



DHL EXPRESS

# SERVICE & RATE GUIDE 2023

UKRAINE

## GET STARTED

[Connecting Your World](#)

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Ready to ship?  
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# CONNECTING YOUR WORLD

Operating in  
**220+**  
countries and  
territories worldwide



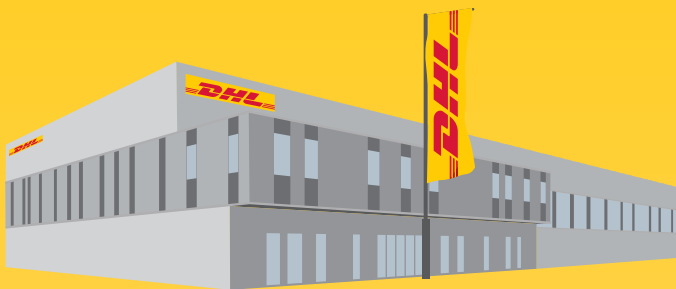
**320+**  
aircraft



**2300+**  
flights per day



**34600+**  
vehicles



**3400+**  
facilities



**111800+**  
Service Points

By the year 2050,  
Deutsche Post DHL Group  
aims to achieve net zero  
emissions logistics

MISSION 2050  
**ZERO EMISSIONS**  
**GOGREEN**

**523**  
million+  
shipments per year



**120000+**  
employees

 **370+**  
TAPA\* certifications

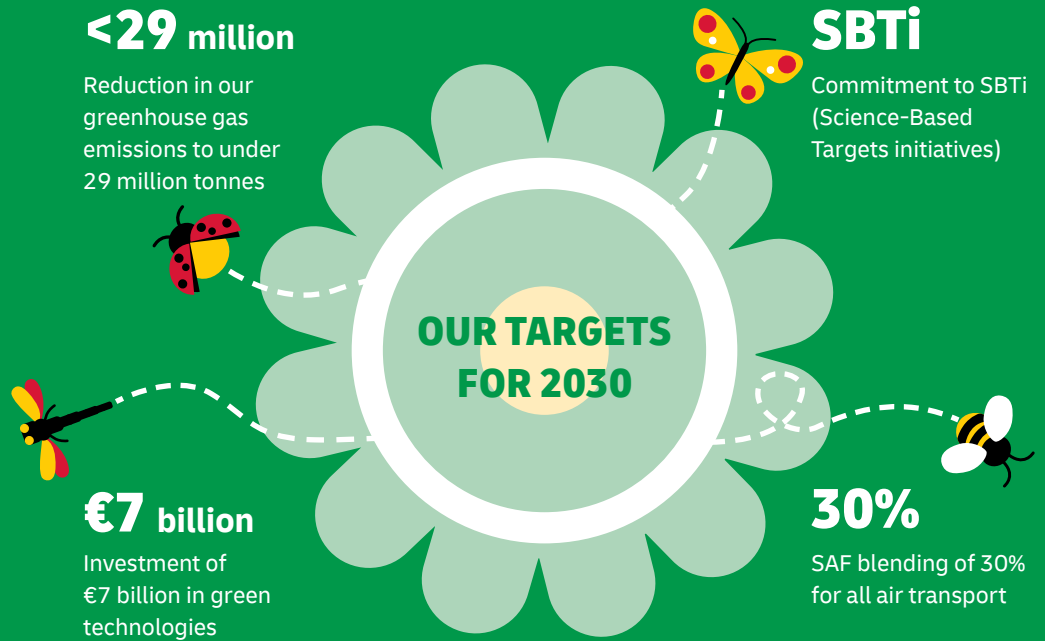


Figures are global and are approximate as of the end of 2021  
\*TAPA = Transported Asset Protection Association

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# SUSTAINABILITY

Everything we do is to serve one purpose: **Connecting people, improving lives.** To fulfill this purpose, we need to make every dimension of our business sustainable. Our Sustainability Roadmap sets out our ambitions in three focus areas: Environment, Social and Governance (ESG). Find case studies and more details [here](#).



## CLEAN OPERATIONS FOR CLIMATE PROTECTION



### Leader in sustainable aviation

Sustainable Airline Fuel (SAF), one of the key ways to reduce CO<sub>2</sub> in aviation, is already in use in our network. Two landmark collaborations signed by DHL Express with bp and Neste in 2022 are expected to save some **two million tons** of carbon dioxide emissions over the aviation fuel cycle – equivalent to the annual greenhouse gas emissions of approx. 400,000 passenger cars. In this way, we are making significant steps towards our commitment to use **30%** of SAF blending for all air transport by 2030.

Looking even further ahead, DHL is already pioneering next-generation innovations: [read more about Alice](#), the all-electric plane.



### Green last-mile and line-haul

Electrify **60%** of last-mile delivery vehicles and increase share of sustainable fuels in line haul to more than **30%** by 2030.



### Carbon neutral buildings

Design **100%** of all new buildings to be carbon neutral.



### Green product portfolio

Offer green alternatives for **100%** of all core products and solutions.

## GREAT COMPANY TO WORK FOR ALL

- Attract and retain the best talent
- Strong 'Safety First' culture
- Diverse and inclusive workplace

## HIGHLY TRUSTED COMPANY

- Compliance as an integral part of daily business
- Effective governance set-up across our organization
- Like-minded and compliant suppliers and partners



# SERVICE OFFERING

**Export  
Services**

**Import  
Services**

**Domestic  
Services**

**Enabling Your  
Growth**

**Optional  
Services**

**Surcharges**

**Customs  
Services**

Our core services are Time Definite International (TDI) and offer you secure door-to-door delivery of goods and documents to and from virtually every country and territory. Whether you need your shipments delivered at the start, middle or end of a business day, our services offer full track-and-trace visibility so you always know where your shipments are.

## EXPORT SERVICES

### DHL Express Worldwide

Our most popular product, DHL Express Worldwide, offers an end of business day delivery service around the world for pieces up to 70kg and shipments up to 3000kg.

We deliver reliably and quickly to more global destinations across a single integrated network than any other express delivery company.

### DHL Express 12:00

With DHL Express 12:00 you will receive your shipments before 12 noon on the next possible business day. DHL Express 12:00 offers a money-back guarantee\* and allows for pieces up to 70kg and shipments up to 300kg.

### DHL Express 9:00 (10:30 to the USA)

Our premium time-definite service offers a delivery before 9:00 (10:30 to the USA) on lanes that guarantee either a next or second business day delivery. DHL Express 9:00 is offered to the majority of business centers in Europe, the Middle East, Africa, Asia and the Americas. DHL Express 9:00 features a money-back guarantee\* and is suitable for pieces up to 30kg and shipments up to 300kg.

### Our international services at a glance

	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00 (10:30 to the USA)
<b>Service description</b>	Delivery by the end of the next possible business day	Delivery before 12 noon on the next possible business day	Delivery before 9:00 (10:30 to the USA) on the next possible business day
<b>Money-back guarantee</b>	No	Yes*	Yes*
<b>Countries and territories covered</b>	More than 220	78	27
<b>Delivery attempts</b>	2	2	2
<b>Maximum piece weight (not on pallet)</b>	70kg	70kg	30kg
<b>Maximum pieces per shipment</b>	–	10	10
<b>Maximum piece dimensions (L x W x H)**</b>	120 x 80 x 80cm	120 x 80 x 80cm	120 x 80 x 80cm
<b>Maximum pallet weight</b>	1000kg	Pallets not accepted	Pallets not accepted
<b>Maximum shipment weight</b>	3000kg	300kg	300kg
<b>Maximum pallet dimensions (L x W x H)</b>	300 x 200 x 160cm	Pallets not accepted	Pallets not accepted

\*Additional terms and conditions apply – see [mydhl.express.dhl](https://mydhl.express.dhl) for details.

\*\*A shipment is deemed unacceptable if its packaging is absent or inadequate, or if transporting the shipment would present risks of damaging equipment, other packages or injuring personnel. DHL reserves the right to either not accept or return the shipment to the shipper. These network restrictions are subject to change with 30 days' notice.

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## IMPORT SERVICES

With the DHL Express Worldwide Import product, you can import shipments from over 220 countries and territories in the world. This is more than any other express delivery company can offer. What's more, customers in, say, the USA can order an import from China not just to the USA, but to any other destinations as well – we call this a Third Country shipment.

There is no need for local brokers or forwarders to get involved in any part of the process. You are in full control, and able to manage all aspects of your imports in a very simple way.

If you need a faster delivery, our DHL Express 12:00 and DHL Express 9:00 services are available for import as well. You can order an import from another country, to be delivered to your country or any other destination, by using our dedicated electronic shipping solution for imports. You will have one account number, one invoice in a single currency and a fixed price that means you know exactly what you will pay.

## DOMESTIC SERVICES

If you want to ship documents or goods within your own country, we can offer our Time Definite Domestic products with delivery time guarantees of 12:00, 10:30, 9:00 or the end of the next possible business day.

## DHL EXPRESS ENVELOPE

Our DHL Express Envelope service provides door-to-door international delivery of lightweight document shipments by the end of the next possible business day. It also offers you carbon neutral shipping at no extra charge.

- Up to 300g
- Global coverage
- Document shipments only
- Packaging envelope included
- GoGreen Climate Neutral service



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## GLOBAL TRADE AND YOU

A series of crises has put international trade at the center of the debate about economic growth and resilience. What are the current prospects for globalization and trade? Is there cause for concern? Is trade still an attractive source of growth? We deep dived into the data and conducted a thorough, fact-based analysis – and the results might just surprise you. In partnership with NYU Stern's Center for the Future of Management and its DHL Initiative on Globalization, the 'DHL Trade Growth Atlas' examines global trade growth trends and the trade patterns of 173 countries worldwide that combined make up more than 99% of world trade, GDP and population. Despite recent shocks and worsening macroeconomic conditions in much of the world, the study overall gives an upbeat assessment of the prospects for future trade growth.

We know the value of understanding the long-term global trade landscape for navigating short-term shifts in economic and trade growth. We help our customers make sense of what this means for their business to maximize the enormous potential of globalization and international trade.

**Global trade surprisingly resilient** through COVID-19 pandemic

**Trade likely to grow faster** in 2022 and 2023 than in previous decade

**Shift in mix of products** traded by advanced vs. emerging economies



## POWERING UP THE POTENTIAL OF INTERNATIONAL E-COMMERCE

### Discover and grow

Visit [dhl.com/discover](https://dhl.com/discover) to learn more about how DHL helps e-commerce companies ranging from start-ups to large enterprises, advising them on how to grow internationally. Our e-commerce focussed country guides, white papers such as 'The Ultimate B2B E-Commerce Guide', customer and trend research and market intelligence tools can enable you to better understand your customers and their shipping requirements to take the next step in your e-commerce journey.

### International e-commerce

We help our customers go global with ease and speed to maximize the enormous potential of international e-commerce. DHL supports our customers' international growth with:

- Global reach
- Express delivery options
- Flexible delivery options for receivers (see 'On Demand Delivery' on page 14)
- Duty billing options and customs expertise
- Consultative advice for our customers on how to increase sales and grow cross-border

### Fast, flexible and easy

Consumers expect everything 'on demand' – anytime, anywhere. DHL shipping options give customers a distinct competitive edge: over 90% of online consumers look at the available delivery options before going to the checkout, and their decision is influenced by delivery speed, flexibility and ease.



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## OPTIONAL SERVICES

[View charges](#)

DHL Express offers a wide range of optional services – from non-standard deliveries and billing options to climate neutral shipping.

### Dedicated Pickup and Delivery

If your business needs a dedicated vehicle to collect or deliver unusual shipments, or a pickup or delivery outside normal business hours, we can arrange this.

### Shipment Preparation

This is a convenient, fast and reliable service for seasonal or irregular shipments that require extra resources for their preparation. DHL manages the entire process of waybill preparation, content selection, labeling and packaging, then sends the shipments to the designated addresses.

### Saturday Delivery

We offer Saturday delivery services to key cities in more than 70 countries.

### Shipment Insurance

We recommend this comprehensive protection for your valuable or personal shipments, giving you peace of mind in the unlikely event of physical damage or loss.

### Extended Liability

If you are sending valuable documents such as passports, visa applications or regulatory certificates you can extend the DHL standard liability with this service. It provides coverage and compensation in the case of loss or damage.

### Direct Signature

If you are sending sensitive documents or high value contents you can request DHL to obtain a direct signature from the consignee or a representative at the delivery address. DHL will ensure your shipment is not re-directed, or delivered at an alternative address.

### Residential Address

Customers shipping to a home or private residence can activate specific delivery options by designating the delivery address as residential. For such shipments, DHL Express will proactively notify the receiver via email or SMS about the shipment's progress. Receivers can then select the most suitable delivery option via [On Demand Delivery](#).

### GoGreen Climate Neutral

This service is for customers who need a reliable method to calculate their annual carbon emissions at a shipment level and subsequently offset these emissions through approved environmental programs. The whole process is verified annually by an independent body accredited by the Société Générale de Surveillance (SGS). DHL can also provide reports for either a high level estimate or a detailed carbon footprint.

### Change of Billing

This applies when a customer requests a change of defined billing information on an already issued invoice, which will result in a reissuing of the invoice and, in case of an account change, crediting of the old account and debiting of the new.

## DUTY BILLING SERVICES

### Duty Tax Paid

At the customer's request, DHL clears the shipment at destination and arranges for the applicable import duties, taxes and regulatory charges to be invoiced to a specified DHL account at origin or third country, rather than the receiver of the shipment being billed at destination. The duty tax payer will be invoiced an extra charge based on a flat rate or a percentage of the fiscal charges that were paid.

### Duty Tax Importer

At the customer's request, DHL clears the shipment at destination and arranges for any applicable import duties, taxes and regulatory charges to be invoiced to the importer's specified DHL account at destination. The duty tax payer will be invoiced an extra charge based on a flat rate or a percentage of the fiscal charges that were advanced. The shipper must provide the importer's address details, tax ID and the account number to be billed.

### Duty Tax Receiver

This service covers any import of a non-document shipment for which DHL has used its own credit line with Customs to advance or guarantee the payment of duties, taxes or regulatory charges on behalf of importers and consumers with whom DHL has no contract. An extra charge based on a minimum rate or a percentage of the fiscal charges that were advanced or guaranteed is billed to the duty tax payer.

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## SURCHARGES

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In order to maintain a consistently high level of service, in specific circumstances DHL Express levies a surcharge for exceptional activities, ensuring that these surcharges are fair for all of our customers.

### Fuel Surcharge

This variable surcharge is applied to the weight charge of each shipment and any transportation related surcharges. It is derived from publicly available fuel oil indices that are also shown on the DHL Express website at [mydhl.express.dhl](https://mydhl.express.dhl). The charge is calibrated every month to the oil price that was current two months prior to the billing month.

### Remote Area

This surcharge applies when a shipment is collected from or delivered to a location that is distant or difficult to serve.

### Overweight Piece

A fixed surcharge is applied to every piece, including a pallet that exceeds a scale or volumetric weight of 70kg.

### Oversize Piece

This fixed surcharge applies to every piece, including a pallet, with a single dimension in excess of 120cm.

### Non-Stackable Pallet

This fixed surcharge is applied to every pallet within a shipment that cannot be stacked, either on request by the shipper, or because of its shape, content or packaging. This surcharge does not apply to pieces below 30kg.

### Dangerous Goods

DHL can carry acceptable quantities of dangerous goods or hazardous materials. Packages containing dangerous goods materials will be assessed and a service charge will be applied accordingly. Additional charges may also apply.

### Address Correction

This fixed surcharge is applied to any shipment that has an incorrect delivery address at the time of pickup and the delivery cannot be fulfilled after making efforts at the destination to determine the correct address.

### Data Entry

This fixed surcharge applies for each shipment consigned with non-electronic, paper based manual waybills. Electronic shipping documentation incurs no additional charges.

### Security Charges

Additional surcharges may apply when shipping from or to a destination country where DHL is operating at elevated risk due to continuous state of war, civil unrest, or continuous threats from terrorism (**Elevated Risk**), or when shipping from or to a destination country that is subject to trade restrictions imposed by the UN Security Council (**Restricted Destination**).

### Emergency Situation

A temporary surcharge, which allows us to cover operating cost increases due to an emergency situation out of DHL's control. Change in market dynamics and air capacity availability is reflected through regular price adjustments.

### Peak Season

A temporary surcharge, which allows us to cover part of the operating cost increases resulting from necessary network adjustments during Peak Season.

### Bulk Packaging and Plastic Flyer Stack

Charges apply for all DHL standard packaging items including plastic flyers provided in bulk or stacks.



For a full list of surcharges, please visit [mydhl.express.dhl](https://mydhl.express.dhl).



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## CUSTOMS SERVICES

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DHL Express is the international specialist in shipping, with extensive knowledge and experience of dealing with customs topics worldwide. For your peace of mind, we provide a wide range of customs support for standard as well as non-routine customs-clearance processes. By making sure that clearance is a smooth and efficient process, we ensure your shipments arrive as quickly as possible, and leave you free to focus on your core business. With our online tool ([tas.dhl.com](https://tas.dhl.com)) we provide essential customs information to help you prepare your shipments.

### Non-Routine Entry

Applies when shipments are subject to non-routine clearance procedures, due to their value, weight and/or commodity as defined by destination Customs Authorities. May also apply in selected countries where DHL is legally obliged to outsource formal clearance entries to a licensed third party broker.



### Bonded Storage

Storage charges apply when the shipment cannot be released by customs due to inaccurate or missing paperwork. Charges take effect three working days after the freight arrival date or broker notification, whichever is later. The charge applies to the duty and taxes payer.

### Export Declaration

Applies in countries where an export declaration is required for shipments containing controlled commodities or exceeding €10000 for private customers/€150 (customs value) for business customers, or a certain weight.

### Multiline Entry

A service charge will be assessed for multiline item entries with more than five lines. An example would be – one shipment with multiple products or multiple invoices. All products require identification and must be classified under separate harmonized tariff numbers.

### Permits and Licenses

To accelerate import of selected controlled commodities, such as medical devices, pharmaceuticals, computer monitors, laser CD players, cosmetics, eyeglasses, food and food products, DHL is required to file specific information in order to obtain the required import permits or licenses.

### Other Government Agency

At request, DHL will arrange the completion of Veterinary, Health or Phytosanitary controls at the First Point of Entry in a country or a Customs Union, typically required when importing animal products, plants, seeds, or pharmaceutical products.

For a full list of customs charges, please visit [mydhl.express.dhl](https://mydhl.express.dhl).

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## PREPARING YOUR SHIPMENT: AS EASY AS 1-2-3

### 1 Shipment weight

- Please weigh and measure your shipment.
- If you are sending a large but lightweight shipment, where its volumetric (dimensional) weight exceeds its actual weight, the cost of the shipment is calculated on the space your consignment takes up on the aircraft. This is a standard IATA method. To calculate the volumetric weight of your shipment, simply multiply the length by height by width in centimeters, then divide the total sum by 5,000 for each piece in the shipment.
- Any piece in the shipment may be re-weighed and/or re-measured by DHL to confirm this calculation.

### 2 Documentation required: waybill

- All shipments sent with DHL Express need to have a fully completed DHL waybill or label securely attached to each piece. This will enable the successful movement of your shipment through the DHL network. Each waybill or label is individually numbered to allow you to track your shipment from collection through to delivery.
- Your shipment may also need to be accompanied by customs documentation, such as a commercial or proforma invoice, as well as additional paperwork depending on the contents and value of the shipment and the country you are sending to.

### 3 Documentation required: invoice

- A commercial or proforma invoice is required when sending non-document shipments to countries and territories outside your origin country or customs union. This is essentially a declaration containing all the details of a transaction and is used by customs authorities to assess if duties or taxes are payable.
- A commercial invoice is used when goods are part of a commercial transaction or intended for resale.
- A proforma invoice is used when sending goods of no commercial value (for example, when sending samples).



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## PREPARING YOUR SHIPMENT INVOICE

Your invoice will require the following details:

### 1. BANK DETAILS

These are the bank details that will be used for the transaction between the seller and buyer. These details are not required for non-commercial/proforma invoices.

### 2. DESCRIPTION

Generic or broad descriptions are no longer permitted and are likely to cause delays. Descriptions should include the items, how many there are, what they are made of, and what they will be used for. Describing items as 'samples', 'parts' or 'electronics' is not acceptable for customs classification, safety and security reasons. Instead of 'electronics', for example, use a description such as 'television'.

### 3. COMMODITY CODE

This is the product identification code used by the exporting country to classify the goods to be exported. It assists clearance and avoids delays.

### 4. COUNTRY OF MANUFACTURE/ORIGIN

This relates to the place of manufacture, not the country of export. If items are manufactured in more than one country, please list the origins.

### 5. TOTAL DECLARED VALUE

This is the total value of the transaction for customs purposes based on the Incoterm selected. The total declared value should include freight and insurance charges if the seller is responsible for these two elements.

### 6. TYPE OF EXPORT

The options are: (1) Permanent; (2) Temporary; and (3) Repair & Return.

### 7. INCOTERM

Insert the Incoterm that best describes the terms of the transaction. For example, DAP (Delivered At Place).

### 8. REASON FOR EXPORT

This could be: For Sale; For Repair; After Repair; Gift; Sample; Personal Use Not For Resale; Replacement; Intercompany Transfer; or Personal Effects.

Commercial invoice						
Bank details				Exporter		
<b>1.</b>				Tax ID/VAT number		
Importer (bill to)				Date		
				Waybill number		
				Invoice number		
				Exporter code		
				Receiver if different from Importer		
				Tax ID/VAT number		
				Shipment reference		
Full description of goods	Commodity code	Item quantity	Unit value [Currency]	Subtotal value [Currency]	Net weight	Country of manufacture/origin
<b>2.</b>	<b>3.</b>					<b>4.</b>
Freight						
Insurance						
Total declared value/currency				Total net weight/kg(s)		
<b>5.</b>						
Total pieces				Total gross weight/kg(s)		
<b>6.</b> Type of export						
<b>7.</b> Incoterms						
<b>8.</b> Reason for export						
I/We hereby certify that the information contained in this invoice is true and correct and that the contents of the shipments are as stated above.						
Position in company				Signature		
				Company stamp		



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## PACKAGING YOUR SHIPMENT

To ensure that your shipments travel safely and securely through the DHL Express global network, it is important that they are packaged and labeled correctly.

### Packaging guidelines

- If you are re-using envelopes or boxes, please ensure that old labels and markings are removed
- Securely fix a waybill to each piece in your shipment. The waybill can be thought of as the shipment's airline ticket and it will delay delivery if it becomes separated from your shipment
- The barcodes on the waybill are scanned at numerous points during your shipment's journey. Please ensure the barcode is flat and not covered by tape, shrinkwrap or strapping
- Place a waybill on the top or side of each piece in your shipment and please ensure it does not overlap the corners or edges of boxes
- Use adequate protective wrapping for fragile or delicate items and ensure they are packed as far away as possible from the corners of boxes
- To prevent injury to our employees, please pay special attention to the packaging of sharp items. There should not be any possibility of the contents piercing the packaging
- Any individual pieces over 70kg should be placed on a pallet. If you are sending a multi-piece shipment, it is not necessary to place the individual pieces on a pallet unless they exceed 70kg. For example, a shipment comprising four 25kg pieces does not have to be placed on a pallet

### DHL packaging

We offer a range of high-quality DHL-branded packaging items, suitable for shipping items of all shapes and sizes.

The items available include:

- Flyer bags
- Cardboard document envelopes
- Boxes in a range of sizes
- Tubes
- Bottle boxes

For more information please refer to the Packing Guide available on [mydhl.express.dhl](https://mydhl.express.dhl).

### Prohibited and Restricted Commodities

#### Prohibited Items

The following items will NOT be accepted for carriage by DHL. This list includes items which are prohibited for carriage by any law, regulation or statute of any federal, state or local government of any country from, to or through which the items may be carried. For international carriage there may be additional prohibited items specified by the country of destination. DHL may at its sole discretion refuse to carry other items not listed below.

- Bullion (of any precious metal)
- Cannabis
- Cash (legal tender – bank notes, currency notes and coins)
- Complete firearms, ammunition, explosives/explosive devices including inert explosives and test pieces, air guns, replica and imitation firearms
- Human remains or ashes in any form
- Hunting (animal) trophies, animal parts such as ivory and shark's fin, animal remains or ashes, or animal by-products and derived products not intended for human consumption, prohibited for movement by the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES) and/or local law
- Illegal goods, such as counterfeit goods and narcotics
- Live animals (including but not limited to mammals, reptiles, fish, invertebrates, amphibians, birds, insects, larvae and pupae)
- Loose lithium metal batteries under IATA PI968 section II
- Loose precious and semi-precious stones (cut or un-cut, polished or un-polished)



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### Restricted Items

The following items will NOT be accepted for carriage unless otherwise agreed to by DHL. To obtain such agreement a business case will need to be conducted by DHL and the items approved for carriage will be recorded in writing with the customer.

- Air guns, tasers, imitation or replica firearms, firearm parts and replica ammunition (includes rifle butts, trigger mechanisms, screws/bolts etc which are manufactured for the sole purpose of creating a functional firearm)
- Antiques and works of art with a shipment value in excess of €500000
- Banderols/Tax stickers with a shipment value in excess of €500000
- Cigarettes, cigars, tobacco products and electronic cigarettes with a shipment value in excess of €500000
- Commemorative coins and medals with an individual value or total shipment value of €2000 or more are restricted for carriage
- Dangerous/hazardous goods including but not limited to perfumes, aftershaves, aerosols, flammable substances, dry ice, biological substances, UN classified dangerous goods and any goods specified as such under International Air Transport Association regulations (“IATA”), the

Agreement on Dangerous Goods by Road (“ADR”) or International Maritime Dangerous Goods (“IMDG”) regulations

- Financial and monetary commodities – examples include but are not limited to activated SIM cards for mobile phones, blank or activated credit or cash dispenser cards, blank checks, event tickets, lottery tickets, money or postal orders, pre-paid phone cards, tickets (blank stock), traveler’s checks, vouchers/tokens, unused stamps etc. Applicable to all shipments valued in excess of €500000
- Furs
- Jewelry and watches and with individual values in excess of €5000. The shipment must not exceed €100000

## PAYING FOR YOUR SHIPMENT

You can pay for DHL Express services either with cash, a credit card or by bank transfer. You can open an account with DHL Express to pay via bank transfer; and all account customers receive invoices on a pre-agreed basis. For more details, please get in touch with a Customer Service Advisor at your local DHL Express office or go to [mydhl.express.dhl](http://mydhl.express.dhl).



# DIGITALIZATION

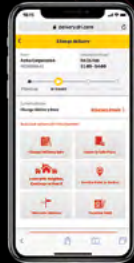
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Digitalization is one of the most important trends impacting logistics, and it is one of the key pillars of DPDHL's Strategy 2025. Through digitalization we bring benefits for our customers, our operations and our own people.

We invest continually in market-leading technologies to help our customers to manage and monitor shipments, create shipping labels, get quotes, schedule courier pickups, connect with us and more. Digitalizing our operations provides more transparency, allowing us to better anticipate and meet our customers' needs.

## ON DEMAND DELIVERY

DHL's On Demand Delivery tool keeps receivers informed of shipment progress, allowing them to reschedule, reroute, release or conveniently collect from a DHL Service Point. It is an innovative, easy-to-use, mobile-friendly service, especially for residential deliveries.



[ondemand.dhl.com](http://ondemand.dhl.com)

Designed to enhance the online shopper's experience, the service is available globally, meaning consistent service standards and a harmonized user experience.



Scheduled delivery



Signature release/leave your signature



Alternative address



Collect from Service Point



Vacation hold



Leave with neighbor or concierge

## DHL EXPRESS COMMERCE

Take your website international with DHL Express Commerce. Offer your customers all the benefits of DHL Express at your checkout in real-time. Import, manage and ship their orders quickly and efficiently with no complicated development. Add the power of DHL Express to your e-commerce business quickly and easily, giving you the competitive edge. DHL Express Commerce integrates with the biggest e-commerce platforms, including: Magento, Shopify, WooCommerce, Amazon and eBay.

## MYDHL+

[mydhl.express.dhl](http://mydhl.express.dhl)

MyDHL+ re-imagines the way the shipping business does business, by combining the tools and services our customers use most. With its mobile friendly and intuitive interface, customers can now import, export, schedule a pickup, track shipments and pay bills more quickly than ever – all in one visit, with one password and zero headaches. MyDHL+ makes it incredibly easy to navigate the complexities of international shipping.



## DHL EXPRESS MOBILE APP

The DHL Express Mobile app lets you track your shipments and manage your deliveries all in one place. You can locate the nearest DHL Service Point for parcel drop off or collection, and quickly check shipping rates too – right on your smartphone. Advanced GPS location services and camera barcode scanning are also available. Download DHL Express Mobile today, on Android or iOS.



# DIGITALIZATION

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 Connecting your World
 

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 Sustainability
 

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 Service Offering
 

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 How to Ship with DHL Express
 

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 ► Digitalization
 

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 Zones and Rates
 

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## DIGITAL ASSISTANT

Our Digital Assistant is a live chat helpdesk that offers a 24/7 service across multiple online channels and platforms, and in 41 languages, including Ukrainian. It tracks your shipments, answers queries and directs you to FAQs.



[Chat with us now!](#)



## DIGITAL TRUST

Logistics requires transferring data and content around the world and we embrace a responsibility to do this securely. Our standards led by our binding Corporate Rules and by our [Data Privacy Policy](#) apply throughout the DPDHL Group and are approved by the Supervisory Authorities. We maintain a comprehensive [Information Security](#) and [Data Protection](#) approach based on ISO/IEC 27001:2013 and GDPR, to ensure a high standard when managing customer information assets and personal data. We aim to provide a rapid response to any security incident via our 24x7 Cyber Defence Centre (CDC) with global coverage and our global DPO community.

DPDHL acts as controller in respect of any personal data it receives from customers and holds to effectively provide transportation services and in regard to the delivery of any shipments or documents that it processes to perform its contractual obligations. DPDHL will act as a data controller when an individual is executing their rights under privacy legislations.

## CUSTOMER SHIPPING INTEGRATION

Using EDI and XML Services enables you to incorporate DHL's online shipping capabilities into your own website, warehouse or customer service application. This provides global shipment tracking while making it faster and easier to access information about transit times, rates and courier bookings.

## SPECIFIC SOLUTIONS

DHL offers additional capabilities for businesses requiring more specialized solutions – for example, its Medical Express and Collect & Return services.

## ROBOTICS

Driven by rapid technological advancements and increasing supply chain complexity, robotics solutions are entering the logistics environment, boosting productivity and driving zero-defect processes.

Robots are adopting more roles at DHL Express, assisting workers with the most repetitive and labor-intensive tasks and freeing them up to do higher-order, customer-facing activities. Examples include the use of articulated robotic arms for sorting inbound packages to last-mile delivery routes. We have four such robots in use globally, with this number set to double soon.

Our robots help get couriers out on the road faster – which means your parcels get delivered faster.



# ZONES AND RATES

Calculate the Price  
of Your Shipment

Optional  
Services

Surcharges

Customs  
Services

Service Capability  
and Rating Zones

Export  
Services

Import  
Services

Domestic  
Rates

## CALCULATE THE PRICE OF YOUR SHIPMENT



Determine which zone your destination is in (page 18) and whether yours is a document or non-document shipment.



Is your shipment international (page 4) or domestic (page 5) and how quickly do you want it to arrive?



Based on weight (page 10), zone and speed, confirm your base price (page 20 for exports and page 22 for imports and page 24 for domestic services).



Add any optional services (page 7) and check if any surcharges apply (page 8).

Base price + Optional services + Surcharges = Total price

## OPTIONAL SERVICES

[View explanation](#)

Optional services	Charging method	Charge
Dedicated Pickup	Per shipment	17 UAH per kg with minimum of 715 UAH
Dedicated Delivery	Per shipment	17 UAH per kg with minimum of 1430 UAH
Shipment Preparation	Per shipment	440 UAH
Saturday Delivery	Per shipment	International: 1070 UAH Domestic: 440 UAH
Shipment Insurance	By shipment value	360 UAH or 1% of stated shipment value if higher
Extended Liability	Per shipment	145 UAH
Direct Signature	Per shipment	185 UAH
Residential Address	Per shipment	110 UAH
GoGreen Climate Neutral	Per shipment	3.50 UAH per kg
Change of Billing	Per invoice	360 UAH
<b>Duty Billing Services</b>		
Duty Tax Paid	% of fiscal charges	2% of fiscal charges with minimum of 540 UAH
Duty Tax Importer	% of fiscal charges	2% of fiscal charges with minimum of 360 UAH
Duty Tax Receiver	% of fiscal charges	200 UAH

For a full list of optional services, please visit our website at [mydhl.express.dhl](https://mydhl.express.dhl).



# ZONES AND RATES

[Calculate the Price of Your Shipment](#)
[Optional Services](#)
[Surcharges](#)
[Customs Services](#)
[Service Capability and Rating Zones](#)
[Export Services](#)
[Import Services](#)
[Domestic Rates](#)

## SURCHARGES

[View explanation](#)

Surcharges	Charging method	Charge
Fuel Surcharge	Per shipment	Percentage of transportation and additional charges, as per index; details <a href="#">here</a>
Remote Area	Per shipment	International: 17 UAH per kg 715 UAH minimum per shipment Domestic: 8 UAH per kg minimum 360 UAH per shipment
<b>Additional Handling</b>		
Overweight Piece	Per piece	International: 3240 UAH Domestic: 1595 UAH
Oversize Piece	Per piece	International: 1800 UAH Domestic: 900 UAH
Non-Stackable Pallet	Per piece	International: 9000 UAH Domestic: 4500 UAH
<b>Dangerous Goods</b>		
Full Dangerous Goods	Per piece	2855 UAH
Lithium Batteries Section II (966, 969)	Per piece	185 UAH
Excepted Quantities	Per piece	185 UAH
Dry Ice (UN1845)	Per piece	360 UAH
Address Correction	Per shipment	185 UAH
Data Entry	Per shipment	185 UAH
<b>Security Charges</b>		
Elevated Risk	Per shipment	715 UAH
Restricted Destination	Per shipment	1075 UAH
<b>Packaging Items</b>		
Plastic Flyers	Per stack	720 UAH per stack (100 flyers)
Bulk Packaging	Per stack	Variable by packaging type and quantity

## CUSTOMS SERVICES

[View explanation](#)

Customs services	Charging method	Charge
Non-Routine Entry	Per shipment	480 UAH for private person and 1500 UAH for legal entity
Bonded Storage	Per shipment, per day after three working days	35 UAH per shipment and 3.60 UAH per kg (both per day after three working days)
Export Declaration	Per shipment	1500 UAH
Multiline Entry	Rate per line, after five lines	36 UAH
Permits and Licenses	Per shipment	720 UAH
Other Government Agency	Per shipment	Depends on type of control required; minimum 120 UAH

Please visit our website for a full list of [surcharges](#) and [customs services](#).

# ZONES AND RATES

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- Calculate the Price of Your Shipment
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- Surcharges
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- Service Capability and Rating Zones
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## SERVICE CAPABILITY AND RATING ZONES

Country/Territory	Zone	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports
Afghanistan	7	✓			✓
Albania	3	✓			✓
Algeria	7	✓	doc		✓
American Samoa	7	✓			✓
Andorra	3	✓			✓
Angola	7	✓	✓		✓
Anguilla	7	✓			✓
Antigua	7	✓			✓
Argentina	7	✓	✓		✓
Armenia	1	✓			✓
Aruba	7	✓			✓
Australia	7	✓	✓		✓
Austria	2	✓	✓	✓	✓
Azerbaijan	1	✓			✓
Bahamas	7	✓			✓
Bahrain	6	✓			✓
Bangladesh	6	✓			✓
Barbados	7	✓			✓
Belarus	1	✓			✓
Belgium	2	✓	✓	✓	✓
Belize	7	✓			✓
Benin	7	✓			✓
Bermuda	7	✓			✓
Bhutan	6	✓			✓
Bolivia	7	✓			✓
Bonaire	7	✓			✓
Bosnia & Herzegovina	3	✓			✓
Botswana	7	✓			✓
Brazil	7	✓	✓		✓
Brunei	6	✓			✓
Bulgaria	2	✓	✓		✓
Burkina Faso	7	✓	✓		✓
Burundi	7	✓			✓
Cambodia	6	✓	doc		✓
Cameroon	7	✓	✓		✓
Canada	4	✓	✓		✓
Canary Islands, The	3	✓			✓
Cape Verde	7	✓			✓
Cayman Islands	7	✓			✓
Central African Republic	7	✓			✓
Chad	7	✓			✓
Chile	7	✓			✓
China, People's Republic	5	✓	doc		✓
Colombia	7	✓	✓		✓
Comoros	7	✓			✓
Congo	7	✓	✓		✓
Congo, Democratic Rep. of	7	✓	doc		✓
Cook Islands	7	✓			✓
Costa Rica	7	✓			✓
Cote d'Ivoire	7	✓	doc		✓
Croatia	3	✓	doc		✓
Cuba	7	✓			✓
Curacao	7	✓			✓
Cyprus	3	✓	doc		✓
Czech Republic, The	2	✓	✓	✓	✓
Denmark	3	✓	✓	✓	✓
Djibouti	7	✓			✓
Dominica	7	✓			✓
Dominican Republic	7	✓			✓

Country/Territory	Zone	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports
Ecuador	7	✓			✓
Egypt	7	✓			✓
El Salvador	7	✓			✓
Eritrea	7	✓			✓
Estonia	2	✓	✓		✓
Eswatini	7	✓			✓
Ethiopia	7	✓			✓
Falkland Islands	7	✓			✓
Faroe Islands	3	✓			✓
Fiji	7	✓			✓
Finland	3	✓	✓		✓
France	2	✓	✓	✓	✓
French Guyana	7	✓			✓
Gabon	7	✓	doc		✓
Gambia	7	✓			✓
Georgia	1	✓			✓
Germany	2	✓	✓	✓	✓
Ghana	7	✓			✓
Gibraltar	3	✓	✓		✓
Greece	3	✓	✓		✓
Greenland	7	✓			✓
Grenada	7	✓			✓
Guadeloupe	7	✓			✓
Guam	7	✓			✓
Guatemala	7	✓			✓
Guernsey	2	✓	✓	doc	✓
Guinea Republic	7	✓			✓
Guinea-Bissau	7	✓			✓
Guinea-Equatorial	7	✓			✓
Guyana (British)	7	✓			✓
Haiti	7	✓			✓
Honduras	7	✓			✓
Hong Kong SAR China	5	✓	doc	doc	✓
Hungary	2	✓	✓		✓
Iceland	3	✓	✓		✓
India	5	✓	doc		✓
Indonesia	6	✓			✓
Iran, Islamic Rep. of	7	✓			✓
Iraq	7	✓			✓
Ireland, Rep. of	3	✓	✓	✓	✓
Israel	3	✓			✓
Italy	2	✓	✓	✓	✓
Jamaica	7	✓			✓
Japan	5	✓	✓		✓
Jersey	2	✓	✓	doc	✓
Jordan	6	✓			✓
Kazakhstan	3	✓	✓		✓
Kenya	7	✓	✓		✓
Kiribati	7	✓			✓
Korea, D.P.R. of (North)	6	✓			✓
Korea, Rep. of (South)	5	✓	✓		✓
Kosovo	3	✓			✓
Kuwait	6	✓			✓
Kyrgyzstan	3	✓			✓
Lao P.D.R.	6	✓			✓
Latvia	2	✓			✓
Lebanon	6	✓	✓		✓
Lesotho	7	✓			✓
Liberia	7	✓			✓

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Table continues overleaf

For transit times and the availability of DHL Express 12:00 and DHL Express 9:00 for your origin and destination address, please refer to the DHL Capability Tool at [dct.dhl.com](https://dct.dhl.com). Pieces with a single base length up to 300cm are accepted. Additional surcharges may apply.

# ZONES AND RATES

- Connecting Your World
- Sustainability
- Service Offering
- How to Ship with DHL Express
- Digitalization
- ▶ Zones and Rates**

- Calculate the Price of Your Shipment
- Optional Services
- Surcharges
- Customs Services
- Service Capability and Rating Zones
- Export Services
- Import Services
- Domestic Rates

## SERVICE CAPABILITY AND RATING ZONES

Country/Territory	Zone	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports
Libya	7	✓			✓
Liechtenstein	2	✓			✓
Lithuania	2	✓	doc		✓
Luxembourg	2	✓	✓	✓	✓
Macau SAR China	6	✓			✓
Madagascar	7	✓			✓
Malawi	7	✓			✓
Malaysia	5	✓	✓		✓
Maldives	7	✓			✓
Mali	7	✓			✓
Malta	3	✓	doc		✓
Marshall Islands	7	✓			✓
Martinique	7	✓			✓
Mauritania	7	✓			✓
Mauritius	7	✓			✓
Mayotte	7	✓			✓
Mexico	7	✓			✓
Micronesia, Fed. States of	7	✓			✓
Moldova, Rep. of	1	✓			✓
Monaco	2	✓			✓
Mongolia	7	✓			✓
Montenegro, Rep. of	3	✓			✓
Montserrat	7	✓			✓
Morocco	7	✓	doc		✓
Mozambique	7	✓	doc		✓
Myanmar	6	✓			✓
Namibia	7	✓	doc		✓
Nauru, Rep. of	7	✓			✓
Nepal	6	✓			✓
Netherlands, The	2	✓	✓	✓	✓
Nevis	7	✓			✓
New Caledonia	7	✓			✓
New Zealand	7	✓			✓
Nicaragua	7	✓			✓
Niger	7	✓			✓
Nigeria	7	✓			✓
Niue	7	✓			✓
North Macedonia	3	✓			✓
Northern Mariana Islands	7	✓			✓
Norway	3	✓	✓		✓
Oman	6	✓			✓
Pakistan	7	✓			✓
Palau	7	✓			✓
Panama	7	✓	doc		✓
Papua New Guinea	7	✓			✓
Paraguay	7	✓	✓		✓
Peru	7	✓			✓
Philippines, The	6	✓	✓		✓
Poland	1	✓	✓	doc	✓
Portugal	3	✓	✓	doc	✓
Puerto Rico	7	✓			✓
Qatar	6	✓			✓
Reunion, Island of	7	✓			✓
Romania	1	✓	✓		✓
Russian Federation, The	1	✓	✓	doc	✓
Rwanda	7	✓			✓
Samoa	7	✓			✓
San Marino	2	✓	doc		✓

Country/Territory	Zone	DHL Express Worldwide	DHL Express 12:00	DHL Express 9:00	Imports
Sao Tome & Principe	7	✓			✓
Saudi Arabia	6	✓			✓
Senegal	7	✓	✓		✓
Serbia, Rep. of	3	✓			✓
Seychelles	7	✓			✓
Sierra Leone	7	✓			✓
Singapore	5	✓	doc	doc	✓
Slovakia	2	✓	✓	✓	✓
Slovenia	3	✓	✓	doc	✓
Solomon Islands	7	✓			✓
Somalia	7	✓			
Somaliland, Rep. (N. Somalia)	7	✓			
South Africa	7	✓	doc	doc	✓
South Sudan	7	✓			
Spain	3	✓	✓	doc	✓
Sri Lanka	6	✓			✓
St. Barthelemy	7	✓			✓
St. Eustatius	7	✓			✓
St. Helena	7	✓			✓
St. Kitts	7	✓			✓
St. Lucia	7	✓			✓
St. Maarten	7	✓			✓
St. Vincent	7	✓			✓
Sudan	7	✓			
Suriname	7	✓			✓
Sweden	3	✓	✓	✓	✓
Switzerland	2	✓	✓	✓	✓
Syria	6	✓			
Tahiti	7	✓			✓
Taiwan	5	✓	✓		✓
Tajikistan	3	✓			✓
Tanzania	7	✓	doc	doc	✓
Thailand	6	✓	✓		✓
Timor-Leste	7	✓			✓
Togo	7	✓			✓
Tonga	7	✓			✓
Trinidad and Tobago	7	✓			✓
Tunisia	7	✓			✓
TURKEY	2	✓	✓		✓
Turkmenistan	7	✓			✓
Turks and Caicos Islands	7	✓			✓
Tuvalu	7	✓			✓
Uganda	7	✓	doc	doc	✓
Ukraine	0	✓	doc		✓
United Arab Emirates	6	✓	✓		✓
United Kingdom	2	✓	✓	✓	✓
United States of America	4	✓	✓	(10.30)	✓
Uruguay	7	✓			✓
Uzbekistan	3	✓			✓
Vanuatu	7	✓			✓
Vatican City	2	✓			✓
Venezuela	7	✓			
Vietnam	6	✓			✓
Virgin Islands (British)	7	✓			✓
Virgin Islands (US)	7	✓			✓
Yemen, Rep. of	6	✓			
Zambia	7	✓	✓		✓
Zimbabwe	7	✓	doc		✓

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# ZONES AND RATES

Calculate the Price  
of Your Shipment

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## Export rates by zone and product

### DHL EXPRESS WORLDWIDE

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
Envelopes up to 0.3kg							
0.3	1441	1730	1850	1972	2396	2503	2904
Documents only up to 2kg							
0.5	1536	1866	1974	2097	2562	2671	3058
1	2046	2398	2527	2744	3188	3303	3769
1.5	2392	2808	3003	3327	3791	3906	4431
2	2738	3218	3479	3910	4394	4509	5093
Documents from 2.5kg and non-documents from 0.5kg							
0.5	1738	2024	2110	2261	2762	2893	3272
1	2163	2543	2672	2829	3294	3446	3904
1.5	2539	2925	3168	3476	3920	4087	4608
2	2915	3307	3664	4123	4546	4728	5312
2.5	3247	3653	4010	4764	5056	5339	5974
3	3548	3985	4478	5274	5639	5942	6592
3.5	3849	4317	4946	5784	6222	6545	7210
4	4150	4649	5414	6294	6805	7148	7828
4.5	4451	4981	5882	6804	7388	7751	8446
5	4752	5313	6350	7314	7971	8354	9064
5.5	4983	5514	6589	7545	8288	8700	9519
6	5214	5715	6828	7776	8605	9046	9974
6.5	5445	5916	7067	8007	8922	9392	10429
7	5676	6117	7306	8238	9239	9738	10884
7.5	5907	6318	7545	8469	9556	10084	11339
8	6138	6519	7784	8700	9873	10430	11794
8.5	6369	6720	8023	8931	10190	10776	12249
9	6600	6921	8262	9162	10507	11122	12704
9.5	6831	7122	8501	9393	10824	11468	13159
10	7062	7323	8740	9624	11141	11814	13614
11	7392	7671	9200	10102	11675	12334	14378
12	7722	8019	9660	10580	12209	12854	15142
13	8052	8367	10120	11058	12743	13374	15906
14	8382	8715	10580	11536	13277	13894	16670
15	8712	9063	11040	12014	13811	14414	17434
16	9042	9411	11500	12492	14345	14934	18198
17	9372	9759	11960	12970	14879	15454	18962
18	9702	10107	12420	13448	15413	15974	19726

Table continues overleaf

# ZONES AND RATES

Calculate the Price  
of Your Shipment

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Service Capability  
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## Export rates by zone and product

### DHL EXPRESS WORLDWIDE

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
19	10032	10455	12880	13926	15947	16494	20490
20	10362	10803	13340	14404	16481	17014	21254
21	10760	11183	13674	14754	16913	17446	22048
22	11158	11563	14008	15104	17345	17878	22842
23	11556	11943	14342	15454	17777	18310	23636
24	11954	12323	14676	15804	18209	18742	24430
25	12352	12703	15010	16154	18641	19174	25224
26	12750	13083	15344	16504	19073	19606	26018
27	13148	13463	15678	16854	19505	20038	26812
28	13546	13843	16012	17204	19937	20470	27606
29	13944	14223	16346	17554	20369	20902	28400
30	14342	14603	16680	17904	20801	21334	29194
40	17882	18213	20140	21224	25761	26434	36604
50	21422	21823	23600	24544	30721	31534	44014
60	24962	25433	27060	27864	35681	36634	51424
70	28502	29043	30520	31184	40641	41734	58834
For each additional 0.5kg							
Above 10	165	174	230	239	267	260	382
Above 20	199	190	167	175	216	216	397
For each additional 1kg							
30.1 - 70.0	354	361	346	332	496	510	741
70.1 - 300.0	356	368	379	397	507	518	797
300.1 - 3000*	411	413	415	431	562	573	882

**DHL Express 12:00** – Guaranteed delivery before 12:00 on the next possible working day to over 78 countries worldwide.

Add 185 UAH to the DHL Express Worldwide prices.

**DHL Express 10:30** – Guaranteed delivery before 10:30 on the next possible working day.

Add 360 UAH to the DHL Express Worldwide prices.

**DHL Express 9:00** – Guaranteed delivery before 9:00 on the next possible working day to over 27 countries worldwide. Add 900 UAH to the DHL Express Worldwide prices.

Weights are rounded up to the nearest 0.5kg for shipments up to 30kg, and to the nearest 1kg thereafter.

Rates are in UAH and exclude customs duties, taxes, clearance-related charges, VAT and all surcharges.

Terms and conditions apply – see [mydhl.express.dhl](https://mydhl.express.dhl) for details.

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# ZONES AND RATES

Calculate the Price  
of Your Shipment

Optional  
Services

Surcharges

Customs  
Services

Service Capability  
and Rating Zones

Export  
Services

Import  
Services

Domestic  
Rates

## Import rates by zone and product

### DHL EXPRESS WORLDWIDE IMPORT

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
Documents only up to 2kg							
0.5	1780	2135	2290	2417	2955	3049	3552
1	2288	2716	2861	3067	3572	3719	4310
1.5	2606	3077	3285	3607	4105	4281	4898
2	2924	3438	3709	4147	4638	4843	5486
Documents from 2.5kg and non-documents from 0.5kg							
0.5	2165	2492	2662	2771	3351	3443	3951
1	2466	2905	3068	3230	3769	3934	4454
1.5	2889	3344	3664	3941	4490	4678	5278
2	3312	3783	4260	4652	5211	5422	6102
2.5	3834	4454	4871	5611	6116	6402	7154
3	4136	4777	5301	6145	6686	7033	7792
3.5	4438	5100	5731	6679	7256	7664	8430
4	4740	5423	6161	7213	7826	8295	9068
4.5	5042	5746	6591	7747	8396	8926	9706
5	5344	6069	7021	8281	8966	9557	10344
5.5	5589	6278	7318	8543	9318	9933	10854
6	5834	6487	7615	8805	9670	10309	11364
6.5	6079	6696	7912	9067	10022	10685	11874
7	6324	6905	8209	9329	10374	11061	12384
7.5	6569	7114	8506	9591	10726	11437	12894
8	6814	7323	8803	9853	11078	11813	13404
8.5	7059	7532	9100	10115	11430	12189	13914
9	7304	7741	9397	10377	11782	12565	14424
9.5	7549	7950	9694	10639	12134	12941	14934
10	7794	8159	9991	10901	12486	13317	15444
11	8192	8557	10469	11455	13120	13937	16324
12	8590	8955	10947	12009	13754	14557	17204
13	8988	9353	11425	12563	14388	15177	18084
14	9386	9751	11903	13117	15022	15797	18964
15	9784	10149	12381	13671	15656	16417	19844
16	10182	10547	12859	14225	16290	17037	20724
17	10580	10945	13337	14779	16924	17657	21604
18	10978	11343	13815	15333	17558	18277	22484

Table continues overleaf

# ZONES AND RATES

[Calculate the Price of Your Shipment](#)
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[Domestic Rates](#)

## Import rates by zone and product

### DHL EXPRESS WORLDWIDE IMPORT

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
19	11376	11741	14293	15887	18192	18897	23364
20	11774	12139	14771	16441	18826	19517	24244
21	12158	12523	15173	16833	19304	20025	25124
22	12542	12907	15575	17225	19782	20533	26004
23	12926	13291	15977	17617	20260	21041	26884
24	13310	13675	16379	18009	20738	21549	27764
25	13694	14059	16781	18401	21216	22057	28644
26	14078	14443	17183	18793	21694	22565	29524
27	14462	14827	17585	19185	22172	23073	30404
28	14846	15211	17987	19577	22650	23581	31284
29	15230	15595	18389	19969	23128	24089	32164
30	15614	15979	18791	20361	23606	24597	33044
40	19744	20129	22691	24261	29076	30777	41014
50	23874	24279	26591	28161	34546	36957	48984
60	28004	28429	30491	32061	40016	43137	56954
70	32134	32579	34391	35961	45486	49317	64924
For each additional 0.5kg							
Above 10	199	199	239	277	317	310	440
Above 20	192	192	201	196	239	254	440
For each additional 1kg							
30.1 - 70.0	413	415	390	390	547	618	797
70.1 - 300.0	402	422	444	460	569	618	905
300.1 - 3000*	456	465	491	491	630	685	1000

**DHL Express 12:00** – Guaranteed delivery before 12:00 on the next possible working day from over 78 countries worldwide.

Add 185 UAH to the DHL Express Worldwide Import prices.

Weights are rounded up to the nearest 0.5kg for shipments up to 30kg, and to the nearest 1kg thereafter.

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# ZONES AND RATES

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## DHL DOMESTIC EXPRESS 18:00

Weight in kg	Tariff
0.3	315
0.5	363
1	394
1.5	419
2	444
2.5	469
3	491
3.5	513
4	535
4.5	557
5	579
5.5	603
6	627
6.5	651
7	675
7.5	699
8	723

Weight in kg	Tariff
8.5	747
9	771
9.5	795
10	819
11	854
12	889
13	924
14	959
15	994
16	1029
17	1064
18	1099
19	1134
20	1169
21	1203
22	1237

Weight in kg	Tariff
23	1271
24	1305
25	1339
26	1373
27	1407
28	1441
29	1475
30	1509
40	1949
50	2389
60	2829
70	3269
For each additional 1kg	
30.1 - 70.0	44
70.1 - 300.0	38
300.1 - 3000*	40

**DHL Domestic Express 9:00 Ukraine rates** – Add 110 UAH to the DHL Domestic Express 18:00 rate.

**DHL Domestic Express 10:30 Ukraine rates** – Add 90 UAH to the DHL Domestic Express 18:00 rate.

**DHL Domestic Express 12:00 Ukraine rates** – Add 70 UAH to the DHL Domestic Express 18:00 rate.

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# READY TO SHIP?

 **Get a quote**

 **(044) 490 2600**

 **Chat**

 **ua.service@dhl.com**

 **Find your nearest DHL Service Point**

DHL Express  
Vul. Luhova 9  
Kyiv 04074  
Ukraine

Valid: 1st January 2023  
For public use

The information in this guide is correct as of 1st January 2023. DHL reserves the right to amend or modify any of the information at any time.

