



DHL EXPRESS

# U.S. DOMESTIC RETAIL RATE & SERVICE GUIDE 2023



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Retail rates are available only to customers who ship in person from a DHL Express ServicePoint facility or guests who ship online with MyDHL+ with a credit card. Nationwide, we operate more than 100 of these convenient shipping locations, which are staffed by DHL Certified International Specialists ready to assist you with both your domestic and international shipping needs.

**Please note:** DHL U.S. Express Domestic Services are not available at DHL ServicePoint partner locations.

[Click here](#) to locate your nearest DHL Express ServicePoint.

[Click here](#) to ship online with MyDHL+ and pay with credit card.

## DHL EXPRESS DOMESTIC SERVICES (UNITED STATES)

Designed for your time-sensitive delivery needs, our Express Domestic Service ensures that your urgent documents and packages will reach their U.S. destinations by the end of the next possible business day.

Our industry-leading transit times are quoted in days and determined using variables that include current DHL operational capabilities and your shipment profile (contents, weight, dimensions, etc.). Transit times are estimates and are not guaranteed. No credit refunds will be issued for any shipments delivered past their estimated delivery date.

In most cases, you can expect next-day delivery, although transit times can be longer, depending on the destination and origin time zone.

### DHL Express Domestic Service at a glance

|  |                        |
|--|------------------------|
| <b>Packages</b>                              | EXPRESS DOMESTIC       |
| <b>Delivery attempts</b>                     | 2                      |
| <b>Maximum piece weight (not on pallet)</b>  | 150 lbs.               |
| <b>Maximum pieces per shipment</b>           | 99                     |
| <b>Maximum piece dimensions (L x W x H)†</b> | 47.2 x 31.5 x 31.5 in. |

† DHL Express accepts shipments up to 2,220 lb containing pieces up to 660 lb or 118 in length. Individual pieces weighing more than 150 lb must be either packed in a fork-movable crate or securely loaded on to a pallet, and stackable. All shipments and pieces must meet DHL packing standards: refer to the Packing Guides on [mydhl.express.dhl/us](http://mydhl.express.dhl/us). A shipment is deemed unacceptable if its packaging is absent or inadequate, or if transporting the shipment would present risks of damaging equipment, other packages or injuring personnel. DHL reserves the right to either not accept or return the shipment to the shipper. These network restrictions are subject to change with 30 days' notice.



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## OPTIONAL SERVICES

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DHL Express gives you a range of optional services and the flexibility to choose those that best fit your needs.

### Adult Signature

At customer's request, DHL will obtain a delivery signature from an adult at the stipulated address. If, for local legislative reasons, proof of the receiver's age needs to be verified, DHL may need to request presentation of a valid government-issued personal identification document.

### Direct Signature

Upon customer's request, DHL will obtain signature from the receiver or a representative at the delivery address. In case no one is at the delivery address, DHL will reattempt delivery. DSR shipments cannot be re-routed, dropped in a post box or left with the neighbor. The receiver is authorized to arrange an alternative delivery time at the same delivery address or to collect the shipment from a DHL owned service point.

### GoGreen Climate Neutral

This service provides environment-specific shipment data and is for customers who need a reliable method to calculate their annual carbon emissions at a shipment level and subsequently offset these emissions through approved environmental programs. The whole process is verified annually by an independent body accredited by the Société Générale de Surveillance (SGS). This service is offered through contractual agreement and applies to all international shipments. DHL can provide account reports for either a high level estimate or a detailed carbon footprint. Customers will receive an annual certificate with emissions offset. A written agreement is required for the use of this service, please contact your Sales Representative to learn more.

### GoGreen Climate Neutral Ad-Hoc

MyDHL+ users can request ad-hoc climate neutral shipping service for individual shipments. The customer can selectively request climate neutral shipping by ticking the respective service box in the shipping tool. An annual certification is not included.

### Non-Standard Pickup

A charge will apply for customers who call their pickup requests in to Customer Service or request them via the web or shipping system. This charge will not apply if the shipment is dropped off at a DHL Express ServicePoint or dropbox location.

### Residential Address

Customers shipping to a home or private residence can activate specific delivery options by designating the delivery address as residential. For such shipments, DHL Express will proactively notify the receiver via email or SMS about the shipment's progress. Receivers can then select the most suitable delivery option through the On Demand Delivery website.

### Shipment Value Protection

Upon the shipper's request, as indicated on the waybill, DHL will provide value protection coverage. Charges will vary based on origin of shipment and total of coverage requested (minimum charges apply). Shipper requests for Shipment Value Protection over \$500,000 per shipment must be pre-approved by DHL. DHL is willing to consider these requests, but is under no obligation to approve them.

## SURCHARGES

[View charges](#)

To avoid network disruptions so that we can consistently provide world-class service, DHL Express will apply a surcharge in exceptional situations, including those that require certain additional services or activities.

### Address Correction

A surcharge is applied per shipment when the destination address provided by the shipper is incomplete, outdated or incorrect and DHL is subsequently unable to deliver the shipment. DHL searches and determines the correct address to complete the delivery.

### Fuel Surcharge

Applicable to both domestic and international shipments, this variable surcharge is applied to the weight charge of each shipment and any transportation-related surcharges. It is derived from publicly available fuel indices, which are also shown on the DHL Express website at: [mydhl.express.dhl/us](http://mydhl.express.dhl/us). Each month, the fuel surcharge is calibrated to the oil price that was current two months prior to the billing month.

### Emergency Situation

A temporary surcharge, which allows us to cover operating cost increases due to an emergency situation out of DHL's control. A change in market dynamics and air capacity availability is reflected through regular Emergency Situation price adjustments. The charge will be applied based on the chargeable weight (invoiced weight) of a shipment.

### Non-Stackable Pallet

A fixed surcharge is applied to every pallet in a shipment that cannot be stacked, either on request of the shipper or by nature of the shape, content or packaging of the goods on the pallet.

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## Oversize Piece

A fixed surcharge is applied to every piece, including a pallet, with a single dimension in excess of 48 inches.

## Overweight Piece

A fixed surcharge is applied to every piece, including a pallet, that exceeds a scale or volumetric weight of 150 lbs.

## Peak Season

A temporary surcharge, which allows us to cover part of the operating cost increases resulting from necessary air network adjustments during Peak Season.

[View charges](#)

## Remote Area

This surcharge applies when a shipment is delivered to a location that is distant or difficult to serve. The Remote Area surcharge applies to international and domestic shipments.



The DHL Optional Services and Surcharge listings are available at [mydhl.express.dhl/us/en/ship/delivery-services.html](https://mydhl.express.dhl/us/en/ship/delivery-services.html) and will be updated or supplemented from time to time. Service and Surcharges will be billed in accordance with the DHL list of Optional Services & Surcharges in effect at the time the shipment is tendered. DHL Optional Services & Surcharges are in addition to applicable transportation charges.

# HOW TO SHIP WITH DHL EXPRESS

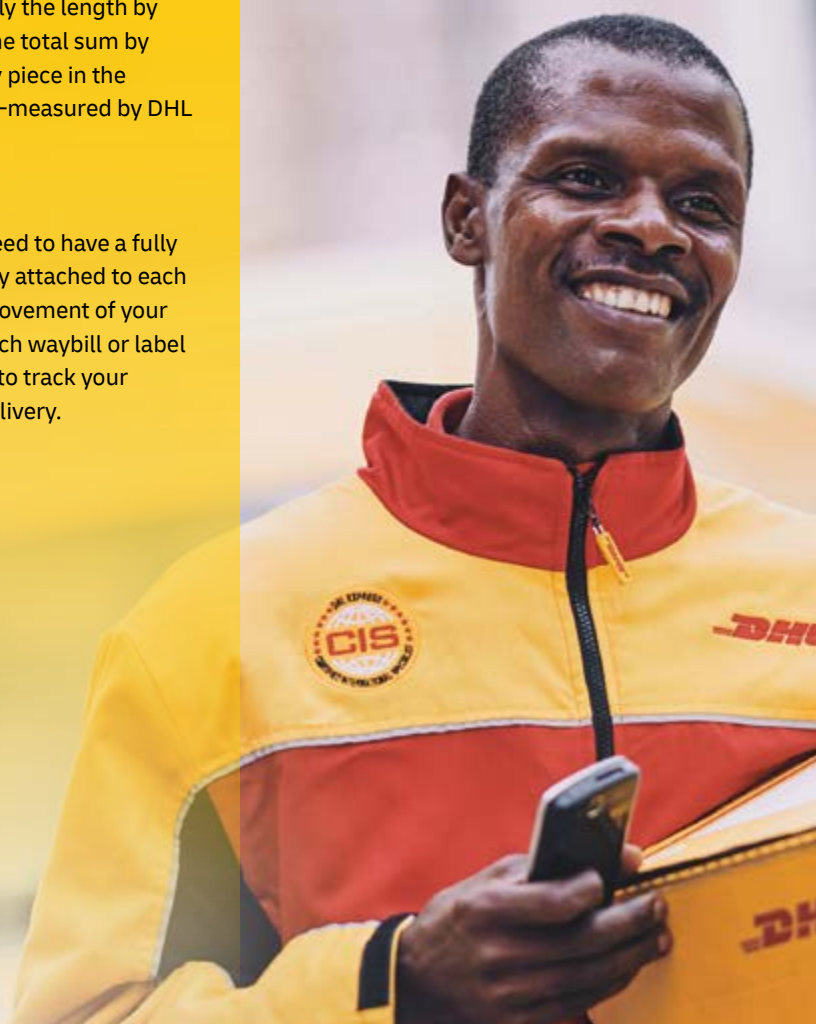
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## PREPARING YOUR U.S. DOMESTIC SHIPMENT: AS EASY AS 1-2-3

**1** **Visit your local DHL Express ServicePoint**  
[Click here](#) to find the DHL Express ServicePoint location nearest you.

**2** **Shipment weight**  
Please weigh and measure your shipment. If you are sending a large but lightweight shipment, with a volumetric (dimensional) weight that exceeds its actual weight, the cost of the shipment is calculated based on the space your consignment takes up on the aircraft. This is a standard IATA method. To calculate the volumetric weight of your shipment, simply multiply the length by height by width in inches, then divide the total sum by 139 for each piece in the shipment. Any piece in the shipment may be re-weighed and/or re-measured by DHL to confirm this calculation.

**3** **Documentation required: waybill**  
All shipments sent with DHL Express need to have a fully completed DHL waybill or label securely attached to each piece. This will enable the successful movement of your shipment through the DHL network. Each waybill or label is individually numbered, enabling you to track your shipment from collection through to delivery.



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## PACKAGING YOUR SHIPMENT

To ensure that your shipments travel safely and securely through the DHL Express network, it is important that they are packaged and labeled correctly.

### Packaging Guidelines

- If you are re-using envelopes or boxes, please ensure that old labels and markings are removed
- Securely affix the waybill to the shipment. The waybill can be thought of as the shipment's airline ticket, and delivery will be delayed if it becomes separated from your shipment
- The barcodes on the waybill are scanned at numerous points during your shipment's journey. Please ensure the barcode is flat and not covered by tape, shrinkwrap or strapping
- Place the waybill on the top or side of your shipment and please ensure it does not overlap the corners or edges of boxes
- Use adequate protective wrapping for fragile or delicate items and ensure they are packed as far away as possible from the corners of boxes
- To prevent injury to our employees, please pay special attention to the packaging of sharp items. There should not be any possibility of the contents piercing the packaging
- Any individual pieces over 150 lbs. should be placed on a pallet. If you are sending a multi-piece shipment, it is not necessary to place the individual pieces on a pallet unless they exceed 150 lbs. For example, a shipment comprising four 50-lb. pieces does not have to be placed on a pallet

### DHL Packaging

We offer a range of high-quality DHL-branded packaging items, suitable for shipping items of all shapes and sizes.

The items available include:

- Flyer bags
- Cardboard document envelopes
- Boxes in a range of sizes

For more information, please visit your local DHL Express ServicePoint or refer to the Packing Guide available at [mydhl.express.dhl/us](https://mydhl.express.dhl/us).

### Prohibited and Restricted Commodities

It is the shipper's responsibility to comply with current government regulations or applicable laws. Please refer to [mydhl.express.dhl/us](https://mydhl.express.dhl/us) for Prohibited and Restricted Commodities for the United States.

DHL cannot accept Dangerous Goods shipments at DHL Express ServicePoint counters.



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## OPTIONAL SERVICES

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| Optional services              | Charging method    | Charge  |
|--------------------------------|--------------------|---|
| Adult Signature                | Per shipment       | \$7.65  |
| Direct Signature               | Per shipment       | \$6.35  |
| GoGreen Climate Neutral        | By shipment weight | \$0.06 per lb. with a \$0.12 minimum  |
| GoGreen Climate Neutral Ad-Hoc | By shipment weight | \$0.06 per lb. with a \$0.12 minimum  |
| Non-Standard Pickup            | Per pickup stop    | \$4.40  |
| Residential Address            | Per shipment       | \$5.80  |
| Shipment Value Protection      | By shipment value  | Minimum charge is \$3.90 for shipments valued between \$0-\$300.00<br>\$1.30 for each additional \$100.00 of coverage |

## SURCHARGES

[View explanations](#)

| Surcharges           | Charging method | Charge  |
|----------------------|-----------------|---|
| Address Correction   | Per shipment    | \$21.00   |
| Fuel Surcharge       | Per shipment    | Percentage of transportation and additional charges, as per index; details <a href="#">here</a> |
| Non-Stackable Pallet | Per piece       | \$300.00  |
| Oversize Piece       | Per piece       | \$70.00   |
| Overweight Piece     | Per piece       | \$99.00   |
| Remote Area          | Per shipment    | \$4.70  |



Optional Services & Surcharges will be billed in accordance with the DHL list of Optional Services & Surcharges in effect at the time the shipment is tendered. DHL Optional Services & Surcharges are in addition to applicable transportation charges.

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## Determine the DHL Destination Rate Zone

U.S. Express Domestic Rate Zones are based on weight (greater of actual or volumetric) and distance (mileage between postal codes). Please go to [MyDHL+](#) or visit your local DHL Express ServicePoint for a rate estimate, which is determined based on your shipment's weight and mileage between the shipment's origin and destination zip codes.

## Express Domestic Rates by Zone

### DHL EXPRESS DOMESTIC - 2023 PUBLISHED RATES

| Weight<br>in lbs. | U.S. 48 contiguous states |        |        |        |        |        |        | U.S. service to Alaska and Hawaii |        |        |        |        |        |        |        |
|-------------------|---------------------------|--------|--------|--------|--------|--------|--------|-----------------------------------|--------|--------|--------|--------|--------|--------|--------|
|                   | Zone A                    | Zone B | Zone C | Zone D | Zone E | Zone F | Zone G | Zone H                            | Zone I | Zone J | Zone K | Zone L | Zone M | Zone N | Zone O |
| 1.0               | 28.55                     | 34.06  | 42.46  | 45.89  | 48.38  | 52.57  | 55.37  | 75.90                             | 75.90  | 76.98  | 76.98  | 59.35  | 59.35  | 59.35  | 17.37  |
| 2.0               | 32.69                     | 45.31  | 67.83  | 74.74  | 84.18  | 88.36  | 93.11  | 82.86                             | 82.86  | 84.18  | 84.18  | 64.73  | 64.73  | 64.73  | 20.51  |
| 3.0               | 35.55                     | 49.70  | 75.22  | 82.86  | 90.98  | 97.83  | 101.79 | 92.41                             | 92.41  | 106.52 | 106.52 | 72.03  | 72.03  | 72.03  | 21.87  |
| 4.0               | 38.32                     | 52.16  | 81.49  | 90.73  | 101.94 | 106.25 | 111.47 | 100.92                            | 100.92 | 115.46 | 115.46 | 79.94  | 79.94  | 79.94  | 22.08  |
| 5.0               | 39.02                     | 52.40  | 86.68  | 98.64  | 106.42 | 110.48 | 115.52 | 109.08                            | 109.08 | 123.61 | 123.61 | 86.87  | 86.87  | 86.87  | 23.84  |
| 6.0               | 42.19                     | 58.52  | 96.42  | 107.06 | 117.83 | 123.54 | 127.56 | 118.54                            | 118.54 | 134.26 | 134.26 | 97.14  | 97.14  | 97.14  | 24.43  |
| 7.0               | 42.71                     | 61.06  | 103.20 | 114.27 | 126.55 | 129.93 | 136.28 | 126.54                            | 126.54 | 143.01 | 143.01 | 99.98  | 99.98  | 99.98  | 25.22  |
| 8.0               | 44.72                     | 62.69  | 109.95 | 121.66 | 134.70 | 139.14 | 144.15 | 134.45                            | 134.45 | 149.70 | 149.70 | 110.39 | 110.39 | 110.39 | 25.80  |
| 9.0               | 46.25                     | 65.39  | 116.14 | 129.45 | 140.01 | 148.33 | 153.46 | 142.74                            | 142.74 | 158.96 | 158.96 | 116.13 | 116.13 | 116.13 | 26.20  |
| 10.0              | 46.47                     | 68.12  | 119.29 | 133.94 | 143.24 | 153.46 | 159.04 | 151.27                            | 151.27 | 167.47 | 167.47 | 122.38 | 122.38 | 122.38 | 26.79  |
| 11.0              | 48.33                     | 70.81  | 125.70 | 140.94 | 150.48 | 161.10 | 166.40 | 157.96                            | 157.96 | 174.26 | 174.26 | 127.55 | 127.55 | 127.55 | 27.46  |
| 12.0              | 50.19                     | 73.50  | 132.11 | 147.94 | 157.72 | 168.74 | 173.76 | 164.65                            | 164.65 | 181.05 | 181.05 | 132.72 | 132.72 | 132.72 | 28.13  |
| 13.0              | 52.05                     | 76.19  | 138.52 | 154.94 | 164.96 | 176.38 | 181.12 | 171.34                            | 171.34 | 187.84 | 187.84 | 137.89 | 137.89 | 137.89 | 28.80  |
| 14.0              | 53.91                     | 78.88  | 144.93 | 161.94 | 172.20 | 184.02 | 188.48 | 178.03                            | 178.03 | 194.63 | 194.63 | 143.06 | 143.06 | 143.06 | 29.47  |
| 15.0              | 55.77                     | 81.57  | 151.34 | 168.94 | 179.44 | 191.66 | 195.84 | 184.72                            | 184.72 | 201.42 | 201.42 | 148.23 | 148.23 | 148.23 | 30.14  |
| 16.0              | 57.63                     | 84.26  | 157.75 | 175.94 | 186.68 | 199.30 | 203.20 | 191.41                            | 191.41 | 208.21 | 208.21 | 153.40 | 153.40 | 153.40 | 30.81  |
| 17.0              | 59.49                     | 86.95  | 164.16 | 182.94 | 193.92 | 206.94 | 210.56 | 198.10                            | 198.10 | 215.00 | 215.00 | 158.57 | 158.57 | 158.57 | 31.48  |
| 18.0              | 61.35                     | 89.64  | 170.57 | 189.94 | 201.16 | 214.58 | 217.92 | 204.79                            | 204.79 | 221.79 | 221.79 | 163.74 | 163.74 | 163.74 | 32.15  |
| 19.0              | 63.21                     | 92.33  | 176.98 | 196.94 | 208.40 | 222.22 | 225.28 | 211.48                            | 211.48 | 228.58 | 228.58 | 168.91 | 168.91 | 168.91 | 32.82  |
| 20.0              | 65.07                     | 95.02  | 183.39 | 203.94 | 215.64 | 229.86 | 232.64 | 218.17                            | 218.17 | 235.37 | 235.37 | 174.08 | 174.08 | 174.08 | 33.49  |
| 21.0              | 66.85                     | 97.49  | 188.52 | 209.86 | 221.87 | 236.28 | 239.72 | 224.08                            | 224.08 | 240.80 | 240.80 | 178.42 | 178.42 | 178.42 | 34.28  |
| 22.0              | 68.63                     | 99.96  | 193.65 | 215.78 | 228.10 | 242.70 | 246.80 | 229.99                            | 229.99 | 246.23 | 246.23 | 182.76 | 182.76 | 182.76 | 35.07  |
| 23.0              | 70.41                     | 102.43 | 198.78 | 221.70 | 234.33 | 249.12 | 253.88 | 235.90                            | 235.90 | 251.66 | 251.66 | 187.10 | 187.10 | 187.10 | 35.86  |
| 24.0              | 72.19                     | 104.90 | 203.91 | 227.62 | 240.56 | 255.54 | 260.96 | 241.81                            | 241.81 | 257.09 | 257.09 | 191.44 | 191.44 | 191.44 | 36.65  |
| 25.0              | 73.97                     | 107.37 | 209.04 | 233.54 | 246.79 | 261.96 | 268.04 | 247.72                            | 247.72 | 262.52 | 262.52 | 195.78 | 195.78 | 195.78 | 37.44  |
| 26.0              | 75.75                     | 109.84 | 214.17 | 239.46 | 253.02 | 268.38 | 275.12 | 253.63                            | 253.63 | 267.95 | 267.95 | 200.12 | 200.12 | 200.12 | 38.23  |
| 27.0              | 77.53                     | 112.31 | 219.30 | 245.38 | 259.25 | 274.80 | 282.20 | 259.54                            | 259.54 | 273.38 | 273.38 | 204.46 | 204.46 | 204.46 | 39.02  |
| 28.0              | 79.31                     | 114.78 | 224.43 | 251.30 | 265.48 | 281.22 | 289.28 | 265.45                            | 265.45 | 278.81 | 278.81 | 208.80 | 208.80 | 208.80 | 39.81  |
| 29.0              | 81.09                     | 117.25 | 229.56 | 257.22 | 271.71 | 287.64 | 296.36 | 271.36                            | 271.36 | 284.24 | 284.24 | 213.14 | 213.14 | 213.14 | 40.60  |
| 30.0              | 82.87                     | 119.72 | 234.69 | 263.14 | 277.94 | 294.06 | 303.44 | 277.27                            | 277.27 | 289.67 | 289.67 | 217.48 | 217.48 | 217.48 | 41.39  |

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## Express Domestic Rates by Zone

### DHL EXPRESS DOMESTIC

| Weight<br>in lbs. | U.S. 48 contiguous states |        |        |        |        |        |        | U.S. service to Alaska and Hawaii |        |        |        |        |        |        |        |
|-------------------|---------------------------|--------|--------|--------|--------|--------|--------|-----------------------------------|--------|--------|--------|--------|--------|--------|--------|
|                   | Zone A                    | Zone B | Zone C | Zone D | Zone E | Zone F | Zone G | Zone H                            | Zone I | Zone J | Zone K | Zone L | Zone M | Zone N | Zone O |
| 31.0              | 84.65                     | 122.19 | 239.82 | 269.06 | 284.17 | 300.48 | 310.52 | 283.18                            | 283.18 | 295.10 | 295.10 | 221.82 | 221.82 | 221.82 | 42.18  |
| 32.0              | 86.43                     | 124.66 | 244.95 | 274.98 | 290.40 | 306.90 | 317.60 | 289.09                            | 289.09 | 300.53 | 300.53 | 226.16 | 226.16 | 226.16 | 42.97  |
| 33.0              | 88.21                     | 127.13 | 250.08 | 280.90 | 296.63 | 313.32 | 324.68 | 295.00                            | 295.00 | 305.96 | 305.96 | 230.50 | 230.50 | 230.50 | 43.76  |
| 34.0              | 89.99                     | 129.60 | 255.21 | 286.82 | 302.86 | 319.74 | 331.76 | 300.91                            | 300.91 | 311.39 | 311.39 | 234.84 | 234.84 | 234.84 | 44.55  |
| 35.0              | 91.77                     | 132.07 | 260.34 | 292.74 | 309.09 | 326.16 | 338.84 | 306.82                            | 306.82 | 316.82 | 316.82 | 239.18 | 239.18 | 239.18 | 45.34  |
| 36.0              | 93.55                     | 134.54 | 265.47 | 298.66 | 315.32 | 332.58 | 345.92 | 312.73                            | 312.73 | 322.25 | 322.25 | 243.52 | 243.52 | 243.52 | 46.13  |
| 37.0              | 95.33                     | 137.01 | 270.60 | 304.58 | 321.55 | 339.00 | 353.00 | 318.64                            | 318.64 | 327.68 | 327.68 | 247.86 | 247.86 | 247.86 | 46.92  |
| 38.0              | 97.11                     | 139.48 | 275.73 | 310.50 | 327.78 | 345.42 | 360.08 | 324.55                            | 324.55 | 333.11 | 333.11 | 252.20 | 252.20 | 252.20 | 47.71  |
| 39.0              | 98.89                     | 141.95 | 280.86 | 316.42 | 334.01 | 351.84 | 367.16 | 330.46                            | 330.46 | 338.54 | 338.54 | 256.54 | 256.54 | 256.54 | 48.50  |
| 40.0              | 100.67                    | 144.42 | 285.99 | 322.34 | 340.24 | 358.26 | 374.24 | 336.37                            | 336.37 | 343.97 | 343.97 | 260.88 | 260.88 | 260.88 | 49.29  |
| 41.0              | 102.45                    | 146.89 | 291.12 | 328.26 | 346.47 | 364.68 | 381.32 | 342.28                            | 342.28 | 349.40 | 349.40 | 265.22 | 265.22 | 265.22 | 50.08  |
| 42.0              | 104.23                    | 149.36 | 296.25 | 334.18 | 352.70 | 371.10 | 388.40 | 348.19                            | 348.19 | 354.83 | 354.83 | 269.56 | 269.56 | 269.56 | 50.87  |
| 43.0              | 106.01                    | 151.83 | 301.38 | 340.10 | 358.93 | 377.52 | 395.48 | 354.10                            | 354.10 | 360.26 | 360.26 | 273.90 | 273.90 | 273.90 | 51.66  |
| 44.0              | 107.79                    | 154.30 | 306.51 | 346.02 | 365.16 | 383.94 | 402.56 | 360.01                            | 360.01 | 365.69 | 365.69 | 278.24 | 278.24 | 278.24 | 52.45  |
| 45.0              | 109.57                    | 156.77 | 311.64 | 351.94 | 371.39 | 390.36 | 409.64 | 365.92                            | 365.92 | 371.12 | 371.12 | 282.58 | 282.58 | 282.58 | 53.24  |
| 46.0              | 111.35                    | 159.24 | 316.77 | 357.86 | 377.62 | 396.78 | 416.72 | 371.83                            | 371.83 | 376.55 | 376.55 | 286.92 | 286.92 | 286.92 | 54.03  |
| 47.0              | 113.13                    | 161.71 | 321.90 | 363.78 | 383.85 | 403.20 | 423.80 | 377.74                            | 377.74 | 381.98 | 381.98 | 291.26 | 291.26 | 291.26 | 54.82  |
| 48.0              | 114.91                    | 164.18 | 327.03 | 369.70 | 390.08 | 409.62 | 430.88 | 383.65                            | 383.65 | 387.41 | 387.41 | 295.60 | 295.60 | 295.60 | 55.61  |
| 49.0              | 116.69                    | 166.65 | 332.16 | 375.62 | 396.31 | 416.04 | 437.96 | 389.56                            | 389.56 | 392.84 | 392.84 | 299.94 | 299.94 | 299.94 | 56.40  |
| 50.0              | 118.47                    | 169.12 | 337.29 | 381.54 | 402.54 | 422.46 | 445.04 | 395.47                            | 395.47 | 398.27 | 398.27 | 304.28 | 304.28 | 304.28 | 57.19  |
| 51.0              | 121.05                    | 173.12 | 343.86 | 389.47 | 410.29 | 431.96 | 455.21 | 403.58                            | 403.58 | 406.91 | 406.91 | 310.73 | 310.73 | 310.73 | 58.16  |
| 52.0              | 123.63                    | 177.12 | 350.43 | 397.40 | 418.04 | 441.46 | 465.38 | 411.69                            | 411.69 | 415.55 | 415.55 | 317.18 | 317.18 | 317.18 | 59.13  |
| 53.0              | 126.21                    | 181.12 | 357.00 | 405.33 | 425.79 | 450.96 | 475.55 | 419.80                            | 419.80 | 424.19 | 424.19 | 323.63 | 323.63 | 323.63 | 60.10  |
| 54.0              | 128.79                    | 185.12 | 363.57 | 413.26 | 433.54 | 460.46 | 485.72 | 427.91                            | 427.91 | 432.83 | 432.83 | 330.08 | 330.08 | 330.08 | 61.07  |
| 55.0              | 131.37                    | 189.12 | 370.14 | 421.19 | 441.29 | 469.96 | 495.89 | 436.02                            | 436.02 | 441.47 | 441.47 | 336.53 | 336.53 | 336.53 | 62.04  |
| 56.0              | 133.95                    | 193.12 | 376.71 | 429.12 | 449.04 | 479.46 | 506.06 | 444.13                            | 444.13 | 450.11 | 450.11 | 342.98 | 342.98 | 342.98 | 63.01  |
| 57.0              | 136.53                    | 197.12 | 383.28 | 437.05 | 456.79 | 488.96 | 516.23 | 452.24                            | 452.24 | 458.75 | 458.75 | 349.43 | 349.43 | 349.43 | 63.98  |
| 58.0              | 139.11                    | 201.12 | 389.85 | 444.98 | 464.54 | 498.46 | 526.40 | 460.35                            | 460.35 | 467.39 | 467.39 | 355.88 | 355.88 | 355.88 | 64.95  |
| 59.0              | 141.69                    | 205.12 | 396.42 | 452.91 | 472.29 | 507.96 | 536.57 | 468.46                            | 468.46 | 476.03 | 476.03 | 362.33 | 362.33 | 362.33 | 65.92  |
| 60.0              | 144.27                    | 209.12 | 402.99 | 460.84 | 480.04 | 517.46 | 546.74 | 476.57                            | 476.57 | 484.67 | 484.67 | 368.78 | 368.78 | 368.78 | 66.89  |
| 61.0              | 146.85                    | 213.12 | 409.56 | 468.77 | 487.79 | 526.96 | 556.91 | 484.68                            | 484.68 | 493.31 | 493.31 | 375.23 | 375.23 | 375.23 | 67.86  |
| 62.0              | 149.43                    | 217.12 | 416.13 | 476.70 | 495.54 | 536.46 | 567.08 | 492.79                            | 492.79 | 501.95 | 501.95 | 381.68 | 381.68 | 381.68 | 68.83  |
| 63.0              | 152.01                    | 221.12 | 422.70 | 484.63 | 503.29 | 545.96 | 577.25 | 500.90                            | 500.90 | 510.59 | 510.59 | 388.13 | 388.13 | 388.13 | 69.80  |
| 64.0              | 154.59                    | 225.12 | 429.27 | 492.56 | 511.04 | 555.46 | 587.42 | 509.01                            | 509.01 | 519.23 | 519.23 | 394.58 | 394.58 | 394.58 | 70.77  |
| 65.0              | 157.17                    | 229.12 | 435.84 | 500.49 | 518.79 | 564.96 | 597.59 | 517.12                            | 517.12 | 527.87 | 527.87 | 401.03 | 401.03 | 401.03 | 71.74  |

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## Express Domestic Rates by Zone

### DHL EXPRESS DOMESTIC

| Weight<br>in lbs. | U.S. 48 contiguous states |        |        |        |        |        |        | U.S. service to Alaska and Hawaii |        |        |        |        |        |        |        |
|-------------------|---------------------------|--------|--------|--------|--------|--------|--------|-----------------------------------|--------|--------|--------|--------|--------|--------|--------|
|                   | Zone A                    | Zone B | Zone C | Zone D | Zone E | Zone F | Zone G | Zone H                            | Zone I | Zone J | Zone K | Zone L | Zone M | Zone N | Zone O |
| 66.0              | 159.75                    | 233.12 | 442.41 | 508.42 | 526.54 | 574.46 | 607.76 | 525.23                            | 525.23 | 536.51 | 536.51 | 407.48 | 407.48 | 407.48 | 72.71  |
| 67.0              | 162.33                    | 237.12 | 448.98 | 516.35 | 534.29 | 583.96 | 617.93 | 533.34                            | 533.34 | 545.15 | 545.15 | 413.93 | 413.93 | 413.93 | 73.68  |
| 68.0              | 164.91                    | 241.12 | 455.55 | 524.28 | 542.04 | 593.46 | 628.10 | 541.45                            | 541.45 | 553.79 | 553.79 | 420.38 | 420.38 | 420.38 | 74.65  |
| 69.0              | 167.49                    | 245.12 | 462.12 | 532.21 | 549.79 | 602.96 | 638.27 | 549.56                            | 549.56 | 562.43 | 562.43 | 426.83 | 426.83 | 426.83 | 75.62  |
| 70.0              | 170.07                    | 249.12 | 468.69 | 540.14 | 557.54 | 612.46 | 648.44 | 557.67                            | 557.67 | 571.07 | 571.07 | 433.28 | 433.28 | 433.28 | 76.59  |
| 71.0              | 172.54                    | 252.99 | 475.46 | 546.85 | 564.79 | 621.92 | 657.75 | 565.70                            | 565.70 | 579.41 | 579.41 | 439.98 | 439.98 | 439.98 | 77.45  |
| 72.0              | 175.01                    | 256.86 | 482.23 | 553.56 | 572.04 | 631.38 | 667.06 | 573.73                            | 573.73 | 587.75 | 587.75 | 446.68 | 446.68 | 446.68 | 78.31  |
| 73.0              | 177.48                    | 260.73 | 489.00 | 560.27 | 579.29 | 640.84 | 676.37 | 581.76                            | 581.76 | 596.09 | 596.09 | 453.38 | 453.38 | 453.38 | 79.17  |
| 74.0              | 179.95                    | 264.60 | 495.77 | 566.98 | 586.54 | 650.30 | 685.68 | 589.79                            | 589.79 | 604.43 | 604.43 | 460.08 | 460.08 | 460.08 | 80.03  |
| 75.0              | 182.42                    | 268.47 | 502.54 | 573.69 | 593.79 | 659.76 | 694.99 | 597.82                            | 597.82 | 612.77 | 612.77 | 466.78 | 466.78 | 466.78 | 80.89  |
| 76.0              | 184.89                    | 272.34 | 509.31 | 580.40 | 601.04 | 669.22 | 704.30 | 605.85                            | 605.85 | 621.11 | 621.11 | 473.48 | 473.48 | 473.48 | 81.75  |
| 77.0              | 187.36                    | 276.21 | 516.08 | 587.11 | 608.29 | 678.68 | 713.61 | 613.88                            | 613.88 | 629.45 | 629.45 | 480.18 | 480.18 | 480.18 | 82.61  |
| 78.0              | 189.83                    | 280.08 | 522.85 | 593.82 | 615.54 | 688.14 | 722.92 | 621.91                            | 621.91 | 637.79 | 637.79 | 486.88 | 486.88 | 486.88 | 83.47  |
| 79.0              | 192.30                    | 283.95 | 529.62 | 600.53 | 622.79 | 697.60 | 732.23 | 629.94                            | 629.94 | 646.13 | 646.13 | 493.58 | 493.58 | 493.58 | 84.33  |
| 80.0              | 194.77                    | 287.82 | 536.39 | 607.24 | 630.04 | 707.06 | 741.54 | 637.97                            | 637.97 | 654.47 | 654.47 | 500.28 | 500.28 | 500.28 | 85.19  |
| 81.0              | 197.24                    | 291.69 | 543.16 | 613.95 | 637.29 | 716.52 | 750.85 | 646.00                            | 646.00 | 662.81 | 662.81 | 506.98 | 506.98 | 506.98 | 86.05  |
| 82.0              | 199.71                    | 295.56 | 549.93 | 620.66 | 644.54 | 725.98 | 760.16 | 654.03                            | 654.03 | 671.15 | 671.15 | 513.68 | 513.68 | 513.68 | 86.91  |
| 83.0              | 202.18                    | 299.43 | 556.70 | 627.37 | 651.79 | 735.44 | 769.47 | 662.06                            | 662.06 | 679.49 | 679.49 | 520.38 | 520.38 | 520.38 | 87.77  |
| 84.0              | 204.65                    | 303.30 | 563.47 | 634.08 | 659.04 | 744.90 | 778.78 | 670.09                            | 670.09 | 687.83 | 687.83 | 527.08 | 527.08 | 527.08 | 88.63  |
| 85.0              | 207.12                    | 307.17 | 570.24 | 640.79 | 666.29 | 754.36 | 788.09 | 678.12                            | 678.12 | 696.17 | 696.17 | 533.78 | 533.78 | 533.78 | 89.49  |
| 86.0              | 209.59                    | 311.04 | 577.01 | 647.50 | 673.54 | 763.82 | 797.40 | 686.15                            | 686.15 | 704.51 | 704.51 | 540.48 | 540.48 | 540.48 | 90.35  |
| 87.0              | 212.06                    | 314.91 | 583.78 | 654.21 | 680.79 | 773.28 | 806.71 | 694.18                            | 694.18 | 712.85 | 712.85 | 547.18 | 547.18 | 547.18 | 91.21  |
| 88.0              | 214.53                    | 318.78 | 590.55 | 660.92 | 688.04 | 782.74 | 816.02 | 702.21                            | 702.21 | 721.19 | 721.19 | 553.88 | 553.88 | 553.88 | 92.07  |
| 89.0              | 217.00                    | 322.65 | 597.32 | 667.63 | 695.29 | 792.20 | 825.33 | 710.24                            | 710.24 | 729.53 | 729.53 | 560.58 | 560.58 | 560.58 | 92.93  |
| 90.0              | 219.47                    | 326.52 | 604.09 | 674.34 | 702.54 | 801.66 | 834.64 | 718.27                            | 718.27 | 737.87 | 737.87 | 567.28 | 567.28 | 567.28 | 93.79  |
| 91.0              | 221.94                    | 330.39 | 610.86 | 681.05 | 709.79 | 811.12 | 843.95 | 726.30                            | 726.30 | 746.21 | 746.21 | 573.98 | 573.98 | 573.98 | 94.65  |
| 92.0              | 224.41                    | 334.26 | 617.63 | 687.76 | 717.04 | 820.58 | 853.26 | 734.33                            | 734.33 | 754.55 | 754.55 | 580.68 | 580.68 | 580.68 | 95.51  |
| 93.0              | 226.88                    | 338.13 | 624.40 | 694.47 | 724.29 | 830.04 | 862.57 | 742.36                            | 742.36 | 762.89 | 762.89 | 587.38 | 587.38 | 587.38 | 96.37  |
| 94.0              | 229.35                    | 342.00 | 631.17 | 701.18 | 731.54 | 839.50 | 871.88 | 750.39                            | 750.39 | 771.23 | 771.23 | 594.08 | 594.08 | 594.08 | 97.23  |
| 95.0              | 231.82                    | 345.87 | 637.94 | 707.89 | 738.79 | 848.96 | 881.19 | 758.42                            | 758.42 | 779.57 | 779.57 | 600.78 | 600.78 | 600.78 | 98.09  |
| 96.0              | 234.29                    | 349.74 | 644.71 | 714.60 | 746.04 | 858.42 | 890.50 | 766.45                            | 766.45 | 787.91 | 787.91 | 607.48 | 607.48 | 607.48 | 98.95  |
| 97.0              | 236.76                    | 353.61 | 651.48 | 721.31 | 753.29 | 867.88 | 899.81 | 774.48                            | 774.48 | 796.25 | 796.25 | 614.18 | 614.18 | 614.18 | 99.81  |
| 98.0              | 239.23                    | 357.48 | 658.25 | 728.02 | 760.54 | 877.34 | 909.12 | 782.51                            | 782.51 | 804.59 | 804.59 | 620.88 | 620.88 | 620.88 | 100.67 |
| 99.0              | 241.70                    | 361.35 | 665.02 | 734.73 | 767.79 | 886.80 | 918.43 | 790.54                            | 790.54 | 812.93 | 812.93 | 627.58 | 627.58 | 627.58 | 101.53 |
| 100.0             | 244.17                    | 365.22 | 671.79 | 741.44 | 775.04 | 896.26 | 927.74 | 798.57                            | 798.57 | 821.27 | 821.27 | 634.28 | 634.28 | 634.28 | 102.39 |

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## Express Domestic Rates by Zone

### DHL EXPRESS DOMESTIC

| Weight<br>in lbs. | U.S. 48 contiguous states |        |        |        |          |          |          | U.S. service to Alaska and Hawaii |          |          |          |        |        |        |        |
|-------------------|---------------------------|--------|--------|--------|----------|----------|----------|-----------------------------------|----------|----------|----------|--------|--------|--------|--------|
|                   | Zone A                    | Zone B | Zone C | Zone D | Zone E   | Zone F   | Zone G   | Zone H                            | Zone I   | Zone J   | Zone K   | Zone L | Zone M | Zone N | Zone O |
| 101.0             | 246.60                    | 368.88 | 678.50 | 748.72 | 782.70   | 905.23   | 937.01   | 806.55                            | 806.55   | 829.52   | 829.52   | 640.64 | 640.64 | 640.64 | 103.40 |
| 102.0             | 249.03                    | 372.54 | 685.21 | 756.00 | 790.36   | 914.20   | 946.28   | 814.53                            | 814.53   | 837.77   | 837.77   | 647.00 | 647.00 | 647.00 | 104.41 |
| 103.0             | 251.46                    | 376.20 | 691.92 | 763.28 | 798.02   | 923.17   | 955.55   | 822.51                            | 822.51   | 846.02   | 846.02   | 653.36 | 653.36 | 653.36 | 105.42 |
| 104.0             | 253.89                    | 379.86 | 698.63 | 770.56 | 805.68   | 932.14   | 964.82   | 830.49                            | 830.49   | 854.27   | 854.27   | 659.72 | 659.72 | 659.72 | 106.43 |
| 105.0             | 256.32                    | 383.52 | 705.34 | 777.84 | 813.34   | 941.11   | 974.09   | 838.47                            | 838.47   | 862.52   | 862.52   | 666.08 | 666.08 | 666.08 | 107.44 |
| 106.0             | 258.75                    | 387.18 | 712.05 | 785.12 | 821.00   | 950.08   | 983.36   | 846.45                            | 846.45   | 870.77   | 870.77   | 672.44 | 672.44 | 672.44 | 108.45 |
| 107.0             | 261.18                    | 390.84 | 718.76 | 792.40 | 828.66   | 959.05   | 992.63   | 854.43                            | 854.43   | 879.02   | 879.02   | 678.80 | 678.80 | 678.80 | 109.46 |
| 108.0             | 263.61                    | 394.50 | 725.47 | 799.68 | 836.32   | 968.02   | 1,001.90 | 862.41                            | 862.41   | 887.27   | 887.27   | 685.16 | 685.16 | 685.16 | 110.47 |
| 109.0             | 266.04                    | 398.16 | 732.18 | 806.96 | 843.98   | 976.99   | 1,011.17 | 870.39                            | 870.39   | 895.52   | 895.52   | 691.52 | 691.52 | 691.52 | 111.48 |
| 110.0             | 268.47                    | 401.82 | 738.89 | 814.24 | 851.64   | 985.96   | 1,020.44 | 878.37                            | 878.37   | 903.77   | 903.77   | 697.88 | 697.88 | 697.88 | 112.49 |
| 111.0             | 270.90                    | 405.48 | 745.60 | 821.52 | 859.30   | 994.93   | 1,029.71 | 886.35                            | 886.35   | 912.02   | 912.02   | 704.24 | 704.24 | 704.24 | 113.50 |
| 112.0             | 273.33                    | 409.14 | 752.31 | 828.80 | 866.96   | 1,003.90 | 1,038.98 | 894.33                            | 894.33   | 920.27   | 920.27   | 710.60 | 710.60 | 710.60 | 114.51 |
| 113.0             | 275.76                    | 412.80 | 759.02 | 836.08 | 874.62   | 1,012.87 | 1,048.25 | 902.31                            | 902.31   | 928.52   | 928.52   | 716.96 | 716.96 | 716.96 | 115.52 |
| 114.0             | 278.19                    | 416.46 | 765.73 | 843.36 | 882.28   | 1,021.84 | 1,057.52 | 910.29                            | 910.29   | 936.77   | 936.77   | 723.32 | 723.32 | 723.32 | 116.53 |
| 115.0             | 280.62                    | 420.12 | 772.44 | 850.64 | 889.94   | 1,030.81 | 1,066.79 | 918.27                            | 918.27   | 945.02   | 945.02   | 729.68 | 729.68 | 729.68 | 117.54 |
| 116.0             | 283.05                    | 423.78 | 779.15 | 857.92 | 897.60   | 1,039.78 | 1,076.06 | 926.25                            | 926.25   | 953.27   | 953.27   | 736.04 | 736.04 | 736.04 | 118.55 |
| 117.0             | 285.48                    | 427.44 | 785.86 | 865.20 | 905.26   | 1,048.75 | 1,085.33 | 934.23                            | 934.23   | 961.52   | 961.52   | 742.40 | 742.40 | 742.40 | 119.56 |
| 118.0             | 287.91                    | 431.10 | 792.57 | 872.48 | 912.92   | 1,057.72 | 1,094.60 | 942.21                            | 942.21   | 969.77   | 969.77   | 748.76 | 748.76 | 748.76 | 120.57 |
| 119.0             | 290.34                    | 434.76 | 799.28 | 879.76 | 920.58   | 1,066.69 | 1,103.87 | 950.19                            | 950.19   | 978.02   | 978.02   | 755.12 | 755.12 | 755.12 | 121.58 |
| 120.0             | 292.77                    | 438.42 | 805.99 | 887.04 | 928.24   | 1,075.66 | 1,113.14 | 958.17                            | 958.17   | 986.27   | 986.27   | 761.48 | 761.48 | 761.48 | 122.59 |
| 121.0             | 295.20                    | 442.08 | 812.70 | 894.32 | 935.90   | 1,084.63 | 1,122.41 | 966.15                            | 966.15   | 994.52   | 994.52   | 767.84 | 767.84 | 767.84 | 123.60 |
| 122.0             | 297.63                    | 445.74 | 819.41 | 901.60 | 943.56   | 1,093.60 | 1,131.68 | 974.13                            | 974.13   | 1,002.77 | 1,002.77 | 774.20 | 774.20 | 774.20 | 124.61 |
| 123.0             | 300.06                    | 449.40 | 826.12 | 908.88 | 951.22   | 1,102.57 | 1,140.95 | 982.11                            | 982.11   | 1,011.02 | 1,011.02 | 780.56 | 780.56 | 780.56 | 125.62 |
| 124.0             | 302.49                    | 453.06 | 832.83 | 916.16 | 958.88   | 1,111.54 | 1,150.22 | 990.09                            | 990.09   | 1,019.27 | 1,019.27 | 786.92 | 786.92 | 786.92 | 126.63 |
| 125.0             | 304.92                    | 456.72 | 839.54 | 923.44 | 966.54   | 1,120.51 | 1,159.49 | 998.07                            | 998.07   | 1,027.52 | 1,027.52 | 793.28 | 793.28 | 793.28 | 127.64 |
| 126.0             | 307.35                    | 460.38 | 846.25 | 930.72 | 974.20   | 1,129.48 | 1,168.76 | 1,006.05                          | 1,006.05 | 1,035.77 | 1,035.77 | 799.64 | 799.64 | 799.64 | 128.65 |
| 127.0             | 309.78                    | 464.04 | 852.96 | 938.00 | 981.86   | 1,138.45 | 1,178.03 | 1,014.03                          | 1,014.03 | 1,044.02 | 1,044.02 | 806.00 | 806.00 | 806.00 | 129.66 |
| 128.0             | 312.21                    | 467.70 | 859.67 | 945.28 | 989.52   | 1,147.42 | 1,187.30 | 1,022.01                          | 1,022.01 | 1,052.27 | 1,052.27 | 812.36 | 812.36 | 812.36 | 130.67 |
| 129.0             | 314.64                    | 471.36 | 866.38 | 952.56 | 997.18   | 1,156.39 | 1,196.57 | 1,029.99                          | 1,029.99 | 1,060.52 | 1,060.52 | 818.72 | 818.72 | 818.72 | 131.68 |
| 130.0             | 317.07                    | 475.02 | 873.09 | 959.84 | 1,004.84 | 1,165.36 | 1,205.84 | 1,037.97                          | 1,037.97 | 1,068.77 | 1,068.77 | 825.08 | 825.08 | 825.08 | 132.69 |
| 131.0             | 319.50                    | 478.68 | 879.80 | 967.12 | 1,012.50 | 1,174.33 | 1,215.11 | 1,045.95                          | 1,045.95 | 1,077.02 | 1,077.02 | 831.44 | 831.44 | 831.44 | 133.70 |
| 132.0             | 321.93                    | 482.34 | 886.51 | 974.40 | 1,020.16 | 1,183.30 | 1,224.38 | 1,053.93                          | 1,053.93 | 1,085.27 | 1,085.27 | 837.80 | 837.80 | 837.80 | 134.71 |
| 133.0             | 324.36                    | 486.00 | 893.22 | 981.68 | 1,027.82 | 1,192.27 | 1,233.65 | 1,061.91                          | 1,061.91 | 1,093.52 | 1,093.52 | 844.16 | 844.16 | 844.16 | 135.72 |
| 134.0             | 326.79                    | 489.66 | 899.93 | 988.96 | 1,035.48 | 1,201.24 | 1,242.92 | 1,069.89                          | 1,069.89 | 1,101.77 | 1,101.77 | 850.52 | 850.52 | 850.52 | 136.73 |
| 135.0             | 329.22                    | 493.32 | 906.64 | 996.24 | 1,043.14 | 1,210.21 | 1,252.19 | 1,077.87                          | 1,077.87 | 1,110.02 | 1,110.02 | 856.88 | 856.88 | 856.88 | 137.74 |

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## Express Domestic Rates by Zone

### DHL EXPRESS DOMESTIC

| Weight<br>in lbs. | U.S. 48 contiguous states |        |          |          |          |          |          | U.S. service to Alaska and Hawaii |          |          |          |        |        |        |        |
|-------------------|---------------------------|--------|----------|----------|----------|----------|----------|-----------------------------------|----------|----------|----------|--------|--------|--------|--------|
|                   | Zone A                    | Zone B | Zone C   | Zone D   | Zone E   | Zone F   | Zone G   | Zone H                            | Zone I   | Zone J   | Zone K   | Zone L | Zone M | Zone N | Zone O |
| 136.0             | 331.65                    | 496.98 | 913.35   | 1,003.52 | 1,050.80 | 1,219.18 | 1,261.46 | 1,085.85                          | 1,085.85 | 1,118.27 | 1,118.27 | 863.24 | 863.24 | 863.24 | 138.75 |
| 137.0             | 334.08                    | 500.64 | 920.06   | 1,010.80 | 1,058.46 | 1,228.15 | 1,270.73 | 1,093.83                          | 1,093.83 | 1,126.52 | 1,126.52 | 869.60 | 869.60 | 869.60 | 139.76 |
| 138.0             | 336.51                    | 504.30 | 926.77   | 1,018.08 | 1,066.12 | 1,237.12 | 1,280.00 | 1,101.81                          | 1,101.81 | 1,134.77 | 1,134.77 | 875.96 | 875.96 | 875.96 | 140.77 |
| 139.0             | 338.94                    | 507.96 | 933.48   | 1,025.36 | 1,073.78 | 1,246.09 | 1,289.27 | 1,109.79                          | 1,109.79 | 1,143.02 | 1,143.02 | 882.32 | 882.32 | 882.32 | 141.78 |
| 140.0             | 341.37                    | 511.62 | 940.19   | 1,032.64 | 1,081.44 | 1,255.06 | 1,298.54 | 1,117.77                          | 1,117.77 | 1,151.27 | 1,151.27 | 888.68 | 888.68 | 888.68 | 142.79 |
| 141.0             | 343.80                    | 515.28 | 946.90   | 1,039.92 | 1,089.10 | 1,264.03 | 1,307.81 | 1,125.75                          | 1,125.75 | 1,159.52 | 1,159.52 | 895.04 | 895.04 | 895.04 | 143.80 |
| 142.0             | 346.23                    | 518.94 | 953.61   | 1,047.20 | 1,096.76 | 1,273.00 | 1,317.08 | 1,133.73                          | 1,133.73 | 1,167.77 | 1,167.77 | 901.40 | 901.40 | 901.40 | 144.81 |
| 143.0             | 348.66                    | 522.60 | 960.32   | 1,054.48 | 1,104.42 | 1,281.97 | 1,326.35 | 1,141.71                          | 1,141.71 | 1,176.02 | 1,176.02 | 907.76 | 907.76 | 907.76 | 145.82 |
| 144.0             | 351.09                    | 526.26 | 967.03   | 1,061.76 | 1,112.08 | 1,290.94 | 1,335.62 | 1,149.69                          | 1,149.69 | 1,184.27 | 1,184.27 | 914.12 | 914.12 | 914.12 | 146.83 |
| 145.0             | 353.52                    | 529.92 | 973.74   | 1,069.04 | 1,119.74 | 1,299.91 | 1,344.89 | 1,157.67                          | 1,157.67 | 1,192.52 | 1,192.52 | 920.48 | 920.48 | 920.48 | 147.84 |
| 146.0             | 355.95                    | 533.58 | 980.45   | 1,076.32 | 1,127.40 | 1,308.88 | 1,354.16 | 1,165.65                          | 1,165.65 | 1,200.77 | 1,200.77 | 926.84 | 926.84 | 926.84 | 148.85 |
| 147.0             | 358.38                    | 537.24 | 987.16   | 1,083.60 | 1,135.06 | 1,317.85 | 1,363.43 | 1,173.63                          | 1,173.63 | 1,209.02 | 1,209.02 | 933.20 | 933.20 | 933.20 | 149.86 |
| 148.0             | 360.81                    | 540.90 | 993.87   | 1,090.88 | 1,142.72 | 1,326.82 | 1,372.70 | 1,181.61                          | 1,181.61 | 1,217.27 | 1,217.27 | 939.56 | 939.56 | 939.56 | 150.87 |
| 149.0             | 363.24                    | 544.56 | 1,000.58 | 1,098.16 | 1,150.38 | 1,335.79 | 1,381.97 | 1,189.59                          | 1,189.59 | 1,225.52 | 1,225.52 | 945.92 | 945.92 | 945.92 | 151.88 |
| 150.0             | 365.67                    | 548.22 | 1,007.29 | 1,105.44 | 1,158.04 | 1,344.76 | 1,391.24 | 1,197.57                          | 1,197.57 | 1,233.77 | 1,233.77 | 952.28 | 952.28 | 952.28 | 152.89 |

Multiplier rate per 1 lb. from 150.1 lbs.\*

| From     | To     | Zone A | Zone B | Zone C | Zone D | Zone E | Zone F | Zone G | Zone H | Zone I | Zone J | Zone K | Zone L | Zone M | Zone N | Zone O |
|----------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| 150.1    | 330    | 2.44   | 3.66   | 6.71   | 7.37   | 7.73   | 8.97   | 9.27   | 8.14   | 8.14   | 8.34   | 8.34   | 6.43   | 6.43   | 6.43   | 1.01   |
| 330.1    | 660    | 2.55   | 3.82   | 6.93   | 7.56   | 7.83   | 9.14   | 9.52   | 8.22   | 8.22   | 8.42   | 8.42   | 6.52   | 6.52   | 6.52   | 1.01   |
| 660.1    | 2,199  | 2.55   | 3.82   | 6.93   | 7.56   | 7.83   | 9.14   | 9.52   | 8.34   | 8.34   | 8.53   | 8.53   | 6.6    | 6.6    | 6.6    | 1.04   |
| 2,199.10 | 99,999 | 2.55   | 3.82   | 6.93   | 7.56   | 7.83   | 9.14   | 9.52   | 9.66   | 9.66   | 9.89   | 9.89   | 7.64   | 7.64   | 7.64   | 1.21   |

For shipments over 150 lbs., the rate is calculated by multiplying the total weight by the zone multiplier rate. For example, for 200 lbs., Zone A = \$2.44 x 200 = \$488.00

Rates subject to change without notice. Extra charges may apply. Delivery time varies based upon origin and destination. All rates are stated in dollars exclusive of sales tax or additional charges.

# SHIPPING TOOLS


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## PAYING FOR YOUR SHIPMENT

The counter agent at your selected DHL Express ServicePoint will take your payment. DHL accepts all major credit cards. Plus, in some cases, you may pay with a cashier's check, personal check or money order (availability of these options varies by station).

## TRACKING YOUR SHIPMENT

### Online Tracking

Online tracking is the fastest way to check the status of your shipment.

- Our online results give you real-time, detailed progress as your shipment speeds through the DHL network. Visit [mydhl.express.dhl/us](https://mydhl.express.dhl/us) to track your DHL Express shipments.

### Social Media Tracking

#### WhatsApp

- Add +1-480-418-5011 to your WhatsApp contacts
- Message: "Track my package" or "Get a rate quote"

#### Twitter

- Follow @dhlushelp on Twitter
- Click on the envelope icon to send a Direct Message
- Message: #trackmypackage <space> 10-digit DHL tracking number (Example: #trackmypackage 0123456789)

### Digital Assistant

#### Amazon Alexa

- Track your DHL shipments using Echo and other applicable Amazon devices
- Enable the DHL Express skill for Alexa through the Alexa Skills store
- Say to Alexa: "Open DHL Express"

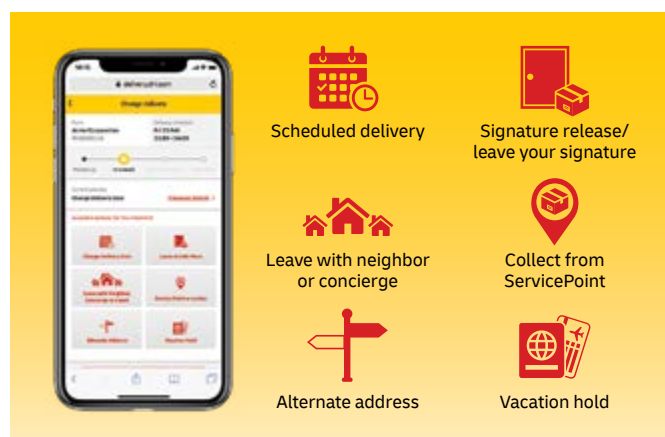
Our online shipping solution MyDHL+ makes it quick and easy for you to do everything you need to do online and pay by credit card. Get rate quotes, create shipping labels, request a courier pickups, track and more. Try it out now at [mydhl.express.dhl/us](https://mydhl.express.dhl/us).

## MANAGING YOUR SHIPMENT



DHL's On Demand Delivery tool keeps receivers informed of shipment progress, allowing them to reschedule, reroute, release or conveniently collect from a DHL ServicePoint. It is an innovative, easy-to-use, mobile-friendly service for residential deliveries.

Designed to enhance the online shopper's experience, the service is available globally, so you can expect consistent service standards and a harmonized user experience.



## DHL EXPRESS MOBILE APP

The DHL Express Mobile app lets you track your shipments and manage your deliveries all in one place. You can locate the nearest DHL Service Point for parcel drop off or collection, and quickly check shipping rates too – right on your smartphone. Advanced GPS location services and camera barcode scanning are also available. Download DHL Express Mobile today, on Android or iOS.





# TERMS AND CONDITIONS

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## DHL EXPRESS U.S. DOMESTIC TERMS AND CONDITIONS OF CARRIAGE ("U.S. Domestic Terms and Conditions")

### Important Notice

When ordering DHL's services you, as "Shipper", are agreeing, on your behalf and on behalf of the consignee of the Shipment ("Consignee") and anyone else with an interest in the Shipment that these Terms and Conditions shall apply.

"Shipment" means all documents or parcels that travel under one waybill and which may be carried by any means DHL chooses, including air, road or any other carrier. A "waybill" shall include any Shipment identifier or document produced by DHL or Shipper automated systems such as a label, barcode, waybill or consignment note as well as any electronic version thereof. Every Shipment is transported on a limited liability basis as provided herein. If Shipper requires greater protection, then Shipment Value Protection may be arranged at an additional cost. (Please see below for further information). "DHL" means any member of the DHL Express Network.

### 1. Unacceptable Shipments

A Shipment is deemed unacceptable if:

- it contains complete firearms, ammunition, explosives, explosive devices or test pieces, air guns, replica or imitation firearms; counterfeit goods; cash; bullion (of any precious metal); live animals, prohibited animal parts or remains, such as ivory; human remains or ashes; loose precious or semi-precious stones; cannabis or its derivatives; or illegal goods, such as narcotics or other illegal drugs,
- it is classified as hazardous material, dangerous goods, prohibited or restricted articles by IATA (International Air Transport Association), ICAO (International Civil Aviation Organization), ADR (European Road Transport Regulation on dangerous goods) or other relevant organization ("Dangerous Goods"),
- it contains any other item which DHL decides cannot be carried safely or legally,
- its address is incorrect or not properly marked or its packaging is defective or inadequate to ensure safe transportation with ordinary care in handling.

### 2. Deliveries and Undeliverables

Shipments cannot be delivered to PO boxes or postal codes. Shipments are delivered to the Consignee's address given by Shipper but not necessarily to the named Consignee personally. Shipments to addresses with a central receiving area will be delivered to that area.

DHL may notify Consignee of an upcoming delivery or a missed delivery. Consignee may be offered alternative delivery options such as delivery on another day, no signature required, redirection or collection at a DHL Service Point.

If the Shipment is deemed to be unacceptable as described in Section 1, Consignee cannot be reasonably identified or located, or Consignee refuses delivery or to pay other Shipment charges, DHL shall use reasonable efforts to return the Shipment to Shipper. This shall be at Shipper's cost. If it is not possible to return the Shipment, it may be released, abandoned, disposed of or sold without incurring any liability whatsoever to Shipper or anyone else. DHL shall have the right to destroy any Shipment if DHL is prevented by any law or law enforcement agency from returning it in whole or in part to Shipper, as well as any Shipment of Dangerous Goods.



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## U.S. DOMESTIC TERMS & CONDITIONS OF CARRIAGE *(continued)*

### 3. Inspection

DHL has the right to open and inspect a Shipment without notice for safety, security or other regulatory reasons.

### 4. Shipment Charges and Fees

DHL's Shipment charges are calculated according to the higher of actual or volumetric weight per piece and any piece may be re-weighed and re-measured by DHL to confirm this calculation.

Payment of other charges due as indicated on DHL's website in the receiving location may be requested from Consignee prior to delivery. Shipper shall pay or reimburse DHL for all charges due for services provided by DHL or incurred by DHL on Shipper's or Consignee's behalf if Consignee has failed to pay.

### 5. DHL's Liability

**5.1.** DHL's liability in respect of any one Shipment shall be limited to the lesser of (a) \$100.00, or (b) the actual value of the Shipment. The "actual value" of a Shipment means the cost of replacing or reconstructing the Shipment and does not include any commercial utility or special value to the Shipper or any other person.

**If Shipper regards these limits as insufficient it must make a special declaration of value and request Shipment Value Protection as described in Section 7 or make its own insurance arrangements.**

**DHL's liability is strictly limited to direct loss and damage to a Shipment only and to the limits in this Section 5. All other types of loss or damage are excluded (including but not limited to lost profits, income, interest, future business), whether such loss or damage is special or indirect, and even if the risk of such loss or damage was brought to DHL's attention.**

**5.2.** DHL will make every reasonable effort to deliver the Shipment according to DHL's regular delivery schedules, but these schedules are not binding and do not form part of the contract. DHL is not liable for any damages or loss caused by delay.

### 6. Claims

All claims must be submitted in writing to DHL within thirty (30) days from the date that DHL accepted the Shipment, failing which DHL shall have no liability whatsoever. Claims are limited to one claim per Shipment, settlement of which will be full and final settlement for all loss or damage in connection therewith.

### 7. Shipment Value Protection

DHL may be able to arrange shipment protection for loss of or damage to the Shipment, covering the full value of the goods, provided that the Shipper so instructs DHL in writing, including by completing the Shipment Value Protection section on the waybill or by using DHL's automated systems and pays the applicable charge. Shipment Value Protection does not cover indirect loss or damage, or loss or damage caused by delays.

### 8. Circumstances Beyond DHL's Control

DHL is not liable for any loss or damage arising out of circumstances beyond DHL's control. These include but are not limited to electrical or magnetic damage to, or erasure of, electronic or photographic images, data or recordings; any defect or characteristic related to the nature of the Shipment, even if known to DHL; any act or omission by a person not employed or contracted by DHL - e.g. Shipper, Consignee, third party, or government official; third party cyber-attacks or other information security related threats;



# TERMS AND CONDITIONS

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## U.S. DOMESTIC TERMS & CONDITIONS OF CARRIAGE *(continued)*

“Force Majeure” - e.g. earthquake, cyclone, storm, flood, fog, war, plane crash, embargo, riot, epidemic, pandemic, civil commotion, or industrial action.

### 9. Shipper's Warranties and Indemnities

Shipper shall indemnify and hold DHL and its directors, officers, employees and agents harmless from and against all and any liabilities, losses and damages arising out of Shipper's failure to comply with the following warranties and representations:

- the Shipment is acceptable for transport under Section 1 above,
- the Shipment was prepared in secure premises by reliable persons and was protected against unauthorized interference during preparation, storage and any transportation to DHL,
- Shipper has provided all information, permits, licenses or other government authorizations and documents, as required by applicable law or upon request from DHL, and all information, permits, licenses or other government authorizations and documents provided by Shipper or its representatives are true, complete and accurate, including the value and description of the goods and Shipper and Consignee information,
- when providing personal data to DHL, Shipper has complied with its legal obligations to process and share this data, including informing the affected individuals that personal data, including Consignee's email address and mobile phone number, is required for transport and delivery.

### 10. Routing

Shipper agrees to all routing and diversion, including the possibility that the Shipment may be carried via intermediate stopping places.

### 11. Governing Law

Any dispute arising under or in any way connected with these Terms and Conditions shall be subject to the jurisdiction of the courts of, and governed by the law of the state in which the Shipment was tendered to DHL without regard to conflict of law provisions.

### 12. Severability

The invalidity or unenforceability of any provision shall not affect any other part of these Terms and Conditions.

Further information is available on the DHL website [mydhl.express.dhl](https://mydhl.express.dhl) or from DHL Customer Service.



DHL Express is committed to providing consistent, high-quality service. Our Customer Service agents are highly trained international shipping specialists. Call 1-800-CALL DHL to schedule your pickups, obtain proof of delivery and get all of your questions about international shipping answered.

1-800-CALL DHL

[mydhl.express.dhl/us](https://mydhl.express.dhl/us).

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Valid: January 1, 2023