

CUSTOMER-FACING TRAINING

This program has been redesigned to be interactive, practical, and customer-driven, promoting engagement and real-world application.

Training for DHL Express Commerce (DEC) and vendor integration is held every **Tuesday at Noon PST (3 PM EST)** and lasts approximately 1 hour.

Training for MyDHL+ is held every **Wednesday at 11 AM PST (2 PM EST)** and lasts approximately 1 hour.

Every **Thursday at 11 am PST (2 pm EST)**, stop by to ask the expert anything under the sun for approximately 1 hour.

These live training courses are open to both customers and sales team members; they will help everyone learn how to integrate with DHL Express Commerce (DEC), MyDHL API, and other DHL-certified vendors. How to use MyDHL+ and all of its convenient shipping functions within the application. There will also be an opportunity to ask questions during the training session, as well as ask an expert in a dedicated 1-hour session about DHL tools and services. If we don't have the answer, we'll point you in the right direction.

INTEGRATION ASSISTANCE

EVERY TUESDAY, Noon PST (3 PM EST)

[Click here to join the meeting](#)

eCommerce integrations that support automated order import, label creation, and customs documentation.

MYDHL+ DEMONSTRATION

EVERY WEDNESDAY, 11 AM PST (2 PM EST)

[Click here to join the meeting](#)

This session is an in-depth demonstration focusing on practical MyDHL+ usage.

ASK AN EXPERT

EVERY THURSDAY, 11 AM PST (2 PM EST)

[Click here to join the meeting](#)

This session is an interactive forum where experts answer participant questions live.