



SCHEDULE PICKUPS IN JUST A FEW CLICKS... WITH MYDHL+

Do you need a DHL courier to come get your package ASAP? Now you can immediately request a pickup – and handle any other shipping needs – with our easy-to-use MyDHL+ online solution.

Here's how:

TO SCHEDULE A PICKUP:

Welcome to **DHL Express**
Servicing over 220 countries and territories

Do you need to create a shipping label?
A DHL shipping label must be attached to all packages that DHL picks up.

Yes – Create Label No

You'll need either a DHL Waybill Number or a DHL account number to schedule a pickup.

I have a DHL Waybill Number
I have a DHL account number

1 – Schedule a Pickup

2 – Select “No”

3 – Select “I have a DHL Waybill Number” or “I have a DHL Account Number”

Create a New Shipment Get a Rate and Time Quote **Schedule a Pickup**

Do you need to create a shipping label?
A DHL shipping label must be attached to all packages that DHL picks up.

Yes – Create Label No

You'll need either a DHL Waybill Number or a DHL account number to schedule a pickup.
I have a DHL Waybill Number

Waybill Number Code Phone

Next

4 – Enter your **DHL Waybill Number** or **DHL Account Number**

5 – Click “Next”

Note: If the waybill number appears invalid, you may search with the country code and phone number that was used to create the shipping label.



TO SCHEDULE A PICKUP:

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Enter your **Contact Information** and **Pickup Preferences**

Pickup Address

Name * Where should the courier pick up the shipment? *

Business Contact

Company *

Country/Territory ✓

Address *

Address 2

Address 3

ZIP Code * City * State *

Email Address *

Phone Type Code ✓ Phone * Extension

Residential Address

[Clear Address](#)

7

Next

Click "Next"

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Enter **Shipment Specifications**

What are we picking up

Number of Packages ✓ Total Weight (all packages) lb Largest Package Size in.

✓ * lb Length * X Width * X Height *

I need the courier to bring DHL packaging for this shipment

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Next

Click "Next"

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Enter desired **Pickup Date**

When should we pickup your shipment?

Pickup Date

Pickup Window – When courier may arrive and shipment is ready

Earliest 4:30 pm Latest 6:30 pm

Timeline: 12:00 pm, 1:30 pm, 3:15 pm, 4:45 pm, 6:30 pm

Please allow at least 60 minutes for your Pickup Window
The latest time a request can be made for pickup today is 5:30 pm

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Specify desired pickup **Time Frame**

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Schedule Pickup

Click "Schedule Pickup"

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Receive **Pickup Confirmation**

Pickup Confirmation

- Thank you for scheduling a courier pickup!
- You will be receiving a confirmation email with the pickup details.

Want to Notify Others?
Send an email or SMS text message about this pickup.

Enjoy Time Saving Benefits
Make shipping internationally quick and easy! Save addresses, access shipment history, track shipment status and more. Register for MyDHL+ now!

Pickup Confirmation Number AME220720053037

Scheduled Pickup Time
07/20/2022 4:30 pm - 6:30 pm

Pickup Address
DHL
DHL
luis@marina.mallino@dhl.com
+1 800-342-8113
Edison, OH 44117
United States of America
If you need to modify or cancel your pickup, please contact Customer Service at 1-800-CALL-DHL.

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Register for **MyDHL+** if you have not already