



MYDHL + REGISTRATION USER GUIDE

DHL Express – Excellence. Simply delivered.



STEP 1:

Please go to MyDHL+ registration page at:

<https://mydhl.express.dhl/sg/en/registration.html>

The screenshot shows the DHL Express website's registration page. The header includes the DHL logo, navigation links (Home, Ship, Track), and a language selector set to English. The main heading is "Register for MyDHL+". Below this, a section titled "Enjoy the Benefits of MyDHL+" describes the advantages of the service. The primary question is "Do you have a DHL Express account number?", with two options: "Yes" and "No". The "Yes" option is highlighted with a green checkmark, indicating it is the selected path. Below the "Yes" button, a note states: "You'll be able to view your preferential rates and bill shipments to your DHL account!". Below the "No" button, a note states: "No account? No problem! Register and pay by credit card."

STEP 2:

Please click '**Yes**' and input your DHL account number then click '**Next**'; or '**No**' if you do not have a DHL account and will proceed via credit card payment, then fill in your details.

This screenshot shows the next step in the registration process. The "Yes" button from the previous step is now active and highlighted with a green checkmark, and it is circled with a red box and a red circle containing the number "1". Below the question "Do you have a DHL Express account number?", there is a section titled "Enter Your DHL Account Number". This section contains three input fields: "Account Number" (with the placeholder "61XXXXXX"), "Type" (a dropdown menu currently showing "Shipper Account"), and "Nickname" (with a help icon). The "Next" button is highlighted with a green box and a red circle containing the number "2". A red dashed line connects the "Yes" button to the "Next" button. On the right side, a text box provides additional information: "You can enter a DHL account now. Once you start using MyDHL+, you can add more accounts and manage account settings."

STEP 3 :

Please input your details. Data fields with * are mandatory.

The password must be at least **8 characters** with **1 uppercase letter**, **1 lowercase letter**, **1 number** and **1 special character** (example: !@#\$%*?).

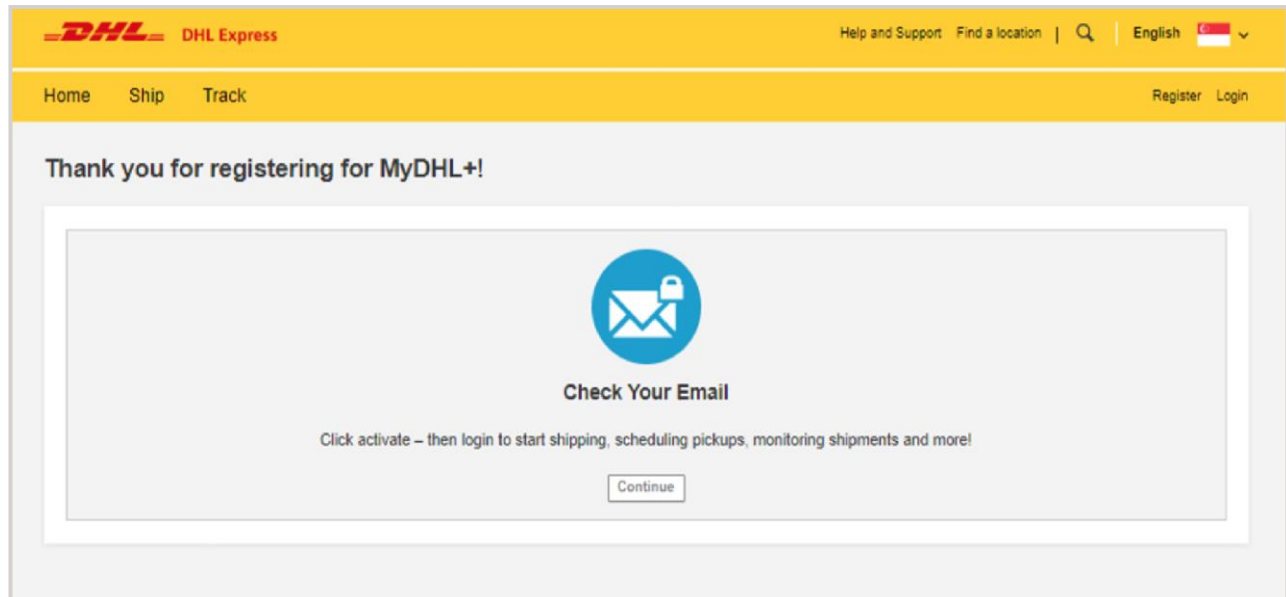
STEP 4 :

Accept Terms:

Please accept both **DHL Terms and Conditions** and **Privacy and Cookies**.

STEP 5 :

Once you register on MyDHL⁺ successfully, the system will show the below message. Please go to your registered email and check the activation email.

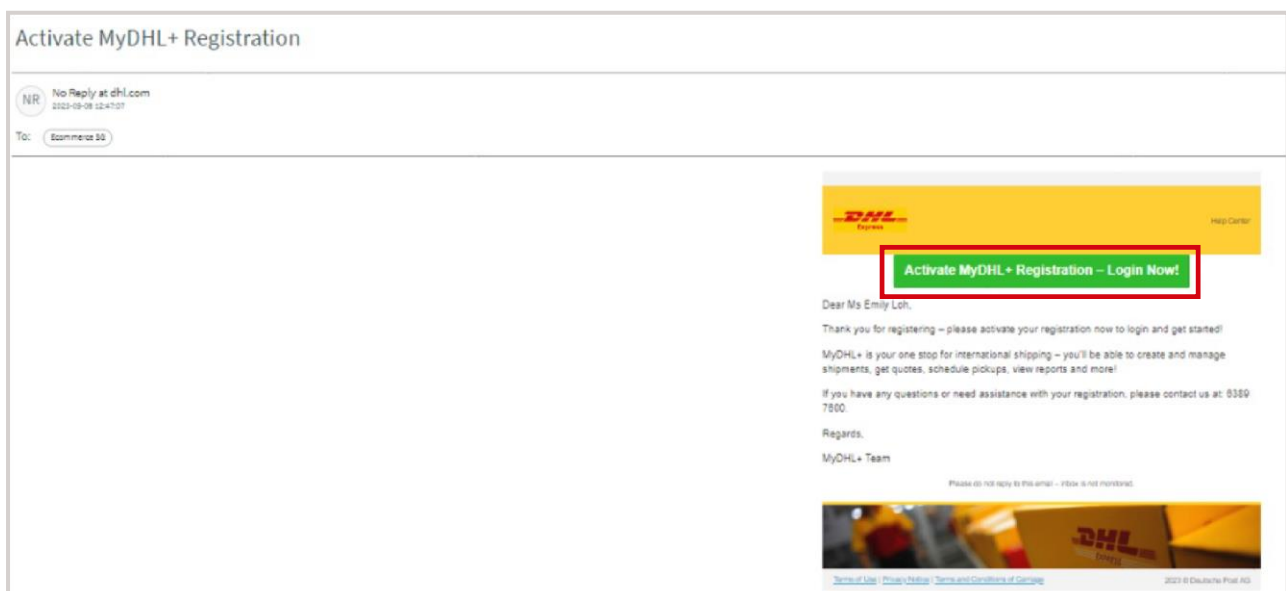


STEP 6 :

Please check the inbox of your email



(check the spam/junk mailbox if you did not receive the email).

The sender email will be noreply@dhl.com. Please click the **'Activate MyDHL⁺ Registration – Login Now!'** button to activate your MyDHL⁺ account and log in to start shipping.



CONNECT WITH US

DHL Express Indonesia

-  Ready to ship? Get a quote from [MyDHL+](#)
-  Call Customer Services on **0800-1-333-333** or Technical Support Helpdesk on **+6221 2953 7200**
-  Find your nearest [DHL Service Point](#)

The information in this guide is correct as of 07/2025.

DHL reserves the right to amend or modify any of the information at any time.