

## MyDHL+

# ADDRESS AND POSTAL CODE GUIDE

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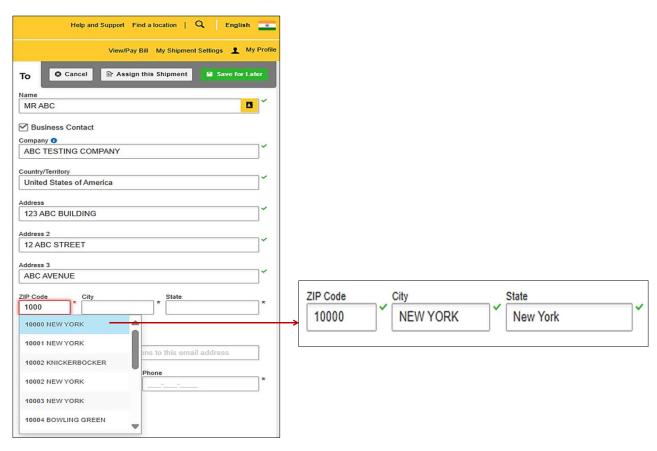


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How to send a shipment to countries with Postal code or ZIP code?

To send a shipment to a country with Postal Code or ZIP Code, simply enter the Postal Code or ZIP Code in the Postal Code/ZIP Code field, then select the matching city from the dropdown list.

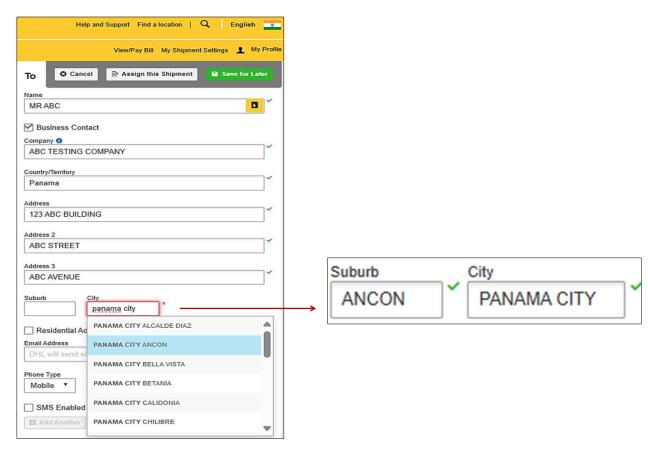
This will automatically fill in the City/State fields.



How to send a shipment to countries without Postal code or ZIP code?

To send a shipment to a country without Postal Code or ZIP Code, please enter the city or district in the City field.

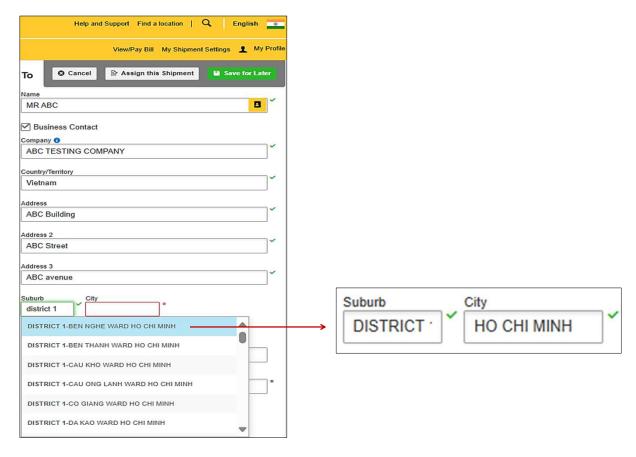
E.g., PANAMA CITY, then select the matching city from the dropdown list.



How to Send a shipment to Vietnam?

To send a shipment to Vietnam, please enter the name of the district in the Suburb field, then select the option that matches your address from the dropdown list.

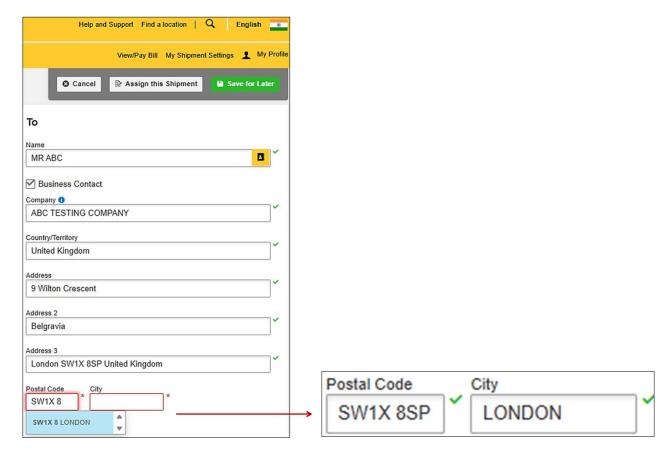
E.g. If you are sending to District 1 in Ho Chi Minh City, enter "District 1" in the Suburb field, then select the matching corresponding city name from the dropdown list. This will automatically fill in the City field.



How to Send a shipment to the United Kingdom?

To send a shipment to the United Kingdom, please enter the first 5 characters of the postal code, then select on the matching corresponding city name from the dropdown list.

This will automatically fill in the City field. Remember to enter the remaining last 2 characters of the postal code.





### **Thank You**

For technical assistance or support feel free to reach us at 18002093345 or drop an email at ecommercehelpdesk@dhl.com