



# SERVICE AND RATE GUIDE 2024

## INDEX

Product and service portfolio

Tailored solutions

Digital tools

Retail

Your shipments step by step

International Rate Zones

Express worldwide™

Express worldwide import™

Domestic Rate Zones

Express domestic™

Economy select domestic™

Additional Services & Charges

Customs fees



# CONNECTING YOUR WORLD



We have operations in **220** countries and territories around the world

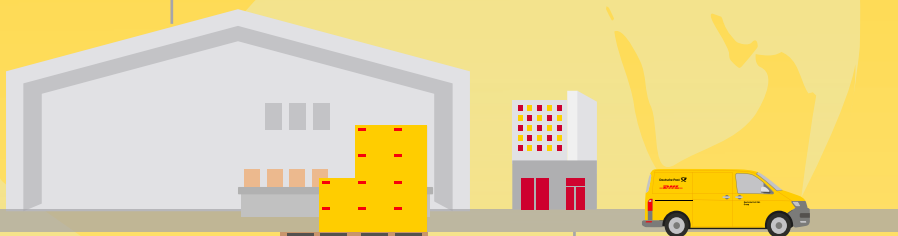
**+300** aircrafts



**415** TAPA\* certifications

**+2,400** flights a day

**3,500** facilities



The Group's goal is to reach 0 emissions from logistics by 2050

**GOGREEN**

**120,000** employees

**296** millones shipments a year

**34,500** vehicles

**148,000** service points

Global figures, estimated to the closing of 2022  
\*TAPA = Transported Asset Protection Association

## SUSTAINABILITY OUR SUSTAINABILITY MAP

Everything we do has one single purpose: **connect people, improving their lives.** To fulfill this goal we need every part of our business to be sustainable, for which we have clear objectives in the following areas:



### Non-polluting operations for climate protection

- Calculate duties, taxes, and other additional charges.
- Leading sustainable aviation.
- Carbon neutral facilities by design.
- The broadest green portfolio.



### A great place to work

- Attracting and retaining the best talent.
- A solid "Safety first" culture.
- Diverse and inclusive working place.



### Highly reliable company

- Regulatory compliance as the core of our daily activities.
- Efficient governance throughout the Organization.
- Like-minded providers and partners who meet these objectives.

**GOGREEN**

### OUR GOAL FOR 2030

**<29** million

Decreasing our greenhouse emissions to less than 29 million tons

**7€** billion

Investing 7 billion euros in green technologies

**SBTi**

Committed with the Science Based Targets initiative

**30%**

30% mix of SAF for all air transportation

## OUR COMMITMENT TOWARDS CLIMATE PROTECTION

### 1. Leading sustainable aviation



Our GoGreen Plus services allows the adoption of **green logistics** inserting or reducing CO2 to your own supply chain. We achieve this by using Sustainable Aviation Fuel (SAF). That is not only good for the environment, but also gets benefits on your CO2 emissions reports. We show you how:

- The GoGreen Plus base contract reduces (inserts) 30% of CO2 in all your international express shipments (by air).
- MyDHL+ gives you the GoGreen Plus option, allowing you to choose the shipments where you want to invest with SAF.
- You can alternatively choose a tailored solution to achieve a greater reduction on CO2.

Our GoGreen Plus services are possible thanks to our agreements with BP and Neste to provide DHL with SAF. It is expected to save around 2 million tons of carbon dioxide emissions in the aviation fuel cycle.

### 2. Last mile and green transportation



Convert 60% of our last mile delivery fleet to electric vehicles and get over 30% of renewable fuels for our freight transportation by 2030.

### 3. Carbon neutral facilities



Design 100% of new buildings to be net zero.

### 4. Range of green products



Our GoGreen Plus service allows our clients to insert up to 100% of their CO2 emissions by air in their international express services.



## WE CONNECT PEOPLE FROM AROUND THE GLOBE

Follow us on social media and don't miss any of our promotions, dynamics and posts!



@DHLMX



@DHLMex



dhlmex



DHL Express México

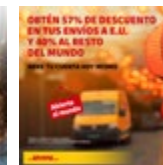


@DHLMexicoOficial

You will also find news, sponsoring experiences, **and many more content!**



Information



Discounts



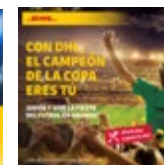
Events



F1



Pumas



And more!

## GET TO KNOW OUR PRODUCTS AND SERVICES

- Retail import
- Heavy weights
- iDOX
- Discounts and more



# PRODUCT AND SERVICE PORTFOLIO



## PRODUCT AND SERVICE PORTFOLIO

TAILORED SOLUTIONS

DIGITAL TOOLS

RETAIL

HOW TO SHIP YOUR PRODUCTS STEP BY STEP

INTERNATIONAL RATE ZONES

EXPRESS WORLDWIDE™

EXPRESS WORLDWIDE IMPORT™

DOMESTIC RATE ZONES

EXPRESS DOMESTIC™

ECONOMY SELECT DOMESTIC™

ADDITIONAL SERVICES & CHARGES

CUSTOMS FEES

## INTERNATIONAL PRODUCTS

### DHL Express 9:00™

Guaranteed, door-to-door delivery of documents and parcels by 9:00 a.m. within the next business day at the latest, from Monday to Friday.  
Service with limited coverage.<sup>1</sup>

### DHL Express 10:30™

Guaranteed, door-to-door delivery of documents and parcels by 10:30 a.m. within the next business day at the latest, from Monday to Friday.  
Service with limited coverage.<sup>1</sup>

### DHL Express 12:00™

Guaranteed, door-to-door delivery of documents and parcels by 12:00 p.m. within the next business day at the latest, from Monday to Friday.  
Service with limited coverage.<sup>1</sup>

**DHL Express Worldwide™**

We handle your documents and parcels to perform Express<sup>2</sup> door-to-door deliveries from Mexico to over 220 countries and territories.

**Express Worldwide Import™**

We transport documents and parcels with origin in over 220 foreign countries and territories to Mexico, from Monday to Friday.

Service with limited coverage.<sup>2</sup>

**Express Worldwide Import™ - Retail**

We transport documents and parcels with origin in over 220 foreign countries and territories to one of our DHL Express Mexico Service Points, from Monday to Friday. No need to have an Imports account.

Service with coverage.<sup>2</sup>

Notes and restrictions for International Products:

1. For information regarding coverage ask your account executive, call 555 345 7000, or visit <https://mydhl.express.dhl/mx/es/home.html>  
2. Additional days may be applicable for Remote areas. For information regarding coverage ask your account executive or call 555 345 7000.

Products with time are guaranteed deliveries, in the event of DHL not complying with delivery between the corresponding timeframe according to the product, the client can request DHL to reimburse freight costs (additional surcharges and services are not applicable for reimbursement). Guarantee in accordance with DHL Express money-back guarantee terms and conditions available on:

<https://mydhl.express.dhl/mx/es/legal/mbg.html>

Maximum size for DHL Express Domestic 9:00™ and DHL Express 10:30™ products is 120x80x80 cm, and maximum physical or volumetric weight is 30 kg per piece, and 300 kg per shipment.

Maximum size for DHL Express Domestic 12:00™ is 120x80x80 cm, and maximum physical or volumetric weight is 70 kg per piece and 300 kg per shipment.

Express Worldwide Import Retail is only valid for those deliveries that do not exceed \$300 USD in customs value and do not weight over 30 kg per piece and 70 kg per shipment.

For information regarding coverage and delivery time ask your account executive or call 555 345 7000, or visit:

<https://mydhl.express.dhl/mx/es/home.html>

DHL reserves the right to set, remove or modify any restrictions and rates for Products, Services, and Additional Charges at any time without prior notice, informing the customer by this mean or through electronic publication on its website: <https://mydhl.express.dhl/mx/es/home.html>

The shipment of dangerous or prohibited commodities is forbidden; please contact your account executive to ask for the list.

## DOMESTIC PRODUCTS

**DHL Express Domestic 9:00™**

Guaranteed, door-to-door delivery of documents and parcels by 9:00 a.m. within the next business day, from Monday to Friday. Service with limited coverage.<sup>1</sup>

**DHL Express Domestic 10:30™**

Guaranteed, door-to-door delivery of documents and parcels by 10:30 a.m. within the next business day, from Monday to Friday. Service with limited coverage.<sup>1</sup>

**DHL Express Domestic 12:00™**

Guaranteed, door-to-door delivery of documents and parcels by 12:00 p.m. within the next business day, from Monday to Friday. Service with limited coverage.<sup>1</sup>

**DHL Express Domestic™**

Shipment of documents and parcels to be delivered within the next business day, from Monday to Friday. Service with limited coverage.<sup>1</sup>

**DHL Economy Select Domestic™**

Shipment of any type of package, starting from 2 kg, to be delivered in two or more business days. Service with limited coverage.<sup>1</sup>

Notes and restrictions for Domestic Products:

1. Additional days may be applicable for Remote areas. For information regarding coverage ask your account executive or call 555 345 7000.

Products with time are guaranteed deliveries, in the event of DHL not complying with delivery between the corresponding timeframe, the client can request DHL to reimburse freight costs (additional surcharges and services are not applicable for reimbursement).

Guarantee in accordance with DHL Express money-back guarantee terms and conditions available on:

<https://mydhl.express.dhl/mx/es/legal/mbg.html>

Maximum size for DHL Express Domestic 9:00™ is 60×60×60 cm, and maximum physical or volumetric weight 30 kg per piece and 30 kg per shipment.

Maximum size for DHL Express Domestic 10:30™ and DHL Express 12:00™ products is 60×60×60 cm, and maximum physical or volumetric weight is 50 kg per piece, and 300 kg per shipment.

For information regarding coverage and delivery time ask your account executive or call 555 345 7000, or visit:

<https://mydhl.express.dhl/mx/es/home.html>

DHL reserves the right to set, remove or modify any restrictions and rates for Domestic and International Services, and Additional Charges at any time without prior notice, informing the customer by this mean or through electronic publication on its website:

<https://mydhl.express.dhl/mx/es/home.html>

For weight and size limits by product please refer to: <https://mydhl.express.dhl/mx/es/home.html>

Please contact your account executive to ask for the list of dangerous goods and prohibited commodities.





## TAILORED SOLUTIONS

We present the only portfolio created to solve your specific logistic needs, focused on the market trends, industry type or economic sectors in which you work.

We also offer unique added values in every solution addressed to each industry. This is something no one else can provide but the DHL Express Mexico network.

Our tailored solutions catalogue consists on:

### PRODUCT AND SERVICE PORTFOLIO

TAILORED SOLUTIONS

DIGITAL TOOLS

RETAIL

HOW TO SHIP YOUR PRODUCTS STEP BY STEP

INTERNATIONAL RATE ZONES

EXPRESS WORLDWIDE™

EXPRESS WORLDWIDE IMPORT™

DOMESTIC RATE ZONES

EXPRESS DOMESTIC™

ECONOMY SELECT DOMESTIC™

ADDITIONAL SERVICES & CHARGES

CUSTOMS FEES

## STORAGE AND SHIPMENT PREPARATION

We put our facilities at your disposal to store, prepare and distribute your products until final delivery is accomplished. We have the needed technology and processes to perform robust inventory control, order consolidation and parcel assembly to finally, deliver to the end recipient.

## DHL EXPRESS MEXICO SERVICE POINTS

The "Pick-up" and "Drop-off" services are logistics solutions for pickup and delivery, based on DHL Express Mexico Service Points infrastructure, which are at our customers' service alongside the country, with special working hours, security measures and specific solutions for them.

## GENERIC ID

DHL Express Mexico solution for reverse logistics. It uses Service Points infrastructure to deliver shipments towards a specific destination from various domestic origins. A generic acronym and alphanumeric number with pre-entered data leads to the issue of waybills without users needing to access DHL's accounts, keeping them safe and controlled.

## INDIVIDUAL SHIPMENT HANDLING

This solution allows our clients to execute mass deliveries of their shipments. It allows them to drop off a consolidated shipping list at DHL Express Mexico for labeling and final distribution to end recipients.

This is a two-stage process:

### Stage 1

Receipt of a consolidated package. Applicable for international and/or domestic shipments.

### Stage 2

Shipment break down, labeling and distribution of individual shipments to the final recipients.

## NEUTRAL DELIVERY SERVICE™ (NDS)

This solution allows you to import and export your products preventing final recipient from having access to attached documents —such as customs expenses, invoices, etc.  
Service with limited coverage<sup>1</sup>

## DHL BREAKBULK EXPRESS™

This solution provides a single customs clearance for multiple shipments with one unique import request. Express Breakbulk™ is a door-to-door process in which DHL picks up a previously consolidated waybill (Master waybill) and delivers individual shipments (Baby waybills) to the recipients in the import country.<sup>1</sup>

## DHL DOMESTIC RETURN SHIPMENT™

Door-to-door service for administrative management and return of documents or parcels to their point of origin. Use this domestic round trip service to easily collect reliable proof of delivery of your shipment on a standard document; and to get a parcel returned. Service with limited coverage.<sup>1</sup>

Apart from the described solutions, our team of specialists is focused on helping develop solutions that cover your logistic needs.

**Tailored Solutions must be requested and analyzed by DHL Express Mexico beforehand to verify their suitability and reach.**

Notes and restrictions:

1. Please contact your account executive to identify the solution best fitting your needs.

Applicable restrictions according to service coverage.

Ask your account executive about service coverage, or visit our website: <https://mydhl.express.dhl/mx/es/home.html>  
Ask your account executive about rates for the above-mentioned solutions.





## DIGITAL TOOLS

DHL offers efficient digital tools to adapt to different shipment needs and to make it easier for you to use our services. Besides, we give you the following benefits:

- Waybill tracking and online pickup requests.
- Tracking of scheduled pickups in Mexico and the world.
- Avoid refilling data thanks to the address book.
- Up-to-date information regarding coverage, rates and products.
- DHL has rapid access to all the services we provide through our digital hub. Please visit the following link:  
<https://dhlproductosyservicios.com/hubpreview/>

### PRODUCT AND SERVICE PORTFOLIO

#### TAILORED SOLUTIONS

#### DIGITAL TOOLS

#### RETAIL

#### HOW TO SHIP YOUR PRODUCTS STEP BY STEP

#### INTERNATIONAL RATE ZONES

#### EXPRESS WORLDWIDE™

### EXPRESS WORLDWIDE IMPORT™

#### DOMESTIC RATE ZONES

#### EXPRESS DOMESTIC™

#### ECONOMY SELECT DOMESTIC™

#### ADDITIONAL SERVICES & CHARGES

#### CUSTOMS FEES

### #SigueTuEnvío

DHL Express Mexico gives you a proactive tracking and pickup status service through the most popular social media platforms in the world: Facebook DHL Mexico (@DHLMX) and X DHL Mexico (@DHLMex); in that way, we assure that our customers and end users have an easy way to track their shipments and pickups with instant message notifications on every social network.

### We Care

We care allows follow-up on: guarantees, delivered shipments with damage or non-delivered shipments. Take advantage of: filing a report without calling, getting real-time reports and report follow-up. You just need to sign up, creating an user and password at:

[https://wecare.express.dhl.com/csm?id=csm\\_index](https://wecare.express.dhl.com/csm?id=csm_index)

### WhatsApp

Use our digital assistant via WhatsApp to get more information on our products and services, to locate DHL Service points, track shipments or chat live with our support team. Save the following number as new contact: 001 954 953 3545 and send a WhatsApp message to our digital assistant.

### Chat

Talk to our digital assistant by entering the tracking section on our website:

<https://mydhl.express.dhl/mx/es/home.html>

DHL Express provides you with state-of-the-art options for making business in a fast and simple way through our website <https://mydhl.express.dhl/mx/es/home.html>, where you will have live support via chat to know the status of your shipments in real time, to schedule your pickups or get any information about our domestic and international products and services. We have the best specialized service.

### Interactive Voice Response (IVR)

You can interact with our automatic system to know the status of your shipment by calling 55 5345 7000, and selecting option 1 or saying "Localizar mi paquete" in Spanish.

Then, you will be asked the 10 digits of your tracking number to provide you with the latest status of your shipment.

If you want to schedule a pickup, select option 2 or say "Realizar envío", in Spanish, you will then need to provide your waybill information or your DHL account information.

You will become part of the e-commerce world thanks to your DHL account number. To get further information and to select the tool that best fit your needs, visit our website: <https://mydhl.express.dhl/mx/es/home.html> or contact your account executive.

**GET PROACTIVE NOTICE  
ABOUT YOUR PICKUP  
#SIGUETUENVÍO**





## MyDHL+™

MyDHL+ is a platform that allows a faster, easier and more efficient way to ship for different users. It is more than an optimized platform; it is the next step towards evolution in domestic and international shipments.

Some of MyDHL+ features are:

- Single sign-on and easy access to waybill generation, quotes, tracking and pickups.
- Account holders who already use DHL Express digital tools can immediately start their imports and exports within 220 countries and territories.
- Save time with simple processes, default preferences and automatic updates.

- Our user management tools with multiple users are ideal for corporate companies.
- Schedule pickups for every waybill regardless of the tool used to generate it, using the following site:  
**<https://mydhl.express.dhl/mx/es/schedule-pickup.html#/schedule-pickup#label-reference>**

Additionally to the above mentioned features, MyDHL+ also offers the following tool:

### PROVIEW™

DHL ProView is an online tracking solution that provides shipping visibility and allows shipment status notification. This solution provides access to real-time information on shipments and their status.

For more specific shipping solutions we also offer:

### WEB SERVICES

Online solution that allows our customers to integrate their systems with DHL Express Mexico's system to perform their most important logistics tasks: Service Coverage Validation, Quotation, Pickup Requests, Tracking Waybill Creation, and electronic Proof of Delivery.

## DHL EXPRESS COMMERCE (DEC)

Online solution that allows our customers to integrate your eCommerce shop to DHL Express Mexico's system to perform their most important logistics tasks: service coverage validation, quotation, pickup requests, tracking, and waybill creation. This solution supports Shopify®, WooCommerce®, Prestashop® and Magento®, OpenCart®, BigCommerce® and Etsy®.

### DHL TAS™

DHL Trade Automation Services (TAS) is an online tool that provides essential customs information for planning, budgeting and understanding international shipping requirements.

This tool will allow you to:

- Calculate duties, taxes, and other additional charges.
- Stay up-to-date with customs protocols.
- Ensure compliance with import and export regulations.
- Obtain shipping documentation, information on trade regulations and the applicable licensing regulations.
- Check for shipping restrictions in international databases.

For further details, visit the online DHL Express Mexico Resource Center: **<https://mydhl.express.dhl/mx/es/ship/solutions.html>**

## DHL EXPRESS MOBILE APP

Our new DHL Express Mobile app allows you to track your shipments and manage your deliveries in one place. You can locate the closest DHL Service Point for pickup and delivery, as well as easily check shipment rates on your mobile phone. We also have advanced services available, like GPS tracking and camera barcode scanning.

Download the DHL Express Mobile app from the Google Play Store (Android) or Apple App Store (iOS).

Notes and restrictions:

Please contact your account executive to identify the solution best fitting your needs. Terms and conditions on the use of MyDHL+ tool available for consultation at:  
<https://mydhl.express.dhl/mx/es/home.html>





**RETAIL**

DHL Express Mexico has over +720 owned Service Points, which allows us to be closer to you and to offer a whole range of solutions with the service quality you deserve.

To find the nearest DHL Express Mexico Service Point visit: <https://mydhl.express.dhl/mx/es/locator.html>, where you can find service hours, address, maps and directions.

DHL Express Mexico offers a variety of exclusive services at its Service Points:

#### **In-store Pickup**

Your documents and parcels can be delivered at the DHL Express Mexico Service Point of your preference as an additional choice, giving you a broader time-frame to pickup your shipments. The recipient will be required to show an official ID to receive the shipment.

Note: not all stores have this service, for more information, reach your sales representative.

#### **Packaging**

In order to offer a holistic solution, DHL Express Mexico offers different types of packaging to ensure safe and reliable shipping.

#### **PRODUCT AND SERVICE PORTFOLIO**

TAILORED SOLUTIONS

DIGITAL TOOLS

RETAIL

HOW TO SHIP YOUR PRODUCTS STEP BY STEP

INTERNATIONAL RATE ZONES

EXPRESS WORLDWIDE™

#### **EXPRESS WORLDWIDE IMPORT™**

DOMESTIC RATE ZONES

EXPRESS DOMESTIC™

ECONOMY SELECT DOMESTIC™






ADDITIONAL SERVICES & CHARGES

CUSTOMS FEES






You can pay for packaging with one of the following options:

1. The cost of the package will be charged to your account number as long as the delivery is performed on that moment.
2. If you pay with cash, the charge by selected package will be reflected on the shipment payment receipt.

#### **PACKAGING SOLUTIONS**

Model	Size	Domestic Shipments (MXN)	Shipments International (MXN)
 Box 2 Pizza Small	32.38×27.78×3.97 cm	\$46.01 V.A.T. included	\$41.25 V.A.T. included
 Box 2 Shoe	32x17x9.1 cm	\$35.00 V.A.T. included	\$31.38 V.A.T. included
 Box 3 Large Atlas	46.04×31.74×7.78 cm	\$60.00 V.A.T. included	\$53.79 V.A.T. included
 Box 3	33.3×31.7×9.7 cm	\$35.99 V.A.T. included	\$32.27 V.A.T. included
 Box 4	33.3×31.7×17.7 cm	\$61.00 V.A.T. included	\$54.69 V.A.T. included

**PACKAGING SOLUTIONS**

Model	Size	Domestic Shipments (MXN)	Shipments International (MXN)
 Box 5	33.1×33.9×31.5 cm	\$74.00 V.A.T. included	\$66.34 V.A.T. included
 Box 6	41.1×35.3×36.3 cm	\$87.00 V.A.T. included	\$78.00 V.A.T. included
 Box 7	47.5×39.8×38.3 cm	\$100.00 V.A.T. included	\$89.66 V.A.T. included
 Box 8	54.1 x 44.4 x 40.9 cm	\$114.00 V.A.T. included	\$102.21 V.A.T. included
 Tube 4	97.1×17.4×17.4 cm	\$47.00 V.A.T. included	\$42.14 V.A.T. included

Notes and restrictions:  
 DHL reserves the right to set, remove or modify any restrictions and rates for Products, Services, and Additional Charges at any time without prior notice, informing the customer by this mean or through electronic publication on its website: <https://mydhl.express.dhl/mx/es/home.html>  
 Please contact your account executive to ask for the list of dangerous goods and prohibited commodities.  
 Packaging can only be bought by customers paying in cash and/or credit/debit card at DHL Service Points.  
 The amount billed is stated in Mexican pesos.  
 The customer is the sole responsible for the packaging.  
 Images corresponding to the above mentioned boxes are merely informative and illustrative, there might be a slight variation between real products and images.  
**All described packaging is 100% recyclable.**

**EXCLUSIVE INTERNATIONAL PRODUCTS ON DHL EXPRESS SALES POINTS**

**EXPRESS WORLDWIDE IMPORT™ - RETAIL**

We transport documents and parcels with origin in over 220 foreign countries and territories to one of our DHL Express Mexico Service Points, from Monday to Friday. Without the need of an imports account.  
 Service with limited coverage.<sup>1</sup>

Notes and restrictions for International Products:  
 1. Additional days may be applicable for Remote areas. Ask your account executive about service coverage, call 555 345 7000, or visit our website: <https://mydhl.express.dhl/mx/es/home.html>

**EXPRESS EASY™** 

International export service to ship packages with a physical or volumetric weight of 0.5 kg, 1 kg, 2 kg, 5 kg, 10 kg, 15 kg, 20 kg or 25 kg. Rates displayed include: freight, packaging, fuel, GoGreen Plus service to help reduce your carbon emissions by 30%, and insurance or document protection costs.<sup>1</sup>  
 Service available to customers paying in cash and/or credit/debit card at DHL stores (not applicable for customers with an account).

**THE PRICE COMPRISES**



**EXPRESS EASY™ DOC (7)**

Kilograms	North America, LATAM and the Caribbean	European Union	Rest of the World
0.5	\$43.00	\$60.00	\$64.00

Rates stated in U.S. dollars.  
 Document protection covers shipments by \$700 USD regardless of the document value.  
 Document protection price is \$3.73 USD. This price applies only to the specific Express Easy Doc product included in the rate.  
**For Express 9:00, add USD \$30 to Express Easy Doc rate.**  
**For Express 10:30, add USD \$12 to Express Easy Doc rate.**  
**For Express 12:00, add USD \$8 to Express Easy Doc rate.**

### EXPRESS EASY™ (8)

Kilograms	North America, LATAM and the Caribbean	European Union	Rest of the world
1	\$65.00	\$87.00	\$98.00
2	\$75.00	\$99.00	\$110.00
5	\$107.00	\$139.00	\$178.00
10	\$160.00	\$226.00	\$317.00
15	\$193.00	\$304.00	\$410.00
20	\$229.00	\$382.00	\$503.00
25	\$278.00	\$473.00	\$603.00

Rates stated in U.S. dollars.

1. Insurance charge applies as follows:

If customs declared value is less than USD\$695, insurance charge will be USD\$7.23

If customs declared value is more than USD\$695, insurance charge will be 1% of customs declared value.

**For Express 9:00 add USD\$30 to the Express Easy rate.**

**For Express 10:30 add USD\$12 to the Express Easy rate.**

**For Express 12:00 add USD\$8 to the Express Easy rate.**

### EXPRESS DOMESTIC PREPAID™ (N)

Kilograms	Zones A to H
1	\$339.23

Rates stated in Mexican pesos.

Only applicable to domestic shipping, maximum physical/volumetric weight of 1 kg. 10-waybills minimum purchase requirement. For further information review Express Domestic Prepaid Terms and Conditions by visiting: <https://prepago.dhl.com.mx/Prepaid/home/homepage>

Notes and restrictions:

1. Document protection for shipment of documents with a physical or volumetric weight of 0.5 kg. Rates for international products and services are stated in U.S. dollars.

Services will be billed in Mexican pesos at the prevailing exchange rate published in the Official Gazette (DOF in Spanish) at the purchase date, which would be visible in every DHL Express Mexico Service Point.

DHL® is a registered trademark, all rights reserved.

Rates for domestic shipments include 16% VAT based on article 1 of the Value Added Tax Legislation.

For weight and size limits by product please refer to: <https://mydhl.express.dhl/mx/es/home.html>

For international shipments, a 16% VAT is applicable to 25% of the total bill based on Article 16, Paragraph III, and Article 29, Section VI, of the Value-Added Tax Legislation. For shipments between third countries, IVA doesn't apply.

Rates for international services and their optional services and additional charges are stated in U.S. dollars (USD). The amount billed is stated in Mexican pesos. Final amounts will be calculated using the exchange rate published by Banco de México on the issue date for the import/export shipment DHL reserves the right to set, remove or modify any restrictions and rates for Domestic and International Services, and Additional Charges at any time without prior notice, informing the customer by this mean or through electronic publication on its website:

<https://mydhl.express.dhl/mx/es/home.html>

Additional charges may apply, which can also be found in this Service & Rate Guide.

You can find more information about additional charges in the Additional Services & Charges table of this document, or in our website:

<https://mydhl.express.dhl/mx/es/home.html>

Applicable restrictions according to service coverage. Ask your account executive about service coverage, call 555 345 7000, or visit our website:

<https://mydhl.express.dhl/mx/es/home.html>

Rates valid from January 1, 2024 to December 31, 2024.

Applicable weight and size limits for each service are available at: <https://mydhl.express.dhl/mx/es/home.html> DHL Express Mexico Terms and Conditions are available for review at: <https://mydhl.express.dhl/mx/es/home.html>

Contact your account executive for more information about our services.

Documents over 2.01 kg will be considered as parcel deliveries, you can check the corresponding rate in this Service & Rate Guide.

You can also check our rates by entering: <https://mydhl.express.dhl/mx/es/home.html>

Service available to customers paying in cash and/or credit/debit card at DHL stores (not applicable for customers with an account).

## DHL EXPRESS MEXICO SERVICE POINTS IN THE COUNTRY

You can find the open hours, address and maps of the closest Express service points at <https://mydhl.express.dhl/mx/es/locator.html> Get to know the exclusive products we offer on DHL Express Mexico service points.



# HOW TO SHIP STEP BY STEP



- PRODUCT AND SERVICE PORTFOLIO
- TAILORED SOLUTIONS
- DIGITAL TOOLS
- RETAIL
- HOW TO SHIP YOUR PRODUCTS STEP BY STEP**
- INTERNATIONAL RATE ZONES
- EXPRESS WORLDWIDE™

- EXPRESS WORLDWIDE IMPORT™
- DOMESTIC RATE ZONES
- EXPRESS DOMESTIC™
- ECONOMY SELECT DOMESTIC™
- ADDITIONAL SERVICES & CHARGES
- CUSTOMS FEES

## 1. ESTABLISH THE WEIGHT OF YOUR SHIPMENT


There are two types of weight measurement to be considered before sending your shipment:

### Physical weight

Is the actual weight of your shipment, it is obtained using a scale.

### Volumetric weight

Determine the volumetric weight of your shipment, including its packaging, using the following formula:

$$PV = \frac{\text{Lenght (cm)} \times \text{Width (cm)} \times \text{Height (cm)}}{5000}$$


To determine the applicable rate you should consider the greater weight—either physical or volumetric—obtained by the calculation with the previously described formula.

## 2. IDENTIFY ORIGIN AND DESTINATION GROUPS

Identify the origin group from the list in this Price and Service Guide, as well as the destination group for your shipment in the corresponding Table. Write them down to locate the rate zones of your shipment.

## 3. FIND THE RATE ZONE FOR YOUR SHIPMENT

To calculate the price of your shipment, cross-reference the origin and destination groups and find the appropriate rate zone.

For international shipping, first locate the country you want to export to, or import from, and write down the Rate Zone it belongs to.

## 4. CHOOSE YOUR PRODUCT

Choose the product that best suits your needs:

- For international shipments, refer to the International Product section (P. 5-7).
- For domestic shipments, refer to the Domestic Products section (P. 7-8)

## 5. MATCH RATE ZONE AND SHIPMENT WEIGHT

Find the appropriate Rate Zone on the Groups and Rate Zones Table in this Service & Rate Guide, and cross-reference it with the weight of your shipment in kilograms -physical or volumetric weight, whichever is greater—to obtain the applicable rate for your shipment.

### Contact

To schedule pickups or to obtain further information about the closest DHL Express Mexico Service Point, please call us. In Mexico at 55 5345 7000, or visit our webpage:

<https://mydhl.express.dhl/mx/es/home.html>

Notes and restrictions:  
DHL Express Mexico reserves the right to set, remove or change the formula and its application at any time without prior notice, either in print or through electronic publication on its website: <https://mydhlexpress.dhl/mx/es/home.html>  
Please contact your account executive to ask for the list of dangerous goods and prohibited commodities.  
All services abide to the transportation Terms and Conditions available on our website: : <https://mydhl.express.dhl/mx/es/home.html>





## INTERNATIONAL RATE ZONES

To calculate the rate for a product, first locate the country you want to export to, or import from, and write down the Rate Zone it belongs to.

### REFERENCE CHART FOR INTERNATIONAL ZONES

Zone	1 North America	2 LATAM	3 Caribbean	4 European Union	5 Main economies Asia-Pacific	6 Rest of the world
Description	United States, Canada and Puerto Rico	Central America And South America	Caribbean	European Union	China, Hong Kong, Japan, South Korea, Singapore, Taiwan, Vietnam, Thailand, Philippines, Malaysia, India, Australia and New Zealand	Rest of the world

#### PRODUCT AND SERVICE PORTFOLIO

TAILORED SOLUTIONS

DIGITAL TOOLS

RETAIL

HOW TO SHIP YOUR PRODUCTS STEP BY STEP

INTERNATIONAL RATE ZONES

EXPRESS WORLDWIDE™

#### EXPRESS WORLDWIDE IMPORT™

DOMESTIC RATE ZONES

EXPRESS DOMESTIC™

ECONOMY SELECT DOMESTIC™

ADDITIONAL SERVICES & CHARGES

CUSTOMS FEES

### COUNTRY BY INTERNATIONAL ZONE (EXCEPT 3<sup>RD</sup> COUNTRY)

Country	Code	Zone	Country	Code	Zone	Country	Code	Zone
Afghanistan	AF	6	Azerbaijan	AZ	6	Brazil	BR	2
Albania	AL	6	Bahamas	BS	3	Brunei	BN	6
Germany	DE	4	Bahrain	BH	6	Bulgaria	BG	4
Andorra	AD	4	Bangladesh	BD	6	Burkina Faso	BF	6
Angola	AO	6	Barbados	BB	3	Burundi	BI	6
Anguila	AI	3	Belgium	BE	4	Butan	BT	6
Antigua	AG	3	Belize	BZ	2	Cape Verde	CV	6
Saudi Arabia	SA	6	Benin	BJ	6	Cambodia	KH	6
Argelia	DZ	6	Bermuda	BM	3	Cameroon	CM	6
Argentina	AR	2	Belarus	BY	6	Canada	CA	1
Armenia	AM	6	Bolivia	BO	2	Chad	TD	6
Aruba	AW	3	Bonaire	XB	3	Chile	CL	2
Australia	AU	5	Bosnia and Herzegovina	BA	6	China, People's Republic of	CN	5
Austria	AT	4	Botswana	BW	6	Cyprus	CY	4

**COUNTRY BY INTERNATIONAL ZONE (EXCEPT 3<sup>RD</sup> COUNTRY)**

Country	Code	Zone	Country	Code	Zone	Country	Code	Zone
Colombia	CO	2	Gambia	GM	6	Canary Islands	IC	6
Congo	CG	6	Georgia	GE	6	Comoros Islands	KM	6
North Korea	KP	6	Ghana	GH	6	Cook Islands	CK	6
South Korea	KR	5	Gibraltar	GI	6	Faroe Islands	FO	6
Côte d' Ivoire	CI	6	Granada	GD	3	Fiji Islands	FJ	6
Costa Rica	CR	2	Greece	GR	4	Maldives	MV	6
Croatia	HR	4	Greenland	GL	6	Falkland Islands	FK	6
Cuba	CU	6	Guadeloupe	GP	3	Marshal Islands	MH	6
Curacao	XC	3	Guam	GU	6	Mauritius	MU	6
Denmark	DK	4	Guatemala	GT	2	Solomon Islands	SB	6
Dominica	DM	3	Guernsey	GG	4	Seychelles Islands	SC	6
Ecuador	EC	2	Guinea Bissau	GW	6	Turks and Caicos Islands	TC	3
Egypt	EG	6	Equatorial Guinea	GQ	6	Virgin Islands British	VG	3
El Salvador	SV	2	Brithis Guyana	GY	3	Virgin Islands Of the United States	VI	3
United Arab Emirates	AE	6	French Guyana	GF	3	Israel	IL	6
Eritrea	ER	6	Haiti	HT	3	Italy	IT	4
Slovakia	SK	4	Honduras	HN	2	Jamaica	JM	3
Slovenia	SI	4	Hong Kong	HK	5	Japan	JP	5
Spain	ES	4	Hungary	HU	4	Jersey	JE	6
United States	US	1	India	IN	5	Jordan	JO	6
Estonia	EE	4	Indonesia	ID	6	Kazakhstan	KZ	6
Ethiopia	ET	6	Iran	IR	6	Kenya	KE	6
Philippines	PH	5	Iraq	IQ	6	Kyrguystan	KG	6
Finland	FI	4	Nevis Island (Nevis)	XN	3	Kiribati	KI	6
France	FR	4	Iceland	IS	4	Kosovo	KV	6
Gabon	GA	6	Caiman Islands	KY	3	Kuwait	KW	6

**COUNTRY BY INTERNATIONAL ZONE (EXCEPT 3<sup>RD</sup> COUNTRY)**

Country	Code	Zone	Country	Code	Zone	Country	Code	Zone
Laos	LA	6	Monaco	MC	4	Paraguay	PY	2
Lesotho	LS	6	Mongolia	MN	6	Peru	PE	2
Latvia	LV	4	Montenegro	ME	6	Poland	PL	4
Lebanon	LB	6	Montserrat	MS	3	Portugal	PT	4
Liberia	LR	6	Mozambique	MZ	6	Puerto Rico	PR	1
Libya	LY	6	Myanmar (Burma)	MM	6	Qatar	QA	6
Liechtenstein	LI	4	Namibia	NA	6	United Kingdom	GB	4
Lithuania	LT	4	Nauru, Republic of	NR	6	Central African Republic	CF	6
Luxembourg	LU	4	Nepal	NP	6	Czech Republic	CZ	4
Macao	MO	6	Nicaragua	NI	2	Republic of Guinea	GN	6
Macedonia, Republic of	MK	6	Niger	NE	6	Republic of Ireland	IE	4
Madagascar	MG	6	Nigeria	NG	6	Democratic Republic of Congo	CD	6
Malaysia	MY	5	Niue	NU	6	Dominican Republic	DO	3
Malawi	MW	6	Norway	NO	4	Réunion, Island	RE	6
Mali	ML	6	New Caledonia	NC	6	Rwanda (Rwanda)	RW	6
Malta	MT	4	New Zealand	NZ	5	Romania	RO	4
Marocco	MA	6	Oman	OM	6	Russia	RU	6
Martinique	MQ	3	Netherlands (Holland)	NL	4	Saipan	MP	6
Mauritania	MR	6	Pakistan	PK	6	Samoa	WS	6
Mayotte	YT	6	Palau	PW	6	American Samoa	AS	6
Micronesia	FM	6	Panama	PA	2	St. Barthelemy	XY	3
Moldova	MD	6	Papua New Guinea	PG	6	Saint Kitts	KN	3

**COUNTRY BY INTERNATIONAL ZONE (EXCEPT 3<sup>RD</sup> COUNTRY)**

Country	Code	Zone	Country	Code	Zone	Country	Code	Zone
Sint Eustatius	<b>XE</b>	3	Switzerland	<b>CH</b>	4	Vatican	<b>VA</b>	4
San Marino	<b>SM</b>	4	Suriname	<b>SR</b>	3	Venezuela	<b>VE</b>	2
Saint Maarten	<b>XM</b>	3	Tahiti	<b>PF</b>	6	Vietnam	<b>VN</b>	5
Saint Vincent	<b>VC</b>	3	Thailand	<b>TH</b>	5	Yemen	<b>YE</b>	6
Saint Helena	<b>SH</b>	6	Taiwan	<b>TW</b>	5	Djibouti (Djibouti)	<b>DJ</b>	6
Saint Lucia	<b>LC</b>	3	Tanzania	<b>TZ</b>	6	Zambia	<b>ZM</b>	6
Sao Tome and Principe	<b>ST</b>	6	Tajikistan	<b>TJ</b>	6	Zimbabwe (Zimbabwe)	<b>ZW</b>	6
Senegal	<b>SN</b>	6	East Timor	<b>TL</b>	6	-	-	-
Serbia, Republic of	<b>RS</b>	6	Togo	<b>TG</b>	6	-	-	-
Sierra Leone	<b>SL</b>	6	Tonga	<b>TO</b>	6	-	-	-
Singapore	<b>SG</b>	5	Trinidad and Tobago	<b>TT</b>	3	-	-	-
Syria	<b>SY</b>	6	Tunisia	<b>TN</b>	6	-	-	-
Somalia	<b>SO</b>	6	Turkmenistan	<b>TM</b>	6	-	-	-
Somaliland	<b>XS</b>	6	Turkey	<b>TR</b>	6	-	-	-
Sri Lanka	<b>LK</b>	6	Tuvalu	<b>TV</b>	6	-	-	-
Swaziland	<b>SZ</b>	6	Ukraine	<b>UA</b>	6	-	-	-
South Africa	<b>ZA</b>	6	Uganda	<b>UG</b>	6	-	-	-
Sudan	<b>SD</b>	6	Uruguay	<b>UY</b>	2	-	-	-
South Sudan	<b>SS</b>	6	Uzbekistan	<b>UZ</b>	6	-	-	-
Sweden	<b>SE</b>	4	Vanuatu	<b>VU</b>	6	-	-	-

## Notes and restrictions:

DHL reserves the right to set, remove or modify any restrictions and rates for Products, Services and Additional Charges at any time without prior notice, informing the customer by this means or through electronic publication on its website: <https://mydhl.express.dhl/mx/es/home.html>

DHL Express México® is a registered trademark, all rights reserved.

Rates for domestic shipments include 16% VAT based on Article 1 of the Value Added Tax Legislation, based on Article 1 of said Law. For international shipments, a 16% VAT is applicable to 25% of the total bill based on Article 16, Paragraph III, and Article 29, Section VI, of the Value-Added Tax Legislation.

For shipments between third countries, IVA doesn't apply.

International service rates are stated in U.S. dollars (USD). The amount billed is stated in Mexican pesos.

Final amounts will be calculated using the exchange rate published by Banco de México on the issue date for the import/export shipment.

DHL reserves the right to set, remove or modify any restrictions and rates for Products, Domestic and International Services, Optional Services and Additional Charges at any time without prior notice, informing the customer by this mean or through online publication on its website:

<https://mydhl.express.dhl/mx/es/home.html>

Restrictions apply according to service coverage, which can be reviewed at: <https://mydhl.express.dhl/mx/es/home.html>

Rates valid from January 1, 2024, to December 31, 2024.

For weight and size limits by product please refer to: <https://mydhl.express.dhl/mx/es/home.html>

Terms and conditions available for review at: <https://mydhl.express.dhl/mx/es/home.html>

Contact your account executive for more information about our services.

Please contact your account executive to ask for the list of dangerous goods and prohibited commodities, and to get the process to enable your account. Products with guaranteed delivery time are subject to coverage on destination.

All services are subject to our transportation terms and conditions available at: <https://mydhl.express.dhl/mx/es/home.html>





**PRODUCT AND SERVICE PORTFOLIO**  
**TAILORED SOLUTIONS**  
**DIGITAL TOOLS**  
**RETAIL**  
**HOW TO SHIP YOUR PRODUCTS STEP BY STEP**  
**INTERNATIONAL RATE ZONES**  
**EXPRESS WORLDWIDE™**

**EXPRESS WORLDWIDE IMPORT™**  
**DOMESTIC RATE ZONES**  
**EXPRESS DOMESTIC™**  
**ECONOMY SELECT DOMESTIC™**  
**ADDITIONAL SERVICES & CHARGES**  
**CUSTOMS FEES**

### PRODUCT DESCRIPTION

We perform door-to-door delivery of documents and parcels to over 220 countries and territories, within the next business day, depending on coverage.

To calculate the rate of your shipment:



1. Calculate the weight of your shipment (P. 22).
2. Locate your rate zone depending on the destination country (P. 24-28).
3. Additional product information (P. 30).
4. Identify the weight of your shipment in the table below and cross-reference it with the corresponding Rate Zone.

### EXPRESS WORLDWIDE™ DOC (D)

Kilograms	1 North America	2 LATAM	3 Caribbean	4 European Union	5 Main economies Asia-Pacific	6 Rest of the world
0.5	\$51.04	\$60.55	\$64.27	\$66.23	\$73.69	\$111.99
1	\$57.55	\$70.43	\$75.07	\$76.54	\$85.63	\$129.15
1.5	\$62.90	\$77.92	\$83.43	\$85.11	\$95.89	\$143.40
2	\$68.24	\$85.40	\$91.79	\$93.68	\$106.14	\$157.64

Rates stated in U.S. dollars.  
 For shipments over 2.01 kg we apply parcel delivery rates, which can be found in this Service & Rate Guide.  
**For Express 9:00 add USD\$44.54 to the Express Worldwide rate.**  
**For Express 10:30 add USD\$26.97 to the Express Worldwide rate.**  
**For Express 12:00 add USD\$19.94 to the Express Worldwide rate.**

### EXPRESS WORLDWIDE™ NonDOC (P)

Kilograms	1 North America	2 LATAM	3 Caribbean	4 European Union	5 Main economies Asia-Pacific	6 Rest of the world
0.5	\$59.40	\$80.43	\$86.55	\$88.38	\$103.11	\$158.75
1	\$66.08	\$85.84	\$91.37	\$94.79	\$109.47	\$173.31
1.5	\$72.76	\$91.25	\$96.20	\$101.19	\$115.84	\$187.87
2	\$79.44	\$96.66	\$101.03	\$107.60	\$122.20	\$202.43
2.5	\$86.11	\$102.07	\$105.85	\$114.00	\$128.56	\$216.99
3	\$92.79	\$110.49	\$115.98	\$123.22	\$144.37	\$243.67
3.5	\$99.47	\$118.91	\$126.11	\$132.43	\$160.18	\$270.36
4	\$106.14	\$127.34	\$136.24	\$141.65	\$175.99	\$297.04
4.5	\$112.82	\$135.76	\$146.37	\$150.86	\$191.80	\$323.73
5	\$119.50	\$144.19	\$156.50	\$160.08	\$207.60	\$350.42
5.5	\$125.42	\$154.40	\$166.05	\$169.77	\$223.41	\$382.76
6	\$131.35	\$164.61	\$175.59	\$179.46	\$239.22	\$415.11
6.5	\$137.28	\$174.82	\$185.14	\$189.16	\$255.03	\$447.45
7	\$143.21	\$185.04	\$194.69	\$198.85	\$270.84	\$479.79
7.5	\$149.14	\$195.25	\$204.24	\$208.54	\$286.64	\$512.14
8	\$155.06	\$205.46	\$213.78	\$218.23	\$302.45	\$544.48
8.5	\$160.99	\$215.68	\$223.33	\$227.93	\$318.26	\$576.83
9	\$166.92	\$225.89	\$232.88	\$237.62	\$334.07	\$609.17
9.5	\$172.85	\$236.10	\$242.42	\$247.31	\$349.88	\$641.51
10	\$178.78	\$246.31	\$251.97	\$257.00	\$365.68	\$673.86
10.5	\$182.96	\$253.22	\$259.88	\$266.36	\$376.79	\$696.30
11	\$187.14	\$260.12	\$267.78	\$275.72	\$387.90	\$718.74
11.5	\$191.32	\$267.03	\$275.68	\$285.08	\$399.01	\$741.19
12	\$195.50	\$273.94	\$283.59	\$294.44	\$410.11	\$763.63
12.5	\$199.68	\$280.84	\$291.49	\$303.80	\$421.22	\$786.07
13	\$203.86	\$287.75	\$299.40	\$313.16	\$432.33	\$808.52
13.5	\$208.04	\$294.65	\$307.30	\$322.52	\$443.44	\$830.96

Rates stated in U.S. dollars.

**EXPRESS WORLDWIDE™ NonDOC (P)**

Kilograms	1 North America	2 LATAM	3 Caribbean	4 European Union	5 Main economies Asia-Pacific	6 Rest of the world
14	\$212.22	\$301.56	\$315.20	\$331.88	\$454.54	\$853.40
14.5	\$216.40	\$308.46	\$323.11	\$341.24	\$465.65	\$875.85
15	\$220.58	\$315.37	\$331.01	\$350.60	\$476.76	\$898.29
15.5	\$224.76	\$322.28	\$338.92	\$359.96	\$487.86	\$920.73
16	\$228.95	\$329.18	\$346.82	\$369.32	\$498.97	\$943.18
16.5	\$233.13	\$336.09	\$354.72	\$378.68	\$510.08	\$965.62
17	\$237.31	\$342.99	\$362.63	\$388.04	\$521.19	\$988.06
17.5	\$241.49	\$349.90	\$370.53	\$397.40	\$532.29	\$1,010.51
18	\$245.67	\$356.80	\$378.44	\$406.76	\$543.40	\$1,032.95
18.5	\$249.85	\$363.71	\$386.34	\$416.12	\$554.51	\$1,055.39
19	\$254.03	\$370.61	\$394.24	\$425.48	\$565.61	\$1,077.84
19.5	\$258.21	\$377.52	\$402.15	\$434.84	\$576.72	\$1,100.28
20	\$262.39	\$384.43	\$410.05	\$444.20	\$587.83	\$1,122.72
20.5	\$268.20	\$394.24	\$420.45	\$455.29	\$599.71	\$1,146.85
21	\$274.00	\$404.06	\$430.85	\$466.38	\$611.58	\$1,170.98
21.5	\$279.80	\$413.88	\$441.25	\$477.46	\$623.46	\$1,195.11
22	\$285.60	\$423.70	\$451.65	\$488.55	\$635.34	\$1,219.23
22.5	\$291.41	\$433.51	\$462.05	\$499.64	\$647.21	\$1,243.36
23	\$297.21	\$443.33	\$472.45	\$510.72	\$659.09	\$1,267.49
23.5	\$303.01	\$453.15	\$482.85	\$521.81	\$670.97	\$1,291.62
24	\$308.82	\$462.97	\$493.25	\$532.90	\$682.84	\$1,315.75
24.5	\$314.62	\$472.78	\$503.65	\$543.98	\$694.72	\$1,339.87
25	\$320.42	\$482.60	\$514.05	\$555.07	\$706.60	\$1,364.00
25.5	\$326.23	\$492.42	\$524.45	\$566.16	\$718.47	\$1,388.13
26	\$332.03	\$502.24	\$534.85	\$577.24	\$730.35	\$1,412.26
26.5	\$337.83	\$512.05	\$545.25	\$588.33	\$742.23	\$1,436.39

Rates stated in U.S. dollars.

**EXPRESS WORLDWIDE™ NonDOC (P)**

Kilograms	1 North America	2 LATAM	3 Caribbean	4 European Union	5 Main economies Asia-Pacific	6 Rest of the world
27	\$343.64	\$521.87	\$555.65	\$599.41	\$754.10	\$1,460.51
27.5	\$349.44	\$531.69	\$566.05	\$610.50	\$765.98	\$1,484.64
28	\$355.24	\$541.51	\$576.45	\$621.59	\$777.86	\$1,508.77
28.5	\$361.05	\$551.32	\$586.85	\$632.67	\$789.73	\$1,532.90
29	\$366.85	\$561.14	\$597.25	\$643.76	\$801.61	\$1,557.03
29.5	\$372.65	\$570.96	\$607.65	\$654.85	\$813.49	\$1,581.15
30	\$378.46	\$580.78	\$618.05	\$665.93	\$825.36	\$1,605.28
Add. Kg up to 300 kg	\$13.27	\$20.13	\$23.46	\$24.42	\$27.00	\$50.67
300	\$3,961.46	\$6,017.07	\$6,952.90	\$7,259.12	\$8,114.93	\$15,285.86
Add. Kg > 300 kg	\$15.72	\$24.17	\$26.35	\$27.31	\$32.78	\$58.99

Rates stated in U.S. dollars.

**For DHL Express 9:00 add USD\$44.54 to DHL Express Worldwide rate.****For DHL Express 10:30 add USD\$26.97 to DHL Express Worldwide rate.****For DHL Express 12:00 add USD\$19.94 to DHL Express Worldwide rate.**

Notes and restrictions:

DHL® is a registered trademark, all rights reserved.

Rates for domestic shipments include 16% VAT based on article 1 of the Value Added Tax Legislation, based on Article 1 of said Law.

For international shipments, the 16% VAT is applicable on a 25% of the total bill based on Article 16, Paragraph III, and Article 29, Section VI, of the Value-Added Tax Legislation. For shipments between third countries, IVA doesn't apply.

Rates for international services and their optional services and additional charges are stated in U.S. dollars (USD). The invoiced amount is expressed in Mexican pesos. Final amounts will be calculated using the exchange rate published by Banco de México on the issue date for the import/export shipment.

DHL reserves the right to set, remove or modify any restrictions and rates for Products, Domestic and International Services, Optional Services and Additional Charges at any time without prior notice, informing the customer by this means or through electronic publication on its website:

<https://mydhl.express.dhl/mx/es/home.html>

Additional charges may apply, which can also be found in this Service &amp; Rate Guide (refer to the Service &amp; Additional charge Guide) or the website:

<https://mydhl.express.dhl/mx/es/home.html>

Applicable restrictions according to service coverage. Please contact your DHL executive. Rates valid from January 1, 2024 to December 31, 2024.

Guaranteed delivery in accordance with DHL Express money-back guarantee terms and conditions available on:

<https://mydhl.express.dhl/mx/es/legal/mbg.html>Terms and conditions available for review at: <https://mydhl.express.dhl/mx/es/home.html> Documents over 2.01 kg will be considered as parcel deliveries, you can check the corresponding rate in this Service & Rate Guide.You can also check our rates by entering: <https://mydhl.express.dhl/mx/es/home.html>

Contact your account executive for more information about our services.

For weight and size limits by product please refer to: <https://mydhl.express.dhl/mx/es/home.html>All services are subject to our transportation terms and conditions available at: <https://mydhl.express.dhl/mx/es/home.html>

For international shipping, the weight of shipments up to 30 kg will be rounded to the closest 0.5 kg weight, shipments over that will be rounded to the closest kilogram. For domestic shipping, the weight of shipments will be rounded to the closest kilogram.

DHL Express will announce rate changes with a 30-calendar days prior notice (except in emergency surcharges).



## PRODUCT DESCRIPTION

We transport documents and parcels with origin in over 220 foreign countries originating in foreign countries to Mexico within the next business day. Service with limited coverage.

To calculate the rate of your shipment:

1. Calculate the weight of your shipment (P. 22).
2. Locate your rate zone depending on the import origin country (P. 24-28).
3. Additional product information (P. 30).
4. Identify the weight of your shipment in the following table and cross-reference it with the corresponding Rate Zone.

## EXPRESS WORLDWIDE IMPORT™ DOC (D)

Kilograms	1 North America	2 LATAM	3 Caribbean	4 European Union	5 Main economies Asia-Pacific	6 Rest of the world
0.5	\$80.60	\$91.69	\$97.59	\$106.35	\$106.66	\$178.84
1	\$95.99	\$114.34	\$122.62	\$133.62	\$141.04	\$213.26
1.5	\$107.00	\$133.79	\$143.69	\$153.19	\$160.43	\$239.37
2	\$118.00	\$153.23	\$164.76	\$172.76	\$179.82	\$265.47

Rates stated in U.S. dollars.

For shipments over 2.01 kg we apply parcel delivery rates, which can be found in this Service & Rate Guide.

For Express 12:00, add USD\$19.94 to the Express Worldwide rate.

### PRODUCT AND SERVICE PORTFOLIO

TAILORED SOLUTIONS  
DIGITAL TOOLS  
RETAIL  
HOW TO SHIP YOUR PRODUCTS STEP BY STEP  
INTERNATIONAL RATE ZONES  
EXPRESS WORLDWIDE™

### EXPRESS WORLDWIDE IMPORT™

DOMESTIC RATE ZONES  
EXPRESS DOMESTIC™  
ECONOMY SELECT DOMESTIC™  
ADDITIONAL SERVICES & CHARGES  
CUSTOMS FEES

## EXPRESS WORLDWIDE IMPORT™ NonDOC (P)

Kilograms	1 North America	2 LATAM	3 Caribbean	4 European Union	5 Main economies Asia-Pacific	6 Rest of the world
0.5	\$95.41	\$120.47	\$130.62	\$147.76	\$140.13	\$254.47
1	\$109.05	\$135.35	\$144.46	\$164.15	\$155.36	\$275.23
1.5	\$122.70	\$150.22	\$158.29	\$180.54	\$170.58	\$295.98
2	\$136.34	\$165.09	\$172.12	\$196.93	\$185.81	\$316.74
2.5	\$144.91	\$177.05	\$187.05	\$213.32	\$201.03	\$337.50
3	\$156.69	\$194.44	\$207.65	\$236.72	\$223.39	\$368.72
3.5	\$168.46	\$211.83	\$228.24	\$260.12	\$245.75	\$399.94
4	\$180.23	\$229.22	\$248.83	\$283.52	\$268.11	\$431.16
4.5	\$192.00	\$246.60	\$269.42	\$306.92	\$290.47	\$462.38
5	\$203.78	\$263.99	\$290.01	\$330.32	\$312.83	\$493.60
5.5	\$214.01	\$277.87	\$306.82	\$349.11	\$331.34	\$519.54

Rates stated in U.S. dollars.

**EXPRESS WORLDWIDE IMPORT™ NonDOC (P)**

Kilograms	1 North America	2 LATAM	3 Caribbean	4 European Union	5 Main economies Asia-Pacific	6 Rest of the world
6	\$224.24	\$291.74	\$323.63	\$367.89	\$349.86	\$545.48
6.5	\$234.48	\$305.61	\$340.43	\$386.67	\$368.37	\$571.42
7	\$244.71	\$319.49	\$357.24	\$405.45	\$386.88	\$597.36
7.5	\$254.95	\$333.36	\$374.05	\$424.24	\$405.39	\$623.29
8	\$265.18	\$347.24	\$390.85	\$443.02	\$423.90	\$649.23
8.5	\$275.41	\$361.11	\$407.66	\$461.80	\$442.42	\$675.17
9	\$285.65	\$374.98	\$424.47	\$480.58	\$460.93	\$701.11
9.5	\$295.88	\$388.86	\$441.27	\$499.37	\$479.44	\$727.04
10	\$306.11	\$402.73	\$458.08	\$518.15	\$497.95	\$752.98
10.5	\$313.35	\$415.48	\$471.49	\$535.45	\$514.07	\$775.55
11	\$320.59	\$428.23	\$484.91	\$552.76	\$530.19	\$798.12
11.5	\$327.83	\$440.98	\$498.33	\$570.07	\$546.31	\$820.68
12	\$335.07	\$453.73	\$511.74	\$587.37	\$562.43	\$843.25
12.5	\$342.31	\$466.48	\$525.16	\$604.68	\$578.55	\$865.82
13	\$349.54	\$479.23	\$538.57	\$621.98	\$594.67	\$888.39
13.5	\$356.78	\$491.98	\$551.99	\$639.29	\$610.79	\$910.96
14	\$364.02	\$504.73	\$565.41	\$656.59	\$626.91	\$933.52
14.5	\$371.26	\$517.48	\$578.82	\$673.90	\$643.03	\$956.09
15	\$378.50	\$530.23	\$592.24	\$691.20	\$659.15	\$978.66
15.5	\$385.74	\$542.98	\$605.65	\$708.51	\$675.27	\$1,001.23
16	\$392.97	\$555.73	\$619.07	\$725.82	\$691.39	\$1,023.80
16.5	\$400.21	\$568.48	\$632.49	\$743.12	\$707.51	\$1,046.36
17	\$407.45	\$581.24	\$645.90	\$760.43	\$723.63	\$1,068.93
17.5	\$414.69	\$593.99	\$659.32	\$777.73	\$739.75	\$1,091.50
18	\$421.93	\$606.74	\$672.73	\$795.04	\$755.87	\$1,114.07
18.5	\$429.17	\$619.49	\$686.15	\$812.34	\$771.99	\$1,136.64
19	\$436.40	\$632.24	\$699.57	\$829.65	\$788.11	\$1,159.20
19.5	\$443.64	\$644.99	\$712.98	\$846.96	\$804.23	\$1,181.77

Rates stated in U.S. dollars.

**EXPRESS WORLDWIDE IMPORT™ NonDOC (P)**

Kilograms	1 North America	2 LATAM	3 Caribbean	4 European Union	5 Main economies Asia-Pacific	6 Rest of the world
20	\$450.88	\$657.74	\$726.40	\$864.26	\$820.35	\$1,204.34
20.5	\$458.35	\$670.07	\$740.01	\$879.17	\$834.14	\$1,227.84
21	\$465.82	\$682.41	\$753.63	\$894.09	\$847.93	\$1,251.35
21.5	\$473.28	\$694.74	\$767.24	\$909.00	\$861.72	\$1,274.85
22	\$480.75	\$707.08	\$780.85	\$923.92	\$875.51	\$1,298.36
22.5	\$488.22	\$719.41	\$794.47	\$938.83	\$889.30	\$1,321.86
23	\$495.68	\$731.74	\$808.08	\$953.74	\$903.09	\$1,345.36
23.5	\$503.15	\$744.08	\$821.69	\$968.66	\$916.88	\$1,368.87
24	\$510.62	\$756.41	\$835.31	\$983.57	\$930.68	\$1,392.37
24.5	\$518.09	\$768.75	\$848.92	\$998.48	\$944.47	\$1,415.88
25	\$525.55	\$781.08	\$862.53	\$1,013.40	\$958.26	\$1,439.38
25.5	\$533.02	\$793.42	\$876.15	\$1,028.31	\$972.05	\$1,462.88
26	\$540.49	\$805.75	\$889.76	\$1,043.22	\$985.84	\$1,486.39
26.5	\$547.96	\$818.08	\$903.38	\$1,058.14	\$999.63	\$1,509.89
27	\$555.42	\$830.42	\$916.99	\$1,073.05	\$1,013.42	\$1,533.40
27.5	\$562.89	\$842.75	\$930.60	\$1,087.96	\$1,027.21	\$1,556.90
28	\$570.36	\$855.09	\$944.22	\$1,102.88	\$1,041.00	\$1,580.40
28.5	\$577.82	\$867.42	\$957.83	\$1,117.79	\$1,054.79	\$1,603.91
29	\$585.29	\$879.76	\$971.44	\$1,132.71	\$1,068.58	\$1,627.41
29.5	\$592.76	\$892.09	\$985.06	\$1,147.62	\$1,082.37	\$1,650.92
30	\$600.23	\$904.43	\$998.67	\$1,162.53	\$1,096.16	\$1,674.42
Ad. Kg Up to 300 kg	\$17.28	\$28.91	\$30.22	\$31.20	\$32.82	\$51.15
300	\$5,267.12	\$8,710.67	\$9,158.72	\$9,586.53	\$9,958.21	\$15,484.16
Add. Kg > 300 kg	\$20.57	\$34.74	\$35.17	\$37.48	\$37.96	\$66.08

Rates stated in U.S. dollars.

For DHL Express 12:00 add USD \$19.94 to DHL Express Worldwide Import rate.

Notes and restrictions for Domestic and International Products:

DHL® is a registered trademark, all rights reserved.

Rates for domestic shipments include 16% VAT based on article 1 of the Value Added Tax Legislation, based on Article 1 of said Law. For international shipments, the 16% VAT is applicable on a 25% of the total bill based on Article 16, Paragraph III, and Article 29, Section VI, of the Value-Added Tax Legislation. For shipments between third countries, IVA doesn't apply.

Rates for international services and their optional services and additional charges are stated in U.S. dollars (USD). The amount billed is stated in Mexican pesos. The exchange rate considered to calculate the final amount will be the one published by Banco de Mexico on the date when the import/export shipment was issued. DHL reserves the right to set, remove or modify any restrictions and rates for Products, Domestic and International Services, Optional Services and Additional Charges at any time without prior notice, informing the customer by this mean or through online publication on its website: <https://mydhl.express.dhl/mx/es/home.html>

Additional charges may apply, which can also be found in this Service & Rate Guide (refer to the Service & Additional charge Guide) or the website: <https://mydhl.express.dhl/mx/es/home.html>

Applicable restrictions according to service coverage. Please contact your DHL executive. Rates valid from January 1, 2024 to December 31, 2024.

Guaranteed delivery in accordance with DHL Express money-back guarantee terms and conditions available on: <https://mydhl.express.dhl/mx/es/legal/mbg.html>

Terms and conditions available for consultation at: <https://mydhl.express.dhl/mx/es/home.html>

Contact your account executive for more information about our services.

Documents over 2.01 kg will be considered as parcel deliveries, you can check the corresponding rate in this Service & Rate Guide.

For weight and size limits by product please refer to: <https://mydhl.express.dhl/mx/es/home.html>

You can also check our rates by entering: <https://mydhl.express.dhl/mx/es/home.html> All services are subject to our transportation terms and conditions available at: <https://mydhl.express.dhl/mx/es/home.html>

For international shipping, the weight of shipments up to 30 kg will be rounded to the closest 0.5 kg weight, shipments over that will be rounded to the closest kilogram. For domestic shipping, the weight of shipments will be rounded to the closest kilogram.

DHL Express will announce rate changes with a 30-calendar days prior notice (except in emergency surcharges).

If the country's inflation rate is over 5%, DHL will have the right to adjust the applicable rates with a 30-calendar days prior notice

If Mexican peso devaluates in more than 5% within a 90-day period, compared to USD exchange rates in the main local banks identified by DHL, DHL will have the right to immediately adjust applicable rates in that country. Adjustments will be proportional to the devaluation rate.

DHL reserves the right to apply surcharges for recovery costs resulting from temporary emergencies beyond DHL's control. Temporary surcharges to be applied in addition to rates. All the above will have an 8-day prior notice for any emergency surcharge describing the reasons.

During high-demand periods one or more Demand surcharges can be applied. High-demand periods will be determined at DHL's discretion and could be a result of high demand on services or high operational costs. Details concerning applicable Demand surcharges are to be established at <https://mydhl.express.dhl/> and subject to change without prior notice.

Demand surcharges are cumulative.

# DOMESTIC RATE ZONES



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 DIGITAL TOOLS  
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 DOMESTIC RATE ZONES  
 EXPRESS DOMESTIC™  
 ECONOMY SELECT DOMESTIC™  
 ADDITIONAL SERVICES & CHARGES  
 CUSTOMS FEES

## DOMESTIC PRODUCTS GROUPS AND ZONES

### 1. Identify the groups from the origin city and the destination of your shipment in the above Groups and Rate Zones Table.

We ship to the whole country. The specific group depends on your Zip Code. Specific groups by state are showed as reference. Contact your DHL executive to get specific information about your group.

### GROUPS

State	Group	State	Group
Aguascalientes	12	Nayarit	10
Baja California	9	Nuevo León	3
Baja California Sur	6	Oaxaca	17 and 2*
Campeche	15 and 16*	Puebla	11 and 17*
Chiapas	15	Querétaro	12
Chihuahua	8	Quintana Roo	16
Ciudad de México	1	San Luis Potosí	12 and 14*
Coahuila	13, 3 and 5*	Sinaloa	6
Colima	10	Sonora	7 and 9*
Durango	5	Tabasco	15
Estado de México	1 and 11*	Tamaulipas	13 and 14*
Guanajuato	12	Tlaxcala	11
Guerrero	11 and 2*	Veracruz	14, 15 and 17*
Hidalgo	1, 11 and 14*	Yucatán	16
Jalisco	10, 12 and 4*	Zacatecas	12
Michoacán de Ocampo	11, 12 and 2*	-	-
Morelos	11	-	-

\*Origin group designation is subject to coverage depending on DHL's operations. Please contact your Account executive to properly calculate the applicable rate according to the allocated origin group.

### 2. Find the rate zone for your shipments in the following Zone chart:

For product rate determination, match origin and destination groups to get the corresponding Rate Zone.

The zone, with the weight and type of product result on the calculation of the final shipment rate.

### ZONES 2024

		Destination service area																
		G1	G2	G3	G4	G5	G6	G7	G8	G9	G10	G11	G12	G13	G14	G15	G16	G17
Origin service area	G1	A	B	C	C	D	E	F	F	G	C	A	B	D	B	C	E	B
	G2	B	A	E	E	F	G	G	G	H	E	C	D	F	E	E	F	D
	G3	C	E	A	C	C	E	F	D	G	D	C	C	B	D	F	G	F
	G4	C	E	C	A	C	D	E	E	G	A	C	B	D	D	F	G	E
	G5	D	F	C	C	A	D	E	C	F	D	D	C	D	F	F	G	F
	G6	E	G	E	D	D	A	C	E	E	E	F	E	F	F	G	H	F
	G7	F	G	F	E	E	C	A	E	C	F	G	F	G	G	H	H	G
	G8	F	G	D	E	C	E	E	A	E	F	F	F	E	G	G	H	G
	G9	G	H	G	G	F	E	C	E	A	G	G	G	H	H	H	H	H
	G10	C	E	D	A	D	E	F	F	G	A	D	C	E	E	F	G	E
	G11	A	C	C	C	D	F	G	F	G	D	A	B	D	C	C	F	B
	G12	B	D	C	B	C	E	F	F	G	C	B	A	D	D	E	F	E
	G13	D	F	B	D	D	F	G	E	H	E	D	D	A	E	F	G	F
	G14	B	E	D	D	F	F	G	G	H	E	C	D	E	A	C	F	B
	G15	C	E	F	F	F	G	H	G	H	F	C	E	F	C	A	B	B
	G16	E	F	G	G	G	H	H	H	H	G	F	F	G	F	B	A	C
	G17	B	D	F	E	F	F	G	G	H	E	B	E	F	B	B	C	A

Notes and restrictions:

DHL Express Mexico reserves the right to set, remove or modify Destinations and Rate Zones at any time without prior notice.

If Destinations and Rate Zones were modified, customers will get notification by this mean or through electronic publication on our website:

<https://mydhl.express.dhl/mx/es/home.html>

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 TAILORED SOLUTIONS  
 DIGITAL TOOLS  
 RETAIL  
 HOW TO SHIP YOUR PRODUCTS STEP BY STEP  
 INTERNATIONAL RATE ZONES  
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 DOMESTIC RATE ZONES  
**EXPRESS DOMESTIC™**  
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 ADDITIONAL SERVICES & CHARGES  
 CUSTOMS FEES



## PRODUCT DESCRIPTION

Shipment of documents and parcels to be delivered within the next business day, from Monday to Friday.

Calculate your shipment rate:

1. Calculate the weight of your shipment (P. 22).
2. Locate your rate zone depending on the origin and destination you need to send (P. 40-41).
3. Identify the weight of your shipment in the following page and cross-reference it with the corresponding Rate Zone.
4. If applicable, add the additional charge according to the product type.

## EXPRESS DOMESTIC™ (N)

Kilograms	Zone A	Zone B	Zone C	Zone D	Zone E	Zone F	Zone G	Zone H
1	\$295.50	\$312.27	\$326.63	\$363.61	\$455.67	\$464.19	\$482.05	\$497.85
2	\$321.39	\$343.10	\$366.05	\$400.92	\$516.64	\$523.65	\$546.06	\$565.94
3	\$351.69	\$377.81	\$406.79	\$442.45	\$598.19	\$604.89	\$630.60	\$657.77
4	\$381.99	\$412.52	\$447.53	\$483.98	\$679.74	\$686.14	\$715.14	\$749.59
5	\$416.51	\$450.96	\$489.36	\$529.86	\$781.98	\$789.26	\$820.51	\$865.15
6	\$453.77	\$495.55	\$540.86	\$582.00	\$894.34	\$905.47	\$944.03	\$998.09
7	\$491.03	\$540.14	\$592.37	\$634.13	\$1,006.69	\$1,021.68	\$1,067.55	\$1,131.02
8	\$528.29	\$584.73	\$643.87	\$686.26	\$1,119.05	\$1,137.89	\$1,191.06	\$1,263.96
9	\$565.55	\$629.32	\$695.37	\$738.39	\$1,231.41	\$1,254.10	\$1,314.58	\$1,396.90
10	\$602.81	\$673.91	\$746.88	\$790.52	\$1,343.77	\$1,370.31	\$1,438.10	\$1,529.83
Add. Kg. up to 30kg	\$40.02	\$45.98	\$52.29	\$55.19	\$129.99	\$135.91	\$145.72	\$153.26
30	\$1,403.21	\$1,593.56	\$1,792.73	\$1,894.37	\$3,943.56	\$4,088.42	\$4,352.48	\$4,595.02
Add. Kg. up to 70kg	\$43.43	\$50.07	\$56.89	\$60.06	\$140.41	\$146.60	\$157.04	\$165.23
70	\$3,140.42	\$3,596.19	\$4,068.19	\$4,296.96	\$9,559.82	\$9,952.45	\$10,634.11	\$11,204.23
Add. Kg > 70kg	\$45.19	\$52.15	\$59.25	\$62.55	\$146.18	\$152.66	\$163.56	\$172.05

Rates stated in Mexican pesos.

**For Express Domestic 9:00, add Mex\$380.19 to Express Domestic rate.**  
**For Express Domestic 10:30, add Mex\$102.96 to Express Domestic rate.**  
**For DHL Express 12:00 add USD\$72.62 to DHL Express Domestic rate.**

Notes and restrictions:

DHL® is a registered trademark, all rights reserved.

Rates for domestic shipments include 16% VAT based on article 1 of the Value Added Tax Legislation. DHL reserves the right to set, remove or modify any restrictions and rates for Products, Domestic Services, Optional Services and Additional Charges at any time without prior notice, informing the customer by this mean or through electronic publication on its website: <https://mydhl.express.dhl/mx/es/home.html>

Additional charges may apply, which can also be found in this Service & Rate Guide (refer to the Service & Additional charge Guide) or the website: <https://mydhl.express.dhl/mx/es/home.html>

Applicable restrictions according to service coverage. Please contact your DHL executive. Rates valid from January 1, 2024 to December 31, 2024.

Guaranteed delivery in accordance with DHL Express money-back guarantee terms and conditions available on:

<https://mydhl.express.dhl/mx/es/legal/mbg.html>

Applicable weight and size limits for each service are available at: <https://mydhl.express.dhl/mx/es/home.html>

Terms and conditions available for review at: <https://mydhl.express.dhl/mx/es/home.html>

For international shipping, the weight of shipments up to 30 kg will be rounded to the closest 0.5 kg weight, shipments over that will be rounded to the closest kilogram. For domestic shipping, the weight of shipments will be rounded to the closest kilogram.

Contact your account executive for more information about our services.

Please check size and weight restrictions by product on our website: <https://mydhl.express.dhl/mx/es/home.html>

All services abide to the transportation Terms and Conditions available on our website: <https://mydhl.express.dhl/mx/es/home.html>

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TAILORED SOLUTIONS

DIGITAL TOOLS

RETAIL

HOW TO SHIP YOUR PRODUCTS STEP BY STEP

INTERNATIONAL RATE ZONES

EXPRESS WORLDWIDE™

**EXPRESS WORLDWIDE IMPORT™**

DOMESTIC RATE ZONES

EXPRESS DOMESTIC™

**ECONOMY SELECT DOMESTIC™**

ADDITIONAL SERVICES & CHARGES

CUSTOMS FEES



**PRODUCT DESCRIPTION**

Shipment of any type of package, starting from 2 kg, to be delivered in two or more following business days. Only available from Zone E to Zone H.

Calculate your shipment rate:

1. Calculate the weight of your shipment (P. 22).
2. Locate your rate zone depending on the origin and destination you need to send (P. 40-41).
3. Identify the weight of your shipment in the following table and cross-reference it with the corresponding Rate Zone.

**ECONOMY SELECT DOMESTIC™ (G)**

Kilograms	Zone E	Zone F	Zone G	Zone H
2	\$455.68	\$464.20	\$482.06	\$497.86
3	\$492.13	\$498.83	\$519.04	\$540.25
4	\$528.58	\$533.47	\$556.02	\$582.63
5	\$608.20	\$613.58	\$637.99	\$672.51
6	\$695.57	\$703.92	\$733.99	\$775.96
7	\$782.94	\$794.26	\$829.99	\$879.41
8	\$870.31	\$884.60	\$925.99	\$982.86
9	\$957.68	\$974.95	\$1,021.99	\$1,086.31
10	\$1,045.06	\$1,065.29	\$1,118.00	\$1,189.75
Add. Kg. up to 30kg	\$101.22	\$105.65	\$113.26	\$119.16
30	\$3,069.49	\$3,178.34	\$3,383.24	\$3,572.86
Add. Kg. up to 70kg	\$109.74	\$114.56	\$122.73	\$129.06
70	\$7,458.93	\$7,760.81	\$8,292.36	\$8,735.32
Add. Kg > 70kg	\$114.28	\$119.29	\$127.79	\$134.35

Rates stated in Mexican pesos.

Notes and restrictions:

DHL® is a registered trademark, all rights reserved.

Rates for domestic shipments include 16% VAT based on article 1 of the Value Added Tax Legislation.

DHL reserves the right to set, remove or modify any restrictions and rates for Products, Domestic Services, Optional Services and Additional Charges at any time without prior notice, informing the customer by this mean or through electronic publication on its website:

<https://mydhl.express.dhl/mx/es/home.html>

Additional charges may apply, which can also be found in this Service & Rate Guide (refer to the Service & Additional charge Guide) or the website: <https://mydhl.express.dhl/mx/es/home.html>

Applicable restrictions according to service coverage. Please contact your DHL executive. Rates valid from January 1, 2024 to December 31, 2024.

Guaranteed delivery in accordance with DHL Express money-back guarantee terms and conditions available on:

<https://mydhl.express.dhl/mx/es/legal/mbg.html>

Applicable weight and size limits for each service are available at: <https://mydhl.express.dhl/mx/es/home.html>

DHL Express Mexico terms and conditions available for review at: <https://mydhl.express.dhl/mx/es/home.html>

For international shipping, the weight of shipments up to 30 kg will be rounded to the closest 0.5 kg weight, shipments over that will be rounded to the closest kilogram. For domestic shipping, the weight of shipments will be rounded to the closest kilogram.

Contact your account executive for more information about our services.

All services are subject to our transportation terms and conditions available at: <https://mydhl.express.dhl/mx/es/home.html>



PRODUCT AND SERVICE PORTFOLIO  
 TAILORED SOLUTIONS  
 DIGITAL TOOLS  
 RETAIL  
 HOW TO SHIP YOUR PRODUCTS STEP BY STEP  
 INTERNATIONAL RATE ZONES  
 EXPRESS WORLDWIDE™

EXPRESS WORLDWIDE IMPORT™  
 DOMESTIC RATE ZONES  
 EXPRESS DOMESTIC™  
 ECONOMY SELECT DOMESTIC™  
 ADDITIONAL SERVICES & CHARGES  
 CUSTOMS FEES

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## ADDITIONAL SERVICES & CHARGES

### OPTIONAL SERVICES

Name	Description	Code	Application	INTL Rate (USD)	DOM rate (MXN)
Insurance (Shipment value protection) <sup>1</sup>	Optional charge <sup>2</sup> to insure shipment. The insurance covers all the merchandise (above the standard liability). Covering the cumulative value of your shipment to repair or replace a shipment in the event of physical damage or loss.	II	If the stated value is below \$1,390 USD	\$14.46	-
			If the stated value is above \$1,390 USD	1% over stated declared	-
			If the stated value is below \$8,601 MXN	-	\$99.77
			If the stated value is above \$8,601 MXN	-	1% over stated value
Document protection	Optional charge intended to ensure DHL's payment of USD \$700 in the event of physical damage or loss of the document.	IB	The protection covers shipments by \$700 USD regardless of the document value	\$7.46	-
Delivery on destination With duties Paid on origin	Service that helps the issuer to pay taxes and duties, customs rights and delivery expenses from the origin with charge to your account. Service only applicable to customers with a DHLaccount.	DD	Per shipment or 2% Of the paid taxes (Whichever is higher)	\$32.84	-

1. The insurance charge will be calculated as follows: 1% of shipment's declared value, plus corresponding VAT according to geographical location and type of service.

2. It is mandatory to include Shipment Insurance for Import Shipments. Please contact your DHL Service Advisor.

3. Applicable restrictions according to service coverage. Ask your account executive about service coverage, or visit our website: <https://mydhl.express.dhl/mx/es/home.html>

Optional services of Shipment Value Protection and Document Protection are not applicable for outbound shipments to: North Korea, Cuba, Iran, Somalia, Sudan, Syria, Russia, Belarus, Ukrainian region of Crimea. The list of countries may be updated at any time according to the country's conditions. Rates for international services and their optional services and additional charges are stated in U.S. dollars (USD). The amount billed is stated in Mexican pesos. Final amounts will be calculated using the exchange rate published by Banco de México on the issue date for the import/export shipment.

**OPTIONAL SERVICES**

Name	Description	Code	Application	INTL Rate (USD)	DOM rate (MXN)
Saturday Delivery	Delivery service on Saturday on available. Zip codes (Service with limited coverage).*	AA	Per shipment	\$76.40	\$211.38
Invoice correction	Charge per correction correction.	KA	Per invoice	\$14.39	\$383.89
Dedicated Delivery	Charge per delivery using a dedicated vehicle to, with more than one courier or any other specific operation required by our customer.	TA	Per shipment or per kilogram (Whichever is higher)	\$64.66/ \$0.64	\$586.81
Neutral Delivery	Service that allows delivery of non-document shipments without any value of the product being shared, since the commercial invoice is removed prior to delivery.	NN	Per shipment	\$34.21	-
Printed invoice	Charge for every paper invoice provided to a customer with an account. In lieu of paper invoices, DHL online e-billing service is available at no extra charge.	KD	Per invoice	\$9.54	\$185.33
Shipment Preparation	A convenient, fast and reliable service for seasonal or irregular shipments that need additional resources for its preparation.	PA	Per shipment	\$32.62	\$45.53

Ask your account executive regarding coverage.

1. The insurance charge will be calculated as follows: 1% of shipment's declared value, plus corresponding VAT according to geographical location and type of service.
2. It is mandatory to include Shipment Insurance for Import Shipments. Please contact your DHL Service Advisor.
3. Applicable restrictions according to service coverage. Ask your account executive about service coverage, or visit our website: <https://mydhl.express.dhl/mx/es/home.html>

Optional services of Shipment Value Protection and Document Protection are not applicable for outbound shipments to: North Korea, Cuba, Iran, Somalia, Sudan, Syria, Russia, Belarus, Ukrainian region of Crimea. The list of countries may be updated at any time according to the country's conditions. Rates for international services and their optional services and additional charges are stated in U.S. dollars (USD). The amount billed is stated in Mexican pesos. Final amounts will be calculated using the exchange rate published by Banco de México on the issue date for the import/export shipment.

**OPTIONAL SERVICES**

Name	Description	Code	Application	INTL Rate (USD)	DOM rate (MXN)
Receiver Paid <sup>3</sup>	Service that allows clients who do not have an account to organize and pay beforehand a door-to-door import shipment.	DE	Per shipment	Variable	-
Dedicated Collection	When requested by issuer, an immediate or non-routine, once only within a normal business day or a holiday that may involve a specific vehicle such as tail lift truck or more than one courier.	QA	Per shipment or per kilogram (Whichever is higher)	\$34.32/ \$0.61	-
GoGreen Plus <sup>4</sup>	Reduce 30% of carbon emissions from your shipments. By selecting this service you help DHL reduce CO2 emissions from air transportation, according to destination, by procuring sustainable aircraft fuel (SAF- Sustainable Aviation Fuel)	FT	Per kilogram	According to destination, minimum surcharge 0.17 per kilogram	-
GoGreen Plus Basic	Sustainable Aviation Fuel (SAF) can reduce lifecycle carbon emissions by up to 80% compared to traditional jet fuel. For Alternative reduction levels and CO2 emission, contact your Sales Representative for further information.	FD	Per Shipment	Bronze: 0.21 Silver: 0.57 Gold: 0.99 Platinum: 1.35	-

1. The insurance charge will be calculated as follows: 1% of shipment's declared value, plus corresponding VAT according to geographical location and type of service.
2. It is mandatory to include Shipment Insurance for Import Shipments. Please contact your DHL Service Advisor.
3. Applicable restrictions according to service coverage. Ask your account executive about service coverage, or visit our website: <https://mydhl.express.dhl/mx/es/home.html>
4. Alternate reduction levels and CO2ewtw emission reports are only available by contract. Please consult your Account executive for further information.

Optional services of Shipment Value Protection and Document Protection are not applicable for outbound shipments to: North Korea, Cuba, Iran, Somalia, Sudan, Syria, Russia, Belarus, Ukrainian region of Crimea. The list of countries may be updated at any time according to the country's conditions. Rates for international services and their optional services and additional charges are stated in U.S. dollars (USD). The amount billed is stated in Mexican pesos. The exchange rate considered to calculate the final amount will be the one published by Banco de Mexico on the date when the import/export shipment was issued.

**SURCHARGES**

Name	Description	Code	Application	INTL Rate (USD)	DOM rate (MXN)
Fuel surcharge	This variable surcharge is applied to the weight charge of each shipment to compensate the volatility of fuel costs when transporting goods. Each month, the fuel surcharge is calibrated to the oil price, and applied to the corresponding service. For rates, please go to our website: <a href="https://mydhl.express.dhl/mx/es/home.html">https://mydhl.express.dhl/mx/es/home.html</a>	<b>FF</b>	Monthly variable rate Applied to: Freight + Remote Area + Oversize + Dedicated pickup + Saturday delivery + Elevated Risk + Non-Stackable Pallet + Premium Fee for International and Domestic shipping (9:00, 10:30 and 12:00, respectively).	To see the current applicable fuel surcharge, please visit DHL's official website.	To see the current applicable fuel surcharge, please visit DHL's official website.
Exceeded dimension (Dimension)		<b>YB</b>	Per piece	\$67.74	-
Exceeded dimension (Weight)	Surcharge applied to shipments with one of more pieces exceeding 48 inch in any side, or surpass 70 kg of real or volumetric weight.	<b>YY</b>		\$110.80	-
Exceeded dimension (Dimension)		<b>YB</b>		-	\$328.80
Exceeded dimension (Weight)		<b>YY</b>		-	\$314.34
Non-Stackable Pallet	Surcharge applicable to shipments with one or more pieces that cannot be stacked. Only applicable to customers with account.	<b>YC</b>	Per piece	\$314.60	\$328.80
Mode Multiple pieces	Surcharge applicable to shipments with two or more pieces under the same waybill or guide number. Only applicable to domestic products.	<b>YE</b>	Per shipment	-	\$111.60

1. Restricted Destination charge will apply when shipping to: the Central African Republic, Democratic Republic of Congo, Iran, Iraq, Libya, North Korea, Somalia, Syria and Yemen. This list of countries will follow any updates by the UN Security Council.

2. Elevated risk surcharge applies for the following destination countries: Afghanistan, Iraq, Libya, Mali, Syria, Somalia, Sudan, Ukraine, Yemen, Israel, Venezuela, Burkina Faso and Myanmar. Applicable to all products. This list of countries will be updated according to countries' situation and following any updates by the UN Security Council.

3. Applicable restrictions according to service coverage. Ask your account executive about service coverage, or visit our website: <https://mydhl.express.dhl/mx/es/home.html>

Rates for international services and their optional services and additional charges are stated in U.S. dollars (USD). The amount billed is stated in Mexican pesos. The exchange rate considered to calculate the final amount will be the one published by Banco de Mexico on the date when the import/export shipment was issued.

**SURCHARGES**

Name	Description	Code	Application	INTL Rate (USD)	DOM rate (MXN)
Address correction	Charge per correction and with successful delivery. Applicable only to clients with aDHL account.	<b>MA</b>	Per shipment	\$20.40	-
Remote area*	Charge per delivery or collection on remote areas.	<b>OO</b>	Per shipment or per kilogram (Whichever is higher)	\$32.99 /\$0.61 pr kg	\$171.58 per shipment
Restricted Destination <sup>1</sup>	Surcharge applicable when shipping to a destination country subject to trade restrictions imposed by the UN Security Council.	<b>CB</b>	Per shipment	\$48.28	-
Elevated Risk <sup>2</sup>	Surcharge applicable when shipping to a destination country in which DHL is operating at elevated risk due to a continuous state of war, civil unrest or continuous threats from terrorism and violence.	<b>CA</b>	Per shipment	\$34.32	-
Manual data entry	This surcharge applies to shipments consigned with non-electronic waybills. When documents are generated electronically no surcharge applies.	<b>PD</b>	Per shipment	\$11.44	\$15.86
Demand Surcharge <sup>3</sup>	Temporary surcharge allowing us to cover part of operational costs increase in our air network during high season.	<b>NX</b>	Per kilogram	Variable	-

\* Remote areas are defined as territories (islands, distant highlands, zip codes, suburbs or cities) of difficult access or with sparse service. Please consult your Account executive.

1. Restricted Destination charge will apply when shipping to: the Central African Republic, Democratic Republic of Congo, Iran, Iraq, Libya, North Korea, Somalia, Syria and Yemen. This list of countries will follow any updates by the UN Security Council.

2. Elevated risk surcharge applies for the following destination countries: Afghanistan, Iraq, Libya, Mali, Syria, Somalia, Sudan, Ukraine, Yemen, Israel, Venezuela, Burkina Faso and Myanmar.

Applicable to all products. The list of countries shall be updated according to Countries' situation as per the UN Security Council.

3. Applicable restrictions according to service coverage. Ask your account executive about service coverage, or visit our website: <https://mydhl.express.dhl/mx/es/home.html>

Rates for International services, Optional services and Additional surcharges are expressed in US Dollars. Invoiced amounts are expressed in Mexican pesos. Exchange rates considered to calculate final amounts will be defined by the official release from Bank of Mexico, considering the issue date of the export/import shipment.

**CUSTOM CHARGES**

Name	Description	Code	Application	INTL Rate (USD)	DOM rate (MXN)
Formal export customs declaration rights Procedure	Payment for performing the Formal export custom declaration procedure with the authority.	<b>WO</b>	Per shipment	\$35.89	-
Clearance Authorization	Payment of Customs Duties for the issuing of the Customs Export Declaration	<b>XK</b>	Depending on authority fees	Variable	-
Disbursement and transfer management	Charge applicable for the separation of airway bills per client and by instruction letter.	<b>WC</b>	Per shipment (Informal release)	-	\$509.75
			Per shipment (Formal clearance)	-	\$450.06
Transfer to a Third Party Customs Broker	Surcharge to transfer Customs clearance documents to another broker to handle clearance on customer's behalf. <sup>1</sup>	<b>WN</b>	Per shipment	-	\$450.06

1. Rate applicable to all customs except for Mexico City and Monterrey. For shipments released in Mexico City's customs special rates can be found in the special rate guide: IN-BOND FACILITY- No. CR12 . 19 AICM GATEWAY MÉXICO DHL EXPRESS MÉXICO S.A. de C.V. and Monterrey: IN-BOND FACILITY CR 223 GATEWAY MONTERREY DHL EXPRESS MÉXICO S.A DE C.V.

Rates for international services and their optional services and additional charges are stated in U.S. dollars (USD). The amount billed is stated in Mexican pesos. Final amounts will be calculated using the exchange rate published by Banco de México on the issue date for the import/export shipment.

**CUSTOM CHARGES**

Name	Description	Code	Application	INTL Rate (USD)	DOM rate (MXN)
Correction of customs rights	Surcharge applicable for the modification of data such as declared values, goods description or trade information, after shipments go past customs clearance.	<b>WS</b>	Per shipment	\$89.50	-

Rates for international services and their optional services and additional charges are stated in U.S. dollars (USD). The amount billed is stated in Mexican pesos. Final amounts will be calculated using the exchange rate published by Banco de México on the issue date for the import/export shipment.

**SPECIAL SURCHARGES (DANGEROUS GOODS)<sup>4</sup>**

Name	Description	Code	Application	INTL Rate (USD)	DOM rate (MXN)
Amounts Except (EQ)	Surcharge to handle and transport shipments with acceptable quantities of dangerous goods or hazardous materials through their air or ground network, or by commercial flights.	<b>HH</b>	Per shipment	\$11.44	-
Hazardous materials (FDGs)	Charge per handling and shipment transportation containing substances and goods classified as hazardous materials in limited amounts according to IATA (International Air Transport Association) regulations, either by DHL network or by commercial airlines.	<b>HE</b>	Per shipment	\$115.66	-
Dry Ice UN1845	Charge per handling and transportation of dry ice (UN1845) used as a cooling agent for goods sent through the DHL network or by commercial airlines.	<b>HC</b>	Per shipment	\$16.76	-

Rates for international services and their optional services and additional charges are stated in U.S. dollars (USD). The amount billed is stated in Mexican pesos. Final amounts will be calculated using the exchange rate published by Banco de México on the issue date for the import/export shipment.

**SPECIAL SURCHARGES (DANGEROUS GOODS)<sup>4</sup>**

Name	Description	Code	Application	INTL Rate (USD)	DOM rate (MXN)
Lithium metal batteries (PI 966)	Service charge for handling and transportation of shipments containing Lithium Ion batteries in compliance with Section II of IATA 966 packaging instructions (batteries with equipment) either by DHL or commercial airlines.	<b>HD</b>	Per shipment	\$8.33	-
Lithium Ion batteries (PI 967)	Service charge for handling and transportation of shipments containing Lithium Ion batteries in compliance with Section II of IATA 967 packaging instructions (batteries with equipment) either by DHL or commercial airlines.	<b>HV</b>	Per shipment	Free of charge	-
Lithium metal batteries (PI 969)	Charge per handling and transportation of shipments containing Lithium metal batteries in compliance with Section II of IATA 969 packaging instructions (batteries with equipment) either by DHL or commercial airlines.	<b>HM</b>	Per shipment	\$8.33	-
Lithium metal batteries (PI 970)	Charge per handling and transportation of shipments containing Lithium metal batteries in compliance with Section II of IATA 970 packaging instructions (batteries with equipment) either by DHL or commercial airlines.	<b>HW</b>	Per shipment	Free of charge	-

Rates for international services and their optional services and additional charges are stated in U.S. dollars (USD). The amount billed is stated in Mexican pesos. Final amounts will be calculated using the exchange rate published by Banco de México on the issue date for the import/export shipment.

Notes and restrictions:

DHL® is a registered trademark, all rights reserved.

Rates for domestic shipments include 16% VAT based on article 1 of the Value Added Tax Legislation.

For international shipments, a 16% VAT is applicable to 25% of the total bill based on Article 16, Paragraph III, and Article 29, Section VI, of the Value-Added Tax Legislation. For shipments between third countries, IVA doesn't apply.

Rates for international services, optional services and additional charges are stated in U.S. dollars (USD). The amount billed is stated in Mexican pesos. Final amounts will be calculated using the exchange rate published by Banco de México on the issue date for the import/export shipment.

DHL reserves the right to set, remove or modify any restrictions and rates for Products, Domestic and International Services, Optional Services and Additional Charges at any time without prior notice, informing the customer by this mean or through online publication on its website:

<https://mydhl.express.dhl/mx/es/home.html>

Fuel surcharge amounts are available at: <https://mydhl.express.dhl/mx/es/home.html> Pleas review measurement and weight restrictions per product on the following webpage: <https://mydhl.express.dhl/mx/es/home.html>

Rates valid from January 1, 2024 to December 31, 2024.

DHL Express Mexico terms and conditions available for review at: <https://mydhl.express.dhl/mx/es/home.html>

Contact your account executive for more information about our services.

\*Confirm DHL Express Service Points that offer this service at: <https://mydhl.express.dhl/mx/es/locator.html>

1. Shipment insurance charge is mandatory for imports; please contact your account executive. Insurance charge will be calculated as follows: 1% of shipment's declared value, plus the corresponding VAT according to geographical location and type of service.

2. Restricted Destination additional charge will apply when shipping to: the Central African Republic, Democratic Republic of Congo, Iran, Iraq, Libya, North Korea, Somalia, Syria and Yemen. This list of countries will follow any updates by the UN Security Council. Applicable to all products.

3. Elevated Risk surcharge will apply when shipping to: Afghanistan, Iraq, Libya, Mali, Syria, Somalia, Sudan, Ukraine, Yemen, Israel, Venezuela, Burkina Faso and Myanmar. Applicable to all products. All services are subject to the available Terms and Conditions to be reviewed in our website:

<https://mydhl.express.dhl/mx/es/home.html>

For international shipping, the weight of shipments up to 30 kg will be rounded to the closest 0.5 kg weight, shipments over that will be rounded to the closest kilogram. For domestic shipping, the weight of shipments will be rounded to the closest kilogram.

DHL Express will announce rate changes with a 30-calendar days prior notice (except in emergency surcharges).

If the inflation rate in the country surpasses 5%, DHL will have the right to adjust the applicable rates with a 30-calendar day prior notice. If Mexican peso devaluates in more than 5% within a 90-day period, compared to USD exchange rates

in the main local banks identified by DHL, DHL will have the right to immediately adjust applicable rates in that country. Adjustments will be proportional to the devaluation rate.

DHL reserves the right to apply surcharges for recovery costs resulting from temporary emergencies beyond DHL's control.

All the above will have an 8-day prior notice for any emergency surcharge describing the reasons.

During high-demand periods one or more Demand surcharges can be applied. High-demand periods will be determined at DHL's discretion

and could be a result of high demand on services or high operational costs. Details concerning applicable Demand surcharges are to be established at <https://mydhl.express.dhl/> and subject to change without prior notice. Demand surcharges are cumulative.

# CUSTOMS FEES



**PRODUCT AND SERVICE PORTFOLIO**

TAILORED SOLUTIONS

DIGITAL TOOLS

RETAIL

HOW TO SHIP YOUR PRODUCTS STEP BY STEP

INTERNATIONAL RATE ZONES

EXPRESS WORLDWIDE™

**EXPRESS WORLDWIDE IMPORT™**

DOMESTIC RATE ZONES

EXPRESS DOMESTIC™

ECONOMY SELECT DOMESTIC™

ADDITIONAL SERVICES & CHARGES

CUSTOMS FEES



# CR12 BONDED WAREHOUSE 19 GATEWAY AICM MEXICO DHL EXPRESS MÉXICO S.A. DE C.V.

STORAGE, CUSTODY AND HANDLING RATES 2024

## STORAGE RATES

FOLLOWING CHART APPLICABLE FROM DAY 3

### STORAGE

Storage

The formula to determine the charge is as follows: Weight in kilograms multiplied by the corresponding factor depending on the day range in storage, multiplied by the amount of days staying in the warehouse. DHL will add VAT to the resulting rate.

Weight in kilograms (kg)		1-10 day rate	11-20 day rate	21-day rate onwards
From	Up to	Factor	Factor	Factor
0.1	100	1.6866	2.2731	2.7572
100.1	200	1.3029	1.9423	2.4218
200.1	300	0.9900	1.5971	2.1313
300.1	500	0.8534	1.3257	1.8058
500.1	1,000	0.8305	1.2432	1.6133
1,000.1	2,500	0.8271	1.0760	1.5375
2,500.1	3,500	0.6715	0.7641	1.1652
3,500.1	5,000	0.5617	0.6715	0.9622
5,000.1	Onwards	0.5133	0.6105	0.8460

Minimum storage charge \$MXN 846.45

The minimum charge for storage will be applicable when the rate resulting from the formula is lower. Resulting rates will be in MXN.

## HANDLING AND MANEUVERING RATES

FOLLOWING CHART APPLICABLE FROM DAY 3

### HANDLING / MANEUVERING

Weight in kilograms (kg)		Rates	
From	Up to	Cost	Factor
0.1	100	\$972.56	Non-applicable
100.1	200	\$1,193.12	Non-applicable
200.1	300	\$1,199.57	Non-applicable
300.1	400	\$1,288.57	Non-applicable
400.1	500	\$1,776.14	Non-applicable
500.1	1,000	\$2,530.71	Non-applicable
1,001	2,000	\$2,657.25	Non-applicable
2,001	2,500	\$2,790.11	Non-applicable
2,501	3,000	Factor applies	0.932
3,001	3,500	Factor applies	0.932
3,501	5,000	Factor applies	0.932
5,001	10,000	Factor applies	0.932
10,001	20,000	Factor applies	0.932
>\$20,001	Onwards	Factor applies	0.932

Manoeuvring charge for the first 2 days SMXN 972.56  
From 2,501 kg onwards, multiply the weight of the goods by the corresponding factor.

### OTHER CONCEPTS

Concept	Cost MXN
Transfer to a Third Party Customs Broker (previously Revalidation)	\$614.22
Previous	\$442.24
Transfer to an other warehouse	\$972.56
Manoeuvring (first two days)	\$972.56

## CUSTODY RATES

FOLLOWING CHART APPLICABLE FROM DAY 3

### CUSTODY

Customs value		Rates	
From	Up to	Cost	
\$0.10	\$2,500.00		\$416.63
\$2,500.10	\$5,000.00		\$833.25
\$5,000.10	\$7,500.00		\$874.92
\$7,500.10	\$10,000.00		\$899.03
\$10,000.10	\$15,000.00		\$943.98
\$15,000.10	\$20,000.00		\$1,416.27
\$20,000.10	\$40,000.00		\$2,096.03
\$40,000.10	\$50,000.00		\$2,721.61
\$50,000.10	\$100,000.00		\$2,939.60
\$100,000.10	\$150,000.00		\$4,164.96
\$150,000.10	\$250,000.00		\$4,164.96
\$250,000.10	\$350,000.00		\$6,621.84
\$350,000.10	\$500,000.00		\$10,307.16
\$500,000.10	Onwards		\$10,307.16

Minimum custody charge SMXN 416.63

Rates valid from January 1, 2024 to December 31, 2024.  
Rates expressed in the legal local currency for Mexico at the time.  
All rates include Value Added Tax (VAT).  
Read our Privacy Notice at: <https://mydhl.express.dhl/mx/es/home.html>  
The above mentioned rates do not include additional charges, you may find them at: <https://mydhl.express.dhl/mx/es/home.html>  
Rates subject to change without prior notice.



# CR223 BONDED WAREHOUSE GATEWAY MONTERREY DHL EXPRESS MÉXICO S.A. DE C.V.

STORAGE, CUSTODY AND HANDLING RATES 2024

## STORAGE RATES

FOLLOWING CHART APPLICABLE FROM DAY 3

### STORAGE

#### Storage

The formula to determine the charge is as follows: Weight in kilograms multiplied by the corresponding factor depending on the day range in storage, multiplied by the amount of days staying in the warehouse. DHL will add VAT to the resulting rate.

Weight in kilograms (kg)		1-10 day rate	11-20 day rate	21-day rate onwards
From	Up to	Factor	Factor	Factor
0.1	100	2.5691	2.6285	2.6829
100.1	200	2.2473	2.2919	2.3265
200.1	300	1.8167	1.8761	1.9355
300.1	500	1.5840	1.6187	1.6583
500.1	1,000	1.3068	1.3217	1.3415
1,000.1	2,500	1.1088	1.1237	1.1435
2,500.1	3,500	0.9504	0.9653	0.9900
3,500.1	5,000	0.8316	0.8514	0.8663
5,000.1	Onwards	0.5544	0.5990	0.6336

Minimum storage charge \$MXN 359.60

The minimum charge for storage will be applicable when the rate resulting from the formula is lower. Resulting rates will be in MXN.

## HANDLING AND MANEUVERING RATES

FOLLOWING CHART APPLICABLE FROM DAY 3

### HANDLING / MANEUVERING

Weight in kilograms (kg)		Rates
From	Up to	Cost
0.1	100	\$742.40
100.1	200	\$1,559.04
200.1	300	\$1,633.28
300.1	400	\$1,484.80
400.1	500	\$1,536.77
500.1	1,000	\$1,759.49
1,001	2,000	\$1,796.61
2,001	2,500	\$1,878.27
2,501	3,000	\$1,945.09
3,001	3,500	\$2,011.90
3,501	5,000	\$2,026.75
5,001	10,000	\$2,093.57
10,001	20,000	\$2,167.81
>20,000	Onwards	\$2,197.50

Manoeuvring charge for the first 2 days \$MXN 649.60

### OTHER SERVICES

Concept	Cost MXN
Transfer to a Third Party Customs Broker (previously Revalidation)	\$580.00
Transfer to an other warehouse	\$918.37
Manoeuvring (first two days)	\$649.60

## CUSTODY RATES

FOLLOWING CHART APPLICABLE FROM DAY 3

### CUSTODY

Customs value		Rates
From	Up to	Cost
\$0.10	\$2,500.00	\$394.40
\$2,500.10	\$5,000.00	\$844.02
\$5,000.10	\$7,500.00	\$865.62
\$7,500.10	\$10,000.00	\$942.59
\$10,000.10	\$15,000.00	\$962.39
\$15,000.10	\$20,000.00	\$1,057.66
\$20,000.10	\$40,000.00	\$1,126.61
\$40,000.10	\$50,000.00	\$1,315.97
\$50,000.10	\$100,000.00	\$1,389.33
\$100,000.10	\$150,000.00	\$1,501.75
\$150,000.10	\$250,000.00	\$1,657.25
\$250,000.10	\$350,000.00	\$1,784.11
\$350,000.10	\$500,000.00	\$1,988.19
\$500,000.10	Onwards	\$2,165.48

Minimum custody charge \$MXN 394.40

The minimum charge for storage will be applicable when the rate resulting from the formula is lower.

Resulting rates will be in MXN.

Rates valid from January 1, 2024 to December 31, 2024.

Rates expressed in the legal local currency for Mexico at the time.

All rates include Value Added Tax (VAT).

Read our Privacy Notice at: <https://mydhl.express.dhl/mx/es/home.html>

The above mentioned rates do not include additional charges, you may find them at: <https://mydhl.express.dhl/mx/es/home.html>

Rates subject to change without prior notice.



## CONTACT INFORMATION

### Credit and Collection

55 5345 2027

### Headquarters

55 5345 2000

### DHL Express

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Del. Venustiano Carranza,  
C.P. 15700, CDMX, México.  
[dhl.com.mx](https://www.dhl.com.mx)

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