



DHL EXPRESS

# SERVICE & RATE GUIDE 2024

POLAND

## GET STARTED

[Connecting Your World](#)

[Dear Customer](#)

[Sustainability](#)

[Service Offering](#)

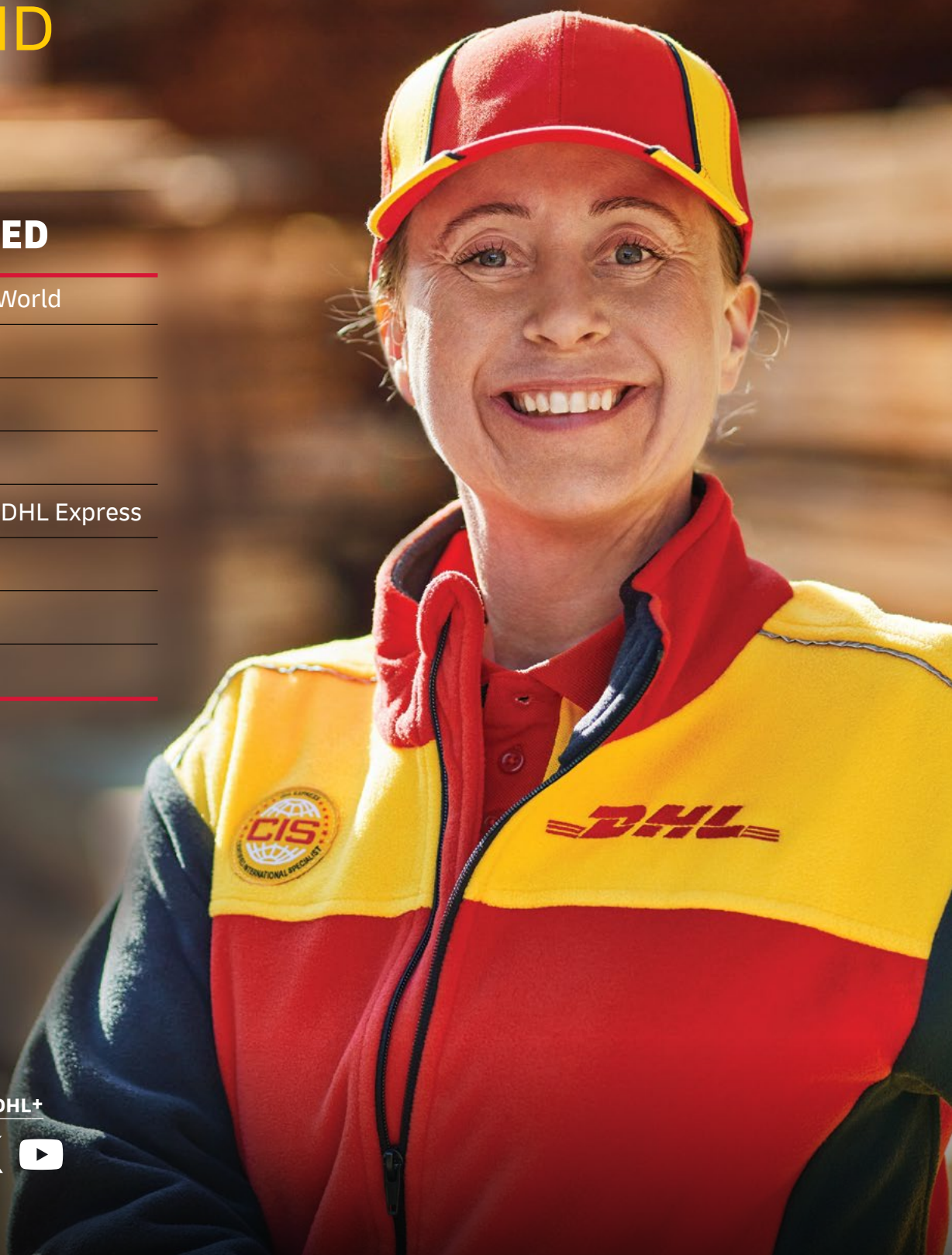
[How to Ship with DHL Express](#)

[Digitalization](#)

[Zones and Rates](#)

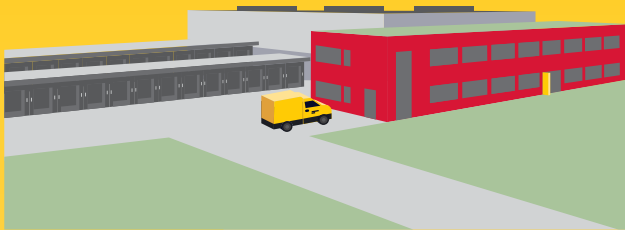
[Simple Rules](#)

Ready to ship?  
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# CONNECTING YOUR WORLD

**220**  
countries and  
territories served



**3,500**  
facilities

**500+**  
airports served  
worldwide



**300+**  
aircraft

**2,400+**  
flights per day



**34,500**  
vehicles



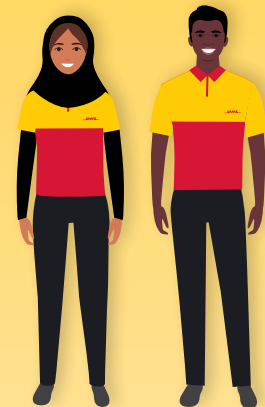
**148,000**  
ServicePoints

By the year 2050,  
DHL Group aims to  
achieve net zero  
emissions logistics

MISSION 2050  
**ZERO EMISSIONS**  
**GOGREEN**

**296**  
million

Time Definite shipments  
per year



**120,000**  
employees



**415**

TAPA\* certifications



Figures are global and are approximate as of the end of 2022  
\*TAPA = Transported Asset Protection Association

# DEAR CUSTOMER

Welcome to the DHL Express Service and Rate Guide for 2024. If you are reading this, it means you have a personal or business need to move something, from somewhere, to somewhere and you want it done quickly, securely and reliably. We are here to help you!

As the global market leader in Time Definite International (TDI) shipping and courier delivery, and the most international company in the world, this is what we do! We move over 1 million shipments every working day, from point A to point B in 220 countries and territories, as quickly, securely and reliably as possible and with as much as transparency as possible. Over 2.5 million customers around the world put their trust in us, and our team of 120,000+ Certified International Specialists strive to exceed their expectations on every single shipment.

Global logistics appears to be finally seeing the end of COVID-driven disruptions but yet is not completely back to the 'normal' of the previous time period. Overall, the global macroeconomic situation has started to stabilize although uncertainty remains. Aviation networks remain volatile in many parts of the world and the crisis in Europe continues to add complexity to global logistics. In the face of these and other challenges, we have continued to invest in safeguarding the resilience of our global network, which enables us to provide secure and reliable supply chain solutions to support our customers.

As an example, in Poland we continue to invest in our DHL Service Points. We are expanding them and equipping them with the most modern equipment, which allows us to deliver parcels even faster. Over the past year in Poland, we have upgraded our ServicePoints in Warsaw, Gdansk, Katowice and Wroclaw. However, we must not forget our contribution to the development of green logistics. Accordingly, a further 33 e-vans joined our fleet last year.

**Sustainability** continues to grow in focus in all logistics conversations and I invite you to learn how our [GoGreen Plus](#)

product, introduced in 2023, and our leveraging of Sustainable Aviation Fuel (SAF) can directly help make your products more environmentally friendly – a growing criterion in the purchase decision process of both individual consumers and businesses.

**Digitalization** retains its laser focus at DHL and we have brought to market a slew of tools to support our customers, in particular small businesses. For example, the new [My Global Trade Services tool](#) aims to reduce customs complexity and improve getting clearance 'first time right!'. The [DHL Express Commerce tool](#) can help small businesses fast-forward taking their online sales channels international. Small business owners, let us help support your growth by enabling you to Save More as you Ship More! You could benefit from our **Dynamic Discounting** commercial options. Interested? [Let's connect!](#)

In conclusion, please use this guide to learn how DHL Express products, services and tools can meet your logistics needs.

**Thank you** for trusting us to be your Logistics Partner of Choice! Tell us how we can support you further – please reach out to us on [MyDHL+](#), by calling Customer Service on +48 42 6 345 100 or you can reach me directly through this dedicated form: [mydhl.express.dhl](#).

Sincerely,

Tomasz Buraś  
Country Manager  
DHL Express Poland





# SUSTAINABILITY

Connecting Your World
► Sustainability
Service Offering
How to Ship with DHL Express
Digitalization
Zones and Rates
Simple Rules

Everything we do is to serve one purpose: **Connecting people, improving lives.** To fulfill this purpose, we need to make every dimension of our business sustainable. Our Sustainability Roadmap sets out our ambitions in three focus areas: Environment, Social and Governance (ESG). Find case studies and more details [here](#).

## OUR TARGETS FOR 2030

**<29 million**

Reduction in our greenhouse gas emissions to under 29 million tonnes

**€7 billion**

Investment of €7 billion in green technologies

**SBTi**

Commitment to SBTi (Science-Based Targets initiatives)

**30%**

SAF blending of 30% for all air transport

## CLEAN OPERATIONS FOR CLIMATE PROTECTION

### Leader in sustainable aviation



Our GoGreen Plus service allows you to embrace green logistics by insetting, or reducing, the CO2 within your own supply chain. We do this by using Sustainable Aviation Fuel (SAF). And that is not only good for the environment, it can benefit you by helping you to report your CO2 emissions. Here is how to get on board:



- With the GoGreen Plus **basic contract**, 30% CO2 reduction (insetting) is applied to all your express shipments via air.
- In **MyDHL+**, you can opt for GoGreen Plus and choose which shipments to invest in with SAF.
- Alternatively, choose a **customized offer** for even more CO2 reduction.

Our GoGreen Plus service is made possible following DHL's landmark collaborations with bp and Neste to supply DHL Express with SAF, which is expected to save some **two million tons** of carbon dioxide emissions over the aviation fuel cycle.



### Green last-mile and line-haul

Electrify **60%** of last-mile delivery vehicles and increase share of sustainable fuels in line haul to more than **30%** by 2030.



### Carbon neutral buildings

Design **100%** of all new buildings to be carbon neutral.



### Green product portfolio

Our GoGreen Plus service allows customers shipping TDI to inset their CO2 air emissions by up to **100%**.

Through collaboration, we can make our supply chains more sustainable. Read more about the Era of Sustainable Logistics.



## GREAT COMPANY TO WORK FOR ALL

- Attract and retain the best talent
- Strong 'Safety First' culture
- Diverse and inclusive workplace

## HIGHLY TRUSTED COMPANY

- Compliance as an integral part of daily business
- Effective governance set-up across our organization
- Like-minded and compliant suppliers and partners



# SERVICE OFFERING

Connecting Your World
Sustainability
► Service Offering
How to Ship with DHL Express
Digitalization
Zones and Rates
Simple Rules

Export Services	Import Services	Enabling Your Growth	Optional Services	Surcharges	Customs Services	SameDay
-----------------	-----------------	----------------------	-------------------	------------	------------------	---------

Our core services are Time Definite International (TDI) and offer you secure door-to-door delivery of goods and documents to and from virtually every country and territory. Whether you need your shipments delivered at the start, middle or end of a business day, our services offer full track-and-trace visibility so you always know where your shipments are.

## EXPORT SERVICES

### DHL Express Worldwide

Our most popular product, DHL Express Worldwide, offers an end of business day delivery service around the world for pieces up to 70kg and shipments up to 3,000kg.

### DHL Express Envelope

International door-to-door delivery of lightweight document shipments – weight up to 300 grams – by the end of the next possible business day. Packaging envelope and GoGreen Plus carbon-reduced service included in the price.



### DHL Medical Express

Excellent service for medical and health industry. Includes shipment and priority handling of category B biological materials (UN 3373). Medical Express shipments are monitored 24/7 via Global Quality Centers, ensuring all necessary steps are taken.

### DHL Economy Select

A reliable economy service for international road shipments, designed for single or multi-piece shipments and pallets in Europe. Affordable prices for a convenient door-to-door service, strictly keeping to deadlines. DHL Economy Select is the ideal choice for less urgent shipments.

### Our international services at a glance

	DHL Express Worldwide	DHL Express Envelope	DHL Medical Express	DHL Economy Select
Service description	Delivery by the end of the next possible business day	Delivery by the end of the next possible business day	Priority delivery in the shortest possible time	Priority delivery in the shortest possible time
Money-back guarantee	No	Yes*	Yes*	No
Countries and territories covered	More than 220	More than 220	180	31
Delivery attempts	2	2	2	2
Maximum piece weight (not on pallet)	70kg	0.3kg	30kg	70kg
Maximum pieces per shipment	99	–	99	99
Maximum piece dimensions (L x W x H)**	120 x 80 x 80cm	32 x 24cm	120 x 80 x 80cm	120 x 80 x 80cm
Maximum pallet weight	1,000kg	Pallets not accepted	Pallets not accepted	1,000kg
Maximum shipment weight	<3,000kg	0.3kg	300kg	<1,000kg
Maximum pallet dimensions (L x W x H)	300 x 200 x 160cm	Pallets not accepted	Pallets not accepted	300 x 200 x 180cm

\*Additional terms and conditions apply – see [mydhl.express.dhl](https://mydhl.express.dhl) for details.  
\*\*A shipment is deemed unacceptable if its packaging is absent or inadequate, or if transporting the shipment would present risks of damaging equipment, other packages or injuring personnel. DHL reserves the right to either not accept or return the shipment to the shipper. These network restrictions are subject to change with 30 days’ notice.

# SERVICE OFFERING

[Connecting Your World](#)
[Sustainability](#)
[► Service Offering](#)
[How to Ship with DHL Express](#)
[Digitalization](#)
[Zones and Rates](#)
[Simple Rules](#)
[Export Services](#)
[Import Services](#)
[Enabling Your Growth](#)
[Optional Services](#)
[Surcharges](#)
[Customs Services](#)
[SameDay](#)

## IMPORT SERVICES

With the DHL Express Worldwide Import product, you can import shipments from over 220 countries and territories in the world. This is more than any other express delivery company can offer. What's more, customers in, say, the USA can order an import from China not just to the USA, but to any other destinations as well – we call this a Third Country shipment.

There is no need for local brokers or forwarders to get involved in any part of the process. You are in full control, and able to manage all aspects of your imports in a very simple way.

If you need a faster delivery, our DHL Express 12:00 and DHL Express 9:00 services are available for import as well as our DHL Economy Select Import service for less urgent shipments throughout Europe. You can order an import from another country, to be delivered to your country or any other destination, by using our dedicated electronic shipping solution for imports. You will have one account number, one invoice in a single currency and a fixed price that means you know exactly what you will pay.

### DHL Import Medical Express

Excellent service for medical and health industry. Includes shipment and priority handling of category B biological materials (UN 3373). Medical Express shipments are monitored 24/7 via Global Quality Centers, ensuring all necessary steps are taken.

### DHL Import Express Worldwide

Regular import of spare parts, samples, finished goods or other items, requires comprehensive solutions for you. With DHL Import Express Worldwide we can pick up your shipments from 220 countries and deliver them on the next day or the next possible business day. We also offer delivery by 9:00 and delivery by 12:00 services with guarantee full transport costs refund\*.

### DHL Express Worldwide Import 3rd Country

#### DHL Economy Select Import 3rd Country

Should a customer need to send a shipment between two countries, or inside one country\*\* (applies only to DHL Import Express Worldwide 3rd Country), without repacking in Poland, it is possible to use the third country option. It enables payment for the service in Poland with a DHL Import Express account.

### DHL Import Economy Select

A reliable economy service for international road shipments, designed for importing single or multi-piece shipments and pallets in Europe. Affordable prices for a convenient door-to-door service, strictly keeping to deadlines.

\*According to DHL conditions of cost refund.

\*\*Shipments sent inside one country will be charged based to DHL WORLDWIDE EXPRESS IMPORT 3RD COUNTRY standard pricelist without any discount. For the aforementioned DHL Express services, general terms and conditions available at [mydhl.express.dhl](https://mydhl.express.dhl) are applied.





# SERVICE OFFERING

Connecting Your World

Sustainability

► Service Offering

How to Ship with DHL Express

Digitalization

Zones and Rates

Simple Rules

Export  
ServicesImport  
ServicesEnabling Your  
GrowthOptional  
Services

Surcharges

Customs  
Services

SameDay

## GLOBAL TRADE AND YOU

A series of crises has put international trade at the center of the debate about economic growth and resilience. What are the current prospects for globalization and trade? Is there cause for concern? Is trade still an attractive source of growth? We deep dived into the data and conducted a thorough, fact-based analysis – and the results might just surprise you. In partnership with NYU Stern's Center for the Future of Management and its DHL Initiative on Globalization, the 'DHL Trade Growth Atlas' examines global trade growth trends and the trade patterns of 173 countries worldwide that combined make up more than 99% of world trade, GDP and population. Despite recent shocks and worsening macroeconomic conditions in much of the world, the study overall gives an upbeat assessment of the prospects for future trade growth.

We know the value of understanding the long-term global trade landscape for navigating short-term shifts in economic and trade growth. We help our customers make sense of what this means for their business to maximize the enormous potential of globalization and international trade.

**Trade growth expanding** across a broader range of countries

**New poles emerging:** world trade center of gravity moving south

**Shift in mix of products** traded by advanced vs. emerging economies



## POWERING UP THE POTENTIAL OF INTERNATIONAL E-COMMERCE

### Discover and grow

Visit [dhl.com/discover](https://dhl.com/discover) to learn more about how DHL helps e-commerce companies ranging from start-ups to large enterprises, advising them on how to grow internationally. Our e-commerce focussed country guides, white papers such as 'The Ultimate B2B E-Commerce Guide', customer and trend research and market intelligence tools can enable you to better understand your customers and their shipping requirements to take the next step in your e-commerce journey.

### International e-commerce

We help our customers go global with ease and speed to maximize the enormous potential of international e-commerce. DHL supports our customers' international growth with:

- Global reach
- Express delivery options
- Flexible delivery options for receivers (see 'On Demand Delivery')
- Duty billing options and customs expertise
- Consultative advice for our customers on how to increase sales and grow cross-border

### Fast, flexible and easy

Consumers expect everything 'on demand' – anytime, anywhere. DHL shipping options give customers a distinct competitive edge: over 90% of online consumers look at the available delivery options before going to the checkout, and their decision is influenced by delivery speed, flexibility and ease.



# SERVICE OFFERING

Connecting Your World
Sustainability
► Service Offering
How to Ship with DHL Express
Digitalization
Zones and Rates
Simple Rules

Export  
Services

Import  
Services

Enabling Your  
Growth

Optional  
Services

Surcharges

Customs  
Services

SameDay

## OPTIONAL SERVICES

[View charges](#)

DHL Express offers a wide range of optional services – from non-standard deliveries and billing options to climate neutral shipping.

### Delivery Service by 9:00 (10:30 to the USA)

Delivery service by 9:00 (10:30 to the USA) on the next day or on the next possible business day is offered to the majority of business centers in Europe, Africa, Asia and the Americas. DHL Express 9:00 features a money-back guarantee in accordance with DHL Express conditions of cost refund\* and is suitable for pieces up to 30kg and shipments up to 300kg.

### Delivery Service by 12:00

Delivery service by 12:00 on the next day or on the next possible business day. DHL Express 12:00 offers a money-back guarantee in accordance with DHL Express conditions of cost refund\* and allows for heavier pieces up to 70kg and shipments up to 300kg.

### Shipment Insurance

Shipment Insurance can be arranged for shipments containing valuable goods, although some restrictions and limitations may content of the shipment. DHL's Shipment Insurance meets the general requirements for loss and damage to goods in transit. Physical loss or damage of goods is covered, subject to specific limitations and exclusions as described in our Terms and Conditions, Section 8\*.

### Extended Liability

If you are sending valuable documents such as passports, visa applications or regulatory certificates you can extend coverage and compensation beyond the DHL standard liability described in our Terms and Conditions\*. In the event of full or partial loss to a document shipment, a fixed amount of 1,700 PLN will be paid regardless of the replacement cost of the document.

### GoGreen Plus

When selected, DHL will reduce (inset) CO2 emissions from air transport through the purchase of Sustainable Aviation Fuel (SAF). SAF can reduce lifecycle carbon emissions by up to 80% compared to traditional jet fuel. GoGreen Plus – Carbon Reduced service, supports Scope 3 emission reductions in alignment with the Science Based Target initiative. The process is audited annually by SGS (Société Générale de Surveillance) to ensure compliance with regulations and standards. Alternative reduction levels and CO2 emission reports are available on contractual basis only. Contact Customer Service or your Sales Representative to find out more.

### Verbal Notification

At shipper's request, a proactive notification service given by Customer Service verbally by phone at an agreed time and to a specific contact person, informing the customer on selected key transport events, incidents, or confirming delivery. Electronic notifications such as emails or text messages generated through shipping tools via self service or arranged by CS through other systems remain free of charge.

### Proof of Delivery (POD)

At sender's request, proof of delivery (a document with scanned receiver's signature) is handed to the Sender. Payable service available at DHL Express Customer Service – International Shipments. Service available for up to 90 days from the date of delivery.

### Electronic Proof of Delivery (ePOD)

Service enabling confirmation of delivery in the form of an electronic document with the scan of recipient's signature. Available for free in the DHL ProView tool and at [mydhl.express.dhl](https://mydhl.express.dhl). Service available for up to 90 days from the date of delivery.

### Residential Address

Customers shipping to a home or private residence can activate specific delivery options by designating the delivery address as residential. For such shipments, DHL Express will proactively notify the receiver via email or SMS about the shipment's progress. Receivers can then select the most suitable delivery option on the On Demand Delivery website: [ondemand.dhl.com](https://ondemand.dhl.com).

### Duty Tax Paid (DTP)

At Customer's request, DHL clears the shipment at destination and arranges for the applicable import duties, taxes and regulatory charges to be invoiced to a specified DHL account at origin or third country, rather than the receiver of the shipment being billed at destination.

### Saturday Pickup

At shipper's request, an ad-hoc pickup of a shipment up to 300kg and pieces up to 30kg on a Saturday, at selected postal code areas that have the operational capability, in countries where Saturday is not a normal working day.

### Saturday Delivery

At shipper's request, the destination country will deliver shipments up to 300kg or pieces up to 30kg on a Saturday. The service is available to selected service areas that perform deliveries on Saturdays in addition to the normal operating schedule Monday-Friday i.e. day 6. We offer Saturday delivery services to key cities in more than 70 countries.

\*According to DHL conditions of cost refund. For the aforementioned DHL Express services, general terms and conditions available at [mydhl.express.dhl](https://mydhl.express.dhl) are applied.



# SERVICE OFFERING

Connecting Your World
Sustainability
► Service Offering
How to Ship with DHL Express
Digitalization
Zones and Rates
Simple Rules

Export Services	Import Services	Enabling Your Growth	Optional Services	Surcharges	Customs Services	SameDay
-----------------	-----------------	----------------------	-------------------	------------	------------------	---------

## ➔ OPTIONAL SERVICES

[View charges](#)

### Neutral Delivery

An optional delivery service, allowing the shipper or importer to maintain confidentiality over the declared value of the goods. The delivery facility ensures any shipment documentation that might reveal the value of the goods has been removed by the origin before delivery.

### Change of Billing

This applies when a customer requests a change of defined billing information on an already issued invoice, which will result in a reissuing of the invoice and, in case of an account change, crediting of the old account and debiting of the new.

### eInvoice

Electronic equivalent of the printed invoice. eInvoice is a multifunctional, reliable and easy-to-use service. It enables email notifications regarding the invoice, as well as viewing and printing waybills for invoiced shipments. eInvoice can be activated and accessed at [ebilling.dhl.com/customer/pl/](http://ebilling.dhl.com/customer/pl/).

### Packaging

All standard packaging delivered ad hoc by courier at the time of collection or as part of our DHL EXPRESS EASY offer is free of charge. Charges apply for all DHL standard packaging items including plastic flyers provided in bulks or stacks (bulk or stack may contain 10, 20, 50 or 100 pieces). By contacting the Customer Service Department, we also offer specialised packaging for controlled positive or negative temperatures. DHL Express specialists will competently advise on the selection of appropriate packaging. More information on: [mydhl.express.dhl](http://mydhl.express.dhl) and <https://oso.dhl.com/>.

### Dedicated Delivery

On customer request, an immediate or non-routine, once-only delivery of a shipment within a normal working day or a holiday that involves a specific vehicle such as tail lift truck or more than one courier. This definition can include a direct delivery from the Gateway through a dedicated courier.

### Hold for Collection

At shipper request a shipment is held at the default DHL delivery facility at destination for consignee collection, rather than attempt a delivery at the receiver's address. This service is booked through Customs Service or supporting shipping tools. The destination will notify the receiver when and at which facility the shipment is ready to collect. A consignee cell number is mandatory. HFC does not support collections at locations other than the default delivery facility.

### Dedicated Pickup

If your business needs a dedicated vehicle to collect unusual shipments, or a pickup outside normal business hours, we can arrange this for you. At shipper's request, an immediate or non-routine, once-only pickup of a shipment within a normal working day, weekend or a holiday that may involve a specific vehicle such as tail lift truck or more than one courier. This definition can include a direct connection to the Gateway through a dedicated courier or a pickup after the booking cut-off.

### Direct Signature

Upon customer's request, DHL will obtain signature from the receiver or a representative at the delivery address. In case no one is at the delivery address, DHL will reattempt delivery. DSR shipments cannot be re-routed, dropped in a post box or left with the neighbor. The receiver is authorized to arrange an alternative delivery time at the same delivery address or to collect the shipment from a DHL owned ServicePoint.

### Adult Signature

At Customer's request, DHL will obtain a delivery signature from an adult at the stipulated delivery address. If, for local legislative reasons, proof of the receivers age needs to be verified, DHL may need to request presentation of a valid government-issued personal identification document.

### No Signature Required

On receiver's request, DHL is authorized to leave the shipment in a designated place without proof of delivery signature. The service is selected through ODD either before or after a failed delivery attempt. The delivery courier is given instruction <no signature required>. Selected customers may as well pre-book NSR service as their default delivery option.

### Verified Delivery

On shipper request, DHL will verify the delivery of a shipment to the consignee, through a unique electronic authentication token, in form of a QR code.

### Paperless Trade

Allows the shipper to provide supporting paperwork such as customs invoices electronically when using PLT enabled shipping tools. Country specific restrictions or value limits may apply.

### Leave with Neighbor

Upon receivers request, DHL Express is authorized to deliver when necessary to an address that is adjacent to the receiver's or with a security guard /gatekeeper against a third party signature as proof of delivery. The service is selected through On Demand Delivery (ODD) either before or after a failed delivery attempt. The delivery courier is given instruction <leave with neighbor>.

# SERVICE OFFERING

Connecting Your World
Sustainability
► Service Offering
How to Ship with DHL Express
Digitalization
Zones and Rates
Simple Rules

Export Services	Import Services	Enabling Your Growth	Optional Services	Surcharges	Customs Services	SameDay
-----------------	-----------------	----------------------	-------------------	------------	------------------	---------

## SURCHARGES

[View charges](#)

In order to maintain a consistently high level of service, in specific circumstances DHL Express levies a surcharge for exceptional activities, ensuring that these surcharges are fair for all of our customers.

### Fuel Surcharge

The Fuel surcharge for transport services (TDI, DDI, DDD) will be based on the daily average spot prices for US Gulf Coast (USGC) kerosene-type jet fuel, as reported by the U.S. Department of Energy between 3rd week release of prior month to 3rd week release of actual month. For example, the daily average price for fuel from 18th April to 15th May is used to Determine the applicable surcharge in June. The fuel surcharge applies to transportation charges on all services and to the following surcharges: Saturday Delivery, Saturday Pickup, Elevated Risk, Demand Surcharge, Emergency Situation, Remote Area Delivery, Remote Area Pickup, Dedicated Pickup, Dedicated Delivery, Residential Address, Overweight Piece, Oversize Piece and Non Stackable Pallet. DHL reserves the right to change the fuel surcharge index and table with or without notice. Both the amount and duration of the surcharge will be determined at DHL's sole discretion. The current amount of fuel surcharge is available at [mydhl.express.dhl](https://mydhl.express.dhl).

### Category B Biological Materials (UN3373)

Shipments containing Biological Substances Category B (UN3373) packed in compliance with IATA Packing Instruction 650 or genetically modified organisms as per UN3245 are only accepted in combination with DHL Medical Express. Air transportation service only and contractual agreement required. Approved shippers only.

### Dry Ice (UN1845)

A surcharge is applied per shipment when the handling and transportation of shipments involves Dry Ice UN1845 used as a freezing agent for non-dangerous goods such as diagnostic specimens. The surcharge does not include the cost of specialized packaging or the cost of dry ice. Contractual agreement required. Approved shippers only.

### Lithium-ion Batteries (section II, PI966)

Service and air transport of deliveries containing lithium-ion batteries packed with equipment in accordance with section II of IATA Packaging Instruction PI966 (i.e. the lithium battery installed in the device plus two spare batteries). Deliveries must be packed and labeled in accordance with valid instructions. Accepted from approved shippers only.

### Lithium-ion Batteries (section II, PI967)

Service and air transport of deliveries containing lithium-ion batteries contained in equipment in accordance with section II of

IATA Packaging Instruction PI967. Deliveries must be packed and labeled in accordance with valid instructions.

### Lithium-metal Batteries (section II, PI969)

Applicable only for service and air transport of deliveries containing lithium-metal batteries packed with a device, prepared in accordance with the section II of IATA Packaging Instruction (PI969). All deliveries containing lithium-metal batteries must be packed and labelled in accordance with valid IATA instructions. Lithium-metal batteries in bulk (PI968) are not allowed in DHL Express air transport service. Approved shippers only.

### Lithium-metal Batteries (section II, PI970)

Applicable only for service and air transport of deliveries containing lithium-metal batteries packed with a device, prepared in accordance with the section II of IATA Packaging Instruction (PI970). All deliveries containing lithium-metal batteries must be packed and labelled in accordance with valid IATA instructions.

### ID 8000 Consumer Goods

A surcharge is applied for shipments containing consumer goods such as perfumes, aftershaves, aerosols, nail varnish as covered by the IATA ID8000 section and packed in a form intended for retail sale and shipped to private individuals (B2C). Contractual agreement required. Finished consumer products, these are all articles classified as hazardous materials and belong to: Class 2 – gases (non-toxic aerosols only), Class 3 –flammable liquids classified in Packing Group II and III (perfumes, paints, nail varnishes, removers, etc.), Subclass 6.1 – toxic substances of low toxicity (e-cigarette liquids, etc.) and dangerous goods UN3077, UN3082, UN3175, UN3334 and UN3335 provided they do not present an additional hazard . All consumer goods require a Material Safety Data Sheet to be presented by the sender and preparation for transportation in accordance with IATA DGR Y963 guidelines. At least two completed copies of the Shipper's Declaration for Dangerous Goods are required.

### Dangerous Goods

A surcharge is applied per shipment when the transportation of shipments involves handling substances and commodities classified as fully regulated in accordance with the IATA Dangerous Goods Regulations. This service applies to lithium batteries in Section IB and section II PI965-CAO. Contractual agreement required. Approved shippers only.

### Not Restricted Dangerous Goods

Some dangerous goods are Not Restricted according to a special Provision or Exempt from the IATA Dangerous Goods Regulations, if they are packed and documented accordingly. This is applicable for: Exempt human or animal specimens and Not Restricted as per special provision.

# SERVICE OFFERING

Connecting Your World
Sustainability
► Service Offering
How to Ship with DHL Express
Digitalization
Zones and Rates
Simple Rules

- Export Services
- Import Services
- Enabling Your Growth
- Optional Services
- Surcharges
- Customs Services
- SameDay

## ➔ SURCHARGES

[View charges](#)

### ADR Load Exemptions

A charge is applied per shipment when the handling and transportation of DDI shipments involves substances and commodities exceeding the limits of Limited Quantities set by ADR. DHL Express does not accept: Explosive material of Class 1, Division 2.3 Toxic gas, Division 6.2 infectious substances, Radioactive material of Class 7, High Consequence Dangerous Goods. Approved shippers only.

### Dangerous Goods in Excepted Quantities (EQ)

This fixed surcharge is applied when the handling and the air and road transportation of shipments involves substances and commodities that are in Excepted Quantities in compliance with IATA Dangerous Goods Regulations. Contractual agreement required. Approved shippers only.

### Dangerous Goods in Limited Quantities (LQ)

Handling and transportation of shipments containing limited quantities (LQ – Limited Quantities) of dangerous substances and goods (in accordance with ADR 3.4 regulations). Such dangerous goods are restricted to no more than 30kg per piece. This definition does not apply to: dry ice (UN1845), category B biological material (UN3373), dangerous goods in excepted quantities and lithium batteries, for which there are special types of services. This service is available for road transport. Contractual agreement required. Approved shippers only.

### Non Stackable Pallet

This fixed surcharge is applied to every pallet within a shipment that cannot be stacked, either on request by the shipper, or because of its shape, content or packaging. This surcharge does not apply to pieces below 30kg. This surcharge applies to domestic and international shipments.

### Oversized Piece

This fixed surcharge applies to every piece, including a pallet, with a single dimension in excess of 120cm. Does not apply to pieces already subject to Overweight Piece surcharge.

### Overweight Piece

A fixed surcharge is applied to every piece, including a pallet, that exceeds a scale or volumetric weight of 70kg.

### Remote Area Service

This surcharge applies when a shipment is collected from or delivered to a location that is distant or difficult to serve.

### Elevated Risk

A surcharge is applied when shipping to or importing from a destination country, DHL is operating at elevated risk due to continuous state of war, civil unrest, or continuous threats from

terrorism. Countries affected (subject to change): Afghanistan, Burkina Faso, Iraq, Libya, Mali, Niger, Somalia, Sudan, Syria, Ukraine and Yemen. The current list of destination countries in scope is published online at [mydhl.express.dhl](https://mydhl.express.dhl).

### Restricted Destination

A surcharge applies when shipping to or importing from a destination country that is subject to specific trade restrictions imposed by the UN Security Council or by national legislation such as the European Union or the US Office of Foreign Assets Control (OFAC). Countries affected (subject to change): Central African Republic, Democratic Republic of the Congo, Iran, Iraq, North Korea, Libya, Somalia, Syria and Yemen. Countries subject to national legislation (subject to change): Afghanistan, Belarus, Lebanon, Myanmar, Russia, Zimbabwe. The current list of destination countries in scope is published online at [mydhl.express.dhl](https://mydhl.express.dhl).

### Address Correction

A fixed surcharge is applied per shipment when the destination address provided by the Shipper is incomplete, outdated or incorrect and DHL is subsequently unable to deliver the shipment. DHL searches and determines the correct address to complete the delivery.

### Data Entry

A surcharge applies if the shipping label is not correctly completed or has not been produced electronically according to DHL standards and therefore requires manual data entry by DHL.

### Emergency Situations

A temporary surcharge, which allows us to cover operating cost increases due to an emergency situation out of DHL's control. Change in market dynamics and air capacity availability is reflected through regular price adjustments. The charge will be applied pro rata based on the chargeable weight (invoiced weight) of a shipment. The customer will receive notification eight days in advance of any additional extra charges, stating the reasons for the charge.

### Demand Surcharge

Demand Surcharges will apply to shipments during a period of high demand. A period of high demand is to be determined by DHL at its own discretion but may include a time of high demand for shipping services or a period with high operational cost. Details regarding the application of Demand Surcharges are set forth at [mydhl.express.dhl](https://mydhl.express.dhl) and will be subject to change upon prior notice. Demand Surcharges apply cumulatively if a shipment and/or individual pieces meet more than one of the specified by DHL criteria. Demand Surcharges apply in addition to the rates and any other applicable charges. The customer will receive notification eight days in advance of any additional extra charges, stating the reasons for the charge.



# SERVICE OFFERING

Connecting Your World
Sustainability
► Service Offering
How to Ship with DHL Express
Digitalization
Zones and Rates
Simple Rules

- Export Services
- Import Services
- Enabling Your Growth
- Optional Services
- Surcharges
- Customs Services
- SameDay

## CUSTOMS SERVICES

[View charges](#)

DHL Express is the international specialist in shipping, with extensive knowledge and experience of dealing with customs topics worldwide. For your peace of mind, we provide a wide range of customs support for standard as well as non-routine customs-clearance processes. By making sure that clearance is a smooth and efficient process, we ensure your shipments arrive as quickly as possible, and leave you free to focus on your core business. With our new online platform [My Global Trade Services](#) our customers will be able to access International Trade Regulations, Customs Compliance Criteria and landed costs information from one single source, empowering them to reach new markets worldwide.

### Non-Routine Entry

Applies when shipments are subject to non-routine clearance procedures, due to their value, weight and/or commodity as defined by destination Customs Authorities. May also apply in selected countries where DHL is legally obliged to outsource formal clearance entries to a licensed third party broker. DHL will also apply the fee if the customer requests individual entry form in the event that the shipment is eligible for clearance on the consolidated manifest (courier clearance).

### Duty Tax Processing: Account Customers

DHL will accelerate the customs clearance process making prompt payment of duty and tax charges relating to a shipment, while the receiver defers payment until an agreed date.

### Duty Tax Processing: Non-Account Customers

This default service covers any import of a non-document shipment for which DHL has used its own credit line with Customs to advance or guarantee the payment of duties, taxes or regulatory charges on behalf of importers and consumers with whom DHL has no contract.

### Clearance Processing

Applies in selected countries where additional cost is incurred for importing shipments in alignment with government agency requirements.

### Clearance Authorization

Applies when the designated importer has specifically requested to be contacted by DHL before customs clearance is initiated. Charges to be applied against any import where DHL is required to intercept the inbound process and contact an importer where there is no indication on the shipment paperwork or regulatory requirements to do so.

### Multiline Entry Clearance

The clearance of a shipment with multiple commodities or multiple origins for the same commodity. Charges apply when more than 5 lines are recorded on the customs clearance, for example with different commodities or different countries of manufacture. The cost of this service is borne by the importer/exporter, recipient/shipper in accordance with the authorisation given to the DHL Customs Agency.

### Bonded Transit

Bonded Transit applies to both export and import shipments whenever DHL is required to open, manage or report any form of transfer under bond. At customer's request, the transit of a shipment under customs bond. Can arise when delivering ship spares to a foreign ship at anchor, aircraft parts to an aircraft on ground or to a customer's own bonded warehouse. Can apply also when shipments move domestically from/to a Free Trade Zone/Bonded Warehouse.

### Post Clearance Modification

DHL can modify the value, commodity, country of manufacture, or terms of trade information after the import clearance process for goods, to correct or elaborate on what was submitted previously to Customs. Modifications are also necessary when import details such as the VAT number are incorrect on the declaration.

### Physical Intervention

A surcharge applies for shipments being intercepted for physical examination by Customs Authorities. Arrangements for inspections may also include full or partial unloading of a vehicle; the specific marking of prototypes, mutilation of samples or the examination of shipment content.

### Bonded Storage

Storage charges apply when the shipment cannot be released by Customs due to inaccurate/missing documents/information and/or other important reasons beyond DHL's control affecting the time of customs clearance. Charges take effect three calendar days after the shipment arrival date. The day one we take into account, when calculating the time, is the shipment arrival day. The end of the charging period takes place when the operational activities to prepare the goods for delivery have been completed.

# SERVICE OFFERING

Connecting Your World
Sustainability
► Service Offering
How to Ship with DHL Express
Digitalization
Zones and Rates
Simple Rules

Export Services	Import Services	Enabling Your Growth	Optional Services	Surcharges	Customs Services	SameDay
-----------------	-----------------	----------------------	-------------------	------------	------------------	---------

## ➔ CUSTOMS SERVICES

[View charges](#)

### Permits and Licenses

To accelerate import of selected controlled commodities, such as medical devices, pharmaceuticals, computer monitors, laser CD players, cosmetics, eyeglasses, food and food products, DHL is required to file specific information in order to obtain the required import permits or licenses. Service only available in certain countries.

### Preferential Origin

On shipper request, the preparation or provision of a Certificate of Origin or other similar forms by DHL to certify the goods in a particular export shipment have been produced, manufactured or processed in a particular country allowing preferential rates of duty to be claimed at destination. Common examples are EUR1, Form A, ATR1.\*

### Broker Notification

On importer request, DHL will provide the necessary paperwork to the customer's designated broker to perform the import clearance and resume the delivery to the final destination once the clearance is completed. DHL is subsequently not responsible for the timeliness of the submission to customs or for the release of the shipment.

### Release to Broker

On importer request, the release of a DHL shipment to the customers designated customs broker of choice. DHL will transfer the responsibility for a shipment and related customs documentation to the customers nominated broker for clearance and last mile delivery.

### Export Declaration

On the client request, the export declaration required to issue the IE599 message. Applies also in countries where an export declaration is required for shipments containing controlled commodities or exceeding a certain value threshold or weight. Where automated export systems are available to the public, shippers may avoid the charge by submitting the export declaration online. In case of IMP billed shipments DHL will submit the export declaration in order to accelerate the export at origin and pass the charge to the payer's account.

### Temporary Import Export

On customer request DHL facilitates the temporary import/export of goods by submitting required documents such as an ATA Carnet and adhering to required clearance procedures as specified by Customs.

\* available only in selected DHL GTW





# SERVICE OFFERING

Connecting Your World
Sustainability
► Service Offering
How to Ship with DHL Express
Digitalization
Zones and Rates
Simple Rules

Export Services	Import Services	Enabling Your Growth	Optional Services	Surcharges	Customs Services	SameDay
-----------------	-----------------	----------------------	-------------------	------------	------------------	---------

## SAMEDAY

### Perfect solution for urgent deliveries

- Fast shipment pickup, shipping earliest possible flight, delivery to the indicated address in the shortest possible time
- Dedicated transport of shipments from DHL Express Service Center directly to the recipient (immediately after the arrival of the aircraft or after Customs clearance)
- Shipment pickup from the sender after the courier's working hours and delivery to the nearest DHL terminal
- Dedicated air or road transport for urgent shipments (courier on board) and non-standard dimensions/weight (cargo charter)
- First Flight Out/Next Flight Out – service of urgent cargo sent from or outside the European Union using the fastest available commercial air connections (both passenger and freight)
- High value transport and convoys service
- Dangerous goods transport (DGR and ADR)
- Full dangerous shipments support i.e. packaging, labeling, issuing DGD in line with ICAO guidelines
- Road and air transport at controlled temperatures

Operating Monday to Friday, from 7 a.m. to 10 p.m.  
Shipments are delivered 24/7.

Telephone number: +48 22 420 91 91  
[SameDayPoland@dhl.com](mailto:SameDayPoland@dhl.com)



Detailed information about products and services available can be found at [mydhl.express.dhl](https://mydhl.express.dhl) or at the DHL Express Customer Service – International Shipments [mydhl.express.dhl](https://mydhl.express.dhl).



# HOW TO SHIP WITH DHL EXPRESS

Connecting Your World

Sustainability

Service Offering

► **How to Ship with DHL Express**

Digitalization

Zones and Rates

Simple Rules

Preparing Your Shipment

Packaging Your Shipment

Paying for Your Shipment

## PREPARING YOUR SHIPMENT: AS EASY AS 1-2-3

### 1 Shipment weight

- Please weigh and measure your shipment.
- If you are sending a large but lightweight shipment, where its volumetric (dimensional) weight exceeds its actual weight, the cost of the shipment is calculated on the space your consignment takes up on the aircraft. This is a standard IATA method. To calculate the volumetric weight of your shipment, simply multiply the length by height by width in centimeters, then divide the total sum by 5,000 for each piece in the shipment. Helpful application calculating volumetric weight is available at [mydhl.express.dhl](https://mydhl.express.dhl).
- Any piece in the shipment may be re-weighed and/or re-measured by DHL to confirm this calculation.

### 2 Documentation required: waybill

- All shipments sent with DHL Express need to have a fully completed DHL waybill or label securely attached to each piece. This will enable the successful movement of your shipment through the DHL network. Each waybill or label is individually numbered to allow you to track your shipment from collection through to delivery.
- Your shipment may also need to be accompanied by customs documentation, such as a commercial or proforma invoice, as well as additional paperwork depending on the contents and value of the shipment and the country you are sending to.

### 3 Documentation required: invoice

- A commercial or proforma invoice is required when sending non-document shipments to countries and territories outside your origin country or customs union. This is essentially a declaration containing all the details of a transaction and is used by customs authorities to assess if duties or taxes are payable.
- A commercial invoice is used when goods are part of a commercial transaction or intended for resale.
- A proforma invoice is used when sending goods of no commercial value (for example, when sending samples).



Information on how to pack shipments can be found at [mydhl.express.dhl](https://mydhl.express.dhl).

# HOW TO SHIP WITH DHL EXPRESS

Connecting Your World
Sustainability
Service Offering
► How to Ship with DHL Express
Digitalization
Zones and Rates
Simple Rules

Preparing Your Shipment

Packaging Your Shipment

Paying for Your Shipment

## PREPARING YOUR SHIPMENT INVOICE

This invoice template covers the key data elements required for a successful customs clearance. To help us ensure the service we provide is efficient and high-quality, visit [mydhl.express.dhl](https://mydhl.express.dhl) for more guidance.

COMMERCIAL INVOICE

SENDER

Company Name:  
Contact Name:  
Building Name:  
Street Name & Number:  
Postcode:  
City/Country:  
Business/Private:  
Phone:  
Email:  
Tax ID/VAT Number:  
EORI Number:

GENERAL INFORMATION

Date:  
Waybill Number:  
Invoice Number:  
Shipment Reference Number:  
Receiver Reference Number:

RECEIVER

Company Name:  
Contact Name:  
Building Name:  
Street Name & Number:  
Postcode:  
City/Country:  
Business/Private:  
Phone:  
Email:  
Tax ID/VAT Number:  
EORI Number:

BILLED TO/IMPORTER OF RECORD (IOR) (if different from Receiver)

Company Name:  
Contact Name:  
Building Name:  
Street Name & Number:  
Postcode:  
City/Country:  
Business/Private:  
Phone:  
Email:  
Tax ID/VAT Number:  
EORI Number:

OTHER REMARKS

Please add any additional critical information or specific country clearance requirements that might be relevant e.g. bank details, special formalities etc.

Line Number	Full Description of Goods	Commodity Code <small>(Full Import HS Code Preferred)</small>	Country of Origin	Qty	Unit Value & Currency	Sub-Total Value & Currency	Net Weight	Gross Weight
1								
2								
3								
						Total Goods Value & Currency	Total Net Weight	Total Gross Weight

Number of Invoice Line Items:

Total Units:

Number of Pieces:

Reason for Export:

Type of Export:

INCOTERM:

INCOTERM Place:

Carrier:

Ultimate Consignee:

Export License Number:

Import License Number:

Insurance Cost:

Freight Cost:

Other Costs:

VALUE (for Customs Purposes):

Import Customs Duties – *pre calculated*

Import Taxes (VAT/GST) – *pre calculated*

TOTAL (with Import Customs Duties/Taxes):

Terms of Payment:

Payer of GST/VAT:

Duty/Tax Billing Svc:

I/we certify the information on this invoice is true and correct and that the contents of this shipment are as stated above.

Name: \_\_\_\_\_ Title: \_\_\_\_\_ Email: \_\_\_\_\_

Date: \_\_\_\_\_ Signature: \_\_\_\_\_

# HOW TO SHIP WITH DHL EXPRESS

Preparing Your Shipment

Packaging Your Shipment

Paying for Your Shipment

Connecting Your World
Sustainability
Service Offering
► How to Ship with DHL Express
Digitalization
Zones and Rates
Simple Rules

## PACKAGING YOUR SHIPMENT

To ensure that your shipments travel safely and securely through the DHL Express global network, it is important that they are packaged and labeled correctly.

### Packaging guidelines

- If you are re-using envelopes or boxes, please ensure that old labels and markings are removed
- Securely fix a waybill to each piece in your shipment. The waybill can be thought of as the shipment's airline ticket and it will delay delivery if it becomes separated from your shipment
- The barcodes on the waybill are scanned at numerous points during your shipment's journey. Please ensure the barcode is flat and not covered by tape, shrinkwrap or strapping
- Place a waybill on the top or side of each piece in your shipment and please ensure it does not overlap the corners or edges of boxes
- Use adequate protective wrapping for fragile or delicate items and ensure they are packed as far away as possible from the corners of boxes
- To prevent injury to our employees, please pay special attention to the packaging of sharp items. There should not be any possibility of the contents piercing the packaging
- Any individual pieces over 70kg should be placed on a pallet. If you are sending a multi-piece shipment, it is not necessary to place the individual pieces on a pallet unless they exceed 70kg. For example, a shipment comprising four 25kg pieces does not have to be placed on a pallet



### DHL packaging

We offer a range of high-quality DHL-branded packaging items, suitable for shipping items of all shapes and sizes.

The items available include:



For more information please refer to the Packing Guide available on [mydhl.express.dhl](https://mydhl.express.dhl).

## PAYING FOR YOUR SHIPMENT

Customers can pay for DHL Express services either with cash, a credit card (at a DHL Express Customer ServicePoint only) or by bank transfer (after opening a DHL Express Customer Account – on the basis of separate agreement concerning such payment method). Custom and tax duties can be paid with cash, a credit card or by bank transfer (in the latter case, only on the basis of separate DHL Express approval expressed after the customer's corresponding obligation).



# DIGITALIZATION

Connecting Your World
Sustainability
Service Offering
How to Ship with DHL Express
► Digitalization
Zones and Rates
Simple Rules

**Digitalization is one of the most important trends impacting logistics, and it is one of the key pillars of DHL Group's Strategy 2025. Through digitalization we bring benefits for our customers, our operations and our own people.**

We invest continually in market-leading technologies to help our customers to manage and monitor shipments, create shipping labels, get quotes, schedule courier pickups, connect with us and more. Digitalizing our operations provides more transparency, allowing us to better anticipate and meet our customers' needs.

## MYDHL+

MyDHL+ re-imagines the way the shipping business does business, by combining the tools and services our customers use most. With its mobile friendly and intuitive interface, customers can now import, export, schedule a pickup, track shipments and pay bills more quickly than ever – all in one visit, with one password and zero headaches. MyDHL+ makes it incredibly easy to navigate the complexities of international shipping.

[mydhl.express.dhl](https://mydhl.express.dhl)

MyDHL+

## MY GLOBAL TRADE SERVICES

My Global Trade Services (MyGTS) is your trusted advisor for cross-border trade – taking the complexity out of customs. If you are wondering what the harmonized shipping (HS) codes are for your goods, what the estimated total cost of your shipment will be, what can help get your goods cleared, and what documentation may be required, find the answers to these questions and more on our online MyGTS portal.

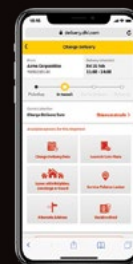
And the benefits for you? You can support clearing customs more quickly and more accurately, help avoid delays and unexpected customs or tax costs, and pre-plan your shipment journeys so that you understand potential prohibitions and restrictions.

[dhl.com/express/mygts](https://dhl.com/express/mygts)

MyGTS

## ON DEMAND DELIVERY

DHL's On Demand Delivery tool keeps receivers informed of shipment progress, allowing them to reschedule, reroute, release or conveniently collect from a DHL ServicePoint. It is an innovative, easy-to-use, mobile-friendly service, especially for residential deliveries.



[ondemand.dhl.com](https://ondemand.dhl.com)

Designed to enhance the online shopper's experience, the service is available globally, meaning consistent service standards and a harmonized user experience.



Scheduled delivery



Signature release/leave your signature



Alternative address



Collect from ServicePoint



Vacation hold



Leave with neighbor

## DHL EXPRESS COMMERCE

Take your website international with DHL Express Commerce. Offer your customers all the benefits of DHL Express at your checkout in real-time. Import, manage and ship their orders quickly and efficiently with no complicated development. Add the power of DHL Express to your e-commerce business quickly and easily, giving you the competitive edge. DHL Express Commerce integrates with the biggest e-commerce platforms, including: Magento, Shopify, WooCommerce, Amazon and eBay.



# DIGITALIZATION

## DHL EXPRESS MOBILE APP



The DHL Express Mobile app lets you track your shipments and manage your deliveries all in one place. You can locate the nearest DHL ServicePoint for parcel drop off or collection, and quickly check shipping rates too – right on your smartphone. Advanced GPS location services and camera barcode scanning are also available. Download DHL Express Mobile today, on Android or iOS.



## DIGITAL ASSISTANT

Our Digital Assistant is a live chat helpdesk that offers a 24/7 service across multiple online channels and platforms, and in 41 languages, including Polish. It tracks your shipments, answers queries and directs you to FAQs.



[Chat with us now!](#)

Connecting Your World

Sustainability

Service Offering

How to Ship with DHL Express

► **Digitalization**

Zones and Rates

Simple Rules



## ROBOTICS

Driven by rapid technological advancements and increasing supply chain complexity, robotics solutions are entering the logistics environment, boosting productivity and driving zero-defect processes.

Robots are adopting more roles at DHL Express, assisting workers with the most repetitive and labor-intensive tasks and freeing them up to do higher-order, customer-facing activities. Examples include the use of articulated robotic arms for sorting inbound packages to last-mile delivery routes. We have four such robots in use globally, with this number set to double soon.

Our robots help get couriers out on the road faster – which means your parcels get delivered faster.

## DIGITAL TRUST

Logistics requires transferring data and content around the world and we embrace a responsibility to do this securely. Our standards led by our Binding Corporate Rules and by our [Data Privacy Policy](#) apply throughout the DHL Group and are approved by the Supervisory Authorities. We maintain a comprehensive [Information Security](#) and [Data Protection](#) approach based on ISO/IEC 27001:2013 and GDPR, to ensure a high standard when managing customer information assets and personal data. We aim to provide a rapid response to any security incident via our 24x7 Cyber Defence Centre (CDC) with global coverage and our global DPO community.


DHL Group acts as controller in respect of any personal data it receives from customers and holds to effectively provide transportation services and in regard to the delivery of any shipments or documents that it processes to perform its contractual obligations. DHL Group will act as a data controller when an individual is executing their rights under privacy legislations.

# ZONES AND RATES

Connecting Your World
Sustainability
Service Offering
How to Ship with DHL Express
Digitalization
► Zones and Rates
Simple Rules

Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services
--------------------------------------	-------------------	------------	------------------	-------------------------------------	-----------------	-----------------


### CALCULATE THE PRICE OF YOUR SHIPMENT




Determine which zone your destination is in and whether yours is a document or non-document shipment.



How quickly do you want your shipment to arrive?



Based on weight, zone and speed, confirm your base price for exports and imports.



Add any optional services and check if any surcharges apply.

Base price + Optional services + Surcharges = Total price

## OPTIONAL SERVICES

[View explanation](#)

Optional services	Charging method	Charge
Delivery Service by 9:00	Per shipment	156 PLN
Delivery Service by 10:30 (to the USA)	Per shipment	45 PLN
Delivery Service by 12:00	Per shipment	23 PLN
Shipment Insurance	By shipment value	1% of declared value, not less than 52 PLN
Extended Liability	Per shipment	23 PLN
GoGreen Plus	Per shipment	Minimum 0.87 PLN per kg
Verbal Notification	Per shipment	23 PLN
Proof of Delivery (POD)	Per shipment	23 PLN
Electronic Proof of Delivery (ePOD)		Free of charge
Residential Address	Per shipment	23 PLN
Duty Tax Paid (DTP)	% of fiscal charges	2% of fiscal charges with a minimum of 71 PLN
Saturday Pickup	Per shipment	134 PLN
Saturday Delivery	Per shipment	178 PLN
Neutral Delivery	Per shipment	23 PLN
Change of Billing	Per invoice	54 PLN
eInvoice		Free of charge
Packaging		Ad hoc packaging at the courier free of charge
Plastic Flyers A4	Per stack (100 flyers)	97 PLN
Plastic Flyers A3	Per stack (50 flyers)	97 PLN
Bottle Box and Box 1 to 4	Per stack (20 flyers)	57 PLN
Tube 3 and 4, Box 5	Per stack (20 flyers)	120 PLN
Box 6 to 8	Per stack (10 flyers)	120 PLN
Dedicated Delivery	Per invoice	194 PLN per shipment or 2.20 PLN per kg
Hold for Collection		Free of charge
Dedicated Pickup	Per invoice	134 PLN per shipment or 2.20 PLN per kg
Direct Signature	Per invoice	23 PLN
Adult Signature	Per invoice	24 PLN
No Signature Required		Free of charge
Verified Delivery	Per invoice	23 PLN
Paperless Trade		Free of charge
Leave with Neighbor		Free of charge

All prices are in PLN and will be increased by adding any appropriate taxes on goods and services. Find more information on Optional Services at [mydhl.express.dhl](#). Should you have any questions, please contact us at [mydhl.express.dhl](#).



# ZONES AND RATES

Connecting Your World
Sustainability
Service Offering
How to Ship with DHL Express
Digitalization
► <b>Zones and Rates</b>
Simple Rules

Calculate the Price of Your Shipment	Optional Services	<b>Surcharges</b>	Customs Services	Service Capability and Rating Zones	Export Services	Import Services
--------------------------------------	-------------------	-------------------	------------------	-------------------------------------	-----------------	-----------------

## SURCHARGES

[View explanation](#)

Surcharges	Charging method	Charge
Fuel Surcharge	Per shipment	Current rate available at <a href="#">mydhl.express.dhl</a>
Category B Biological Materials (UN3373)*		Free of charge (Service available for DHL Medical Express only)
Dry Ice (UN1845)*	Per shipment	54 PLN
Lithium-ion Batteries (section II, PI966)*	Per shipment	23 PLN
Lithium-ion Batteries (section II, PI967)*		Free of charge
Lithium-metal Batteries (section II, PI969)*	Per shipment	23 PLN
Lithium-metal Batteries (section II, PI970)*		Free of charge
ID 8000 Consumer Goods*	Per shipment	111 PLN
Dangerous Goods*	Per shipment	444 PLN
Not Restricted Dangerous Goods		Free of charge
ADR Load Exemptions*	Per shipment	444 PLN
Dangerous Goods in Excepted Quantities (EQ)*	Per shipment	45 PLN
Dangerous Goods in Limited Quantities (LQ)*	Per shipment	111 PLN
Non Stackable Pallet	Per piece	1,221 PLN
Oversized Piece	Per piece	242 PLN
Overweight Piece	Per piece	436 PLN
Remote Area Service	Per shipment	2.22 PLN for each kg of the shipment, not less than 97 PLN
Elevated Risk	Per shipment	134 PLN
Restricted Destination	Per shipment	145 PLN
Address Correction	Per shipment	49 PLN
Data Entry*	Per shipment	45 PLN
Emergency Situations	Variable by lane and weight	Current rate available at <a href="#">mydhl.express.dhl</a>
Demand Surcharge	Variable by lane and weight	Current rate available at <a href="#">mydhl.express.dhl</a>

\*Additional charge applies for the Customers with permanent DHL Express transportation service contract.  
All prices are in PLN and will be increased by adding any appropriate taxes on goods and services.  
Should you have any questions, please contact us on [mydhl.express.dhl](#).

# ZONES AND RATES

Connecting Your World
Sustainability
Service Offering
How to Ship with DHL Express
Digitalization
► Zones and Rates
Simple Rules

Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services
--------------------------------------	-------------------	------------	------------------	-------------------------------------	-----------------	-----------------

## CUSTOMS SERVICES

[View explanation](#)

Customs services	Charging method	Net charge	Gross charge*
Non-Routine Entry	Per shipment	200 PLN	246 PLN
Duty Tax Processing: Account Customers	% of fiscal charges	2.5% of customs duties and taxes, not less than 69 PLN	2.5% of customs duties and taxes, not less than 84.87 PLN
Duty Tax Processing: Non-Account Customers	% of fiscal charges	2.5% of customs duties and taxes, not less than 69 PLN	2.5% of customs duties and taxes, not less than 84.87 PLN
Clearance Processing	Per shipment	45 PLN	55.35 PLN
Clearance Authorization	Per shipment	45 PLN	55.35 PLN
Multiline Entry Clearance	Rate per line, after the 5th line	23 PLN	28.29 PLN
Bonded Transit	Per shipment	218 PLN	268.14 PLN
Post Clearance Modification	Per shipment	242 PLN	297.66 PLN
Physical Intervention	Per shipment	97 PLN	119.31 PLN
Bonded Storage	Per shipment, per day, after three calendar days	49 PLN per shipment and 1.00 PLN per kg (both per day after three calendar days)	60.27 PLN per shipment and 1.23 PLN per kg (both per day after three calendar days)
Permits and Licenses	Per shipment	200 PLN	246 PLN
Preferential Origin	Per shipment	45 PLN	55.35 PLN
Broker Notification	Per shipment	54 PLN	66.42 PLN
Release to Broker	Per shipment	200 PLN	246 PLN
Export Declaration	Per shipment	45 PLN	55.35 PLN
Temporary Import Export	Per shipment	200 PLN	246 PLN

\*23% Value Added Tax (VAT) applied.  
DHL reserves the right to call for prepaid payment of customs and tax costs, as well as commission for clearance of dutiable packages.  
More information on customs clearance can be found at [mydhl.express.dhl](https://mydhl.express.dhl).



# ZONES AND RATES

Connecting Your World

Sustainability

Service Offering

How to Ship with DHL Express

Digitalization

► Zones and Rates

Simple Rules

Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services
--------------------------------------	-------------------	------------	------------------	-------------------------------------	-----------------	-----------------

## SERVICE CAPABILITY AND RATING ZONES<sup>1</sup>

Country/Territory	Code	Zone	Time Definite Services				Day Definite Services	
			DHL Express 9:00	DHL Express 12:00	DHL Express Worldwide	Imports	DHL Economy Select	DHL Economy Select Import
Afghanistan	AF	7			✓	✓		
Albania	AL	4	✓	✓	✓	✓		
Algeria	DZ	7		✓	✓	✓		
American Samoa	AS	7	✓	✓	✓	✓		
Andorra	AD	4	✓	✓	✓	✓		
Angola	AO	7	✓	✓	✓	✓		
Anguilla	AI	7	✓	✓	✓	✓		
Antigua and Barbuda	AG	7	✓	✓	✓	✓		
Argentina	AR	7	✓	✓	✓	✓		
Armenia	AM	6		✓	✓	✓		
Aruba	AW	7	✓	✓	✓	✓		
Australia	AU	7	✓	✓	✓	✓		
Austria	AT	2	✓	✓	✓	✓	✓	✓
Azerbaijan	AZ	6		✓	✓	✓		
Bahamas	BS	7	✓	✓	✓	✓		
Bahrain	BH	6	✓	✓	✓	✓		
Bangladesh	BD	7	✓	✓	✓	✓		
Barbados	BB	7	✓	✓	✓	✓		
Belarus	BY	7			*	*		
Belgium	BE	2	✓	✓	✓	✓	✓	✓
Belize	BZ	7	✓	✓	✓	✓		
Benin	BJ	7		✓	✓	✓		
Bermuda	BM	7		✓	✓	✓		
Bhutan	BT	7			✓	✓		
Bolivia	BO	7	✓	✓	✓	✓		
Bonaire	XB	7	✓	✓	✓	✓		
Bosnia and Herzegovina	BA	4		✓	✓	✓		
Botswana	BW	7	✓	✓	✓	✓		
Brazil	BR	7	✓	✓	✓	✓		
Brunei Darussalam	BN	7		✓	✓	✓		
Bulgaria	BG	3	✓	✓	✓	✓	✓	✓
Burkina Faso	BF	7	✓	✓	✓	✓		
Burundi	BI	7			✓	✓		
Cambodia	KH	7		✓	✓	✓		
Cameroon	CM	7		✓	✓	✓		
Canada	CA	5	✓	✓	✓	✓		
Canary Islands, The	IC	4	✓	✓	✓	✓		
Cape Verde	CV	7			✓	✓		
Cayman Islands	KY	7	✓	✓	✓	✓		
Central African Republic	CF	7			✓	✓		
Chad	TD	7			✓	✓		
Chile	CL	7	✓	✓	✓	✓		
China	CN	6	✓	✓	✓	✓		
Colombia	CO	7	✓	✓	✓	✓		
Commonwealth No.Mariana Islands	MP	7			✓	✓		
Comoros	KM	7			✓	✓		
Congo	CG	7			✓	✓		
Congo, The Democratic Republic Of	CD	7		✓	✓	✓		
Cook Islands	CK	7			✓	✓		
Costa Rica	CR	7	✓	✓	✓	✓		
Cote d'Ivoire	CI	7	✓	✓	✓	✓		
Croatia	HR	3	✓	✓	✓	✓	✓	✓
Cuba	CU	7			✓	✓		
Curacao	XC	7	✓	✓	✓	✓		
Cyprus	CY	3	✓	✓	✓	✓		
Czech Republic	CZ	1	✓	✓	✓	✓	✓	✓
Denmark	DK	3	✓	✓	✓	✓	✓	✓
Djibouti	DJ	7			✓	✓		
Dominica	DM	7	✓	✓	✓	✓		

✓ = Service available      \* Service temporarily suspended

Continues overleaf

<sup>1</sup>For transit times and the availability of Time Definite Services for your origin and destination address please refer to the DHL Capability Tool at [dct.dhl.com](https://dct.dhl.com). In the case of Day Definite Services, please contact us at [mydhl.express.dhl](mailto:mydhl.express.dhl).



# ZONES AND RATES

Connecting Your World
Sustainability
Service Offering
How to Ship with DHL Express
Digitalization
► Zones and Rates
Simple Rules

Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services
--------------------------------------	-------------------	------------	------------------	-------------------------------------	-----------------	-----------------

## ➔ SERVICE CAPABILITY AND RATING ZONES<sup>1</sup>

Country/Territory	Code	Zone	Time Definite Services				Day Definite Services	
			DHL Express 9:00	DHL Express 12:00	DHL Express Worldwide	Imports	DHL Economy Select	DHL Economy Select Import
Dominican Republic	DO	7	✓	✓	✓	✓		
Ecuador	EC	7	✓	✓	✓	✓		
Egypt	EG	7	✓	✓	✓	✓		
El Salvador	SV	7	✓	✓	✓	✓		
Equatorial Guinea	GQ	7			✓	✓		
Eritrea	ER	7			✓	✓		
Estonia	EE	3	✓	✓	✓	✓	✓	✓
Eswatini	SZ	7	✓	✓	✓	✓		
Ethiopia	ET	7			✓	✓		
Falkland Islands (Malvinas)	FK	7			✓	✓		
Faroe Islands	FO	4			✓	✓		
Fiji	FJ	7			✓	✓		
Finland	FI	3	✓	✓	✓	✓	✓	✓
France	FR	2	✓	✓	✓	✓	✓	✓
French Guyana	GF	7	✓	✓	✓	✓		
Gabon	GA	7		✓	✓	✓		
Gambia	GM	7			✓	✓		
Georgia	GE	6		✓	✓	✓		
Germany	DE	1	✓	✓	✓	✓	✓	✓
Ghana	GH	7	✓	✓	✓	✓		
Gibraltar	GI	4	✓	✓	✓	✓		
Greece	GR	3	✓	✓	✓	✓	✓	✓
Greenland	GL	4			✓	✓		
Grenada	GD	7	✓	✓	✓	✓		
Guadeloupe	GP	7	✓	✓	✓	✓		
Guam	GU	7		✓	✓	✓		
Guatemala	GT	7	✓	✓	✓	✓		
Guernsey	GG	4	✓	✓	✓	✓		
Guinea	GN	7		✓	✓	✓		
Guinea-Bissau	GW	7			✓	✓		
Guyana	GY	7	✓	✓	✓	✓		
Haiti	HT	7		✓	✓	✓		
Honduras	HN	7	✓	✓	✓	✓		
Hong Kong SAR China	HK	6	✓	✓	✓	✓		
Hungary	HU	3	✓	✓	✓	✓	✓	✓
Iceland	IS	4	✓	✓	✓	✓		
India	IN	6	✓	✓	✓	✓		
Indonesia	ID	6	✓	✓	✓	✓		
Iran (Islamic Republic of)	IR	7			✓	✓		
Iraq	IQ	7			✓	✓		
Ireland	IE	3	✓	✓	✓	✓	✓	✓
Israel	IL	4	✓	✓	✓	✓		
Italy	IT	2	✓	✓	✓	✓	✓	✓
Jamaica	JM	7		✓	✓	✓		
Japan	JP	6	✓	✓	✓	✓		
Jersey	JE	4	✓	✓	✓	✓		
Jordan	JO	6	✓	✓	✓	✓		
Kazakhstan	KZ	7	✓	✓	✓	✓		
Kenya	KE	7	✓	✓	✓	✓		
Kiribati	KI	7			✓	✓		
Korea, Democratic People's Republic	KP	7			✓	✓		
Korea, Republic Of	KR	6	✓	✓	✓	✓		
Kosovo	KV	4	✓	✓	✓	✓		
Kuwait	KW	6	✓	✓	✓	✓		
Kyrgyzstan	KG	7		✓	✓	✓		
Lao People's Democratic Republic	LA	7	✓	✓	✓	✓		
Latvia	LV	3	✓	✓	✓	✓	✓	✓
Lebanon	LB	7	✓	✓	✓	✓		
Lesotho	LS	7	✓	✓	✓	✓		

✓ = Service available      \* Service temporarily suspended

Continues overleaf

<sup>1</sup>For transit times and the availability of Time Definite Services for your origin and destination address please refer to the DHL Capability Tool at [dct.dhl.com](https://dct.dhl.com). In the case of Day Definite Services, please contact us at [mydhl.express@dhl.com](mailto:mydhl.express@dhl.com).

# ZONES AND RATES

Connecting Your World

Sustainability

Service Offering

How to Ship with DHL Express

Digitalization

► Zones and Rates

Simple Rules

Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services
--------------------------------------	-------------------	------------	------------------	-------------------------------------	-----------------	-----------------

## ➔ SERVICE CAPABILITY AND RATING ZONES<sup>1</sup>

Country/Territory	Code	Zone	Time Definite Services				Day Definite Services	
			DHL Express 9:00	DHL Express 12:00	DHL Express Worldwide	Imports	DHL Economy Select	DHL Economy Select Import
Liberia	LR	7			✓	✓		
Libya	LY	7			✓	✓		
Liechtenstein	LI	4	✓	✓	✓	✓	✓	✓
Lithuania	LT	3	✓	✓	✓	✓	✓	✓
Luxembourg	LU	2	✓	✓	✓	✓	✓	✓
Macau SAR China	MO	7	✓	✓	✓	✓		
Macedonia North	MK	4	✓	✓	✓	✓		
Madagascar	MG	7		✓	✓	✓		
Malawi	MW	7			✓	✓		
Malaysia	MY	7	✓	✓	✓	✓		
Maldives	MV	7			✓	✓		
Mali	ML	7		✓	✓	✓		
Malta	MT	3	✓	✓	✓	✓		
Marshall Islands	MH	7		✓	✓	✓		
Martinique	MQ	7	✓	✓	✓	✓		
Mauritania	MR	7			✓	✓		
Mauritius	MU	7	✓	✓	✓	✓		
Mayotte	YT	7			✓	✓		
Mexico	MX	5	✓	✓	✓	✓		
Micronesia	FM	7			✓	✓		
Moldova, Republic Of	MD	7		✓	✓	✓		
Monaco	MC	2	✓	✓	✓	✓	✓	✓
Mongolia	MN	7			✓	✓		
Montserrat	MS	7		✓	✓	✓		
Morocco	MA	7	✓	✓	✓	✓		
Mozambique	MZ	7	✓	✓	✓	✓		
Myanmar (Birma)	MM	7		✓	✓	✓		
Namibia	NA	7	✓	✓	✓	✓		
Nauru	NR	7			✓	✓		
Nepal	NP	7		✓	✓	✓		
Netherlands	NL	2	✓	✓	✓	✓	✓	✓
Nevis	XN	7	✓	✓	✓	✓		
New Caledonia	NC	7			✓	✓		
New Zealand	NZ	7	✓	✓	✓	✓		
Nicaragua	NI	7	✓	✓	✓	✓		
Niger	NE	7			✓	✓		
Nigeria	NG	7	✓	✓	✓	✓		
Niue	NU	7			✓	✓		
Norway	NO	4	✓	✓	✓	✓	✓	✓
Oman	OM	6	✓	✓	✓	✓		
Pakistan	PK	7	✓	✓	✓	✓		
Palau	PW	7			✓	✓		
Panama	PA	7	✓	✓	✓	✓		
Papua New Guinea	PG	7			✓	✓		
Paraguay	PY	7	✓	✓	✓	✓		
Peru	PE	7	✓	✓	✓	✓		
Philippines	PH	7	✓	✓	✓	✓		
Portugal	PT	3	✓	✓	✓	✓	✓	✓
Puerto Rico	PR	7	✓	✓	✓	✓		
Qatar	QA	6	✓	✓	✓	✓		
Republic of Montenegro	ME	4	✓	✓	✓	✓		
Reunion	RE	7		✓	✓	✓		
Romania	RO	3	✓	✓	✓	✓	✓	✓
Russian Federation	RU	7			*	*		
Rwanda	RW	7			✓	✓		
Saint Eustatius	XE	7	✓	✓	✓	✓		
Saint Helena	SH	7			✓	✓		
Saint Kitts and Nevis	KN	7	✓	✓	✓	✓		

✓ = Service available      \* Service temporarily suspended

Continues overleaf

<sup>1</sup>For transit times and the availability of Time Definite Services for your origin and destination address please refer to the DHL Capability Tool at [dct.dhl.com](https://dct.dhl.com). In the case of Day Definite Services, please contact us at [mydhl.express.dhl](mailto:mydhl.express.dhl).

# ZONES AND RATES

Connecting Your World
Sustainability
Service Offering
How to Ship with DHL Express
Digitalization
► Zones and Rates
Simple Rules

Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services
--------------------------------------	-------------------	------------	------------------	-------------------------------------	-----------------	-----------------

## ➔ SERVICE CAPABILITY AND RATING ZONES<sup>1</sup>

Country/Territory	Code	Zone	Time Definite Services				Day Definite Services	
			DHL Express 9:00	DHL Express 12:00	DHL Express Worldwide	Imports	DHL Economy Select	DHL Economy Select Import
Saint Lucia	LC	7		✓	✓	✓		
Saint Vincent and The Grenadines	VC	7		✓	✓	✓		
Samoa	WS	7			✓	✓		
San Marino	SM	4	✓	✓	✓	✓		✓
Sao Tome and Principe	ST	7			✓	✓		
Saudi Arabia	SA	6	✓	✓	✓	✓		
Senegal	SN	7	✓	✓	✓	✓		
Serbia, Republic Of	RS	4	✓	✓	✓	✓	✓	✓
Seychelles	SC	7			✓	✓		
Sierra Leone	SL	7		✓	✓	✓		
Singapore	SG	6	✓	✓	✓	✓		
Slovakia	SK	1	✓	✓	✓	✓	✓	✓
Slovenia	SI	3	✓	✓	✓	✓	✓	✓
Solomon Islands	SB	7			✓	✓		
Somalia	SO	7			✓	✓		
Somaliland, Republic Of	XS	7			✓	✓		
South Africa	ZA	7	✓	✓	✓	✓		
South Sudan	SS	7			✓	✓		
Spain	ES	3	✓	✓	✓	✓	✓	✓
Sri Lanka	LK	7	✓	✓	✓	✓		
St. Barthelemy	XY	7	✓	✓	✓	✓		
St. Maarten	XM	7	✓	✓	✓	✓		
Sudan	SD	7		✓	✓	✓		
Suriname	SR	7		✓	✓	✓		
Sweden	SE	3	✓	✓	✓	✓	✓	✓
Switzerland	CH	4	✓	✓	✓	✓	✓	✓
Syria	SY	7			✓	✓		
Tahiti	PF	7			✓	✓		
Taiwan	TW	6	✓	✓	✓	✓		
Tajikistan	TJ	7			✓	✓		
Tanzania, United Republic Of	TZ	7	✓	✓	✓	✓		
Thailand	TH	6	✓	✓	✓	✓		
Timor-Leste, D.R. of	TL	7		✓	✓	✓		
Togo	TG	7			✓	✓		
Tonga	TO	7			✓	✓		
Trinidad and Tobago	TT	7	✓	✓	✓	✓		
Tunisia	TN	7			✓	✓		
Türkiye	TR	4	✓	✓	✓	✓		
Turkmenistan	TM	6		✓	✓	✓		
Turks and Caicos Islands	TC	7	✓	✓	✓	✓		
Tuvalu	TV	7			✓	✓		
Uganda	UG	7	✓	✓	✓	✓		
Ukraine	UA	6	✓	✓	✓	✓		
United Arab Emirates	AE	6	✓	✓	✓	✓		
United Kingdom	GB	4	✓	✓	✓	✓	✓	✓
United States	US	5	10:30	✓	✓	✓		
Uruguay	UY	7	✓	✓	✓	✓		
Uzbekistan	UZ	7		✓	✓	✓		
Vatican	VA	3		✓	✓	✓		
Vanuatu	VU	7			✓	✓		
Venezuela	VE	7	✓	✓	✓	✓		
Vietnam	VN	6	✓	✓	✓	✓		
Virgin Islands (British)	VG	7	✓	✓	✓	✓		
Virgin Islands (U.S.)	VI	7			✓	✓		
Yemen	YE	7	✓	✓	✓	✓		
Zambia	ZM	7	✓	✓	✓	✓		
Zimbabwe	ZW	7	✓	✓	✓	✓		

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# ZONES AND RATES

Connecting Your World
Sustainability
Service Offering
How to Ship with DHL Express
Digitalization
▶ Zones and Rates
Simple Rules

Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services
--------------------------------------	-------------------	------------	------------------	-------------------------------------	-----------------	-----------------

## TRANSIT TIME<sup>1</sup>

Transit time			Transit time			Transit time			Transit time		
Country/Territory	Time Definite	Day Definite	Country/Territory	Time Definite	Day Definite	Country/Territory	Time Definite	Day Definite	Country/Territory	Time Definite	Day Definite
Afghanistan	4		Ecuador	2-3		Liechtenstein	1-2	5	Sao Tome and Principe	3	
Albania	1		Egypt	2-3		Lithuania	1	2-3	Saudi Arabia	2-5	
Algeria	1-2		El Salvador	2		Luxembourg	1	3	Senegal	2-3	
American Samoa	5		Equatorial Guinea	3-4		Macau SAR China	3		Serbia, Republic of	1-2	2-9
Andorra	3		Eritrea	4		Macedonia North	2-3		Seychelles	3	
Angola	4-5		Estonia	1	3-4	Madagascar	3		Sierra Leone	3	
Anguilla	3		Eswatini	3		Malawi	3-5		Singapore	2	
Antigua and Barbuda	3		Ethiopia	2		Malaysia	2-5		Slovakia	1	3
Argentina	2-5		Falkland Islands (Malvinas)	6		Maldives	4		Slovenia	1	2
Armenia	2		Faroe Islands	2		Mali	2		Solomon Islands	5	
Aruba	3		Fiji	4		Malta	1		Somalia	6	
Australia	3-7		Finland	1-2	3-6	Marshall Islands	6		Somaliland, Republic Of	6	
Austria	1	2	France	1	3-4	Martinique	2-3		South Africa	2-5	
Azerbaijan	2		French Guyana	3		Mauritania	3		South Sudan	4	
Bahamas	2		Gabon	2		Mauritius	2-3		Spain	1	5-6
Bahrain	2		Gambia	3		Mayotte	6		Sri Lanka	2	
Bangladesh	3		Georgia	3-4		Mexico	2-10		St. Barthelemy	3-4	
Barbados	2		Germany	1	2-3	Micronesia	6		St. Maarten	3-4	
Belarus*	2		Ghana	2-3		Moldova, Republic of	2-3		Sudan	3-4	
Belgium	1	3	Gibraltar	2		Monaco	1-2	5	Suriname	4	
Belize	3		Greece	1-2	4-7	Mongolia	5		Sweden	1	3-4
Benin	2		Greenland	5		Montserrat	3		Switzerland	1	5
Bermuda	2		Grenada	3		Morocco	1-2		Syrian Arab Republic	7-8	
Bhutan	7		Guadeloupe	2		Mozambique	3-6		Tahiti	8	
Bolivia	3		Guam	4		Myanmar	4		Taiwan	2-3	
Bonaire	3		Guatemala	2		Namibia	3-5		Tajikistan	4	
Bosnia and Herzegovina	1-2		Guernsey	2		Nauru	5		Tanzania, United Republic Of	2-3	
Botswana	3		Guinea	2		Nepal	3		Thailand	2-4	
Brazil	3-7		Guinea-Bissau	5		Netherlands	1	2	Timor-Leste, D.R. of	7	
Brunei Darussalam	3		Guyana	3		Nevis	3		Togo	2-3	
Bulgaria	1	3	Haiti	3		New Caledonia	6		Tonga	5	
Burkina Faso	3		Honduras	2		New Zealand	3-5		Trinidad and Tobago	3-4	
Burundi	3		Hong Kong SAR China	2		Nicaragua	2		Tunisia	2-3	
Cambodia	2		Hungary	1	3	Niger	3		Türkiye	1-4	
Cameroon	2-5		Iceland	1		Nigeria	2-4		Turkmenistan	7	
Canada	2-4		India	2-8		Niue	5		Turks and Caicos Islands	3	
Canary Islands, The	2		Indonesia	2-6		Norway	1-2	4-8	Tuvalu	10	
Cape Verde	6		Iran (Islamic Republic of)	4		Oman	2-3		Uganda	2-3	
Cayman Islands	2		Iraq	5-9		Pakistan	2-4		Ukraine	10	
Central African Republic	5		Ireland	1	4	Palau	5		United Arab Emirates	2-3	
Chad	6		Israel	2-4		Panama	2-3		United Kingdom	1-2	4-6
Chile	2-3		Italy	1-3	3-4	Papua New Guinea	4-5		United States	1-4	
China	2-5		Jamaica	2-3		Paraguay	2-3		Uruguay	2-3	
Colombia	2-3		Japan	2-5		Peru	2-3		Uzbekistan	3	
Commonwealth No. Mariana Islands	4		Jersey	2-3		Philippines	2-5		Vanuatu	5	
Comoros	5		Jordan	2-4		Portugal	1-3	5	Vatican	1-3	
Congo	2		Kazakhstan	2-5		Puerto Rico	2-3		Venezuela	3-4	
Congo, The Democratic Republic of	2-6		Kenya	2-3		Qatar	2-3		Vietnam	2-3	
Cook Islands	4		Kiribati	13-15		Republic of Montenegro	2-3		Virgin Islands (British)	3-4	
Costa Rica	2		Korea, Democratic People's Republic	9		Reunion	4		Virgin Islands (U.S.)	3	
Cote d'Ivoire	2		Korea, Republic of	2-3		Romania	1-4	2-9	Yemen	4-6	
Croatia	1	3	Kosovo	2-3		Russian Federation*	*	*	Zambia	3-5	
Cuba	4		Kuwait	2-3		Rwanda	3		Zimbabwe	3-6	
Curacao	3		Kyrgyzstan	4		Saint Eustatius	3				
Cyprus	2		Lao People's Democratic Republic	5		Saint Helena	20				
Czech Republic	1	2	Latvia	1	2-3	Saint Kitts and Nevis	3-4				
Denmark	1	3	Lebanon	2		Saint Lucia	3-4				
Djibouti	3		Lesotho	3		Saint Vincent and The Grenadines	3-4				
Dominica	3		Liberia	3		Samoa	3				
Dominican Republic	3-4		Libya	7		San Marino	1-2	5			

\* Service temporarily suspended

<sup>1</sup>For transit times and the availability of Time Definite Services for your origin and destination address please refer to the DHL Capability Tool at [dct.dhl.com](https://dct.dhl.com). In the case of Day Definite Services, please contact us at [mydhl.express.dhl](mailto:mydhl.express.dhl).

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Connecting Your World
Sustainability
Service Offering
How to Ship with DHL Express
Digitalization
► Zones and Rates
Simple Rules

Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services
--------------------------------------	-------------------	------------	------------------	-------------------------------------	-----------------	-----------------

## DHL EXPRESS WORLDWIDE IMPORT 3RD COUNTRY

Origin and Destination Countries Zoning Table

Country/Territory	Zone	Country/Territory	Zone	Country/Territory	Zone	Country/Territory	Zone
Afghanistan	ROW	Dominican Republic	AM2	Liberia	ROW	Saudi Arabia	MA1
Albania	EU3	Ecuador	AM3	Libya	ROW	Senegal	ROW
Algeria	ROW	Egypt	ROW	Liechtenstein	EU3	Serbia, Republic of	EU3
American Samoa	AM2	El Salvador	AM2	Lithuania	EU2	Seychelles	ROW
Andorra	EU2	Eritrea	ROW	Luxembourg	EU1	Sierra Leone	ROW
Angola	ROW	Estonia	EU2	Macau SAR China	AP1	Singapore	AP1
Anguilla	AM2	Eswatini	ROW	Madagascar	ROW	Slovakia	EU2
Antigua	AM2	Ethiopia	ROW	Malawi	ROW	Slovenia	EU2
Argentina	AM3	Falkland Islands	ROW	Malaysia	AP1	Solomon Islands	ROW
Armenia	ROW	Faroe Islands	EU3	Maldives	ROW	Somalia	ROW
Aruba	AM2	Fiji	ROW	Mali	ROW	Somaliland, Rep of (North Somalia)	ROW
Australia	AP2	Finland	EU2	Malta	EU2	South Africa	MA1
Austria	EU1	France	EU1	Marshall Islands	AM2	South Sudan	ROW
Azerbaijan	ROW	French Guiana	AM3	Martinique	AM2	Spain	EU1
Bahamas	AM2	Gabon	ROW	Mauritania	ROW	Sri Lanka	AP2
Bahrain	MA1	Gambia	ROW	Mauritius	ROW	St Helena	ROW
Bangladesh	AP2	Georgia	ROW	Mayotte	ROW	St. Barthelemy	AM2
Barbados	AM2	Germany	EU1	Mexico	AM1	St. Eustatius	AM2
Belarus	ROW	Ghana	ROW	Micronesia, Federated States of	ROW	St. Kitts	AM2
Belgium	EU1	Gibraltar	EU3	Moldova, Republic of	ROW	St. Lucia	AM2
Belize	AM2	Greece	EU2	Monaco	EU1	St. Maarten	AM2
Benin	ROW	Greenland	EU3	Mongolia	ROW	St. Vincent	AM2
Bermuda	AM2	Grenada	AM2	Montenegro, Republic of	EU3	Sudan	ROW
Bhutan	ROW	Guadeloupe	AM2	Montserrat	AM2	Suriname	AM3
Bolivia	AM3	Guam	AM2	Morocco	ROW	Sweden	EU2
Bonaire	AM2	Guatemala	AM2	Mozambique	ROW	Switzerland	EU3
Bosnia and Herzegovina	EU3	Guernsey	EU3	Myanmar	ROW	Syria	ROW
Botswana	ROW	Guinea Republic	ROW	Namibia	ROW	Tahiti	ROW
Brazil	AM3	Guinea-Bissau	ROW	Nauru, Republic of	ROW	Taiwan	AP1
Brunei	ROW	Guinea-Equatorial	ROW	Nepal	ROW	Tanzania	ROW
Bulgaria	EU2	Guyana (British)	AM3	Netherlands, The	EU1	Thailand	AP1
Burkina Faso	ROW	Haiti	AM2	Nevis	AM2	Timor-Leste	ROW
Burundi	ROW	Honduras	AM2	New Caledonia	ROW	Togo	ROW
Cambodia	ROW	Hong Kong SAR China	AP1	New Zealand	AP2	Tonga	ROW
Cameroon	ROW	Hungary	EU2	Nicaragua	AM2	Trinidad and Tobago	AM2
Canada	AM1	Iceland	EU3	Niger	ROW	Tunisia	ROW
Canary Islands, The	EU3	India	AP2	Nigeria	ROW	Türkiye	EU3
Cape Verde	ROW	Indonesia	AP2	Niue	ROW	Turkmenistan	ROW
Cayman Islands	AM2	Iran (Islamic Republic of)	ROW	North Macedonia	EU3	Turks and Caicos Islands	AM2
Central African Republic	ROW	Iraq	ROW	Norway	EU3	Tuvalu	ROW
Chad	ROW	Ireland, Republic of	EU1	Oman	MA1	Uganda	ROW
Chile	AM3	Israel	EU3	Pakistan	ROW	Ukraine	ROW
China, People's Republic	AP1	Italy	EU1	Palau	AM2	United Arab Emirates	MA1
Colombia	AM3	Jamaica	AM2	Panama	AM2	United Kingdom	EU2
Commonwealth No. Mariana Islands	AM2	Japan	AP1	Papua New Guinea	ROW	United States of America	AM1
Comoros	ROW	Jersey	EU3	Paraguay	AM3	Uruguay	AM3
Congo	ROW	Jordan	ROW	Peru	AM3	Uzbekistan	ROW
Congo, The Democratic Republic of	ROW	Kazakhstan	ROW	Philippines, The	AP2	Vanuatu	ROW
Cook Islands	ROW	Kenya	ROW	Poland	EU2	Vatican City	EU1
Costa Rica	AM2	Kiribati	ROW	Portugal	EU1	Venezuela	AM3
Cote d'Ivoire	ROW	Korea, Republic of (South Korea)	AP1	Puerto Rico	AM2	Vietnam	AP2
Croatia	EU2	Korea, the D.P.R. of (North Korea)	ROW	Qatar	MA1	Virgin Islands (British)	AM2
Cuba	AM2	Kosovo	ROW	Reunion, Island of	ROW	Virgin Islands (US)	AM2
Curacao	AM2	Kuwait	MA1	Romania	EU2	Yemen, Republic of	ROW
Cyprus	EU2	Kyrgyzstan	ROW	Russian Federation, The	ROW	Zambia	ROW
Czech Republic, The	EU2	Lao People's Democratic Republic	ROW	Rwanda	ROW	Zimbabwe	ROW
Denmark	EU2	Latvia	EU2	Samoa	ROW		
Djibouti	ROW	Lebanon	ROW	San Marino	EU1		
Dominica	AM2	Lesotho	ROW	Sao Tome and Principe	ROW		

# ZONES AND RATES

Connecting Your World
Sustainability
Service Offering
How to Ship with DHL Express
Digitalization
► Zones and Rates
Simple Rules

Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services
--------------------------------------	-------------------	------------	------------------	-------------------------------------	-----------------	-----------------

## DHL EXPRESS WORLDWIDE IMPORT 3RD COUNTRY

Domestic zone Origin zone	EU1	EU2	EU3	AP1	AP2	AM1	AM2	AM3	MA1	ROW
EU1	1	2	3	4	5	4	5	6	4	6
EU2	2	2	3	5	5	5	6	6	4	6
EU3	3	3	3	5	6	6	6	6	5	7
AP1	5	6	6	3	4	4	7	7	6	8
AP2	6	6	7	3	4	7	8	8	6	8
AM1	4	5	6	3	6	3	5	5	7	8
AM2	5	6	7	6	8	4	5	6	7	8
AM3	5	6	6	6	8	5	5	5	7	8
MA1	5	5	5	5	5	7	7	7	4	7
ROW	5	5	7	7	7	7	8	8	7	8





# ZONES AND RATES

Connecting Your World
Sustainability
Service Offering
How to Ship with DHL Express
Digitalization
► Zones and Rates
Simple Rules

Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services
--------------------------------------	-------------------	------------	------------------	-------------------------------------	-----------------	-----------------

Export

## DHL EXPRESS WORLDWIDE



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
Documents only up to 2kg							
0.5	350	378	403	413	426	459	512
1	432	465	492	502	517	574	639
1.5	507	549	579	591	607	684	758
2	582	633	666	680	697	794	877
Documents from 2.5kg and non-documents from 0.5kg							
0.5	350	378	403	495	519	572	631
1	432	465	492	587	619	690	761
1.5	507	549	579	672	708	800	881
2	582	633	666	757	797	910	1,001
2.5	656	714	755	841	882	1,019	1,120
3	722	796	840	923	965	1,119	1,232
3.5	788	878	925	1,005	1,048	1,219	1,344
4	854	960	1,010	1,087	1,131	1,319	1,456
4.5	920	1,042	1,095	1,169	1,214	1,419	1,568
5	986	1,124	1,180	1,251	1,297	1,519	1,680
5.5	1,030	1,176	1,236	1,305	1,349	1,585	1,753
6	1,074	1,228	1,292	1,359	1,401	1,651	1,826
6.5	1,118	1,280	1,348	1,413	1,453	1,717	1,899
7	1,162	1,332	1,404	1,467	1,505	1,783	1,972
7.5	1,206	1,384	1,460	1,521	1,557	1,849	2,045
8	1,250	1,436	1,516	1,575	1,609	1,915	2,118
8.5	1,294	1,488	1,572	1,629	1,661	1,981	2,191
9	1,338	1,540	1,628	1,683	1,713	2,047	2,264
9.5	1,382	1,592	1,684	1,737	1,765	2,113	2,337
10	1,426	1,644	1,740	1,791	1,817	2,179	2,410
11	1,452	1,672	1,778	1,835	1,869	2,269	2,502
12	1,478	1,700	1,816	1,879	1,921	2,359	2,594
13	1,504	1,728	1,854	1,923	1,973	2,449	2,686
14	1,530	1,756	1,892	1,967	2,025	2,539	2,778
15	1,556	1,784	1,930	2,011	2,077	2,629	2,870
16	1,582	1,812	1,968	2,055	2,129	2,719	2,962
17	1,608	1,840	2,006	2,099	2,181	2,809	3,054
18	1,634	1,868	2,044	2,143	2,233	2,899	3,146

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# ZONES AND RATES

Connecting Your World
Sustainability
Service Offering
How to Ship with DHL Express
Digitalization
► Zones and Rates
Simple Rules

Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services
--------------------------------------	-------------------	------------	------------------	-------------------------------------	-----------------	-----------------

Export

➔ DHL EXPRESS WORLDWIDE



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
19	1,660	1,896	2,082	2,187	2,285	2,989	3,238
20	1,686	1,924	2,120	2,231	2,337	3,079	3,330
21	1,724	1,972	2,182	2,293	2,401	3,159	3,424
22	1,762	2,020	2,244	2,355	2,465	3,239	3,518
23	1,800	2,068	2,306	2,417	2,529	3,319	3,612
24	1,838	2,116	2,368	2,479	2,593	3,399	3,706
25	1,876	2,164	2,430	2,541	2,657	3,479	3,800
26	1,914	2,212	2,492	2,603	2,721	3,559	3,894
27	1,952	2,260	2,554	2,665	2,785	3,639	3,988
28	1,990	2,308	2,616	2,727	2,849	3,719	4,082
29	2,028	2,356	2,678	2,789	2,913	3,799	4,176
30	2,066	2,404	2,740	2,851	2,977	3,879	4,270
40	2,316	2,854	3,290	3,411	3,537	4,639	5,200
50	2,566	3,304	3,840	3,971	4,097	5,399	6,130
60	2,816	3,754	4,390	4,531	4,657	6,159	7,060
70	3,066	4,204	4,940	5,091	5,217	6,919	7,990
For each additional 0.5kg							
Above 10	13	14	19	22	26	45	46
Above 20	19	24	31	31	32	40	47
For each additional 1kg							
30.1 - 70.0	25	45	55	56	56	76	93
70.1 - 300.0	43	60	75	76	78	91	116
300.1 - 3,000*	58	76	98	100	101	118	155

Additional charges, such as fuel fees, cost of additional services or customs services should be added to net price. All prices are in PLN and will be increased by adding any appropriate taxes on goods and services.

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# ZONES AND RATES

Connecting Your World
Sustainability
Service Offering
How to Ship with DHL Express
Digitalization
► Zones and Rates
Simple Rules

Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services
--------------------------------------	-------------------	------------	------------------	-------------------------------------	-----------------	-----------------

Export

## DHL MEDICAL EXPRESS



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
0.5	514	542	567	665	681	736	796
1	596	629	656	756	781	854	926
1.5	671	713	743	841	870	964	1,046
2	746	797	830	926	959	1,074	1,166
2.5	819	878	919	1,010	1,043	1,183	1,285
3	884	960	1,004	1,092	1,125	1,283	1,397
3.5	949	1,042	1,089	1,174	1,207	1,383	1,509
4	1,014	1,124	1,174	1,256	1,289	1,483	1,621
4.5	1,079	1,206	1,259	1,338	1,371	1,583	1,733
5	1,144	1,288	1,344	1,420	1,453	1,683	1,845
5.5	1,188	1,340	1,400	1,472	1,504	1,749	1,918
6	1,232	1,392	1,456	1,524	1,555	1,815	1,991
6.5	1,276	1,444	1,512	1,576	1,606	1,881	2,064
7	1,320	1,496	1,568	1,628	1,657	1,947	2,137
7.5	1,364	1,548	1,624	1,680	1,708	2,013	2,210
8	1,408	1,600	1,680	1,732	1,759	2,079	2,283
8.5	1,452	1,652	1,736	1,784	1,810	2,145	2,356
9	1,496	1,704	1,792	1,836	1,861	2,211	2,429
9.5	1,540	1,756	1,848	1,888	1,912	2,277	2,502
10	1,584	1,808	1,904	1,940	1,963	2,343	2,575
11	1,610	1,836	1,944	1,984	2,015	2,433	2,667
12	1,636	1,864	1,984	2,028	2,067	2,523	2,759
13	1,662	1,892	2,024	2,072	2,119	2,613	2,851
14	1,688	1,920	2,064	2,116	2,171	2,703	2,943
15	1,714	1,948	2,104	2,160	2,223	2,793	3,035
16	1,740	1,976	2,144	2,204	2,275	2,883	3,127
17	1,766	2,004	2,184	2,248	2,327	2,973	3,219
18	1,792	2,032	2,224	2,292	2,379	3,063	3,311

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# ZONES AND RATES

Connecting Your World
Sustainability
Service Offering
How to Ship with DHL Express
Digitalization
► Zones and Rates
Simple Rules

Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services
--------------------------------------	-------------------	------------	------------------	-------------------------------------	-----------------	-----------------

Export

➔ DHL MEDICAL EXPRESS



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
19	1,818	2,060	2,264	2,336	2,431	3,153	3,403
20	1,844	2,088	2,304	2,380	2,483	3,243	3,495
21	1,880	2,138	2,368	2,444	2,547	3,325	3,589
22	1,916	2,188	2,432	2,508	2,611	3,407	3,683
23	1,952	2,238	2,496	2,572	2,675	3,489	3,777
24	1,988	2,288	2,560	2,636	2,739	3,571	3,871
25	2,024	2,338	2,624	2,700	2,803	3,653	3,965
26	2,060	2,388	2,688	2,764	2,867	3,735	4,059
27	2,096	2,438	2,752	2,828	2,931	3,817	4,153
28	2,132	2,488	2,816	2,892	2,995	3,899	4,247
29	2,168	2,538	2,880	2,956	3,059	3,981	4,341
30	2,204	2,588	2,944	3,020	3,123	4,063	4,435
40	2,464	3,058	3,504	3,590	3,683	4,833	5,375
50	2,724	3,528	4,064	4,160	4,243	5,603	6,315
60	2,984	3,998	4,624	4,730	4,803	6,373	7,255
70	3,244	4,468	5,184	5,300	5,363	7,143	8,195
For each additional 0.5kg							
Above 10	13	14	20	22	26	45	46
Above 20	18	25	32	32	32	41	47
For each additional 1kg							
30.1 - 70.0	26	47	56	57	56	77	94
70.1 - 300.0	42	60	76	76	78	91	118
300.1 - 3,000*	58	77	99	100	100	118	156

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Connecting Your World
Sustainability
Service Offering
How to Ship with DHL Express
Digitalization
► Zones and Rates
Simple Rules

Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services
--------------------------------------	-------------------	------------	------------------	-------------------------------------	-----------------	-----------------

Export

## DHL EXPRESS ENVELOPE



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
Envelopes up to 0.3kg							
0.3	293	318	335	345	356	387	431

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Export

## DHL ECONOMY SELECT



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4
Documents and non-documents from 1kg				
1	271	292	312	326
2	336	361	386	403
3	376	403	430	450
4	416	445	474	497
5	456	487	518	544
6	466	499	531	558
7	476	511	544	572
8	486	523	557	586
9	496	535	570	600
10	506	547	583	614
11	508	549	588	618
12	510	551	593	622
13	512	553	598	626
14	514	555	603	630
15	516	557	608	634
16	518	559	613	638
17	520	561	618	642
18	522	563	623	646
19	524	565	628	650
20	526	567	633	654
21	532	572	639	660

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4
22	538	577	645	666
23	544	582	651	672
24	550	587	657	678
25	556	592	663	684
26	562	597	669	690
27	568	602	675	696
28	574	607	681	702
29	580	612	687	708
30	586	617	693	714
40	666	707	823	864
50	746	797	953	1,014
60	826	887	1,083	1,164
70	906	977	1,213	1,314
80	1,008	1,089	1,357	1,462
90	1,110	1,201	1,501	1,610
100	1,212	1,313	1,645	1,758
For each additional 1kg				
Above 30	8	9	13	15
For each additional 5kg				
Above 70	51	56	72	74
Above 300*	57	64	82	84

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# ZONES AND RATES

Connecting Your World
Sustainability
Service Offering
How to Ship with DHL Express
Digitalization
► Zones and Rates
Simple Rules

Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services
--------------------------------------	-------------------	------------	------------------	-------------------------------------	-----------------	-----------------

Import

## DHL EXPRESS WORLDWIDE IMPORT



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
Documents only up to 2kg							
0.5	419	457	484	517	532	578	622
1	518	560	593	613	644	700	753
1.5	603	657	699	718	749	816	879
2	688	754	805	823	854	932	1,005
Documents from 2.5kg and non-documents from 0.5kg							
0.5	419	457	484	606	621	679	751
1	518	560	593	701	738	818	903
1.5	603	657	699	792	844	951	1,046
2	688	754	805	883	950	1,084	1,189
2.5	775	847	912	977	1,059	1,216	1,334
3	856	936	1,000	1,069	1,155	1,332	1,471
3.5	937	1,025	1,088	1,161	1,251	1,448	1,608
4	1,018	1,114	1,176	1,253	1,347	1,564	1,745
4.5	1,099	1,203	1,264	1,345	1,443	1,680	1,882
5	1,180	1,292	1,352	1,437	1,539	1,796	2,019
5.5	1,227	1,348	1,414	1,496	1,598	1,864	2,101
6	1,274	1,404	1,476	1,555	1,657	1,932	2,183
6.5	1,321	1,460	1,538	1,614	1,716	2,000	2,265
7	1,368	1,516	1,600	1,673	1,775	2,068	2,347
7.5	1,415	1,572	1,662	1,732	1,834	2,136	2,429
8	1,462	1,628	1,724	1,791	1,893	2,204	2,511
8.5	1,509	1,684	1,786	1,850	1,952	2,272	2,593
9	1,556	1,740	1,848	1,909	2,011	2,340	2,675
9.5	1,603	1,796	1,910	1,968	2,070	2,408	2,757
10	1,650	1,852	1,972	2,027	2,129	2,476	2,839
11	1,682	1,886	2,016	2,077	2,179	2,576	2,933
12	1,714	1,920	2,060	2,127	2,229	2,676	3,027
13	1,746	1,954	2,104	2,177	2,279	2,776	3,121
14	1,778	1,988	2,148	2,227	2,329	2,876	3,215
15	1,810	2,022	2,192	2,277	2,379	2,976	3,309
16	1,842	2,056	2,236	2,327	2,429	3,076	3,403
17	1,874	2,090	2,280	2,377	2,479	3,176	3,497
18	1,906	2,124	2,324	2,427	2,529	3,276	3,591

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# ZONES AND RATES

Connecting Your World
Sustainability
Service Offering
How to Ship with DHL Express
Digitalization
► Zones and Rates
Simple Rules

Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services
--------------------------------------	-------------------	------------	------------------	-------------------------------------	-----------------	-----------------

Import

➔ DHL EXPRESS WORLDWIDE IMPORT



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
19	1,938	2,158	2,368	2,477	2,579	3,376	3,685
20	1,970	2,192	2,412	2,527	2,629	3,476	3,779
21	2,030	2,246	2,484	2,595	2,697	3,562	3,881
22	2,090	2,300	2,556	2,663	2,765	3,648	3,983
23	2,150	2,354	2,628	2,731	2,833	3,734	4,085
24	2,210	2,408	2,700	2,799	2,901	3,820	4,187
25	2,270	2,462	2,772	2,867	2,969	3,906	4,289
26	2,330	2,516	2,844	2,935	3,037	3,992	4,391
27	2,390	2,570	2,916	3,003	3,105	4,078	4,493
28	2,450	2,624	2,988	3,071	3,173	4,164	4,595
29	2,510	2,678	3,060	3,139	3,241	4,250	4,697
30	2,570	2,732	3,132	3,207	3,309	4,336	4,799
40	2,880	3,252	3,772	3,847	3,949	5,236	5,839
50	3,190	3,772	4,412	4,487	4,589	6,136	6,879
60	3,500	4,292	5,052	5,127	5,229	7,036	7,919
70	3,810	4,812	5,692	5,767	5,869	7,936	8,959
For each additional 0.5kg							
Above 10	16	17	22	25	25	50	47
Above 20	30	27	36	34	34	43	51
For each additional 1kg							
30.1 - 70.0	31	52	64	64	64	90	104
70.1 - 300.0	47	63	79	80	80	100	124
300.1 - 3,000*	58	76	99	100	101	116	155

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# ZONES AND RATES

Connecting Your World
Sustainability
Service Offering
How to Ship with DHL Express
Digitalization
► Zones and Rates
Simple Rules

Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services
--------------------------------------	-------------------	------------	------------------	-------------------------------------	-----------------	-----------------

Import

## DHL EXPRESS WORLDWIDE IMPORT 3RD COUNTRY



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
Documents only up to 2kg								
0.5	410	490	529	569	613	653	732	816
1	573	686	743	797	860	914	1,026	1,142
1.5	696	835	903	971	1,045	1,110	1,247	1,389
2	819	984	1,063	1,145	1,230	1,306	1,468	1,636
Documents from 2.5kg and non-documents from 0.5kg								
0.5	410	490	613	653	693	772	896	975
1	573	686	827	881	940	1,033	1,190	1,301
1.5	696	835	987	1,055	1,125	1,229	1,411	1,548
2	819	984	1,147	1,229	1,310	1,425	1,632	1,795
2.5	942	1,118	1,307	1,403	1,495	1,621	1,853	2,042
3	996	1,180	1,390	1,508	1,618	1,762	2,009	2,249
3.5	1,050	1,242	1,473	1,613	1,741	1,903	2,165	2,456
4	1,104	1,304	1,556	1,718	1,864	2,044	2,321	2,663
4.5	1,158	1,366	1,639	1,823	1,987	2,185	2,477	2,870
5	1,212	1,428	1,722	1,928	2,110	2,326	2,633	3,077
5.5	1,263	1,486	1,798	2,022	2,226	2,457	2,782	3,273
6	1,314	1,544	1,874	2,116	2,342	2,588	2,931	3,469
6.5	1,365	1,602	1,950	2,210	2,458	2,719	3,080	3,665
7	1,416	1,660	2,026	2,304	2,574	2,850	3,229	3,861
7.5	1,467	1,718	2,102	2,398	2,690	2,981	3,378	4,057
8	1,518	1,776	2,178	2,492	2,806	3,112	3,527	4,253
8.5	1,569	1,834	2,254	2,586	2,922	3,243	3,676	4,449
9	1,620	1,892	2,330	2,680	3,038	3,374	3,825	4,645
9.5	1,671	1,950	2,406	2,774	3,154	3,505	3,974	4,841
10	1,722	2,008	2,482	2,868	3,270	3,636	4,123	5,037
11	1,816	2,116	2,626	3,050	3,488	3,890	4,413	5,399
12	1,910	2,224	2,770	3,232	3,706	4,144	4,703	5,761
13	2,004	2,332	2,914	3,414	3,924	4,398	4,993	6,123
14	2,098	2,440	3,058	3,596	4,142	4,652	5,283	6,485
15	2,192	2,548	3,202	3,778	4,360	4,906	5,573	6,847
16	2,286	2,656	3,346	3,960	4,578	5,160	5,863	7,209
17	2,380	2,764	3,490	4,142	4,796	5,414	6,153	7,571
18	2,474	2,872	3,634	4,324	5,014	5,668	6,443	7,933

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# ZONES AND RATES

Connecting Your World
Sustainability
Service Offering
How to Ship with DHL Express
Digitalization
► Zones and Rates
Simple Rules

Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services
--------------------------------------	-------------------	------------	------------------	-------------------------------------	-----------------	-----------------

Import

➔ DHL EXPRESS WORLDWIDE IMPORT 3RD COUNTRY



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
19	2,568	2,980	3,778	4,506	5,232	5,922	6,733	8,295
20	2,662	3,088	3,922	4,688	5,450	6,176	7,023	8,657
21	2,756	3,196	4,066	4,870	5,668	6,430	7,313	9,019
22	2,850	3,304	4,210	5,052	5,886	6,684	7,603	9,381
23	2,944	3,412	4,354	5,234	6,104	6,938	7,893	9,743
24	3,038	3,520	4,498	5,416	6,322	7,192	8,183	10,105
25	3,132	3,628	4,642	5,598	6,540	7,446	8,473	10,467
26	3,226	3,736	4,786	5,780	6,758	7,700	8,763	10,829
27	3,320	3,844	4,930	5,962	6,976	7,954	9,053	11,191
28	3,414	3,952	5,074	6,144	7,194	8,208	9,343	11,553
29	3,508	4,060	5,218	6,326	7,412	8,462	9,633	11,915
30	3,602	4,168	5,362	6,508	7,630	8,716	9,923	12,277
40	4,432	5,148	6,592	8,218	9,590	11,186	12,713	15,537
50	5,262	6,128	7,822	9,928	11,550	13,656	15,503	18,797
60	6,092	7,108	9,052	11,638	13,510	16,126	18,293	22,057
70	6,922	8,088	10,282	13,348	15,470	18,596	21,083	25,317
For each additional 0.5kg								
Above 10	47	54	72	91	109	127	145	181
Above 20	47	54	72	91	109	127	145	181
For each additional 1kg								
30.1 - 70.0	83	98	123	171	196	247	279	326
70.1 - 300.0	83	98	123	171	196	247	279	326
300.1 - 3,000*	96	113	142	188	226	285	322	377

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# ZONES AND RATES

Connecting Your World
Sustainability
Service Offering
How to Ship with DHL Express
Digitalization
► Zones and Rates
Simple Rules

Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services
--------------------------------------	-------------------	------------	------------------	-------------------------------------	-----------------	-----------------

Import

## DHL IMPORT MEDICAL EXPRESS



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
0.5	585	622	650	774	785	844	916
1	684	725	759	872	902	983	1,068
1.5	769	822	865	963	1,009	1,116	1,211
2	854	919	971	1,054	1,116	1,249	1,354
2.5	941	1,012	1,078	1,148	1,225	1,381	1,499
3	1,022	1,101	1,166	1,239	1,320	1,498	1,636
3.5	1,103	1,190	1,254	1,330	1,415	1,615	1,773
4	1,184	1,279	1,342	1,421	1,510	1,732	1,910
4.5	1,265	1,368	1,430	1,512	1,605	1,849	2,047
5	1,346	1,457	1,518	1,603	1,700	1,966	2,184
5.5	1,393	1,514	1,580	1,661	1,758	2,034	2,267
6	1,440	1,571	1,642	1,719	1,816	2,102	2,350
6.5	1,487	1,628	1,704	1,777	1,874	2,170	2,433
7	1,534	1,685	1,766	1,835	1,932	2,238	2,516
7.5	1,581	1,742	1,828	1,893	1,990	2,306	2,599
8	1,628	1,799	1,890	1,951	2,048	2,374	2,682
8.5	1,675	1,856	1,952	2,009	2,106	2,442	2,765
9	1,722	1,913	2,014	2,067	2,164	2,510	2,848
9.5	1,769	1,970	2,076	2,125	2,222	2,578	2,931
10	1,816	2,027	2,138	2,183	2,280	2,646	3,014
11	1,848	2,061	2,184	2,233	2,330	2,746	3,108
12	1,880	2,095	2,230	2,283	2,380	2,846	3,202
13	1,912	2,129	2,276	2,333	2,430	2,946	3,296
14	1,944	2,163	2,322	2,383	2,480	3,046	3,390
15	1,976	2,197	2,368	2,433	2,530	3,146	3,484
16	2,008	2,231	2,414	2,483	2,580	3,246	3,578
17	2,040	2,265	2,460	2,533	2,630	3,346	3,672
18	2,072	2,299	2,506	2,583	2,680	3,446	3,766

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# ZONES AND RATES

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Sustainability
Service Offering
How to Ship with DHL Express
Digitalization
► Zones and Rates
Simple Rules

Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services
--------------------------------------	-------------------	------------	------------------	-------------------------------------	-----------------	-----------------

Import

## ➔ DHL IMPORT MEDICAL EXPRESS



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
19	2,104	2,333	2,552	2,633	2,730	3,546	3,860
20	2,136	2,367	2,598	2,683	2,780	3,646	3,954
21	2,200	2,421	2,670	2,751	2,848	3,734	4,056
22	2,264	2,475	2,742	2,819	2,916	3,822	4,158
23	2,328	2,529	2,814	2,887	2,984	3,910	4,260
24	2,392	2,583	2,886	2,955	3,052	3,998	4,362
25	2,456	2,637	2,958	3,023	3,120	4,086	4,464
26	2,520	2,691	3,030	3,091	3,188	4,174	4,566
27	2,584	2,745	3,102	3,159	3,256	4,262	4,668
28	2,648	2,799	3,174	3,227	3,324	4,350	4,770
29	2,712	2,853	3,246	3,295	3,392	4,438	4,872
30	2,776	2,907	3,318	3,363	3,460	4,526	4,974
40	3,086	3,457	3,958	4,003	4,090	5,426	6,004
50	3,396	4,007	4,598	4,643	4,720	6,326	7,034
60	3,706	4,557	5,238	5,283	5,350	7,226	8,064
70	4,016	5,107	5,878	5,923	5,980	8,126	9,094
For each additional 0.5kg							
Above 10	16	17	23	25	25	50	47
Above 20	32	27	36	34	34	44	51
For each additional 1kg							
30.1 - 70.0	31	55	64	64	63	90	103
70.1 - 300.0	47	62	80	80	80	99	124
300.1 - 3,000*	58	77	100	100	100	117	156

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Sustainability
Service Offering
How to Ship with DHL Express
Digitalization
► Zones and Rates
Simple Rules

Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services
--------------------------------------	-------------------	------------	------------------	-------------------------------------	-----------------	-----------------

## Import

### DHL ECONOMY SELECT IMPORT



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4
Documents and non-documents from 1kg				
1	299	321	344	358
2	372	396	425	443
3	415	443	475	495
4	458	490	525	547
5	501	537	575	599
6	515	551	590	617
7	529	565	605	635
8	543	579	620	653
9	557	593	635	671
10	571	607	650	689
11	572	610	655	693
12	573	613	660	697
13	574	616	665	701
14	575	619	670	705
15	576	622	675	709
16	577	625	680	713
17	578	628	685	717
18	579	631	690	721
19	580	634	695	725
20	581	637	700	729
21	588	641	706	735

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4
22	595	645	712	741
23	602	649	718	747
24	609	653	724	753
25	616	657	730	759
26	623	661	736	765
27	630	665	742	771
28	637	669	748	777
29	644	673	754	783
30	651	677	760	789
40	741	777	910	949
50	831	877	1,060	1,109
60	921	977	1,210	1,269
70	1,011	1,077	1,360	1,429
80	1,123	1,199	1,518	1,595
90	1,235	1,321	1,676	1,761
100	1,347	1,443	1,834	1,927
For each additional 1kg				
Above 30	9	10	15	16
For each additional 5kg				
Above 70	56	61	79	83
Above 300*	63	69	90	93

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# ZONES AND RATES

Connecting Your World
Sustainability
Service Offering
How to Ship with DHL Express
Digitalization
► Zones and Rates
Simple Rules

Calculate the Price of Your Shipment	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services
--------------------------------------	-------------------	------------	------------------	-------------------------------------	-----------------	-----------------

Import

## DHL ECONOMY SELECT IMPORT 3RD COUNTRY



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4
Documents and non-documents from 1kg					22	717	762	868	874
1	359	386	412	429	23	725	769	873	882
2	445	475	510	532	24	733	776	878	890
3	497	531	571	594	25	741	783	883	898
4	549	587	632	656	26	749	790	888	906
5	601	643	693	718	27	757	797	893	914
6	617	660	710	738	28	765	804	898	922
7	633	677	727	758	29	773	811	903	930
8	649	694	744	778	30	781	818	908	938
9	665	711	761	798	40	901	938	1,098	1,128
10	681	728	778	818	50	1,021	1,058	1,288	1,318
11	683	730	786	822	60	1,141	1,178	1,478	1,508
12	685	732	794	826	70	1,261	1,298	1,668	1,698
13	687	734	802	830	80	1,387	1,438	1,840	1,888
14	689	736	810	834	90	1,513	1,578	2,012	2,078
15	691	738	818	838	100	1,639	1,718	2,184	2,268
16	693	740	826	842	For each additional 1kg				
17	695	742	834	846	Above 30	12	12	19	19
18	697	744	842	850	For each additional 5kg				
19	699	746	850	854	Above 70	63	70	86	95
20	701	748	858	858	Above 300*	73	76	101	101
21	709	755	863	866					

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# SIMPLE RULES

Connecting Your World
Sustainability
Service Offering
How to Ship with DHL Express
Digitalization
Zones and Rates
► Simple Rules

## PROHIBITED AND RESTRICTED COMMODITIES

A variety of laws and regulations, as well as security measures, prevents DHL Express from accepting certain commodities for transport.

### Prohibited goods

- Live animals (Including mammals, reptiles, fish, invertebrates, amphibians insects and birds)
- Human remains or ashes in any form
- Bullion (of any precious metal), loose precious and semi-precious stones, amber
- Cash (current legal tender) (bank notes, currency notes and coins)
- Hunting (animal) trophies, animal parts such as ivory and shark’s fin, animal remains, or animal-by-products and derived products not intended for human consumption, prohibited for movement by the CITES Convention and/or local law
- Complete firearms and important parts of firearms, ammunition, explosives/explosive devices including inert explosives and test pieces, air guns, replica and imitation firearms
- Illegal goods, such as narcotics, pornography
- Counterfeit goods in breach of IPR
- Medicinal cannabis (in tablet or liquid form)
- Goods illegal in the destination country

### Restricted goods

- Toy guns and replica ammunition
- Tasers and firearm parts
- Antiques and works of art
- Banderols/tax stickers
- Cigarettes, cigars, tobacco products, and electronic cigarettes
- Dangerous and perishable goods
- “Cash-like” negotiable instruments in bearer form
- Jewelry and watches
- Electronics (including phones, tablets, laptops, GPS, power tools)
- Commemorative coins and medals

Restricted goods may be accepted following prior formal consent by DHL Express. Detailed information concerning prohibited and restricted goods is available at DHL Express Customer Service – International Shipments or DHL Express Sales Representative. Any shipment may be inspected if a DHL Express Courier or DHL Express Customer Service staff have doubts about its content.

DHL Express does not accept to carry goods Act of 9 March 2017 on the road monitoring system carriage of goods, and in particular: motor fuels and their derivatives, fuel, oils and lubricants, which can be used as additives for motor fuels, products containing ethyl alcohol (alcohol-based defoamers) ethyl alcohol, diluents and solvents), ethyl alcohol totally contaminated in quantities exceeding 500kg or 500 liters and tobacco drum irrespective of the quantity. List of goods covered by the monitoring system on [puesc.gov](https://puesc.gov) website.

## GETTING IN TOUCH WITH DHL

### Complaints

We do our best to deliver all of our customers’ shipments safely and on time. In case of any complaints or remarks on the quality of our services, please contact us at [mydhl.express.dhl](https://mydhl.express.dhl).

### Contact DHL Express

We are world’s most international express service company and we are passionate about serving our customers. Visit [mydhl.express.dhl](https://mydhl.express.dhl) and learn more about us.

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The information in this guide is correct as of 1st January 2024. DHL reserves the right to amend or modify any of the information at any time.

