



MyDHL+

ADDRESS AND POSTAL CODE GUIDE



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Address - Postal Code or Zip Code



How to send a shipment to countries with Postal code or ZIP code ?

To send a shipment to a country with Postal Code or ZIP Code, simply enter the Postal Code or ZIP Code in the Postal Code/ZIP Code field, then select the matching city from the dropdown list.

This will automatically fill in the City/State fields.

Help and Support Find a location English

View/Pay Bill My Shipment Settings My Profile

To Cancel Assign this Shipment Save for Later

Name
MR ABC ✓

☒ Business Contact

Company
ABC TESTING COMPANY ✓

Country/Territory
United States of America ✓

Address
123 ABC BUILDING ✓

Address 2
12 ABC STREET ✓

Address 3
ABC AVENUE ✓

ZIP Code * City * State *

1000

10000 NEW YORK
10001 NEW YORK
10002 KNICKERBOCKER
10002 NEW YORK
10003 NEW YORK
10004 BOWLING GREEN

Phone *

ZIP Code	City	State
10000 ✓	NEW YORK ✓	New York ✓

Address - Postal Code or Zip Code



How to send a shipment to countries without Postal code or ZIP code ?

To send a shipment to a country without Postal Code or ZIP Code, please enter the city or district in the City field.

E.g., PANAMA CITY, then select the matching city from the dropdown list.

The screenshot shows the DHL shipping form interface. At the top, there are links for 'Help and Support', 'Find a location', and a search icon. The language is set to 'English' with a flag icon. Below this, there are links for 'View/Pay Bill', 'My Shipment Settings', and 'My Profile'. The main form area has a 'To' section with buttons for 'Cancel', 'Assign this Shipment', and 'Save for Later'. The address fields include: Name (MR ABC), Business Contact (checked), Company (ABC TESTING COMPANY), Country/Territory (Panama), Address (123 ABC BUILDING), Address 2 (ABC STREET), and Address 3 (ABC AVENUE). The City field is highlighted with a red box, and a dropdown menu is open showing a list of cities in Panama, including 'panama city', 'PANAMA CITY ALCALDE DIAZ', 'PANAMA CITY ANCON', 'PANAMA CITY BELLA VISTA', 'PANAMA CITY BETANIA', 'PANAMA CITY CALIDONIA', and 'PANAMA CITY CHILIBRE'. A red arrow points from the 'panama city' option in the dropdown to the 'City' field in the summary box on the right.

The summary box shows two fields: 'Suburb' with the value 'ANCON' and a green checkmark, and 'City' with the value 'PANAMA CITY' and a green checkmark.

Address - Postal Code or Zip Code



How to Send a shipment to Vietnam ?

To send a shipment to Vietnam, please enter the name of the district in the Suburb field, then select the option that matches your address from the dropdown list.

E.g. If you are sending to District 1 in Ho Chi Minh City, enter “District 1” in the Suburb field, then select the matching corresponding city name from the dropdown list. This will automatically fill in the City field.

The screenshot shows the DHL shipping form interface. At the top, there are links for 'Help and Support', 'Find a location', and a search icon. The language is set to 'English' with a flag icon. Below this, there are links for 'View/Pay Bill', 'My Shipment Settings', and 'My Profile'. The main form area has a 'To' section with buttons for 'Cancel', 'Assign this Shipment', and 'Save for Later'. The form fields include: Name (MR ABC), Business Contact (checked), Company (ABC TESTING COMPANY), Country/Territory (Vietnam), Address (ABC Building), Address 2 (ABC Street), Address 3 (ABC avenue), Suburb (district 1), and City (empty). A dropdown menu is open for the Suburb field, showing a list of districts in Ho Chi Minh City. A red arrow points from the 'DISTRICT 1-BEN NGHE WARD HO CHI MINH' option in the dropdown to a separate box on the right. This box shows the 'Suburb' field filled with 'DISTRICT 1' and the 'City' field filled with 'HO CHI MINH', both with green checkmarks indicating they are correct.

Address - Postal Code or Zip Code



How to Send a shipment to the United Kingdom ?

To send a shipment to the United Kingdom, please enter the first 5 characters of the postal code, then select on the matching corresponding city name from the dropdown list.

This will automatically fill in the City field. Remember to enter the remaining last 2 characters of the postal code.

Help and SupportFind a locationEnglish

View/Pay BillMy Shipment SettingsMy Profile

CancelAssign this ShipmentSave for Later

To

Name

MR ABC

☒ Business Contact

Company

ABC TESTING COMPANY

Country/Territory

United Kingdom

Address

9 Wilton Crescent

Address 2

Belgravia

Address 3

London SW1X 8SP United Kingdom

Postal Code

SW1X 8

City

SW1X 8 LONDON

Postal Code

SW1X 8SP

City

LONDON



Thank You

**For technical assistance or support feel free to reach
us at 18002093345 or drop an email at
ecommercehelpdesk@dhl.com**