the delivery of any shipments or documents that it processes to perform its contractual obligations. DHL Group will act as a data controller when an individual is executing their rights under privacy legislations.

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CALCULATE THE PRICE OF YOUR SHIPMENT

Determine which zone your destination is in and whether yours is a document or non-document shipment.



Is your shipment international or domestic and how quickly do you want it to arrive?



Based on weight, zone and speed, confirm your base price for exports and imports.



Add any optional services and check if any surcharges apply.

Optional services + Surcharges = Total price

OPTIONAL SERVICES

View explanation

Optional services	Charging method	Charge
GoGreen Plus	Per shipment	Minimum 177 HUF per kg
Dedicated Pickup	Per shipment	212 HUF per kg with minimum of 14.173 HUF
Dedicated Delivery	Per shipment	244 HUF per kg with minimum of 20.168 HUF
Saturday Pickup	Per shipment	20.168 HUF
Saturday Delivery	Per shipment	18.898 HUF
Shipment Insurance	By shipment value	International: 5.197 HUF or 1% of shipment value if higher Domestic: 366 HUF or 0.5% of shipment value if higher
Extended Liability	Per shipment	International: 2.362 HUF Domestic: 863 HUF
Packaging Supplies		
Plastic Flyer Stack	Per stack	10.083 HUF per stack (100 flyers)
Bulk Packaging	Per stack	Variable
Duty Billing Services		
Duty Tax Paid	% of fiscal charges	2% of fiscal charges with minimum of 7.563 HUF
Duty Tax Processing: Account Customers	% of fiscal charges	2% of fiscal charges with minimum of 5.669 HUF
Duty Tax Processing: Non-Account Customers	% of fiscal charges	2% of fiscal charges with minimum of 5.669 HUF
Hold for Collection	No charge	No charge
Residential Address	Per shipment	2.362 HUF
Direct Signature	Per shipment	2.521 HUF
Adult Signature	Per shipment	2.521 HUF
No Signature Required	No charge	No charge
Printed Invoice	Per invoice	1.257 HUF
Change of Billing	Per invoice	5.669 HUF
Neutral Delivery	Per shipment	2.521 HUF

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SURCHARGES

View explanation

Surcharges	Charging method	Charge
Fuel Surcharge	Per shipment	Percentage of transportation and additional charges, as per index; details <u>here</u>
Remote Area Delivery	Per shipment	229 HUF per kg 10.084 HUF minimum per shipment
Remote Area Pickup	Per shipment	229 HUF per kg 10.084 HUF minimum per shipment
Additional Handling		
Overweight Piece	Per piece	International: 45.377 HUF Domestic: 22.689 HUF
Oversize Piece	Per piece	International: 25.209 HUF Domestic: 12.605 HUF
Non-Stackable Pallet	Per piece	International: 129.921 HUF Domestic: 63.779 HUF
Demand Surcharge	Variable by lane and weight	Variable by lane and weight
Emergency Situation	Variable by lane and weight	Variable by lane and weight
Dangerous Goods		
Excepted Quantities	Per shipment	4.724 HUF
Dry Ice (UN1845)	Per shipment	5.669 HUF
Lithium Batteries with equipment Lithium Ion PI966, Section II Lithium Metal PI969, Section II Lithium Batteries in equipment	Per shipment Per shipment No charge	2.521 HUF 2.521 HUF No charge
Full Dangerous Goods	Per shipment	47.244 HUF
Consumer Goods ID8000	Per shipment	11.811 HUF
ADR Load Exemptions	Per shipment	47.244 HUF
Limited Quantities	Per shipment	11.811 HUF
Address Correction	Per shipment	5.197 HUF
Data Entry	Per shipment	4.724 HUF
Security Charges		
Elevated Risk	Per shipment	14.173 HUF
Restricted Destination	Per shipment	15.126 HUF

These prices are gross, and include 27% VAT. For certain countries and conditions, the actual price may differ. For a full list of surcharges, please visit mydhl.express.dhl.

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CUSTOMS SERVICES

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Customs services	Charging method	Charge
Non-Routine Entry	Per shipment	21.260 HUF
Clearance Processing	Per shipment	5.042 HUF
Permits and Licenses	Per shipment	21.260 HUF plus cost of certificate
Bonded Storage	Per shipment, per day after three calendar days	5.197 HUF per shipment and 104 HUF per kg (both per day after three calendar days)
Multiline Entry	Rate per line, after five lines	2.521 HUF
Release to Broker	Per shipment	21.260 HUF
Broker Notification	Per shipment	5.669 HUF
Other Government Agency	Per shipment	21.260 HUF plus cost of certificate
Bonded Transit	Per shipment	11.582 HUF
Export Declaration	Per shipment	5.042 HUF for shipment values exceeding 1.270 EUR declared value

These prices are gross, and include 27% VAT. For certain countries and conditions, the actual price may differ. For a full list of customs services, please visit <u>mydhl.express.dhl</u>.



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SERVICE CAPABILITY AND RATING ZONES

			Time Defini	Day Definite Services			
Country/Territory	Zone	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports	DHL Economy Select	DHL Economy Select Import
Afghanistan	10	✓			✓		
Albania	6	✓	✓	✓	✓		
Algeria	10	✓	✓		✓		
American Samoa	10	✓	✓	✓	✓		
Andorra	6	✓	✓	✓	✓		
Angola	10	✓	✓	✓	✓		
Anguilla	9	✓	✓	✓	✓		
Antigua	9	✓	✓	✓	✓		
Argentina	9	✓	✓	✓	✓		
Armenia	10	✓	✓		✓		
Aruba	9	✓	✓	✓	✓		
Australia	8	√	√	· ✓	<u>√</u>		
Austria	1	· ✓	<u>√</u>	·		✓	√
Azerbaijan	10	· /	<i>,</i>	·	· ·	·	·
Bahamas	9	·	· /	✓	· ·		
Bahrain	8	→	√	√			
Bangladesh	8	✓	√	√			
Barbados	9	→	✓	√	<u> </u>		
Belarus	10	→	✓	V	<u> </u>		
		✓		,		,	
Belgium	3 9		√	√	√	✓	✓
Belize		✓	√	✓	✓		
Benin	10	√	√		√		
Bermuda	9	✓	✓		√		
Bhutan	8	✓			✓		
Bolivia	9	✓	✓	✓	✓		
Bonaire	9	✓	✓	✓	✓		
Bosnia and Herzegovina	6	✓	✓	✓	✓		
Botswana	10	✓	✓	✓	✓		
Brazil	9	✓	✓		✓		
Brunei	9	✓	✓	✓	✓		
Bulgaria	3	✓	✓	✓	✓	✓	✓
Burkina Faso	10	✓			✓		
Burundi	10	✓	✓	✓	✓		
Cambodia	9	✓	✓		✓		
Cameroon	10	✓	✓	✓	✓		
Canada	7	✓	✓	✓	✓		
Canary Islands, The	6	✓			✓		
Cape Verde	10	✓	✓	✓	✓		
Cayman Islands	9	✓			✓		
Central African Republic	10	✓			✓		
Chad	10	✓	✓	√	✓		
Chile	9	✓	√	✓	✓		
China, People's Republic	8	· ✓	<i>,</i>	·	<u> </u>		
Colombia	9	√		·			
Comoros	10	· ✓			<u> </u>		
Congo	10	·	√		· ·		
Congo, Democratic Rep. of	10	✓			<u> </u>		
Cook Islands	10		√	✓	<u>√</u>		
Costa Rica	9	▼	√	∨ ✓	<u>√</u>		
Cote d'Ivoire	10	√	√	√			
Croatia	2	→	· · · · · · · · · · · · · · · · · · ·	•		✓	√
	9	✓	√	✓	<u> </u>	V	· ·
Curação	9						
Curacao		√	√	√	√		
Cyprus	4	✓	√	√	√	,	
Czech Republic, The	2	✓	✓	✓	✓	✓	✓
Denmark	4	√			√	✓	✓
Djibouti	10	✓	√	✓	√		
Dominica	9	✓	✓	✓	✓		
Dominican Republic	9	✓	✓	✓	✓		

doc = document contents only
✓ = document and non-document contents

Continues overleaf

For transit times and the availability of DHL Express 12:00 and DHL Express 9:00 for your origin and destination address, please refer to the DHL Capability Tool at dct.dhl.com. Pieces with a single base length up to 300cm are accepted. Additional surcharges may apply.

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● SERVICE CAPABILITY AND RATING ZONES

Exador 9	Country Further Country Select Express Worldwide Purpose Country Select Country	Country/Territory			Time Defin	Day Definite Services			
Egypt	Salador		Zone	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports	DHL Economy Select	Economy Select
Elsahador 9	Salvedor	Ecuador		✓	✓	✓	✓		
Efforais	riferea	Egypt	8	✓			✓		
Estonia 4 V V V V V V Fibrola 10 V V V V V Fibrola 10 V V V V V V Fibrola 10 V V V V V V Fibrola 10 V V V V V V V V V Fibrola 10 V V V V V V V V V V V V V V V V V V	Storial	El Salvador	9	✓	✓	✓	✓		
Eswatnin 10	swatni	Eritrea	10	✓	✓	✓	✓		
Ethopia 10	thispise	Estonia	4	✓			✓	✓	✓
Falklands 10	alkland shands 10 V	Eswatini	10	✓	✓		✓		
Faroe Islands	arce blands 9	Ethiopia	10	✓			✓		
Filiated		Falkland Islands	10	✓			✓		
Filane	inland	Faroe Islands	9	✓			✓		
Filane	inland	Fiji	10	✓	✓	✓	✓		
French Gulhan 9	rance	-						✓	1
French Gluna	rench Guiana 9								
Gabon 10 Y Y Y Secretary Commission 10 Y <td>sabon 10</td> <td></td> <td></td> <td></td> <td></td> <td>•</td> <td></td> <td>*</td> <td>· ·</td>	sabon 10					•		*	· ·
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Ghana	Shana							,	,
Gibraltar	Sibratar 6	-						✓	✓
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Grenada 9 √ √ ✓<	Serious 9							✓	✓
Guardenia	Substitution 10								
Guam	Sear					✓			
Guernsey 6 7<	Sustemala	· · · · · · · · · · · · · · · · · · ·							
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Guinea Republic 10 Y Y Y Y Guinea-Bissau 10 Y	Sulma Republic 10	Guatemala	9	✓	✓	✓	✓		
Guinea-Bissau 10 Y	Surinea Fissau 10 ✓	Guernsey	6	✓	✓		✓		
Guinea-Equatorial 10 V	Sulman	Guinea Republic	10	✓			✓		
Guyana (British) 9 V	Suyana (British) 9	Guinea-Bissau	10	✓	✓	✓	✓		
Haiti 9	Haliti 9	Guinea-Equatorial	10	✓	✓	✓	✓		
Halti	Statition State		9	✓			✓		
Honduras	Song Kong SAR China 8		9	✓	√	✓	✓		
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Celand	Celand								
India	Indicate								
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Lesotho 10 ✓ ✓ Liberia 10 ✓ ✓ ✓	esotho 10								
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For transit times and the availability of DHL Express 12:00 and DHL Express 9:00 for your origin and destination address, please refer to the DHL Capability Tool at dct.dhl.com. Pieces with a single base length up to 300cm are accepted. Additional surcharges may apply.

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● SERVICE CAPABILITY AND RATING ZONES

			Time Defini	Day Definite Services			
Country/Territory	Zone	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports	DHL Economy Select	DHL Economy Select Import
Liechtenstein	6	✓	✓	✓	✓		
ithuania	4	✓	✓	✓	✓	✓	✓
uxembourg	3	✓			✓	✓	✓
Macau SAR China	8	✓			✓		
Madagascar	10	✓	✓	✓	✓		
Malawi	10	✓	✓	✓	✓		
Malaysia	8	✓	√	· ✓	√		
Maldives	9	√	· ✓	·	<u> </u>		
Mali	10	· ✓	,				
Malta	4	·	✓	✓			
Marshall Islands	10	· ✓	· ·	·	· ·		
Martinique	9	→	✓		→		
· · · · · · · · · · · · · · · · · · ·	10	√	√	√	√		
Mauritania Mauritius	10	→	√	v	<u> </u>		
		→	✓ ✓	,	<u> </u>		
Mayotte	10		✓	✓			
Mexico	7	✓			√		
Micronesia, Fed. States of	10	✓	✓	✓	✓		
Moldova, Rep. of	10	✓			<u>√</u>		
Monaco	3	✓	✓	✓	✓		
Mongolia	10	✓			✓		
Montenegro, Rep. of	6	✓	✓	✓	✓		
Montserrat	9	✓	✓		✓		
Morocco	10	✓			✓		
Mozambique	10	✓	✓	✓	✓		
Myanmar	9	✓	✓		✓		
Namibia	10	✓	✓	✓	✓		
Nauru, Rep. of	10	✓	✓	✓	✓		
Nepal	9	✓	✓		✓		
Netherlands, The	3	✓			✓	✓	✓
Nevis	9	✓	✓		✓		
New Caledonia	10	✓	✓	✓	✓		
New Zealand	9	✓	✓	✓	✓		
Nicaragua	9	✓			✓		
Niger	10	· ✓	✓	✓			
Nigeria	10	· /	· ·	· ✓	· /		
Niue	10	→	· · · · · · · · · · · · · · · · · · ·	•	<u> </u>		
North Macedonia	6	→	√	✓	· ·		
	10	√	√	√	√		
Northern Mariana Islands			V	V			,
Norway	6	✓			<u> </u>	✓	✓
Oman B-1:	8	✓	✓	✓	✓		
Pakistan	10	✓					
Palau	10	✓	✓	✓	✓		
Panama	9	✓	✓	✓	✓		
Papua New Guinea	9	✓	✓	✓	✓		
Paraguay	9	✓			✓		
Peru	9	✓	✓	✓	✓		
Philippines, The	9	✓			✓		
Poland	2	✓	✓	✓	✓	✓	✓
Portugal	4	✓	✓	✓	✓	✓	✓
Puerto Rico	9	✓	✓	✓	✓		
Qatar	8	✓	✓	✓	✓		
Reunion, Island of	10	✓	✓	✓	✓		
Romania	2	√	√	·	√	✓	✓
Russian Federation, The	10	· ✓	<i>,</i> ✓	· ✓	<u> </u>		
Rwanda	10	→	√		→		
Samoa	10	√	*		√		
San Marino	6	→			<u> </u>	✓	✓
		•			¥	V	

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For transit times and the availability of DHL Express 12:00 and DHL Express 9:00 for your origin and destination address, please refer to the DHL Capability Tool at dct.dhl.com. Pieces with a single base length up to 300cm are accepted. Additional surcharges may apply.

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♦ SERVICE CAPABILITY AND RATING ZONES

			Time Defini	Day Definite Services			
Country/Territory	Zone	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports	DHL Economy Select	DHL Economy Select Import
Saudi Arabia	8	✓	✓	✓	✓		
Senegal	10	✓			✓		
Serbia, Rep. of	6	✓	✓	✓	✓	✓	✓
Seychelles	10	✓	✓	✓	✓		
Sierra Leone	10	✓	✓	✓	√		
Singapore	8	✓			√		
Slovakia	1	✓	✓		✓	✓	√
Slovenia	2	<u> </u>	· ·	✓	· ✓	<u> </u>	· ✓
Solomon Islands	10	·	· ·	✓	· ·		
Somalia	10	·	· /	·	· ·		
	10	√	V	V	→		
Somaliland, Rep. (N. Somalia)							
South Africa	8	✓			✓		
South Sudan	10	✓	✓	✓	√		
Spain	4	✓			✓	✓	✓
Sri Lanka	9	✓	✓	✓	✓		
St. Barthelemy	9	✓	✓	✓	✓		
St. Eustatius	9	✓	✓	✓	✓		
St. Helena	10	✓	✓	✓	✓		
St. Kitts	9	✓			✓		
St. Lucia	9	√	✓	✓	√		
St. Maarten	9	<u> </u>	√		√		
St. Vincent	9	·	· ·	✓	<u> </u>		
Sudan	10		→	•	· ·		
Suriname	9	✓	√		✓		
Sweden	4	✓	✓	✓	✓	✓	✓
Switzerland	6	✓	✓	✓	✓	✓	✓
Syria	10	✓			✓		
Tahiti	10	✓			✓		
Taiwan, China	8	✓	✓	✓	✓		
Tajikistan	10	✓			✓		
Tanzania	10	✓	✓	✓	✓		
Thailand	8	✓	✓	✓	√		
Timor-Leste	10	✓	✓	✓	√		
Togo	10	· ✓	<i>,</i> ✓				
Tonga	10	·	· ·		✓		
	9	√			→		
Trinidad and Tobago			,	,			
Tunisia	10	✓	✓	✓	✓		
Türkiye	6	√			✓		
Turkmenistan	10	✓	✓		✓		
Turks and Caicos Islands	9	✓	✓	✓	✓		
Tuvalu	10	✓	✓	✓	✓		
Uganda	10	✓			✓		
Ukraine	6	✓	✓	✓	✓		
United Arab Emirates	8	✓	✓	✓	✓		
United Kingdom	5	· ✓	<i>√</i>	√		✓	✓
United States of America	7	·	· ·	√ (10:30)	· ·	·	·
Uruguay	9	√	√	√ (10.50)	√		
Uzbekistan	10	✓	→	√	<u> </u>		
				v			
Vanuatu	10	✓	✓		✓		
Vatican City	3	✓			✓		
Venezuela	9	✓	✓		✓		
Vietnam	8	✓	✓	✓	✓		
Virgin Islands (British)	9	✓	✓	✓	✓		
Virgin Islands (US)	9	✓	✓	✓	✓		
Yemen, Rep. of	10	✓	✓	✓	✓		
Zambia	10	✓	✓	✓	✓		
Zaiiibia							

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DHL EXPRESS WORLDWIDE

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
Envelopes up to 0	,3kg									
0,3	22.427	22.890	23.362	24.260	23.362	24.280	24.597	27.516	32.221	37.004
Documents only (ıp to 2kg									
0,5	30.436	31.024	31.939	33.147	32.495	33.746	34.182	41.307	48.359	57.357
1	37.696	39.224	40.584	42.020	41.064	42.554	42.917	51.544	59.705	68.895
1,5	44.353	46.471	48.216	50.081	48.630	50.354	50.594	60.198	69.694	78.975
2	51.011	53.717	55.847	58.142	56.195	58.155	58.271	68.852	79.682	89.055
Documents from	2,5kg and non	-documents	from 0,5kg							
0,5	30.436	31.024	31.939	33.147	37.696	41.256	44.607	61.359	65.891	77.151
1	37.696	39.224	40.584	42.020	47.636	50.549	53.696	73.680	78.039	91.114
1,5	44.353	46.471	48.216	50.081	56.412	58.668	61.509	84.032	88.856	103.527
2	51.011	53.717	55.847	58.142	65.188	66.787	69.322	94.384	99.672	115.940
2,5	57.680	60.908	63.420	66.144	73.896	74.906	77.135	104.736	110.489	128.353
3	61.029	66.073	69.427	73.124	80.805	82.095	84.143	113.683	120.263	139.565
3,5	64.378	71.238	75.434	80.104	87.714	89.285	91.150	122.630	130.037	150.778
4	67.727	76.403	81.441	87.084	94.623	96.474	98.158	131.577	139.810	161.991
4,5	71.076	81.568	87.448	94.064	101.531	103.664	105.166	140.524	149.584	173.204
5	74.425	86.733	93.455	101.044	108.440	110.853	112.174	149.471	159.358	184.417
5,5	78.497	91.355	98.890	107.019	114.689	116.276	117.339	158.105	168.606	195.078
6	82.570	95.976	104.324	112.994	120.937	121.699	122.504	166.738	177.855	205.740
6,5	86.643	100.598	109.758	118.970	127.185	127.122	127.669	175.372	187.103	216.402
7	90.716	105.220	115.193	124.945	133.434	132.545	132.834	184.005	196.351	227.063
7,5	94.789	109.841	120.627	130.920	139.682	137.968	137.999	192.639	205.599	237.725
8	98.862	114.463	126.061	136.896	145.931	143.391	143.165	201.272	214.847	248.387
8,5	102.935	119.084	131.496	142.871	152.179	148.814	148.330	209.906	224.095	259.048
9	107.008	123.706	136.930	148.847	158.427	154.236	153.495	218.539	233.343	269.710
9,5	111.081	128.327	142.364	154.822	164.676	159.659	158.660	227.173	242.592	280.372
10	115.153	132.949	147.799	160.797	170.924	165.082	163.825	235.806	251.840	291.033
11	121.064	139.746	156.973	169.685	181.760	175.928	174.280	250.017	267.026	308.397
12	126.975	146.543	166.148	178.572	192.596	186.774	184.734	264.229	282.213	325.760
13	132.885	153.340	175.322	187.460	203.431	197.620	195.189	278.440	297.400	343.124
14	138.796	160.137	184.497	196.347	214.267	208.465	205.643	292.651	312.586	360.487
15	144.706	166.934	193.671	205.235	225.102	219.311	216.098	306.862	327.773	377.850
16	150.617	173.731	202.846	214.122	235.938	230.157	226.553	321.074	342.960	395.214
17	156.528	180.528	212.020	223.009	246.774	241.003	237.007	335.285	358.146	412.577
18	162.438	187.325	221.195	231.897	257.609	251.849	247.462	349.496	373.333	429.941

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Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
19	168.349	194.122	230.369	240.784	268.445	262.694	257.917	363.708	388.520	447.304
20	174.259	200.919	239.544	249.672	279.281	273.540	268.371	377.919	403.706	464.668
21	178.092	206.322	246.249	257.734	286.857	282.059	276.202	390.213	416.493	479.717
22	181.925	211.724	252.955	265.796	294.434	290.579	284.033	402.506	429.279	494.767
23	185.758	217.127	259.660	273.858	302.011	299.098	291.864	414.800	442.065	509.816
24	189.591	222.529	266.366	281.920	309.588	307.617	299.695	427.093	454.852	524.866
25	193.424	227.932	273.072	289.982	317.165	316.136	307.525	439.387	467.638	539.915
26	197.256	233.335	279.777	298.044	324.742	324.655	315.356	451.681	480.424	554.965
27	201.089	238.737	286.483	306.106	332.318	333.174	323.187	463.974	493.211	570.014
28	204.922	244.140	293.188	314.168	339.895	341.694	331.018	476.268	505.997	585.064
29	208.755	249.542	299.894	322.229	347.472	350.213	338.849	488.561	518.784	600.113
30	212.588	254.945	306.600	330.291	355.049	358.732	346.680	500.855	531.570	615.163
40	235.168	302.824	367.293	399.037	426.067	433.967	432.671	603.217	664.437	770.966
50	257.749	350.703	427.986	467.782	497.086	509.201	518.663	705.579	797.305	926.770
60	280.330	398.582	488.679	536.527	568.104	584.436	604.655	807.941	930.172	1.082.573
70	302.910	446.461	549.373	605.272	639.122	659.671	690.646	910.303	1.063.04	1.238.377
For each additional	l 0,5kg									
Above 10	2.955	3.399	4.587	4.444	5.418	5.423	5.227	7.106	7.593	8.682
Above 20	1.916	2.701	3.353	4.031	3.788	4.260	3.915	6.147	6.393	7.525
For each additional	l 1kg									
30,1 - 70,0	2.258	4.788	6.069	6.875	7.102	7.523	8.599	10.236	13.287	15.580
70,1 - 300,0	2.304	4.243	6.069	6.965	7.154	8.719	10.343	13.771	15.267	17.826
300,1 - 3.000*	2.883	4.456	6.382	7.247	7.717	9.100	10.956	14.481	16.008	18.721

DHL Express 12:00 – Guaranteed delivery before 12:00 on the next possible working day to over 176 countries worldwide. Add 2.521 HUF to the DHL Express Worldwide prices.

DHL Express 9:00 (10:30 to the USA) – Guaranteed delivery before 9:00 on the next possible working day to over 143 countries worldwide. Add 16.535 HUF to the DHL Express Worldwide prices.

These prices are gross, and include 27% VAT. For certain countries and conditions, the actual price may differ.

Rates are rounded up to the nearest 0.5kg for shipments up to 30kg, and to the nearest 1kg thereafter. Each piece weight is rounded up to the nearest 0.5kg.

Rates are in HUF and exclude customs duties, taxes, clearance-related charges, VAT and all surcharges. Terms and conditions apply – see mydhl.express.dhl for details.

*DHL Express does not accept shipments exceeding 3.000kg, or containing pieces exceeding 1.000kg or 300cm in length, and/or not meeting DHL standards for packing. Refer to our Packing Guide on mydhl.express.dhl. These network restrictions are subject to change with 30 days' notice.

In the event any country leaves the European Union, DHL reserves the right to change rates or zones with 30 days' notice.

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DHL ECONOMY SELECT

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Documents and no	n-documents from 1	·g				
1	38.059	39.695	40.724	42.187	51.759	54.446
2	45.108	47.457	49.795	51.942	63.290	65.702
3	50.847	53.834	57.221	59.985	72.730	74.766
4	56.586	60.211	64.647	68.028	82.170	83.830
5	62.325	66.587	72.073	76.070	91.610	92.894
6	66.862	71.438	77.573	82.436	98.599	99.577
7	71.398	76.288	83.073	88.801	105.588	106.260
8	75.935	81.138	88.574	95.166	112.577	112.942
9	80.471	85.988	94.074	101.531	119.565	119.625
10	85.007	90.838	99.574	107.897	126.554	126.308
11	86.091	91.943	100.926	109.445	128.273	128.327
12	87.174	93.048	102.277	110.993	129.991	130.346
13	88.257	94.153	103.628	112.541	131.709	132.366
14	89.341	95.258	104.979	114.089	133.427	134.385
15	90.424	96.363	106.331	115.637	135.146	136.404
16	91.507	97.467	107.682	117.185	136.864	138.424
17	92.591	98.572	109.033	118.734	138.582	140.443
18	93.674	99.677	110.385	120.282	140.301	142.462
19	94.757	100.782	111.736	121.830	142.019	144.482
20	95.841	101.887	113.087	123.378	143.737	146.501
21	96.827	102.970	114.355	124.729	145.349	148.085
22	97.814	104.054	115.622	126.081	146.961	149.668
23	98.801	105.137	116.890	127.432	148.572	151.252
24	99.788	106.220	118.157	128.783	150.184	152.836
25	100.775	107.304	119.424	130.134	151.795	154.419
26	101.761	108.387	120.692	131.486	153.407	156.003
27	102.748	109.470	121.959	132.837	155.019	157.587
28	103.735	110.554	123.227	134.188	156.630	159.170
29	104.722	111.637	124.494	135.539	158.242	160.754
30	105.708	112.720	125.762	136.891	159.854	162.338

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Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6					
40	114.154	122.436	137.027	148.918	173.811	176.994					
50	122.599	132.151	148.292	160.945	187.768	191.649					
60	131.045	141.867	159.556	172.971	201.726	206.305					
70	139.490	151.582	170.821	184.998	215.683	220.961					
80	146.628	159.515	180.735	196.101	227.743	233.196					
90	153.765	167.447	190.649	207.203	239.803	245.431					
100	160.903	175.379	200.562	218.305	251.863	257.666					
For each additional	l 1kg										
Above 30	845	972	1.126	1.203	1.396	1.466					
2For each addition	2For each additional 5kg										
Above 70	3.569	3.966	4.957	5.551	6.030	6.118					
Above 300*	3.801	4.827	5.305	5.640	6.509	6.511					

These prices are gross, and include 27% VAT. For certain countries and conditions, the actual price may differ.

Rates are rounded up to the nearest 1kg for shipments up to 70kg, and to the nearest 5kg thereafter. Each piece weight is rounded up to the nearest 1kg.

Rates are in HUF and exclude customs duties, taxes, clearance-related charges, VAT and all surcharges. Terms and conditions apply – see mydhl.express.dhl for details.

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In the event any country leaves the European Union, DHL reserves the right to change rates or zones with 30 days' notice.

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	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10		
Documents only up to 2kg												
0,5	41.139	45.753	49.032	50.951	49.032	50.449	50.601	59.232	63.978	80.178		
1	49.367	54.098	56.813	59.863	56.883	59.619	60.870	67.983	75.359	94.477		
1,5	56.940	61.793	65.396	69.850	65.242	68.990	69.536	77.937	85.456	106.840		
2	64.513	69.488	73.979	79.837	73.602	78.362	78.203	87.892	95.552	119.203		
Documents from 2,	5kg and non	-documents	from 0,5kg									
0,5	41.139	45.753	49.032	50.951	56.878	57.770	66.482	78.514	85.546	98.438		
1	49.367	54.098	56.813	59.863	65.987	67.053	77.436	93.430	99.042	113.998		
1,5	56.940	61.793	65.396	69.850	75.684	75.634	86.679	105.500	110.759	127.455		
2	64.513	69.488	73.979	79.837	85.382	84.214	95.922	117.570	122.476	140.912		
2,5	72.434	77.941	82.442	89.770	94.943	92.794	105.246	129.640	134.193	154.369		
3	76.636	84.578	90.128	98.461	103.857	102.065	114.498	140.193	145.174	166.812		
3,5	80.837	91.215	97.814	107.151	112.771	111.336	123.750	150.745	156.154	179.255		
4	85.038	97.852	105.500	115.842	121.685	120.607	133.002	161.298	167.135	191.699		
4,5	89.239	104.489	113.186	124.532	130.599	129.878	142.254	171.850	178.115	204.142		
5	93.440	111.126	120.872	133.223	139.513	139.149	151.506	182.402	189.095	216.586		
5,5	97.619	115.235	125.476	140.762	145.086	146.047	159.200	192.865	199.471	229.132		
6	101.797	119.343	130.080	148.300	150.659	152.946	166.893	203.327	209.847	241.678		
6,5	105.975	123.452	134.684	155.839	156.232	159.845	174.587	213.789	220.223	254.225		
7	110.153	127.560	139.287	163.378	161.804	166.743	182.281	224.252	230.599	266.771		
7,5	114.332	131.669	143.891	170.917	167.377	173.642	189.974	234.714	240.975	279.317		
8	118.510	135.777	148.495	178.455	172.950	180.541	197.668	245.176	251.351	291.864		
8,5	122.688	139.885	153.099	185.994	178.523	187.439	205.362	255.638	261.727	304.410		
9	126.867	143.994	157.702	193.533	184.095	194.338	213.055	266.101	272.103	316.956		
9,5	131.045	148.102	162.306	201.071	189.668	201.237	220.749	276.563	282.478	329.503		
10	135.223	152.211	166.910	208.610	195.241	208.135	228.443	287.025	292.854	342.049		
11	142.465	160.207	175.698	220.304	205.434	220.586	241.155	302.341	310.472	363.451		
12	149.706	168.203	184.487	231.999	215.627	233.037	253.868	317.657	328.089	384.853		
13	156.948	176.199	193.275	243.693	225.820	245.488	266.581	332.974	345.707	406.255		
14	164.189	184.194	202.063	255.387	236.013	257.940	279.293	348.290	363.324	427.657		
15	171.431	192.190	210.852	267.081	246.206	270.391	292.006	363.606	380.942	449.059		
16	178.672	200.186	219.640	278.775	256.399	282.842	304.719	378.922	398.559	470.461		
17	185.914	208.182	228.429	290.469	266.592	295.293	317.431	394.238	416.176	491.863		
18	193.156	216.178	237.217	302.163	276.785	307.744	330.144	409.555	433.794	513.265		

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Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
19	200.397	224.174	246.005	313.858	286.978	320.195	342.857	424.871	451.411	534.667
20	207.639	232.170	254.794	325.552	297.171	332.646	355.570	440.187	469.029	556.070
21	214.619	238.876	265.114	336.304	309.140	343.634	368.694	455.872	485.313	574.350
22	221.598	245.581	275.434	347.055	321.108	354.622	381.818	471.556	501.597	592.630
23	228.578	252.287	285.754	357.807	333.077	365.610	394.942	487.241	517.881	610.911
24	235.558	258.992	296.074	368.559	345.045	376.598	408.066	502.925	534.165	629.191
25	242.538	265.698	306.394	379.311	357.014	387.586	421.190	518.610	550.448	647.471
26	249.518	272.404	316.714	390.063	368.982	398.574	434.315	534.294	566.732	665.752
27	256.498	279.109	327.034	400.815	380.950	409.562	447.439	549.979	583.016	684.032
28	263.478	285.815	337.354	411.566	392.919	420.550	460.563	565.663	599.300	702.313
29	270.458	292.520	347.674	422.318	404.887	431.538	473.687	581.348	615.584	720.593
30	277.438	299.226	357.994	433.070	416.856	442.526	486.811	597.032	631.868	738.873
40	312.058	355.411	420.961	509.956	489.894	531.033	603.969	752.277	790.758	930.999
50	346.678	411.596	483.927	586.842	562.931	619.539	721.126	907.522	949.648	1.123.125
60	381.298	467.780	546.894	663.727	635.969	708.045	838.284	1.062.766	1.108.537	1.315.250
70	415.919	523.965	609.860	740.613	709.007	796.552	955.441	1.218.011	1.267.427	1.507.376
For each additional	l 0,5kg									
Above 10	3.621	3.998	4.394	5.847	5.097	6.226	6.356	7.658	8.809	10.701
Above 20	3.490	3.353	5.160	5.376	5.984	5.494	6.562	7.842	8.142	9.140
For each additiona	l 1kg									
30,1 - 70,0	3.462	5.618	6.297	7.689	7.304	8.851	11.716	15.524	15.889	19.213
70,1 - 300,0	3.640	6.204	6.816	9.098	7.893	11.314	13.799	17.268	18.608	20.235
300,1 - 300*	3.678	6.251	6.868	9.186	7.957	11.388	13.895	17.463	19.460	20.363

DHL Express 12:00 – Guaranteed delivery before 12:00 on the next possible working day from over 176 countries worldwide. Add 2.521 HUF to the DHL Express Worldwide Import prices.

These prices are gross, and include 27% VAT. For certain countries and conditions, the actual price may differ.

Rates are rounded up to the nearest 0.5kg for shipments up to 30kg, and to the nearest 1kg thereafter. Each piece weight is rounded up to the nearest 0.5kg.

Rates are in HUF and exclude customs duties, taxes, clearance-related charges, VAT and all surcharges. Terms and conditions apply - see mydhl.express.dhl for details.

*DHL Express does not accept shipments exceeding 3.000kg, or containing pieces exceeding 1.000kg or 300cm in length, and/or not meeting DHL standards for packing. Refer to our Packing Guide on mydhl.express.dhl. These network restrictions are subject to change with 30 days' notice.

In the event any country leaves the European Union, DHL reserves the right to change rates or zones with 30 days' notice.

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Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Documents and n	on-documents from 1	kg				
1	40.104	41.835	42.927	44.459	54.560	56.401
2	47.512	50.030	52.507	54.736	66.528	68.276
3	53.562	56.741	60.349	63.219	76.322	77.814
4	59.613	63.452	68.191	71.703	86.116	87.352
5	65.663	70.162	76.034	80.187	95.910	96.890
6	70.458	75.292	81.825	86.888	102.955	103.868
7	75.254	80.421	87.616	93.590	110.000	110.847
8	80.049	85.551	93.407	100.292	117.044	117.826
9	84.845	90.681	99.198	106.994	124.089	124.804
10	89.640	95.810	104.990	113.695	131.134	131.783
11	90.778	96.973	106.430	115.325	132.932	133.918
12	91.916	98.137	107.870	116.954	134.730	136.053
13	93.054	99.300	109.310	118.584	136.529	138.187
14	94.192	100.463	110.750	120.213	138.327	140.322
15	95.330	101.627	112.191	121.843	140.125	142.457
16	96.468	102.790	113.631	123.472	141.924	144.592
17	97.606	103.953	115.071	125.101	143.722	146.727
18	98.744	105.117	116.511	126.731	145.520	148.862
19	99.882	106.280	117.951	128.360	147.319	150.997
20	101.020	107.443	119.391	129.990	149.117	153.132
21	102.061	108.581	120.731	131.430	150.791	154.742
22	103.102	109.719	122.071	132.870	152.465	156.352
23	104.144	110.857	123.411	134.310	154.139	157.963
24	105.185	111.995	124.751	135.750	155.812	159.573
25	106.227	113.133	126.091	137.190	157.486	161.183
26	107.268	114.271	127.431	138.631	159.160	162.794
27	108.309	115.409	128.770	140.071	160.834	164.404
28	109.351	116.547	130.110	141.511	162.508	166.014
29	110.392	117.685	131.450	142.951	164.182	167.625
30	111.434	118.822	132.790	144.391	165.856	169.235

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Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6					
40	120.641	129.554	145.096	157.790	181.223	185.224					
50	129.849	140.285	157.403	171.188	196.590	201.214					
60	139.056	151.017	169.709	184.587	211.957	217.203					
70	148.264	161.748	182.015	197.985	227.324	233.192					
80	155.998	170.324	192.742	209.967	240.715	246.355					
90	163.732	178.899	203.468	221.948	254.105	259.517					
100	171.467	187.474	214.194	233.929	267.496	272.679					
For each additional	l 1kg										
Above 30	920	1.073	1.231	1.340	1.537	1.599					
For each additional	For each additional 5kg										
Above 70	3.867	4.288	5.363	5.991	6.695	6.581					
Above 300*	4.185	5.305	5.806	6.180	6.998	6.587					

These prices are gross, and include 27% VAT. For certain countries and conditions, the actual price may differ.

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Valid: 1st January 2024 For public use

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