

MyDHL+

REFERENCE GUIDE:

Registration



Customer Facing IT Malaysia

Questions? [Contact Technical Support Online](#)

1. Go to the MyDHL+ registration page at: <https://mydhl.express.dhl/my/en/registration.html>

The screenshot shows the DHL Express website header with the logo and navigation links: Home, Ship, Track, Register, and Login. The main heading is "Register for MyDHL+". Below it, a section titled "Enjoy the Benefits of MyDHL+" explains the advantages of shipping online. The primary question is "Do you have a DHL Express account number?". There are two buttons: "Yes" and "No". The "Yes" button is highlighted with a red box, indicating the correct selection for the next step.

2. Select 'Yes' to enter your DHL account number, then click 'Next'. If you don't have a DHL account and wish to pay by credit card, select 'No' and fill in your details.

This screenshot shows the next step in the registration process. The "Yes" button from the previous screen is now selected and highlighted with a green checkmark and a red box labeled "1". Below the buttons, there are two text boxes: "You'll be able to view your preferential rates and bill shipments to your DHL account!" and "No account? No problem! Register and pay by credit card or cash.". The main section is titled "Enter Your DHL Account Number" and contains three input fields: "Account Number" (with the value "96xxxxxx"), "Type" (a dropdown menu set to "Shipper Account"), and "Nickname" (with a help icon). A green "Next" button is highlighted with a red box labeled "2". A callout box on the right states: "You can enter a DHL account now. Once you start using MyDHL+, you can add more accounts and manage account settings."

3. Fill in your information. Fields marked with * are required. Your password must have at least **8 characters**, including **1 uppercase letter**, **1 lowercase letter**, **1 number**, and **1 special character** (example: !@#%*?).

4. Accept the Terms: Make sure to accept both the [DHL Terms and Conditions](#) and the [Privacy and Cookies](#) policy.

5. Once your registration on MyDHL+ is successful, a confirmation message will appear. Check your registered email for an activation email.

6. Check your email inbox (including the spam/junk folder if you don't see it). The email will be from noreply@dhl.com. Click the **'Activate MyDHL+ Registration – Login Now!'** button to activate your MyDHL+ account and log in to start shipping.

The information in this guide is correct as of September 2025.

DHL reserves the right to amend or modify any of the information at any time.

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